

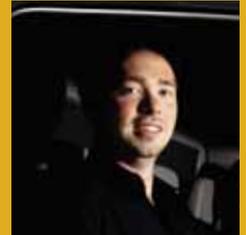
# Vans



Commercial Vehicles

**INCLUDES**  **Panel vans** Tools and goods  **Kombis** Take crew too  **Chassis cabs** Get it converted

## INSIDE



**"Why I love my Crafter"**  
Real drivers talk about their vans



**The Chooser**  
Find out which van suits you



**New Crafter**  
More space *and* more efficient

# Ready for anything

The stylish new Transporter Sportline leads the pack



## What a range!

The all-new Crafter joins the Caddy and Transporter – a van for every job

# Let's go to work



## Welcome to a new way of doing things

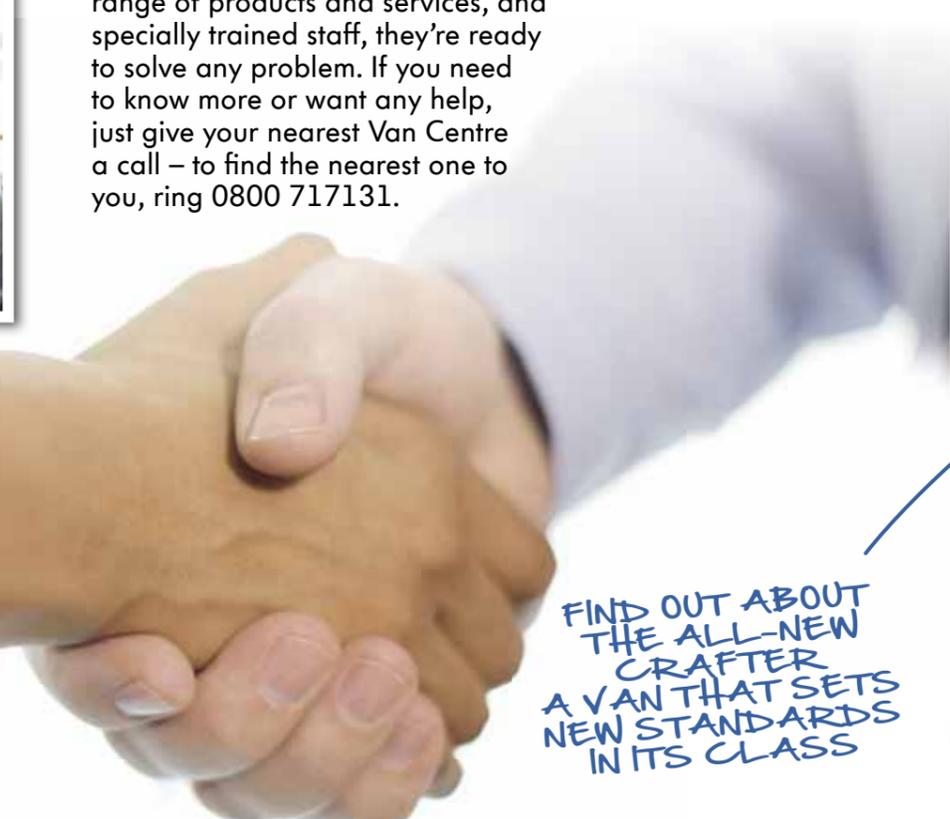
We know that picking your next van is a big decision. You want a vehicle that works as hard as you do – one that's versatile, reliable, cost-effective and stylish. We're here to help make your choice easier.

It's 60 years since we launched the Transporter – a design classic that set the standard for commercial vehicles to this day. And every one of those 60 years of know-how has gone into



our current range. Today's compact Caddy, the versatile Transporter and the spacious new Crafter – the most fuel efficient van in its class – are all more enjoyable to drive, more reliable, and easier to use than ever. And, with better fuel economy, low running costs and high resale values, they make financial sense, too.

That's not all. We back you up with our nationwide network of dedicated Van Centres. With a wide range of products and services, and specially trained staff, they're ready to solve any problem. If you need to know more or want any help, just give your nearest Van Centre a call – to find the nearest one to you, ring 0800 717131.



FIND OUT ABOUT THE ALL-NEW CRAFTER A VAN THAT SETS NEW STANDARDS IN ITS CLASS

## Contents

- 04 The story of van: Volkswagen's heritage
- 10 Cover story: the new Transporter Sportline
- 12 Sports stars: Volkswagen backs the best
- 14 Expert tips: advice for picking your van

### 16 Caddy



Practical and efficient; car-like comfort

#### TECHNICAL SPECS

- 46 Caddy van
- 52 Caddy Maxi
- 58 Caddy Maxi kombi

GET THE FULL FACTS IN THE TECH SPEC PAGES AT THE BACK

### 24 Transporter



Still setting the standard in its class

#### TECHNICAL SPECS

- 66 Transporter van
- 77 Transporter kombi
- 88 Chassis & dropside

### 32 NEW Crafter



Same great capacity; even more refined and efficient to drive

#### TECHNICAL SPECS

- 96 Crafter van
- 108 Chassis only
- 117 Dropside & tipper
- 122 Luton

PICK YOUR IDEAL VAN WITH THE CHOOSER

- 40 The Chooser: your one-stop guide to our full range
- 129 Extras: finance, servicing and roadside assistance
- 132 Options: paint colours, upholstery and alloy-wheel guide



# The story of van...

Six decades of constant innovation has driven the evolution of the newest Volkswagen range

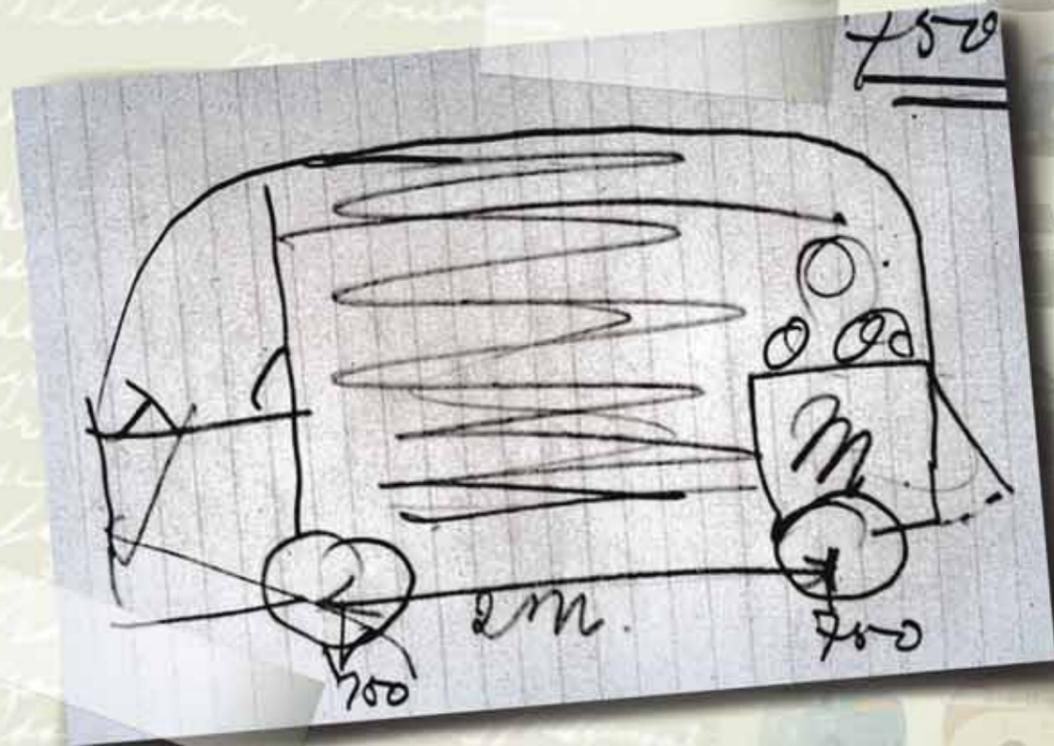


**V**olkswagen vans have come a long way since the first Transporter. Launched at the end of the 1940s, this design classic became a symbol for a generation and set the blueprint for a range of award-winning commercial vehicles.

A lot of hard work has been put in over the past six decades to perfect this successful formula. It's a story of constant evolution, groundbreaking innovation and countless revisions based on the things that you, the van driver, have asked for.

Today, the iconic Transporter, along with the Caddy and Crafter, is part of a superb van range that'll meet your every possible need. All three vehicle ranges deliver the qualities you have come to expect from Volkswagen: reliability, ruggedness, comfort and efficiency.

Strange to think it all began with a quick, simple sketch by a Dutch Volkswagen importer named Pon.



## Right from the start

### 'The box on wheels' is born

Dutchman Ben Pon, the world's first Volkswagen importer, was visiting the factory at Wolfsburg, Germany, in 1947 when he spotted workers using a stripped Beetle chassis to move parts around.

Inspired by these basic but ingenious vehicles, Pon sketched his design for a Beetle-based van. He called it 'the box on wheels'.

The idea was taken up a year later when Heinrich Nordoff became the firm's general director, and the first van was launched at the 1949 Geneva Motor Show. Called the Transporter, its distinctive smiling face would soon become familiar to millions around the world. Pon and those improvising factory workers had started something huge.

### Horsepower and flower power

The Transporter was an overnight success. The world had caught van fever, and by 1956 more than 100,000 vehicles had been sold. A dedicated factory in Germany was opened to cope with the demand.

The Transporter also began to develop in new directions. The iconic camper van joined the line-up in 1951, and by 1960 there were wide-bed, high-roof and double-cab versions of the Transporter.



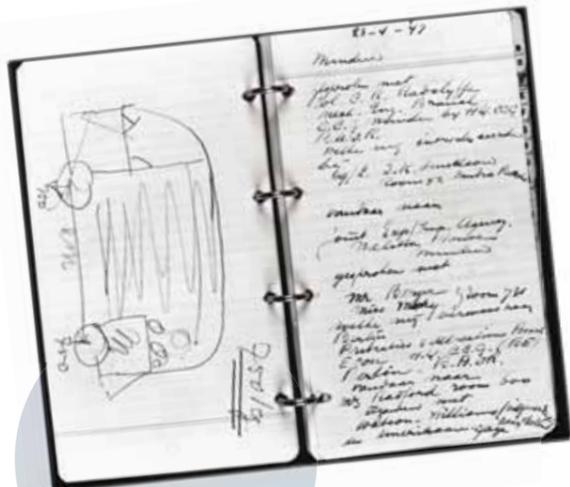
Then popular culture began to play its part. In the 1960s, the camper van and Transporter were adopted by the hippie generation. They became cult symbols of an alternative lifestyle, and images of vans painted in crazy colours, the CND symbol and psychedelic designs enthrall to this day.

But while the body remained faithful to Pon's sketch, the technology beneath was regularly improved. Millions were ploughed into research and development, and designers and engineers produced a series of innovations and revisions.

Thanks to the Transporter's widening popularity, increasing demand and improving technology, the world's growing community of van drivers enjoyed ever greater comfort, safety and performance.

# Volkswagen vans through history

More than 60 years of know-how have gone into well over 10 million vans



**1947**  
**Iconic sketch**  
Visionary Dutch importer Ben Pon sketches an idea for a van based on the Beetle chassis. Calling it simply 'the box on wheels', he submits his concept – and a legend is born

**1949**  
**Blueprint for success**  
General director Heinrich Nordoff likes Pon's idea so much that he orders a working prototype



**1949**  
**First public appearance**  
Nicknamed 'Bulli' – meaning 'workhorse' – Nordoff's prototype is revealed to the press and public at the Geneva Motor Show. Its rounded front and split windscreen give the van a distinctive 'smiling face'

**1950**  
**Transporter is born**  
Full production begins, and the 'Bulli' is officially named the Transporter

**1951**  
**Taking a vacation**  
A whole new use is found for the Transporter when it is cleverly converted into a camper van for holidaymakers



**1954**  
**Going mainstream**  
The 100,000th Transporter rolls off the production line – the van soon becoming a familiar sight on British roads

**1956**  
**Meeting demand**  
A new dedicated factory is opened in Germany



**1958-60**  
**Variations on a theme**  
A van with two rows of seats – known as a 'double cab' – is launched, along with a wider version and one with a higher roof



**1960s**  
**Hippy chic**  
Camper van is adopted by the counter-culture, becoming a hippie icon

**1962**  
**Business is booming**  
The one-millionth Transporter hits the road

**1967**  
**Clearer vision**  
Second-generation Transporter, known as T2, does away with the split windscreen and introduces panoramic vision

**1968**  
**Unstoppable progress**  
Transporter sales hit two million – and counting

**1969**  
**Scooby, dooby, doo!**  
Sales are boosted by the release of animated cartoon series Scooby-Doo, which features a Transporter

**1975**  
**Keep on trucking**  
LT, a larger version of the Transporter, is launched for more applications



THIS WAY FOR MORE →

## Right from the start



**1979**

### T2 becomes T3

A third generation of the Transporter is launched. Its technological advances include: diesel (1980), water-cooled petrol engines (1982) and four-wheel drive (1985)

**1981**

### German factory turns 25

It has produced more than five million commercial vehicles since its opening

**1982**

### Caddy picks up the pace

Volkswagen introduces the smaller Caddy Pick-up in the UK, based on the Golf Mk1



**1983**

### Travel in style

The Caravelle, a luxury people-carrying version of the Transporter, is launched

**1990**

### Transporter turns 40...

...and marks the occasion by releasing T4, the fourth generation of Transporter

**1995**

### Name says it all

Volkswagen Commercial Vehicles, an independent marque and brand name, is created

**1996**

### Joining the club

The Caddy van, combining versatility with comfort and speed, is added to the range



**1996**

### Putting on muscle

The LT2, a second generation of the large van, is launched in the UK

**1998**

### Dedication's what you need

Volkswagen UK creates a commercial-vehicle division to provide a specialist service tailored for all its van customers

## Time to get tough

Throwing off its flower-power image of the previous decade, Volkswagen's range toughened up in the 1970s. The launch of the LT started Volkswagen's move into the large-van sector.

The range continued to grow: the smaller Caddy Pick-up was launched in the UK in 1982; and at the turn of the 1990s, the T4 was launched, a fourth-generation Transporter with a water-cooled engine and front-wheel drive. In 1998, Volkswagen created a dedicated commercial-vehicle division to help give its large and growing number of van customers a dedicated service.

## Faithful to the original

Today, there's an extensive range of Volkswagen vans to choose from. They all have a wide range of options, too, so whatever your line of work, there's a van that'll help you get the job done.

Ben Pon has passed away, but his sketch lives on through the Transporter, the vehicle that changed for ever the way the world saw vans.



**2000**

### 50 years – and going strong

The legendary Transporter van celebrates its half-century

**2003**

### Fifth-generation Transporter

The new T5 receives critical acclaim, becoming the 2003 What Van? Van of the Year

**2004-06**

### If it ain't broke, add to it!

The range expands to include a new version of the Caddy (2004) and the brand new Crafter (2006), the largest model in the range



**2007**

### Who's best?

Volkswagen Commercial Vehicles celebrates the van's 60th anniversary with a performance by The Who, watched by over 71,000 Volkswagen fans in Germany

**2008**

### More choice than ever

New Caddy Maxi range is launched in the UK. These larger versions of the successful Caddy are available as a van and a people carrier

**2010**

### A fresh look for an icon

The Transporter and Caravelle relaunch to much acclaim. The new-look Caddy offers even better economy and practicality in a compact, car-like package



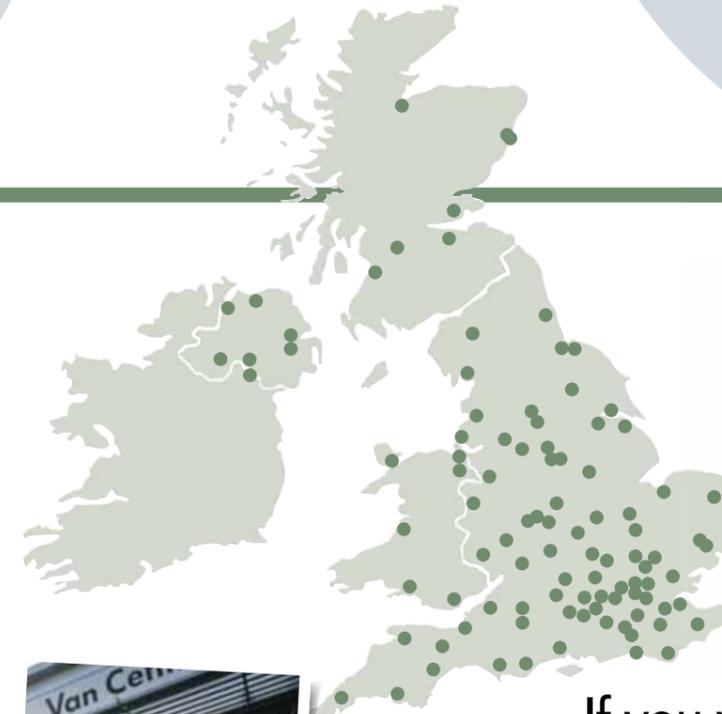
**2011**

## More rugged, more versatile and more choice than ever before

There's plenty to talk about in Volkswagen's acclaimed vehicle range for 2011. The biggest news is the arrival of the rugged but refined Amarok pick-up – an off-roader ideal for work and play. Then there's the Transporter Sportline, which brings added flair, performance and comfort to the already multi-talented Transporter range. The Caddy gets more versatile with the Caddy Maxi kombi. Finally, a fresh look, enhanced interiors and new engines for the Crafter further extend the comfort, payload and efficiency of Volkswagen's largest van. So, whatever your job, we've got it covered.

## Bringing it all together

The network of Van Centres is the backbone of everything Volkswagen does for its customers. All the staff are specially trained, which means you can benefit from know-how built up over 60 years of experience with vans. The network covers the whole country, and offers a wide range of products and services.



If you want advice or more information, call your nearest Van Centre on

**0800 717131**

*LET'S GO TO WORK*

New for 2011

# The Sportline. The business

## Make a real impression with the stylish new Transporter trim

The new Transporter Sportline lifts Volkswagen's best-seller into a bold new business class. Available as a panel van or a kombi, the Sportline features all the versatility you expect from a standard Transporter, but its dynamic performance and sleek styling will turn heads and confirm to your customers that they're dealing with the very best. Turn to page 29 or visit your Van Centre to learn more.



### POWERFUL & EFFICIENT

The Sportline uses the Transporter's top-of-the-range 2.0-litre BiTDI twin-turbo diesel engine. With 180PS and 400Nm of torque it has enough power for any job, while Volkswagen's advanced diesel technology means it's both refined and economical.



### THE STYLE IS IN THE DETAILS

The Transporter Sportline can be a subtle promoter of your business. Sportline logos on the Gloss Black door mirrors and chrome detailing on the grille and headlights highlight a sophisticated front end, while darkened light clusters and polished-steel side bars convey a striking classiness.



### A SPORTY RIDE

18" Sportline five-spoke alloy wheels – available in silver or black (above) – give the Sportline a dynamic look. Under the skin, stiff suspension – set 30mm lower than a standard Transporter – makes for a more engaging drive.

### ENTERTAINED AND IN-TOUCH

The Sportline's high-tech Kenwood Multimedia System is integrated with a 7" colour touch screen and full European Garmin satellite navigation with real-time traffic info. There's also connectivity for Bluetooth phones, iPods and iPhones, so the Sportline is the ideal place for work or play.



### LUXURY OFFICE ON THE MOVE

The Sportline's stylish cabin features two-tone leather upholstery, front carpet floor mats with the Sportline logo, and leather steering-wheel and gearknob covers. There's a driver's-seat armrest and semi-automatic Climatic air-conditioning to maximise driver and passenger comfort.



### UP TO THE TASK

The Sportline retains all the practicality you'd expect in a normal Transporter – 6.7m<sup>3</sup> of load space and a 1,255kg payload. The kombi version seats up to five, while long- and short-wheelbase variants widen your choice still further.

Find out more on p29 →



# Going for gold

Volkswagen's star windsurfer is all set for an exciting year

There's a breeze in British windsurfer Bryony Shaw's sails as she continues her push for Olympic gold in London 2012.

Bryony, who took Olympic bronze in Beijing in 2008, uses a customised version of the versatile Transporter kombi to carry her gear to European events. "It's perfect for my lifestyle, and a valuable tool in my bid for gold in 2012," she says. "It's great to drive, comfortable over long distances, and has lots of space for my equipment. Plus, it looks cool."

Bryony's 2011 campaign got off to a great start with her silver-medal finish in the Miami World Cup. And, looking ahead to 2012, she'll be competing at the Olympic sailing venue in Weymouth. Since she's been a medal winner in the Weymouth World Cup for the past four years, these are waters she knows well. Best of luck, Bryony!



"The Transporter kombi is perfect for my lifestyle. It's great to drive and has lots of space. Plus, it looks cool"



## Caddy Racer looking for a perfect drive in 2011

The Caddy Racer is back in the Volkswagen Racing Cup in 2011, and Director of Volkswagen Commercial Vehicles Simon Elliott will once again be behind the wheel of the new-look, race-tuned 2.0-litre 270PS petrol-engined van.

Just as it does on the road, the pint-sized Caddy punches above its weight, and Simon is eager to better his top-10 finishes from his debut season. "The Caddy Racer is a clear demonstration of Brilliant Made Better," he said. "It's great to be back out on track for what is shaping up to be a really exciting season. The new Caddy Racer feels strong already."

"The Caddy Racer is a clear demonstration of Brilliant Made Better. It's great to be back out on track for what is shaping up to be a really exciting season"



# Pick your perfect van

There's plenty to think about when you're choosing your next vehicle



## 1.



### HOW MANY PEOPLE WILL YOU NEED TO CARRY?



The compact Caddy carries two people, and the larger Transporter and Crafter are good for three. You can fit five or six people alongside your load in a Transporter kombi.

**TOP TIP** ■ Don't forget: people count as payload. The average adult weighs 75kg.

## 2.



### WHERE WILL YOU BE WORKING?

Height restrictions in city centre car parks could be as low as 2.0m or 1.8m, while compact vans such as the Caddy or short-wheelbase Transporter are much easier to park in tight urban streets.

**TOP TIP** ■ Sliding doors make loading your van easier. Twin sliding doors on the Caddy Maxi means twice the convenience.

## 3.

### WHAT SIZE LOAD SPACE DO YOU NEED?

4,700mm

There are two main dimensions to think about – the length or height of the largest goods or equipment that you'll expect to carry.

Long-wheelbase, medium-roof and high-roof versions of the Transporter and Crafter vans can drastically extend the versatility of your load space.

The tall roof of the Crafter's Aire Trucks Luton body makes it an alternative to a long-wheelbase panel van for large or unwieldy goods. It's available in medium- and long-wheelbase.



**TOP TIP** ■ The longest load length of 4,700mm is in the long-wheelbase Crafter maxi.

■ The most common size of Euro-pallet is 0.8m x 1.2m – just under 1m<sup>2</sup>.

■ Double-check the size of the loading doors, which can be slightly smaller than the overall height of the van.

## 4.

### WHAT'S THE MAXIMUM WEIGHT YOU'LL CARRY?

A defining factor will be your van's payload. This ranges from 646kg for the Caddy, up to 2,693kg for the new CR50 medium-wheelbase Crafter.

**TOP TIPS** ■ Just because a van is longer and larger, it doesn't mean it can carry a heavier load. A van's wheelbase – the distance between its front and rear wheels – is a big factor.

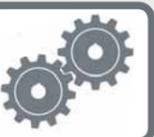
■ If you're shifting very heavy loads, consider the Crafter chassis, which can carry 3,022kg (excluding body).

■ The average washing machine occupies about 0.25m<sup>3</sup> and weighs about 70kg.



## 5.

### CHOOSE YOUR ENGINE



Engine size has a big impact on economy and performance, so decide which is more important. If you're shifting light loads over long distances, consider BlueMotion Technology, which offers up to 55.4mpg in the Caddy. But, thanks to advanced diesel technology, even the 2.0-litre BiTDI twin-turbo on the Transporter can deliver 32.1mpg – as well as 180PS of pulling power.

## 6.

### CHOOSE THE PERFECT DRIVE



**4MOTION:** If you're driving off-road, optional four-wheel-drive on the Transporter and Caddy Maxi assures you of superior grip and traction – and improved safety – in slippery conditions.

**Direct Shift Gearbox (DSG):** a seven-speed gearbox and two automatic clutches mean fast changes and a smooth drive in city traffic. It's available on the Caddy and Transporter.



HEAD TO THE CHOOSEER ON PAGE 40 TO COMPARE EVERY VAN AVAILABLE →

# Agile, versatile van about town

The compact Caddy may be the smallest vehicle in our range, but it certainly packs a lot in

**T**he brilliantly little Caddy is more practical, economical, safer and smarter than ever before, but it still boasts its celebrated car-like comfort and convenience.

The choice of four different diesel engines and the option of adding BlueMotion Technology mean you'll enjoy the benefits of lower CO<sub>2</sub> emissions and increased fuel efficiency, while the choice of the compact Caddy or a longer-wheelbase Caddy Maxi ensure real load-carrying versatility. Meanwhile, the Caddy's car-like ride and handling, and optional Direct Shift Gearbox (DSG), give you driving comfort that most van drivers can only dream about.

The Caddy combines a surprisingly large, versatile interior with stylish looks, especially when you add 16" Siracusa alloy wheels





The Caddy van is so comfortable, you'll think you're in a car

**MEET THE CADDY**  
**1. Caddy van**

**Punches above its weight**

- ✓ The widest choice of fuel-efficient and environmentally friendly options, ranging from BlueMotion technologies through to eco-fuel
- ✓ Load volume of 3.2m<sup>3</sup>
- ✓ Payload up to 766kg
- ✓ Rear twin doors and single sliding door
- ✓ Four common-rail four-cylinder diesel engines – 75PS to 140PS – plus optional BlueMotion Technology

**Get more in, get more done**

You can pack a lot into a Caddy van, even though it's the smallest in the range. This Tardis-like van is ultra-versatile, with two wheelbase lengths to choose from. You can squeeze in 3.2m<sup>3</sup> of load in the Caddy, while its bigger brother, the Caddy Maxi, will take a class-leading 4.2m<sup>3</sup>.



**We've got the power**

Our new range of common-rail four-cylinder diesel engines lets you pick the ideal power band for your needs. There are four on offer, ranging from 75PS through to 140PS. Each engine is quieter and more refined than ever before.



**WHY I LOVE MY Caddy**

Specialist joiner John Allison of Classic Images says the Caddy is a perfect fit – reliable and good-looking

I've always been a Volkswagen fan, and have owned quite a few Caddys over the years. For a compact van, there's absolutely nothing to beat it.

**Great drive, great practicality**

We're specialist joiners, making and fitting bespoke, high-quality pieces such as large cabinets and wardrobes. On a job, we tend to take the big items in a mid-size van and the tools and crew in the Caddy.

It's an invaluable vehicle that feels just like a car. With clients as far afield as Coventry and the south coast, our Caddy does about 12,000 miles a year. It's comfortable and economical over long distances and terrific for nipping around town.

It's also incredibly reliable. The only thing we ever have to do is the basics like checking tyre pressures. Investing a bit more in a Volkswagen means we've got real value for money in the long term.

We chose the Caddy because we needed something that looks really smart to reflect our professionalism and quality of service, and we

completed the look with body-coloured bumpers and nice 16" Sima alloys. The sliding door and large load area mean it's also really practical. We got a whole door in the back one time.

**MY FAVOURITE FEATURES**

**1 Air-conditioning (below)**

Definitely something we wanted. It really makes things more comfortable, especially around town

**2 Side sliding door**

The sliding door makes loading so much easier



**3 Fuel economy**

I'm very eco-conscious, and Volkswagen engines have great economy and low CO<sub>2</sub> emissions. We'll definitely look at getting a BlueMotion engine in our next Caddy

FEATURES IN FOCUS



**Electric windows and mirrors**

These optional door mirrors are electrically heated and adjustable. Perfect if you want to head off without delay on a misty morning.



**Direct Shift Gearbox (DSG)**

The DSG has two clutches, to give smoother, faster gear changes than a conventional gearbox. That's very convenient, especially around city streets.

**4MOTION**

The new Caddy is now available with optional 4MOTION, designed to give you better grip and improved safety – making it the only van in its class that's available with four-wheel drive.

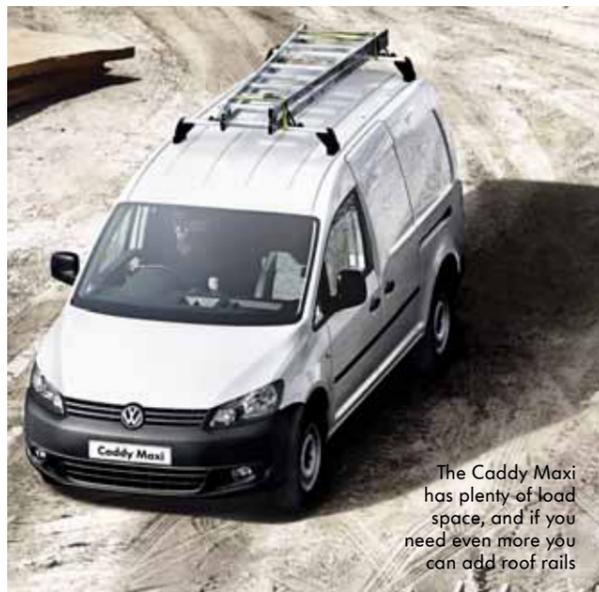
**Side sliding door**

The Caddy comes with the widest side sliding door in its class, and you have the option of adding a second door on the other side, for even easier access.



**Appearance packs & alloy wheels**

Optional body-coloured bumpers and alloy wheels – such as the 15" Kemora (above) – add a smart look.



The Caddy Maxi has plenty of load space, and if you need even more you can add roof rails

**Making it work for you**

The Caddy is all about efficiency. The BlueMotion Technology Start/Stop system of the 1.6-litre models will help lift your fuel economy to 55.4mpg\* and reduce CO<sub>2</sub> emissions to an impressive 134g/km. It switches off the engine in traffic queues when it isn't working – simply depress the clutch to restart the engine. And thanks to Volkswagen's gearshift indicator and seven-speed Direct Shift Gearbox, you'll be saving money every time you change gear.

**MEET THE CADDY**

**2. Caddy Maxi**

**The Caddy's big brother**

- ✓ Larger than the Caddy van, with an extra cubic metre of capacity and a load length of 2.25m
- ✓ Load volume of 4.2m<sup>3</sup>
- ✓ Payload up to 753kg
- ✓ Rear twin doors, and twin side sliding doors as standard
- ✓ Three new common-rail TDI engines from 102PS to 140PS plus optional BlueMotion Technology



The Caddy's well-appointed cabin is built around you, and all controls are in easy reach

**A more relaxing way to drive**

If your day job brings you face-to-face with the stresses of congested city streets, the Caddy will help you get to your destination in comfort. The optional multi-function steering wheel lets you operate a range of systems – such as the radio – without taking your hands off the wheel. And even in the harshest weather conditions you'll reach your journey's end with ease thanks to optional automatic rain sensors and 2-Zone climate control.



**REMEMBER TO ASK ABOUT...**



**The Volkswagen Commercial Vehicles Service Plan**

Now you've made all the tough choices, how about an easy one?

It can take a while to decide on the perfect Volkswagen van. There's the model, the spec... even choosing a cupholder needs thought. But a Service Plan chooses itself.

For more information just ring your local Van Centre on 0800 717131

\* 1.6-litre TDI 102PS BlueMotion Technology combined mpg

## The Caddy range



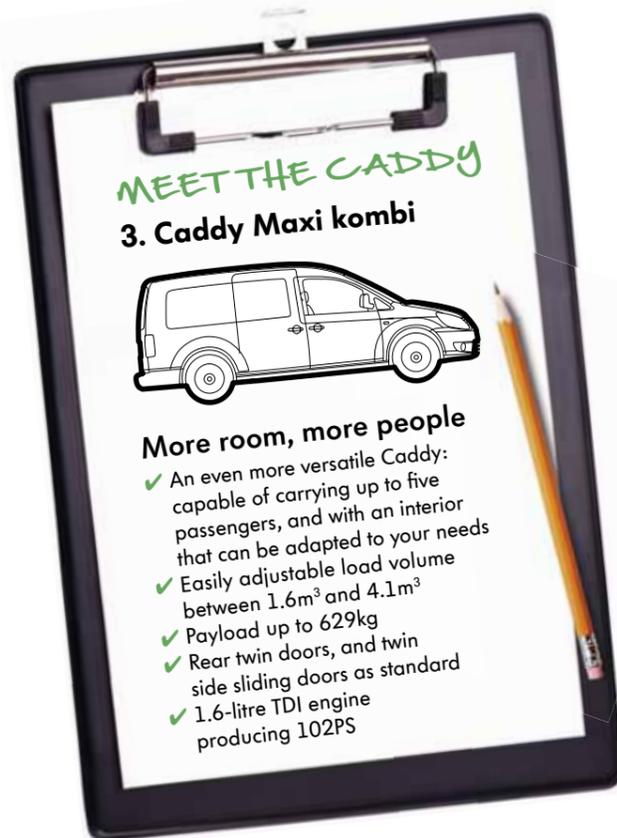
The EcoFuel version of the Caddy uses compressed natural gas (CNG) or biomethane, which both dramatically reduce emissions

### Go greener with the Caddy EcoFuel

If you really want to help the environment as well as your wallet, why not consider the EcoFuel version of the Caddy? With EcoFuel you'll be running on either compressed natural gas (CNG) or biomethane. CNG reduces carbon monoxide by up to 50 per cent, nitrogen oxide emissions by 97 per cent – and there are zero particulates.

### Caddy with BlueMotion Technology

We're all concerned about fuel consumption and emissions, and for most businesses there are serious cost implications, too. Luckily the Caddy BlueMotion Technology range helps you stay in control – it features modified gear ratios, Start/Stop system, regenerative braking, cruise control and low-friction tyres. CO<sub>2</sub> output is reduced to 134g/km, and fuel consumption can fall to 55.4mpg (combined)\*.



The Caddy Maxi has a load length of 2.25m, so there's even room in the back for a decent-sized step ladder



The Caddy van (above) is nimble around town; the Caddy Maxi and Maxi kombi (top) have almost a cubic metre more load space

### Safety first

The Electronic Stabilisation Programme (ESP), which helps prevent accidents by reducing skids, comes as standard. In addition to standard daytime running lights, you can also benefit from turning fog lights, xenon headlights (brighter and clearer than ordinary lights) and Hill Hold Assist.

### Technology for work and play

Choose Bluetooth connectivity and you'll get simple hands-free phone operation that works with most handsets on the market. An optional iPod connection shows your playlists on your radio/CD or sat-nav display.

## Choose your Caddy

Turn to the back for the full specs

### Caddy van



P46 →

### Caddy Maxi



P52 →

### Caddy Maxi kombi



P58 →

\*1.6-litre TDI 102PS BlueMotion Technology combined mpg

# Highly evolved

The Transporter started life as a great innovation, and it's been getting better and better for six decades



The Transporter has always combined rugged versatility and adaptability with classic good looks. The new Sportline trim takes that stylish image to a new high

**T**he original Transporter first graced British roads in 1950. Over the past 60 years it has become a huge success, and the latest fifth-generation model is safer, smarter and more efficient than ever.

With so much engineering experience, is it any wonder that Volkswagen is setting new standards in this class? Fuel consumption and CO<sub>2</sub> emissions have been reduced and the latest generation of Electronic Stability Programme (ESP), Hill Hold Assist and automatic hazard light activation all come as standard. What's more, it's also the quietest and most comfortable Transporter yet.



### All the space you need

Whether you're in the business of delivering parcels or fitting kitchens, the comprehensive range of models and accessories means there will be a Transporter guaranteed to meet your needs. With two wheelbase lengths you can maximise your load space from 5.8m<sup>3</sup> to 9.3m<sup>3</sup>. There are also three roof height options, with a maximum height of 1.94m and a payload capacity of up to 1,333kg.



There are three different roof heights and two wheelbase lengths, so the Transporter will happily swallow any awkward loads



**MEET THE TRANSPORTER**

**1. Transporter van**

**The original just got better**

- ✓ The most efficient, safest and smartest Transporter yet
- ✓ Two wheelbase lengths and three roof heights
- ✓ Load volume up to 9.3m<sup>3</sup>
- ✓ Payload up to 1,333kg
- ✓ Rear wing doors and side sliding door come as standard
- ✓ Four new 2.0-litre TDI common-rail engines from 84PS to 180PS



## WHY I LOVE MY Transporter

Carl Taylor of commercial cleaners CT Solutions says his heavily accessorised Transporter helps him stand out from the pack

This is my first Volkswagen, but I've wanted one ever since I started my company. They have a great reputation for reliability, and the Transporter looks fantastic. It's probably the best-looking van on the road right now – every other van wants to be one.

### Looking good and going good too

I bought mine in March 2010, and it has proved to be ideal for my business. On the cleaning work we do for restaurants, bars, private schools and letting agents, we never know exactly what a job will entail, so it's key that we have the right tools, some of which are quite bulky. And the Transporter is big enough to ensure we have all our equipment all of the time.

Despite its size, it's also a great drive. Compared with my last van, it doesn't feel like a van at all – more like a big car. And the 102PS 2.0-litre TDI engine is easily big enough for the sort of jobs I do.

I specified a lot on accessories such as body-coloured bumpers and spoilers, stainless-steel side bars, 18" Dakar alloys and cream leather because I wanted the same look as the new Transporter

Sportline. Image is important – you need to look professional, and my Transporter definitely gets heads turning. People say it's a bit much for an everyday work van, but it's my office and needs to be comfortable. The new Sportline looks great – I'll definitely look at one as my next van. And, as my business expands, I may get a Caddy as well.

### MY FAVOURITE FEATURES

#### 1 Air-conditioning / stereo (below)

Air-con and a stereo with an MP3 adapter make a real difference on the move



#### 2 Lots of accessory options

There's a lot of Transporters around – but the accessory range gives you a unique look

#### 3 Storage space

There's lots of useful places to put things – such as a big compartment below the passenger seat

## FEATURES IN FOCUS



### Styling

Make your Transporter look the part by adding alloy wheels – like the 16" Cartagena – or body enhancements such as chrome side rails or a rear spoiler.

### 4MOTION

This all-wheel-drive system maintains traction in adverse conditions. If a wheel loses traction, the 4MOTION system reacts within milliseconds and sends power to the wheels with the most grip.

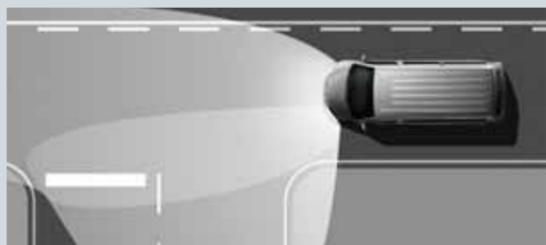
### Rear parking sensors

These optional sensors take the stress out of wrestling with tight parking spots and help your van stay scuff-free.



### Turning fog lights

An optional extra on the Transporter, they go a long way to reducing the risk of accidents by illuminating the road in the direction you're turning (see below).



### Bulkhead

As well as safeguarding your goods, the addition of a bulkhead will protect you and any passengers from the danger of loads shifting too far forward when you brake.

### Daytime running lights

Accidents don't just happen at night, so for added safety, daytime running lights are dipped-beam headlights that automatically switch on when you start your vehicle.



The Transporter kombi has an extra row of seats in the back, so there's room for your crew



### Evolved engines

The new 2.0-litre TDI common-rail engines offer fantastic fuel economy and keep CO<sub>2</sub> emissions to a minimum. Improved torque ensures great performance, even if you have heavy loads. Then there's the option of a 7-speed Direct Shift Gearbox (DSG): two automatic clutches ensure super-fast gear changes – ideal for driving in congested cities.

### Making your money work

The Transporter is built to save you time and money at the pumps. Fuel consumption has been reduced by up to 20 per cent and CO<sub>2</sub> emissions by an average of 10 per cent. The gear-shift indicator lets you know the most efficient moment to change up or down, which can save you even more money.

# Add some Sportline flair

The top-of-the-range Transporter is packed with style and tech

If you need a vehicle that offers all the varied talents of a standard Transporter, but with a bold, exclusive style that will make you stand out from the crowd, look no further than the striking new Sportline.

### Stylish, comfortable, packed with tech

The Sportline takes Transporter comfort to a new level. The two-tone leather upholstery boasts the Sportline logo, while a driver's-seat armrest and a leather steering wheel, gearknob and gaiter complete the look. Climatic air-conditioning helps to keep things cool, and a Kenwood Multimedia System with 7" colour touchscreen, European Garmin sat-nav and Bluetooth, iPod and iPhone connectivity keep you connected and entertained.

### Make a real impression

The Sportline's stylish looks aren't limited to the interior. The Sportline is available in Deep Black pearlescent paint, Reflex Silver metallic or Candy White with a Gloss Black roof. Enhancements such as 18" Sportline five-spoke alloys, stiffer suspension that sits 30mm lower than standard, and details such as Sportline logos, electrically

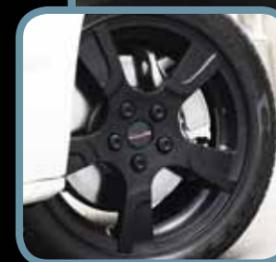
heated and adjustable door mirrors, chrome highlights on the grille and headlights, darkened rear light clusters and polished steel side bars all ensure that the Sportline is a real head-turner.

### Any job, managed effortlessly

A 6.7m<sup>3</sup> load volume, a 1,255kg payload, short- and long-wheelbase variants, and a five-seater kombi configuration mean the Sportline is just as capable as its standard Transporter siblings. And the 2.0-litre BiTDI twin-turbo diesel engine delivers a robust 180PS – power enough for any task. The new Transporter Sportline is a true performer in every sense.



Sportline logos (above) feature on the wing mirrors and the two-tone leather trim. A Kenwood Multimedia System and Garmin sat-nav bolster the high tech-spec in the stylish cab (left)



18" Sportline alloy wheels and polished steel side bars complete the stylish look

Learn more about the Sportline on p10



**MEET THE TRANSPORTER**

**Chassis only...      ...as a dropside**



- ✓ Single or double cab options, with three to six seats
- ✓ Payload up to 1,425kg
- ✓ Two side doors as standard (four for double cab)
- ✓ Three new 2.0-litre TDI common-rail engines: 84PS, 102PS and 140PS

**...or built however you want it**

Whatever you need – from rescue vehicles to vans with specialist racking and tail-lifts – our Engineered For You service will sort it out. Tell the sales team at your Van Centre what you need and they'll get the vehicle built for you.

**Have a good day at the office**

When your van is your workplace it must be comfy. The seats have been ergonomically designed to help support your back, there's a new three-spoke steering wheel and it's even easier to find your way around the dash. The cab is quieter, too: the engines are four to five decibels quieter than their predecessors – which means it sounds half as loud to the human ear.

**First-class safety**

Volkswagen doesn't see your safety as an optional extra – it comes as standard. There are driver and passenger airbags, and the Electronic Stabilisation Programme (ESP) will keep your van stable if you have to swerve suddenly. And if you need to make an emergency stop, your brake lights will flash and your hazard warning lights will switch on automatically when you come to a standstill.

Hill Hold Assist means when you come to an uphill stop, the brakes stay on for a second or two after you release the pedal, giving you time to find the clutch's biting point without rolling back.



Dropsides are tough, and make loading and unloading easier



A double cab has more room for crew (above); a multifunction steering wheel (left) puts the controls at your fingertips

**REMEMBER TO ASK ABOUT...**



**The Volkswagen Commercial Vehicles Service Plan**

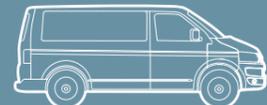
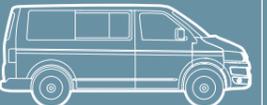
Now you've made all the tough choices, how about an easy one?

It can take a while to decide on the perfect Volkswagen van. There's the model, the spec... even choosing a cupholder needs thought. But a Service Plan chooses itself.

For more information just ring your local Van Centre on 0800 717131

**Choose your Transporter**

Turn to the back for full specs

<p><b>Transporter</b></p>  <p>P66 →</p>	<p><b>Transporter kombi</b></p>  <p>P77 →</p>
<p><b>Chassis only</b></p>  <p>P88 →</p>	<p><b>Dropside</b></p>  <p>P88 →</p>

**No more blind spots**

Two extra pairs of eyes have joined the options list. When you switch on your indicator to change lanes, Lane Change Assist\* uses radar to warn you if a vehicle is in your blind spot. And when you take a corner, turning fog lights help you to see pedestrians, cyclists or bollards in poorly lit areas.

**Get connected, stay connected**

Transporter radio/CD players and sat-navs have optional iPod connections that show your music and playlists. Meanwhile, optional Bluetooth connectivity provides simple hands-free phone operation that's compatible with nearly all handsets.

\* Not available on Chassis or Dropside

The new Crafter range

# Brute force, great manners

The all-new Crafter is as big, strong and versatile as ever. And now, with a new engine range, it's even more efficient



**T**hanks to its cavernous 17m<sup>3</sup> interior, the Crafter has always boasted size and strength. Now, the addition of four new 2.0-litre TDI engines make the Crafter the most fuel-efficient van in its class. As a result, Volkswagen's largest, most versatile van now delivers even more.

On the outside, there's a fresh look to the Crafter's front-end. But it's under the skin where performance counts, and it's here where the new Crafter serves up the goods. Four new state-of-the-art 2.0-litre TDI engines mean that the Crafter is just as powerful as before, but with increased torque and efficiency, and fuel consumption and emissions that are significantly reduced. If that wasn't enough, the new Crafter's compact, lighter engines mean payload is increased by up to 100kg. Yes, big just got even better.

## The new Crafter range

### How long, how high, how heavy?

The new Crafter is a hugely versatile van, meaning there's a model that's perfect for you. There are three wheelbases, from 3.25m to 4.33m, three roof heights (low, high and extra high) and four body lengths, from 5.24m to 7.34m. And, with a load space that ranges from 7.5m<sup>3</sup> to 17m<sup>3</sup> – the equivalent of five euro pallets – the Crafter panel van is capable of carrying payloads up to 2,693kg. Add in the option of even sturdier Ingimex dropside and tipper models, Luton bodies from Aire Truck Bodies, or the ability to source a bespoke solution, and it's every option covered.



## WHY WE LOVE OUR Crafter

Paul Reynolds and Damian Wright reckon the Crafter is a refreshing choice for their mobile bar business

We wanted to launch our own cocktail bar. But there weren't any sites around that we liked, so we came up with the idea of a mobile bar.

It was always our intention to increase the size of the business, and we may have to add to our fleet soon. If so, we'll definitely get another Crafter. We can get a ridiculous amount of stuff in the back – four modular bars, a marquee, draft beer pumps, chillers and all the drinks and glasses that we need.

### Easy to drive, and fuel efficient

Having never driven anything other than a small van, I was a bit nervous about driving such a large vehicle, but it's so easy, and it's equally suited to long-haul trips and city driving. Most of our jobs are outside the M25, so I'm impressed by how good the fuel efficiency is. Driving right across the country from Bristol to Twickenham only uses up half a tank.

In terms of maintenance, we've not had any problems, but if any problems do arise we'll be in

touch with the Van Centre. If we were to add any accessories it would just be new alloys and a sound system. It already does everything else we need.

### OUR FAVOURITE FEATURES

#### 1 The large rear load space (below)

Given that we have to take so much equipment to the events that we do, it's a complete necessity

#### 2 A driver-friendly engine

It's very comfortable and smooth to drive on long journeys, and it's really fuel efficient as well

#### 3 The design

The Crafter looks good for a large van. It stands out, but is quite slick



There's so much space in the cavernous Crafter – the biggest can swallow up to five stacks of Euro pallets



**Just as powerful, now cheaper to run**

The Crafter is designed to be a work tool first, but it still packs plenty of punch. Four 2.0-litre TDI engines are available, from 109PS to 163PS, as well as optional BlueMotion Technology. Volkswagen's ultra-efficient turbo-diesel system and common-rail fuel injection ensure high performance and impressive torque, and reduced engine noise. They're also kinder to the environment and your pocket, with operating costs on the new Crafter significantly lower than the old model.



The rear load area of the new Crafter is capable of storing up to 17m<sup>3</sup> of goods or equipment



**Big on efficiency, low on emissions**

Big vans deliver to big cities. The Start/Stop system – standard on the new 109PS and 143PS BlueMotion Technology engines – helps to keep your fuel costs down, and keeps emissions as low as 199g/km, by switching the engine off when the vehicle is in neutral. Despite its size, the Crafter already exceeds the EURO V emissions standard, and achieves EEV status as standard – something that is a cost option across many vehicles in the Crafter's class.

**Everything fits into place**

No matter what sort of loads you need to move, the new Crafter is ready. Accessing the rear load space – which boasts up to 4,700mm load length and 17m<sup>3</sup> of load space is made even easier with a side sliding door, while rear swing doors, with an option to open to an angle of 270°, provide a load width of 1,300mm. Floor and ply-wall linings protect the load bay, and a variety of bulkheads separate the cab from the cargo.

**FEATURES IN FOCUS**



**EEV as standard**

All Crafters are EEV (enhanced environmentally friendly vehicle) status as standard. The Crafter uses a modified Diesel Particulate Filter (DPF) – a technology that cuts harmful emissions by cleaning exhaust gases.

**Rear step**

An optional extending step makes entry and exit easier – especially useful if you handle particularly heavy loads.



**Steering wheel**

The optional multi-function steering wheel allows you to access a trip computer and sat-nav system, making driving that little bit easier.

**Start/Stop system**

This optional feature switches the engine off after a two-second idle. When you're ready to move off again, just depress the clutch to restart the engine automatically. Simple yet effective, particularly if you tackle congested city streets on a daily basis.



## MEET THE CRAFTER

### Chassis only...



- ✓ Opt for an approved body (Tipper, Dropside or Luton) or have a body made to your specifications
- ✓ Medium-long wheelbase with chassis cab
- ✓ Long wheelbase with double cab
- ✓ Payload up to 3,022kg
- ✓ Four 2.0-litre TDI engines from 109PS to 163PS

### ...as a dropside



- ✓ Tough, secure load bay from Ingimex will withstand the kind of punishment that's part of everyday life as a builder, gardener or contractor
- ✓ Whether it's bags of fertiliser and tools, gravel and cement, or machinery and pipework, heavy-duty fixings keep your load in place
- ✓ Quick and easy load access combined with ladder gantry to protect the cab

### ...as a tipper



- ✓ Tough and robust – and that goes for its mechanicals as well as the bodywork
- ✓ A strong, simple electro-hydraulic lift from Ingimex keeps tipping all day, with clearly labelled controls on a portable pendant in the cab
- ✓ As with everything in the 'Engineered To Go' range, there's an extensive manual explaining how to handle different loads safely

### ...as a Luton



- ✓ Built on the CR35 chassis, but with greater volume
- ✓ Optional tail-lift to 500kg
- ✓ Medium or long wheelbase
- ✓ The glass-reinforced plastic body from Aire Truck Bodies can take the punishment dished out by large loads, and you won't need to paint or maintain it
- ✓ Two tie-rails help secure awkward-shaped items

### ...or built however you want it

Volkswagen has chosen the best bodybuilders in the country as their Accredited Converters, so when you walk into your Van Centre you can choose from a long list of bespoke bodies – from refrigerated high-top vans to dropside with hydraulic loading arms. With this 'Engineered For You' service, you just tell your Van Centre sales team what you need and they will get the vehicle built for you.



The Crafter's sturdy chassis means it's easily adaptable for any task, but retains the functional and comfortable cab layout



### The cab that fits around you

If you travel long distances, you'll want to do so in comfort. The new Crafter boasts a generously sized cabin with clearer dials, an easy-reach gearshift and an ergonomic driver's seat with suspension and height-and-reach adjustment. And Climatic air-con – creating a constant temperature of your choice – can make a huge difference to your working day.

### You can relax under pressure

There are great safety features helping to look after you and your load. Anti-lock brakes (ABS), the skid-reducing Electronic Stability Programme (ESP) and the Traction Control System (TCS) all come as standard. And if you make an emergency stop, your brake lights will flash and your hazard warning lights switch on automatically when you come to a standstill. The steel bulkhead will help protect you from what you're carrying in the back, and the driver's airbag from whatever's in front.

### Fully loaded with technology

There's tons of kit to help ease your journey. Gear recommendation suggests the optimal ratio for your speed, while a high final drive and optional cruise control takes the pressure off long journeys. And you should never get lost with the optional built-in sat-nav system.

## Choose your Crafter

Turn to the back for the full specs

### Crafter van



P96 →

### Chassis only



P108 →

### Dropside



P117 →

### Tipper



P117 →

### Luton



P122 →

## REMEMBER TO ASK ABOUT...



## The Volkswagen Commercial Vehicles Service Plan

Now you've made all the tough choices, how about an easy one?

It can take a while to decide on the perfect Volkswagen van. There's the model, the spec... even choosing a cupholder needs thought. But a Service Plan chooses itself.

For more information just ring your local Van Centre on 0800 717131



# Use the Chooser to find the right van for you

If you want any more help, just ask your Volkswagen Van Centre (they're all over the country). You can find the nearest one to you by ringing 0800 717131

IT'S OVER HERE →

## The Chooser

Which van is the right one for you?

Model (Gross vehicle weight)	Volume	3. GET ALL THE DETAILS
<b>Caddy</b> Smallest of the trio, but don't be fooled — the Caddy holds more than you'd think. <b>Might suit...</b> Plasterer Florist Courier	 UP TO 2 (Up to 2,240kg)	2. CHECK THE MAXIMUM LOAD WEIGHT AND LENGTH Load length Payload p46 1,781mm 681-766kg p52 2,250mm 646-750kg p58 1,824mm 611-629kg p66 2,570mm 749-1,333kg p66 2,570mm 749-1,333kg p66 2,970mm 857-1,272kg p66 2,970mm 857-1,272kg p66 2,970mm 857-1,272kg p76 2,570mm 1,024-1,224kg p76 2,570mm 1,024-1,224kg p76 2,970mm 989-1,202kg p76 2,970mm 989-1,202kg p76 2,970mm 989-1,202kg
<b>Transporter</b> This vehicle defines what a great van is all about. The first one was built in 1950, and they've been getting better and better ever since. <b>Might suit...</b> Plumber Electricals repairer Kitchen fitter	 UP TO 3 (Up to 3,200kg)	p66 2,570mm 749-1,333kg p66 2,570mm 749-1,333kg p66 2,970mm 857-1,272kg p66 2,970mm 857-1,272kg p66 2,970mm 857-1,272kg p76 2,570mm 1,024-1,224kg p76 2,570mm 1,024-1,224kg p76 2,970mm 989-1,202kg p76 2,970mm 989-1,202kg p76 2,970mm 989-1,202kg
<b>Crafter</b> This van ranges in size from big to enormous. Whatever you need to carry, you can get it in the Crafter. <b>Might suit...</b> Joiner Removals firm Wholesale distributor * Roof options alter payload. Please ask your Van Centre for details.	 UP TO 3 (Up to 3,500kg)	p96 2,600mm 1,044kg p96 3,265mm 1,384-2,693kg p96 3,265mm 1,384-2,693kg p96 3,265mm 1,384-2,693kg p96 4,300mm 1,235-2,533kg p96 4,300mm 1,235-2,533kg p96 4,700mm 1,192-2,480kg p96 4,700mm 1,192-2,480kg p122 3,260mm 1,034-1,062kg p122 4,060mm 969-991kg

Another way of adding extra capacity is by fitting some roofbars

Extra roof height can add more capacity than vehicle length

For payload, think about the heaviest load you'll ever need to carry

FIT YOUR CREW IN TOO

What's a kombi? There's a row of seats in the back, too

\*\* Maxi = extended rear overhang † Passenger seats in the back are included in the volume.

# Open vans

Get one of these if you prefer open spaces...

**Chassis only**  
(Gross vehicle weight)

HOW MANY PEOPLE DO YOU NEED TO FIT IN?

## Dropside

Load area

## Tipper

Load area Payload

WHAT WILL YOUR HEAVIEST LOAD BE?

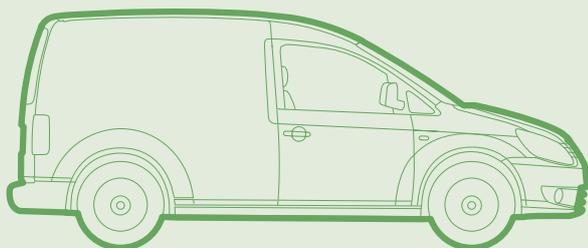
HOW MUCH LOAD SPACE DO YOU NEED?

<b>Transporter long wheelbase chassis cab</b> (3,000kg) UP TO 3		<b>Transporter long wheelbase dropside</b>	<b>p88</b> 	<b>5.7 m<sup>2</sup></b>		<b>1,267-1,425kg</b>
<b>Transporter long wheelbase double cab</b> (3,000kg) UP TO 7		<b>Transporter long wheelbase dropside double cab</b>	<b>p88</b> 	<b>4.2 m<sup>2</sup></b>		<b>1,135-1,292kg</b>
<b>Crafter CR35 medium wheelbase chassis cab</b> (3,500kg) UP TO 3		<b>Crafter CR35 medium wheelbase dropside</b>	<b>p117</b> 	<b>6.9 m<sup>2</sup></b>	<b>p117</b> 	<b>1,211-1,739kg</b>
<b>Crafter CR35 long wheelbase chassis cab</b> (3,500kg) UP TO 3		<b>Crafter CR35 long wheelbase dropside</b>	<b>p117</b> 	<b>8.7 m<sup>2</sup></b>	<b>p117</b> 	<b>1,014-1,729kg</b>
<b>Crafter CR50 medium wheelbase chassis cab</b> (5,000kg) UP TO 3						<b>2,998-3,022kg</b>
<b>Crafter CR50 long wheelbase chassis cab</b> (5,000kg) UP TO 3						<b>2,951-2,979kg</b>
<b>Crafter CR35 long wheelbase double cab</b> (3,500kg) UP TO 7		<b>Crafter CR35 long wheelbase dropside double cab</b>	<b>p117</b> 	<b>6.9 m<sup>2</sup></b>	<b>p117</b> 	<b>1,014-1,514kg</b>
<b>Crafter CR50 long wheelbase double cab</b> (5,000kg) UP TO 7						<b>2,789kg</b>

# The Caddy range

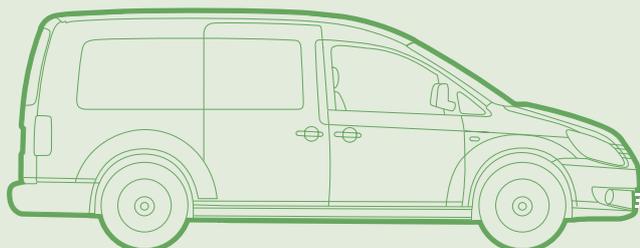
Here's where you find out all the details you need to choose your van

## Caddy van



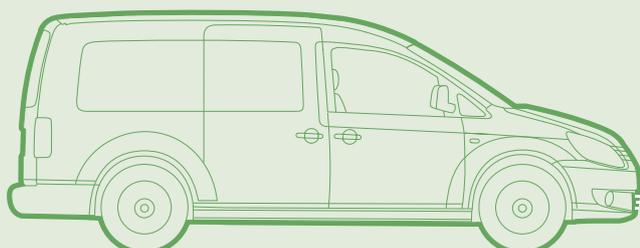
Model	Engine	Gearbox
C20	1.6TDI 75PS	5-spd man
C20	1.6TDI 75PS BlueMotion Technology	5-spd man
C20	1.6TDI 102PS	5-spd man
C20	1.6TDI 102PS BlueMotion Technology	5-spd man
C20	1.6TDI 102PS	7-spd auto DSG
C20	2.0TDI 140PS	6-spd man
C20	2.0 EcoFuel Petrol/CNG 109PS	5-spd man
C20+	1.6TDI 75PS	5-spd man
C20+	1.6TDI 102PS	5-spd man

## Caddy Maxi



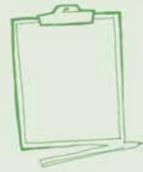
Model	Engine	Gearbox
C20	1.6TDI 102PS	5-spd man
C20	1.6TDI 102PS BlueMotion Technology	5-spd man
C20	1.6TDI 102PS	7-spd auto DSG
C20	2.0TDI 140PS	6-spd man
C20	2.0 EcoFuel Petrol/CNG 109PS	5-spd man
C20	2.0TDI 110PS 4MOTION®	6-spd man

## Caddy Maxi kombi



Model	Engine	Gearbox
C20	1.6TDI 102PS	5-spd man
C20	1.6TDI 102PS	7-spd auto DSG

## The Caddy range



### Standard features

INCLUDED IN THE BASIC VAN PRICE



## Caddy van

### Exterior

15" x 6J steel wheels with 195/65 R15 and black centre caps  
16" x 6J steel wheels with 205/55 R16 and black centre caps (140PS only)  
60-litre fuel tank  
Glazed asymmetric rear-wing doors  
Grey bumpers  
Heated rear window and wash/wipe (not C20+)  
Roof rack preparation  
Spare wheel – full size steel (except EcoFuel which has Tyre Mobility System)

### Interior

12V socket in dashboard  
2 door-activated interior lights  
4 drinks holders and storage compartment in centre console  
Digital clock  
Dimmable dashboard illumination  
Driver's seat with height, reach and rake adjustment and passenger seat with reach and rake adjustment  
Full height bulkhead – solid lower and plastic mesh upper (not C20+)  
Hardboard roof trim and painted half-height side panels  
Interior light in headliner  
Load lashing rings (6)  
Manually controlled heating system with dust and pollen filter and air recirculation  
Open glove compartment  
'Place' cloth upholstery  
RCD 210 radio/single MP3 compatible CD player with 2 speakers and AUX-in socket  
Rear-view mirror with anti-dazzle function (not C20+)  
Rubber floor covering  
Servotronic speed-related power-assisted steering  
Side sliding door on left

### Safety and security

Automatic hazard lights activation under emergency braking  
Driver's airbag  
Electronic Stability Programme (ESP) – incorporating Anti-lock Brake System (ABS), Electronic Differential Lock (EDL), Traction Control System (TCS) and engine drag torque control (MSR)  
Halogen main headlights with range control and daytime running lights  
Reach and rake adjustable steering column  
Jack (except EcoFuel) and tool kit  
Remote central locking with deadlocks, internal locking switch and 2 remote keys  
Thatcham (Cat 2) immobiliser  
Windscreen wiper with variable intermittent delay and wash/wipe system

### Model specific features

#### C20+

Full height bulkhead – solid  
Heavy duty suspension to allow increased payload  
Opaque glass in asymmetric rear-wing doors

#### BlueMotion Technology

Cruise control  
Hill Hold Assist  
Start/Stop system with brake energy recuperation for greater fuel and CO<sub>2</sub> efficiency

#### EcoFuel

Fuel capacity: 35.6m<sup>3</sup> compressed gas and 13 litre reserve petrol  
Trip computer with multi-function display

Turn to the back cover for the full range of colours and upholstery



### Factory options – all models

PAY A BIT EXTRA FOR THESE



## Caddy van

### Optional on all models

#### Paint options

Metallic and pearl  
Black – 9000

#### Audio and communications

DAB – digital radio reception (only with radio upgrade RCD 310 and RCD 510 or satellite navigation A)  
Radio upgrade – RCD 310, single CD/radio MP3 file compatible with AUX-IN  
Radio upgrade – RCD 510, radio MP3 file compatible with AUX-IN and 4 speakers  
Satellite navigation A – RNS 315: colour touch screen display with 4GB internal flash memory with navigation data for Europe (excluding Eastern European countries), AUX-in and 4 speakers. Includes trip computer and multi-function display  
Satellite navigation B – RNS 510: colour touch screen display with 30GB HDD, SD card reader, AUX-in and 4 speakers. Includes trip computer and multi-function display (not with DAB)

#### Body and chassis

Appearance pack – body-coloured bumpers and wing mirrors (only with electric pack)<sup>1</sup>  
Protection underbody – (not with EcoFuel)  
Rear door pack A – rear wing doors with opaque glass, without heated rear window and wash/wipe  
Rear door pack B – tailgate with heated rear window and wash wipe (not with ladder flap)  
Roof rails – black  
Side door pack A – left and right  
Towbar – fixed ball with 13-pin socket. Includes Trailer Stability Assist operated via ESP<sup>2</sup>

<sup>1</sup> Please confirm colour availability with your Volkswagen Van Centre.  
<sup>2</sup> An adaptor is available from Van Centres, to allow connection to twin 7-pin sockets. Only one front towing eye with towbars.

#### Cargo area

Bulkhead pack A – bulkhead deleted (not with C20+)  
Ladder flap – in roof (only with side door pack A, not with rear door pack B) (C20 only)  
Load floor cover – rubber (not with EcoFuel)

#### Comfort and convenience

Cab comfort pack<sup>1</sup>  
Cruise control (standard on BlueMotion Technology models)  
Smoking pack – ashtray, cigarette lighter in lieu of 12V socket  
Steering wheel – leather, multi-function, includes trip computer and multi-function display  
Winter pack – headlight washers, heated washer jets, washer fluid level indicator and heated driver and front passenger seats  
Visibility pack – rain sensor, automatic dimming rear-view mirror and 'coming home' function

<sup>1</sup> Cab carpet, height adjustable front seats, storage under front seats, vanity mirrors and dash tray with cover.

### At a glance...



#### Start/Stop system

Standard with BlueMotion Technology, it reduces emissions and fuel consumption



#### Asymmetric rear doors

This clever design means that most loads can be accessed by opening just one door



#### Sliding door

Kerbside loads are swallowed safely and with ease by this large side sliding door



#### Daytime running lights

This safety feature makes sure you can always see and be seen by other drivers

## The Caddy range



## Factory options – all models (continued)

### Caddy van

#### Optional on all models

#### Electrical

- Alternator/battery – uprated <sup>1</sup> (not with BlueMotion Technology models)
- Electric pack – electric windows and electrically heated and adjustable mirrors
- Trip computer – and multi-function display

<sup>1</sup> 380A 72Ah battery and 140A alternator.

#### Heating and ventilation

- Air-conditioning – Climatic, manual air-conditioning (not with alternator/battery uprated)
- Air-conditioning – Climatronic, semi-automatic (not with rear-door pack A. On Maxi models only with bulkhead pack A and rear door pack C)

#### Safety and security

- Airbag pack A – front passenger airbag with deactivation switch
- Airbag pack B – front passenger airbag with deactivation switch and driver and passenger side airbags
- Airbag pack D – front passenger airbag with deactivation switch and driver and passenger side and curtain head airbags
- Alarm pack A – perimeter with back-up horn
- Alarm pack B – Thatcham category 1 with interior (cab only) and tow away protection
- Fog lights – with cornering lights
- Hill Hold Assist – (standard on BlueMotion Technology models and DSG)
- Parking sensors – rear

#### Seating, trim and upholstery

- Seats – leatherette upholstery
- Seats – robust upholstery
- Seat pack A – heated driver and front passenger seats

#### Wheels and tyres

- Alloy wheels – 15" x 6J Kemora with 215/65 R15 tyres and steel spare wheel (not with 140PS)
- Alloy wheels – 16" x 6J Siracusa with 205/55 R16 tyres and steel spare wheel
- Alloy wheels – 17" x 6J Zolder with 205/50 R17 tyres and Tyre Mobility System (not with C20+ or BlueMotion Technology models)
- Tyres – all-weather, 215/65 R15 (not with C20+ or BlueMotion Technology models)
- Tyres – all-weather, 205/55 R16 (not with C20+ or BlueMotion Technology models)

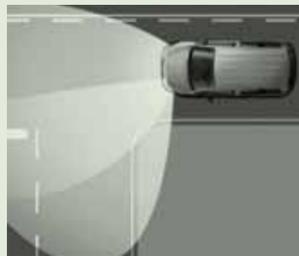
**15" Kemora alloy wheels.** See the back cover for the full range



### At a glance...



**RCD 310 radio / CD player**  
DAB and MP3-compatible with multiple-speaker upgrade and AUX-in attachment



**Fog lights with cornering**  
Reduce the risk of accidents by lighting up the road in the direction you're turning



**Parking sensors (rear)**  
Protect your rear light clusters and panel work when you fine-tune your reversing

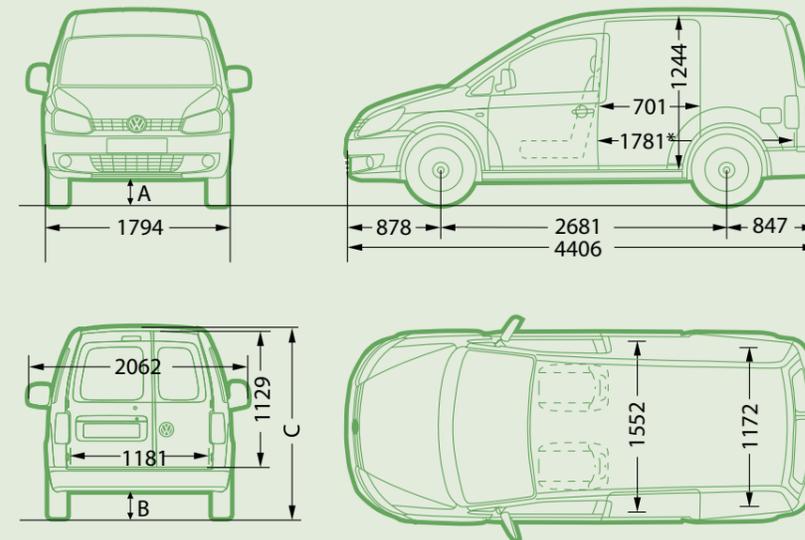


**Cruise control**  
Relieve motorway or towing strain by setting your speed with this clever switch



## Dimensions and weights

### Caddy van



<b>Wheelbase</b>	2,681
<b>Side sliding door</b>	
Width	701
Height	1,100
<b>Asymmetric rear doors</b>	
Width	1,181
Height	1,129
<b>Load area</b>	3.2m <sup>3</sup>
<b>Turning circle (wall to wall)</b>	11.1m

Dimensions in mm unless otherwise indicated.

Dimensions	A	B	C
Standard	156	576	1823
BlueMotion Technology	133	570	1812
4MOTION®	160	642	1873
EcoFuel	66	573	1821

- A Front ground clearance.
- B Rear ground clearance.
- C Overall vehicle height.

Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload † (kg)
<b>Caddy van</b>						
C20 2,175	1.6TDI 75PS	1,075 / 1,230	1,400 / 710	3,550	1,475	700
2,184	1.6TDI 75PS BlueMotion Technology	1,075 / 1,230	1,400 / 720	3,550	1,481	703
2,175	1.6TDI 102PS	1,075 / 1,230	1,500 / 710	3,650	1,478	697
2,184	1.6TDI 102PS BlueMotion Technology	1,075 / 1,230	1,500 / 720	3,650	1,484	700
2,193	1.6TDI 102PS DSG	1,075 / 1,230	1,500 / 720	3,693	1,496	697
2,188	2.0TDI 140PS	1,075 / 1,230	1,500 / 720	3,688	1,490	698
2,250	2.0 EcoFuel Petrol/CNG 109PS	1,100 / 1,250	1,300 / 750	3,400	1,569	681
C20+ 2,247	1.6TDI 75PS	1,075 / 1,285	1,400 / 710	3,500	1,481	766
2,247	1.6TDI 102PS	1,075 / 1,285	1,500 / 710	3,500	1,481	766

Roof load limit: 100kg. Trailer nose weight: 80kg.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver.

Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.



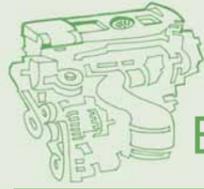
### Top Caddy accessories

As well as factory options, you can also order some great extras for your Caddy that are supplied by your Van Centre. For example:

- 1 16" Sima alloy wheels
- 2 Bluetooth® Touch Phone kit (left)
- 3 Polished stainless steel side rails
- 4 Roof-bar set

For the full range, ask your Van Centre for an Accessories brochure

## The Caddy range



## Engine specification

### Caddy van

	1.6TDI 75PS	1.6TDI 102PS	2.0TDI 140PS
Engine type	Diesel, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler		
No. of cylinders	4		
Cubic capacity	1,598cc	1,598cc	1,968cc
Mixture preparation/injection method	Common-rail direct injection/turbocharger		
Diesel Particulate Filter (DPF)	●	●	●
Output, PS at rpm	75 at 3,000-4,000	102 at 4,400	140 at 4,200
Torque, max. Nm/rpm	225/1,500-2,250	250/1,500-2,500	320/1,500-2,500
EU exhaust emission standard	EURO 5		
5-speed manual gearbox	●	●	–
6-speed manual gearbox	–	–	●
7-speed auto DSG	–	● <sup>1</sup>	–
Front-wheel-drive	●	●	●
<b>Electrics</b>			
Alternator (all variants)	110A		
Battery	61Ah (330A)		

	2.0 EcoFuel Petrol/CNG 109PS
Engine type	Quasi-monovalent <sup>2</sup> (petrol engine optimised for operation with natural gas)
No. of cylinders	4
Cubic capacity	1,984cc
EU exhaust emission standard	EURO 5
Output, PS at rpm	109 at 5,400
Torque, max. Nm/rpm	160/2,250-3,500
5-speed manual gearbox	●
Front wheel drive	●
Fuel type	Natural gas (CNG) <sup>3</sup> /Super plus DIN EN 228 ROZ 98 <sup>4</sup>

● Available.

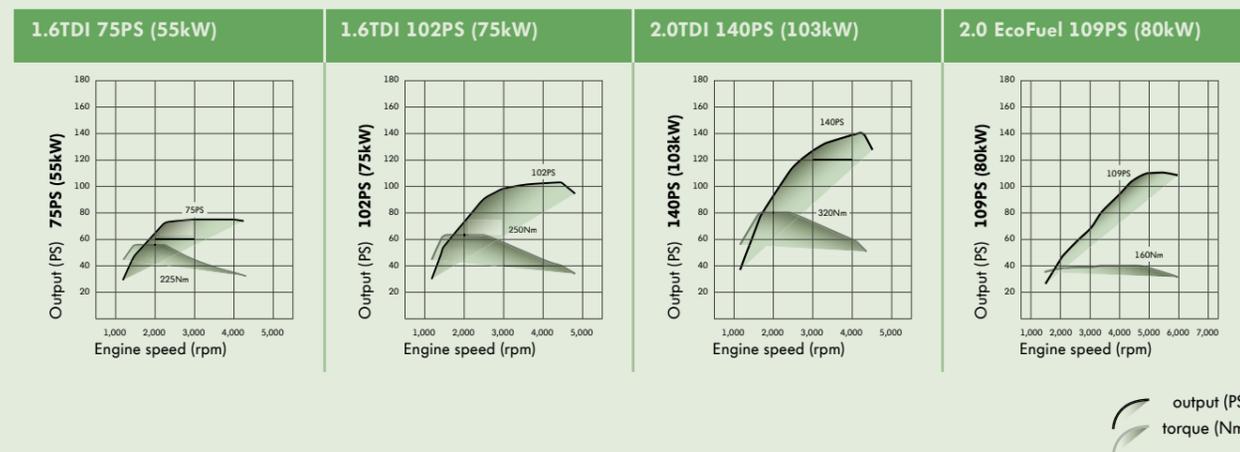
– Not available.

<sup>1</sup> Not available on BlueMotion Technology models.

<sup>2</sup> Primary natural gas mode; secondary petrol reserve mode.

<sup>3</sup> H or L gas. It is possible to use bio gas.

<sup>4</sup> 95 RON unleaded premium fuel may be used in which case a slight decrease in performance or higher fuel consumption must be reckoned with.



## Fuel consumption and performance

### Caddy van

Engine	Urban mpg (l/100km) <sup>1</sup>	Extra-urban mpg (l/100km) <sup>1</sup>	Combined mpg (l/100km) <sup>1</sup>	Acceleration 0-62 mph (seconds)	Top speed mph (where law permits)	CO <sub>2</sub> emissions (g/km)
<b>Caddy van</b>						
1.6TDI 75PS	42.2 (6.7)	53.3 (5.3)	49.6 (5.7)	16.7	93	152
1.6TDI 75PS BlueMotion Technology	47.9 (5.9)	57.6 (4.9)	53.3 (5.3)	16.7	94	139
1.6TDI 102PS	42.2 (6.7)	53.3 (5.3)	48.7 (5.8)	12.2	104	152
1.6TDI 102PS BlueMotion Technology	47.9 (5.9)	60.1 (4.7)	55.4 (5.1)	12.2	106	134
1.6TDI 102PS DSG	42.8 (6.6)	53.3 (5.3)	48.7 (5.8)	12.3	104	152
2.0TDI 140PS	38.2 (7.4)	53.3 (5.3)	47.1 (6.0)	10.0	116	158

### Caddy van (EcoFuel)

Engine	Urban miles per m <sup>3</sup> (m <sup>3</sup> /100km) <sup>1</sup>	Extra-urban miles per m <sup>3</sup> (m <sup>3</sup> /100km) <sup>1</sup>	Combined miles per m <sup>3</sup> (m <sup>3</sup> /100km) <sup>1</sup>	Acceleration 0-62 mph (seconds)	Top speed mph (where law permits)	CO <sub>2</sub> emissions (g/km)
<b>Caddy van</b>						
2.0 EcoFuel Petrol / CNG 109PS	23.7 (11.9)	40.9 (6.9)	32.5 (8.7)	13.5	105	156

<sup>1</sup> With 50% payload.

EcoFuel gas consumption figures are quoted in cubic metres per 100km.

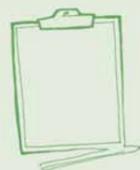
The fuel consumption and CO<sub>2</sub> figures for the Caddy range are provisional and have yet to be confirmed.

### What is DSG?

Direct Shift Gearbox uses two automatic clutches – while one is engaged, the other is ready to accept the next gear. This ensures smoother gear changes and is ideal for stop-start city work, making life much easier for the driver.



## The Caddy range



### Standard features

INCLUDED IN THE BASIC VAN PRICE



## Caddy Maxi

### Exterior

15" x 6J steel wheels with 195/65 R15 and black centre caps  
16" x 6J steel wheels with 205/55 R16 and black centre caps (140PS only)  
60-litre fuel tank  
Grey bumpers  
Opaque asymmetric rear-wing doors  
Roof rack preparation  
Spare wheel – full size steel (except EcoFuel and 4MOTION® which have Tyre Mobility System)

### Interior

12V socket in dashboard  
2 door-activated interior lights  
4 drinks holders and storage compartment in centre console  
Digital clock  
Dimmable dashboard illumination  
Driver's seat with height, reach and rake adjustment and passenger seat with reach and rake adjustment  
Full height bulkhead – solid  
Hardboard roof trim and painted half-height side panels  
Interior light in headliner  
Load lashing rings (6)  
Manually controlled heating system with dust and pollen filter and air recirculation  
Open glove compartment  
Place cloth upholstery  
RCD 210 radio/single MP3 compatible CD player with 2 speakers and AUX-in socket  
Rubber floor covering  
Servotronic speed-related power-assisted steering  
Side sliding doors on left and right

### Safety and security

Automatic hazard lights activation under emergency braking  
Driver's airbag  
Electronic Stability Programme (ESP) – incorporating Anti-lock Brake System (ABS), Electronic Differential Lock (EDL), Traction Control System (TCS) and engine drag torque control (MSR)  
Halogen main headlights with range control and daytime running lights  
Height and rake adjustable steering column  
Jack (except EcoFuel and 110PS 4MOTION®) and tool kit  
Remote central locking with deadlocks, internal locking switch and 2 remote keys  
Thatcham (Cat. 2) immobiliser  
Windscreen wiper with variable intermittent delay and wash/wipe system

### Model specific features

#### 110PS 4MOTION®

4MOTION® all-wheel drive  
Trip computer with multi-function display  
Hill Hold Assist

#### BlueMotion Technology

Cruise control  
Hill Hold Assist  
Start/Stop system with brake energy recuperation for greater fuel and CO<sub>2</sub> efficiency

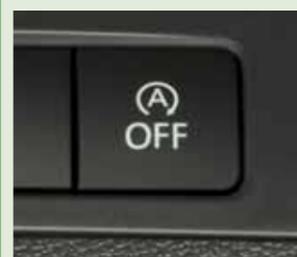
#### EcoFuel

16" x 6J steel wheels with 205/55 R16 tyres and black centre caps  
Fuel capacity: 50.7m<sup>3</sup> compressed gas and 13-litre reserve petrol  
Trip computer with multi-function display

Turn to the back cover for the full range of colours and upholstery



## At a glance...



### Start/Stop system

Standard with BlueMotion Technology, it reduces emissions and fuel consumption



### Opaque asymmetric rear doors

This clever design means that most loads can be accessed by opening just one door



### Sliding door

Kerbside loads are swallowed safely and with ease by this large sliding side door



### Daytime running lights

This safety feature makes sure you can always see and be seen by other drivers



### Factory options – all models

PAY A BIT EXTRA FOR THESE



## Caddy Maxi

### Optional on all models

#### Paint options

Metallic and pearl paint  
Black paint – 9000

#### Audio and communications

DAB – digital radio reception (only with radio upgrade RCD 310 and RCD 510, or with satellite navigation A)  
Radio upgrade – RCD 310, single CD, MP3 compatible with AUX-IN  
Radio upgrade – RCD 510, integrated 6 CD changer and 4 speakers  
Satellite navigation A – RNS 315: colour touch screen display with 4GB internal flash memory with navigation data for Europe (excluding Eastern European countries), AUX-in and 4 speakers. Includes trip computer and multi-function display  
Satellite navigation B – RNS 510: colour touch screen display with 30GB HDD, SD card reader, AUX-in and 4 speakers. Includes trip computer and multi-function display (not with DAB)

#### Body and chassis

Appearance pack – body-coloured bumpers and wing mirrors (only with electric pack)<sup>1</sup>  
Protection underbody (not with EcoFuel)  
Rear-door pack B – tailgate with heated rear window and wash wipe (not with ladder flap, only with bulkhead pack A)  
Rear window – heated with wash/wipe (only with bulkhead pack A)  
Roof rails – black  
Towbar – fixed ball with 13-pin socket. Includes Trailer Stability Assist operated via ESP<sup>2</sup>

<sup>1</sup> Please confirm colour availability with your Volkswagen Van Centre.  
<sup>2</sup> An adaptor is available from Van Centres, to allow connection to twin 7-pin sockets. Only one front towing eye with towbars.

#### Cargo area

Bulkhead pack A – (with rear windows, heated and wash/wipe)  
Load floor cover – rubber (not with EcoFuel)

#### Comfort and convenience

Cab comfort pack<sup>1</sup>  
Cruise control (standard on BlueMotion Technology)  
Smoking pack – ashtray, cigarette lighter in lieu of 12V socket  
Steering wheel – leather, multi-function, includes trip computer and multi-function display  
Winter pack – rain sensor, automatic dimming rear-view mirror and 'coming home' function

<sup>1</sup> Cab carpet, height-adjustable front seats, storage under front seats, vanity mirrors and dash tray with cover.

## The Caddy range



## Factory options – all models (continued)

### Caddy Maxi

#### Optional on all models

#### Electrical

**Alternator/battery** – uprated <sup>1</sup> (not with BlueMotion Technology models)

**Electric pack** – electric windows and electrically heated and adjustable mirrors

**Trip computer** – and multi-function display (standard on 4MOTION®)

<sup>1</sup> 380A 72Ah battery and 140A alternator.

#### Heating and ventilation

**Air-conditioning** – Climatic, manual air-conditioning (not with alternator/battery uprated)

**Air-conditioning** – Climatronic, semi-automatic (not with rear-door pack A. On Maxi models only with bulkhead pack A and rear door pack C)

#### Safety and security

**Airbag pack A** – front passenger airbag with deactivation switch

**Airbag pack B** – front passenger airbag with deactivation switch and driver and passenger side airbags

**Airbag pack D** – front passenger airbag with deactivation switch and driver and passenger side and curtain head airbags

**Alarm pack A** – perimeter with back-up horn

**Alarm pack B** – Thatcham Category 1 with interior (cab only) and tow away protection

**Fog lights** – front with cornering lights

**Hill Hold Assist** – (standard with BlueMotion Technology and 4MOTION® models and DSG)

**Parking sensors** – rear

#### Seating, trim and upholstery

**Seats** – leatherette upholstery

**Seats** – Robust upholstery

**Seat pack A** – heated driver and front passenger seats

#### Wheels and tyres

**Alloy wheels** – 15" x 6J Kemora with 215/65 R15 tyres and steel spare wheel (not with 140PS)

**Alloy wheels** – 16" x 6J Siracusa with 205/55 R16 tyres and steel spare wheel

**Alloy wheels** – 17" x 6J Zolder with 205/50 R17 tyres and Tyre Mobility System (not with BlueMotion Technology or 140PS)

**Tyres** – all-weather, 215/65 R15

(not with C20+ or BlueMotion Technology models)

**Tyres** – all-weather, 205/55 R16

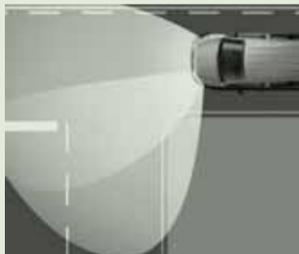
(not with C20+ or BlueMotion Technology models)

### At a glance...



#### Climatic air-conditioning

Working hard? Stuck in traffic? Keep cool with this fast-acting, easy-to-use system



#### Fog lights with cornering

Reduce the risk of accidents by lighting up the road in the direction you're turning



#### Satellite navigation B

This touch screen system will get you from A to B quickly, saving you time and money



#### Towbar

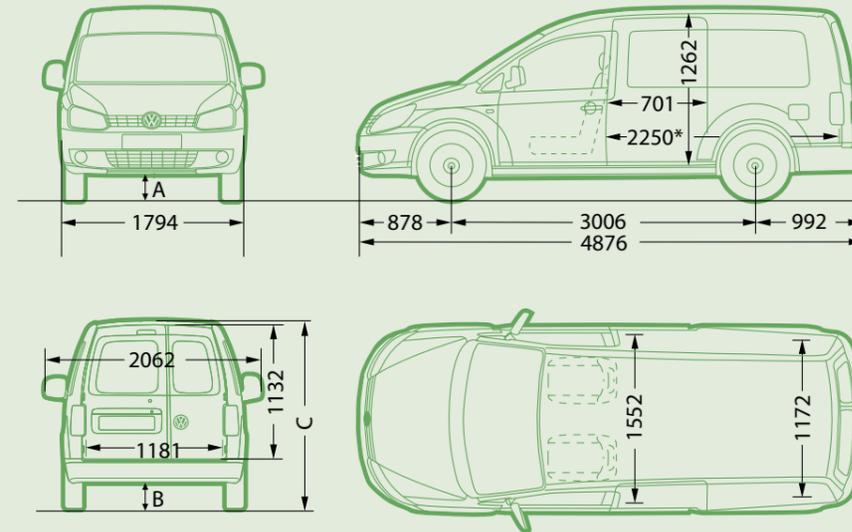
Fixed ball with 13-pin socket. Includes Trailer Stability Assisted run via ESP

**17" Zolder alloy wheels.** See the back cover for the full range



## Dimensions and weights

### Caddy Maxi



<b>Wheelbase</b>	3,006
<b>Side sliding door</b>	
Width	701
Height	1,110
<b>Asymmetric rear doors</b>	
Width	1,181
Height	1,132
<b>Load area</b>	4.2m <sup>3</sup>
<b>Turning circle (wall to wall)</b>	12.2m

Dimensions in mm unless otherwise indicated

Dimensions	A	B	C
Standard	152	588	1836
BlueMotion Technology	152	588	1836
4MOTION®	159	652	1886
EcoFuel	88	582	1832

A Front ground clearance  
B Rear ground clearance  
C Overall vehicle height

Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload † (kg)
<b>Caddy Maxi</b>						
C20 2,310	1.6TDI 102PS	1,125 / 1,300	1,500 / 740	3,650	1,560	750
2,319	1.6TDI 102PS BlueMotion Technology	1,125 / 1,300	1,500 / 750	3,650	1,566	753
2,328	1.6TDI 102PS DSG	1,150 / 1,300	1,500 / 750	3,800	1,578	750
2,327	2.0TDI 140PS	1,150 / 1,300	1,500 / 750	3,800	1,575	752
2,350	2.0 EcoFuel Petrol/CNG 109PS	1,175 / 1,300	1,300 / 750	3,400	1,704	646
2,350	2.0TDI 110PS 4MOTION®	1,200 / 1,250	1,500 / 750	3,800	1,660	690

Roof load limit: 100kg. Trailer nose weight: 80kg.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver.

Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.



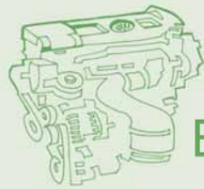
### Top Caddy Maxi accessories

As well as factory options, you can also order some great extras for your Caddy that are supplied by your Van Centre. For example:

- 1 17" Sportline alloy wheels
- 2 Bluetooth® Touch Phone kit
- 3 iPod adapter (left)
- 4 Roof-rack

For the full range, ask your Van Centre for an Accessories brochure

## The Caddy range



## Engine specification

### Caddy Maxi

	1.6TDI 102PS	2.0TDI 110PS 4MOTION®	2.0TDI 140PS
Engine type	Diesel transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler		
No. of cylinders	4		
Cubic capacity	1,598cc	1,968cc	1,968cc
Mixture preparation/injection method	Common-rail direct injection/turbocharger		
Diesel Particulate Filter (DPF)	●	●	●
Output, PS at rpm	102 at 4,400	110 at 4,200	140 at 4,200
Torque, max. Nm/rpm	250/1,500-2,500	280/1,750-2,750	320/1,500-2,500
EU exhaust emission standard	EURO 5		
5-speed manual gearbox	●	–	–
6-speed manual gearbox	–	●	●
6-speed auto DSG	–	–	●
7-speed auto DSG	● <sup>1</sup>	–	–
Front-wheel drive	●	–	●
4MOTION® all-wheel drive	–	●	–
<b>Electrics</b>			
Alternator (all variants)	110A		
Battery	61Ah (330A)		

	2.0 EcoFuel Petrol/CNG 109PS
Engine type	Quasi-monovalent <sup>2</sup> (petrol engine optimised for operation with natural gas)
No. of cylinders	4
Cubic capacity	1,984cc
EU exhaust emission standard	EURO 5
Output, PS at rpm	109 at 5,400
Torque, max. Nm/rpm	160/2,250-3,500
5-speed manual gearbox	●
Front wheel drive	●
Fuel type	Natural gas (CNG) <sup>3</sup> /Super plus DIN EN 228 ROZ 98 <sup>4</sup>

● Available.

– Not available.

<sup>1</sup> Not available on BlueMotion Technology models.

<sup>2</sup> Primary natural gas mode; secondary petrol reserve mode.

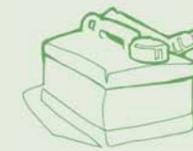
<sup>3</sup> H or L gas. It is possible to use bio gas.

<sup>4</sup> 95 RON unleaded premium fuel may be used in which case a slight decrease in performance or higher fuel consumption must be reckoned with.

### What is 4MOTION®?

The 4MOTION® all-wheel drive system reduces wheelspin in adverse conditions such as rain, snow, mud or gravel. It reacts to wheelspin in just milliseconds, sending power to the wheels with most grip, so ensuring better roadholding and improved

safety. It's available with the Caddy Maxi 110PS engine. For even stronger traction, every vehicle with 4MOTION® also has a clever locking rear differential.



## Fuel consumption and performance

### Caddy Maxi

Engine	Urban mpg (l/100km) <sup>1</sup>	Extra-urban mpg (l/100km) <sup>1</sup>	Combined mpg (l/100km) <sup>1</sup>	Acceleration 0-62 mph (seconds)	Top speed mph (where law permits)	CO <sub>2</sub> emissions (g/km)
<b>Caddy van</b>						
1.6TDI 102PS	41.5 (6.8)	52.3 (5.4)	47.9 (5.9)	12.6	104	155
1.6TDI 102PS BlueMotion Technology	47.1 (6.0)	58.9 (4.8)	54.3 (5.2)	12.6	106	136
1.6TDI 102PS DSG	42.2 (6.7)	52.3 (5.4)	47.9 (5.9)	12.7	104	155
2.0TDI 140PS	37.7 (7.5)	52.3 (5.4)	46.3 (6.1)	10.3	116	161
2.0TDI 110PS 4MOTION®	35.8 (7.9)	48.7 (5.8)	42.8 (6.6)	12.6	106	174

### Caddy Maxi (EcoFuel)

Engine	Urban miles per m <sup>3</sup> (m <sup>3</sup> /100km) <sup>1</sup>	Extra-urban miles per m <sup>3</sup> (m <sup>3</sup> /100km) <sup>1</sup>	Combined miles per m <sup>3</sup> (m <sup>3</sup> /100km) <sup>1</sup>	Acceleration 0-62 mph (seconds)	Top speed mph (where law permits)	CO <sub>2</sub> emissions (g/km)
<b>Caddy van</b>						
2.0 EcoFuel Petrol/CNG 109PS	23.5 (12.0)	40.9 (6.9)	32.1 (8.8)	14.0	105	156

<sup>1</sup> With 50% payload.

EcoFuel gas consumption figures are quoted in cubic metres per 100km.

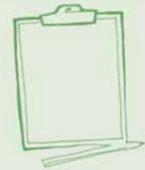
The fuel consumption and CO<sub>2</sub> figures for the Caddy range are provisional and have yet to be confirmed.



### What is BlueMotion Technology?

With BlueMotion Technology not only will you be saving money, but you'll also be doing your bit for the environment. BlueMotion Technology uses a combination of modified gear ratios, regenerative braking, Start/Stop system and low-friction tyres. CO<sub>2</sub> output is reduced to as little as 134g/km, and fuel consumption can reach an impressive 55.4mpg (combined figure).

## The Caddy range



### Standard features

INCLUDED IN THE BASIC VAN PRICE



## Caddy Maxi kombi

### Exterior

15" x 6J steel wheels with 195/65 R15 and black centre caps  
60-litre fuel tank  
Glazed tailgate with heated rear window and wash/wipe  
Grey bumpers  
Roof rack preparation  
Side sliding doors on left and right with fixed windows  
Spare wheel – full size steel

### Interior

12V socket in dashboard  
3-seater split/folding and removable bench in the first passenger row, with ISOFIX mountings in outer seats  
4 drinks holders and storage compartment in centre console  
Automatic hazard lights activation under emergency braking  
Rubber floor covering  
Digital clock  
Dimmable dashboard illumination  
Driver's seat with height, reach and rake adjustment and passenger seat with reach and rake adjustment  
Hardboard roof trim and side panels in rear passenger compartment  
Interior light in headliner  
Load lashing rings (6)  
Manually controlled heating system with dust and pollen filter and air recirculation  
Open glove compartment  
RCD 210 radio/single MP3 compatible CD player with 2 speakers and AUX-IN socket  
Servotronic speed-related power-assisted steering  
Timo cloth upholstery  
Solid rear side panels

### Safety and security

Automatic hazard lights activation under emergency braking  
Driver and front passenger airbags with front passenger airbag deactivation switch  
Electronic Stability Programme (ESP) – incorporating Anti-lock Brake System (ABS), Electronic Differential Lock (EDL), Traction Control System (TCS) and engine drag torque control (MSR)  
Halogen main headlights with range control and daytime running lights  
Height and rake adjustable steering column  
Jack and tool kit  
Remote central locking with deadlocks, internal locking switch and 2 remote keys  
Thatcham (Cat. 2) immobiliser  
Windscreen wiper with variable intermittent delay and wash/wipe system

Turn to the back cover for the full range of available colours and upholstery



## At a glance...



### Sliding door

Kerbside loads are swallowed safely and with ease by this large sliding side door



### Daytime running lights

This safety feature makes sure you can always see and be seen by other drivers



### Electronic Stability Programme

This safety feature senses wheel slip and helps prevent skids before they happen



### Opaque asymmetric rear doors

This clever design means that most loads can be accessed by opening just one door



PAY A BIT EXTRA FOR THESE

## Factory options – all models

## Caddy Maxi kombi

### Optional on all models

#### Paint options

**Metallic and pearl**  
**Black** – 9000

#### Audio and communications

**CD changer** – in centre console with armrest  
**DAB** – digital radio reception (only with radio upgrade RCD 310 and RCD 510, or satellite navigation A)  
**Radio upgrade** – RCD 310, single CD/radio MP3 file compatible with AUX-IN  
**Radio upgrade** – RCD 510, integrated 6 CD changer and 4 speakers  
**Satellite navigation A** – RNS 315: colour touch screen display with 4GB internal flash memory with navigation data for Europe (excluding Eastern European countries), AUX-in and 4 speakers. Includes trip computer and multi-function display  
**Satellite navigation B** – RNS 510: colour touch screen display with 30GB HDD, SD card reader, AUX-in and 4 speakers. Includes trip computer and multi-function display

#### Body and chassis

**Appearance pack** – body-coloured bumpers<sup>1</sup>  
**Protection underbody**  
**Rear door pack C** – rear wing doors with heated rear window and wash/wipe  
**Roof rails** – black  
**Towbar** – fixed ball with 13-pin socket. Includes Trailer Stability Assist operated via ESP<sup>2</sup>  
**Towbar** – removable ball with 13-pin socket. Includes Trailer Stability Assist operated via ESP<sup>2</sup>

<sup>1</sup> Please confirm colour availability with your Volkswagen Van Centre.

<sup>2</sup> An adaptor is available from Van Centres, to allow connection to twin 7-pin sockets. Only one front towing eye with towbars.

#### Cargo area

**Partition net for luggage compartment**  
**Floor covering** – carpet in lieu of rubber

#### Comfort and convenience

**Cab comfort pack**<sup>1</sup>  
**Cruise control**  
**Smoking pack** – ashtray, cigarette lighter in lieu of 12V socket  
**Steering wheel** – leather, multi-function, includes trip computer and multi-function display  
**Winter pack** – headlight washers, heated washer jets, washer fluid level indicator and heated driver and front passenger seats  
**Visibility pack** – rain sensor, automatic dimming rear-view mirror and 'coming home' function

<sup>1</sup> Cab carpet, height-adjustable front seats, storage under front seats, vanity mirrors and dash tray with cover.

#### Electrical

**Alternator/battery** – updated<sup>1</sup>  
**Electric pack** – electric windows and electrically heated and adjustable mirrors  
**Trip computer** – and multi-function display

<sup>1</sup> 380A 72Ah battery and 140A alternator.

## At a glance...



### Satellite navigation B

This touch screen system will get you from A to B quickly, saving you time and money



### Appearance pack

If looks are important to you, why not go for body-coloured bumpers?



### Multi-function steering wheel

With a range of controls at your fingertips there's no need to let go of the wheel



### Climatic air-conditioning

Working hard? Stuck in traffic? Keep cool with this fast-acting, easy-to-use system

## The Caddy range



### Factory options – all models (continued)

## Caddy Maxi kombi

### Optional on all models

#### Heating and ventilation

**Air-conditioning** – Climatic, manual air-conditioning (not with alternator/battery upgraded)

**Heater** – auxiliary vehicle heater

#### Safety and security

**Airbag pack C** – driver and passenger side airbags

**Airbag pack D** – driver and passenger side and curtain head airbags

**Alarm pack A** – perimeter with back-up horn

**Alarm pack B** – Thatcham Category 1 with interior (cab only) and tow-away protection

**Fog lights** – front with cornering lights

**Hill Hold Assist** – (standard with BlueMotion Technology and 4MOTION® models and DSG)

**Parking sensors** – rear

#### Seating, trim and upholstery

**Seats** – leatherette upholstery

**Seat pack A** – heated driver and front passenger seats

#### Wheels and tyres

**Alloy wheels** – 15" x 6J Kemora with 215/65 R15 tyres with steel spare wheel (not with 140PS)

**Alloy wheels** – 16" x 6J Siracusa with 205/55 R16 tyres and steel spare wheel

**Tyres** – all-weather, in combination with 16" wheels

#### Windows

**Privacy glass** – rear<sup>1</sup>

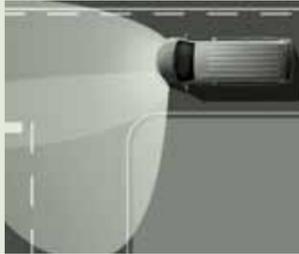
**Window pack A** – sliding windows fitted in side sliding doors

<sup>1</sup> All rear and side windows from B-pillar back, where fitted, are dark tinted.



**16" Siracusa alloy wheels.** See the back cover for the full range

### At a glance...



#### Fog lights with cornering

Turn a corner or indicate and extra bulbs and reflectors will pick out hidden hazards



#### RCD 310 radio / CD player

DAB and MP3-compatible with multiple-speaker upgrade and AUX-in attachment



#### Cruise control

Relieve motorway or towing strain by setting your speed with this clever switch

### Top Caddy Maxi kombi accessories

As well as factory options, you can also order some great extras for your Caddy Maxi kombi that are supplied by your Van Centre. For example:

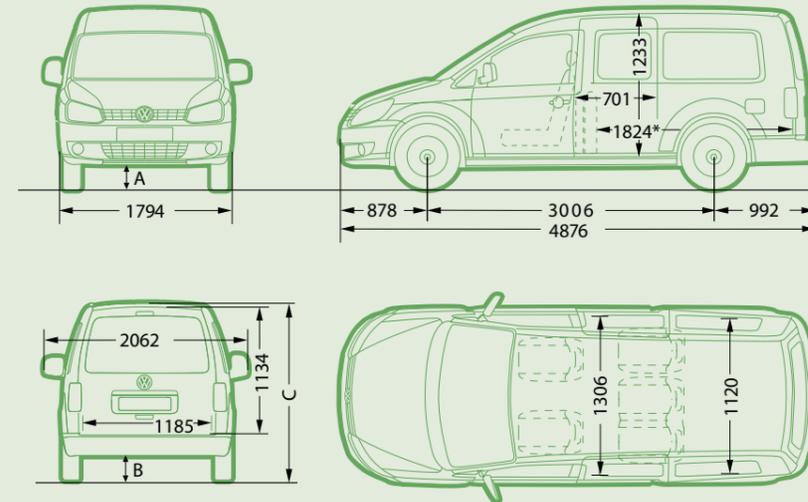
- 1 17" Sportline alloy wheels
- 2 Kenwood Multimedia system (left)
- 3 Rear spoiler
- 4 Polished stainless steel side rails

For the full range, ask your Van Centre for an Accessories brochure



## Dimensions and weights

### Caddy Maxi kombi



<b>Wheelbase</b>	2,681
<b>Side sliding door</b>	
Width	701
Height	1,100
<b>Tailgate</b>	
Width	1,185
Height	1,129
<b>Load area</b>	
With 1st-row seats upright	1.60m <sup>3</sup>
With 1st-row seats double folded	3.90m <sup>3</sup>
With 1st-row seats removed	4.10m <sup>3</sup>
<b>Turning circle (wall to wall)</b>	12.2m

Dimensions in mm unless otherwise indicated.

Dimensions	A	B	C
Standard	146	575	1822

- A Front ground clearance.
- B Rear ground clearance.
- C Overall vehicle height.

Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload † (kg)
<b>Caddy Maxi kombi</b>						
C20 2,280	1.6TDI 102PS	1,150 / 1,230	1,500 / 750	3,650	1,651	629
2,280	1.6TDI 102PS DSG	1,175 / 1,230	1,500 / 750	3,780	1,669	611

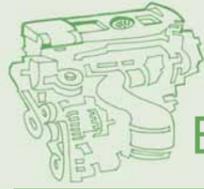
Roof load limit: 100kg. Trailer nose weight: 80kg.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver.

Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

## The Caddy range



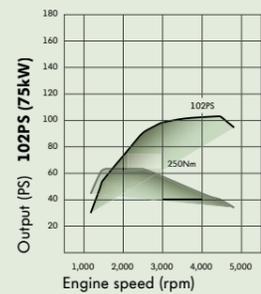
## Engine specification

### Caddy Maxi kombi

	1.6TDI 102PS
Engine type	Transverse, water-cooled in-line variable turbine geometry turbocharger with intercooler
No. of cylinders	4
Cubic capacity	1,598cc
Mixture preparation/injection method	Common-rail direct injection/turbocharger
Diesel Particulate Filter (DPF)	●
Output, PS at rpm	102 at 4,400
Torque, max. Nm/rpm	250/1,500-2,500
EU exhaust emission standard	EURO 5
5-speed manual gearbox	●
6-speed manual gearbox	–
6-speed auto DSG	–
7-speed auto DSG	●
Front-wheel drive	●
<b>Electrics</b>	
Alternator (all variants)	110A
Battery	61Ah (330A)

- Available.
- Not available.

#### 1.6TDI 102PS (75kW)



output (PS)  
torque (Nm)



## Fuel consumption and performance

### Caddy Maxi kombi

Engine	Urban mpg (l/100km) <sup>1</sup>	Extra-urban mpg (l/100km) <sup>1</sup>	Combined mpg (l/100km) <sup>1</sup>	Acceleration 0-62 mph (seconds)	Top speed mph (where law permits)	CO <sub>2</sub> emissions (g/km)
<b>Caddy Maxi kombi</b>						
1.6TDI 102PS	42.8 (6.6)	54.3 (5.2)	49.6 (5.7)	13.4	104	149
1.6TDI 102PS DSG	43.5 (6.5)	54.3 (5.2)	49.6 (5.7)	13.5	104	149

<sup>1</sup> With 50% payload.

The fuel consumption and CO<sub>2</sub> figures for the Caddy range are provisional and have yet to be confirmed.

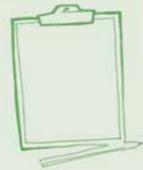
“The diesel engine has plenty of power and gets me quickly and economically between my clients”

**Hannah Ingram, fitness instructor**

#### What is DSG?

Direct Shift Gearbox uses two automatic clutches – while one is engaged, the other is ready to accept the next gear. This ensures smoother gear changes and is ideal for stop-start city work, making life much easier for the driver.





## Checklist

KEEP A TRACK OF YOUR VAN AS YOU BUILD IT



Vehicle (eg: Caddy van, Caddy Maxi...)

Model (eg: C20...)

Engine spec (eg: 1.6TDI 75PS...)

Colour (eg: Candy White, Beluga Blue...)

Upholstery (eg: Classic Grey, Anthracite...)

Options (eg: Parking sensors...)

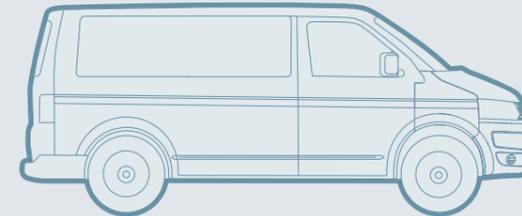
Accessories (eg: Roof bar set...)

Notes

# The Transporter range

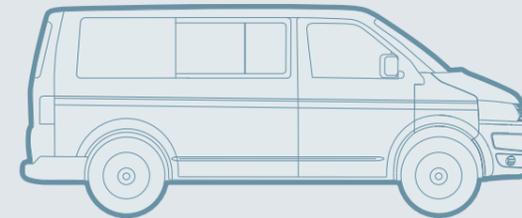
Here's where you find out all the details you need to choose your van

## Transporter van



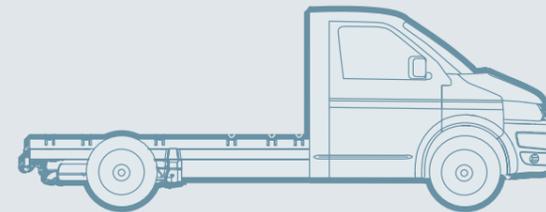
Model	Engine	Gearbox
T26 SWB	2.0TDI 84PS	5-spd man
T28 SWB	2.0TDI 84PS	5-spd man
T28 SWB	2.0TDI 102PS	5-spd man
T28 SWB	2.0TDI 140PS	6-spd man
T28 SWB	2.0BiTDI 180PS	6-spd man
T30 SWB / LWB	2.0TDI 84PS	5-spd man
T30 SWB / LWB	2.0TDI 102PS	5-spd man
T30 SWB / LWB	2.0TDI 140PS	6-spd man
T30 SWB / LWB	2.0TDI 140PS	7-spd auto DSG
T30 SWB / LWB	2.0TDI 140PS 4MOTION®	6-spd man
T30 SWB / LWB	2.0BiTDI 180PS	6-spd man
T30 SWB / LWB	2.0TDI 180PS 4MOTION®	7-spd auto DSG
T32 SWB / LWB	2.0TDI 102PS	5-spd man
T32 SWB / LWB	2.0TDI 140PS	6-spd man
T32 SWB / LWB	2.0TDI 140PS 4MOTION®	6-spd man
T32 SWB / LWB	2.0TDI 180PS Sportline	6-spd man
T32 SWB / LWB	2.0TDI 180PS Sportline	7-spd auto DSG

## Transporter kombi



Model	Engine	Gearbox
T30 SWB	2.0TDI 84PS	5-spd man
T30 SWB	2.0TDI 140PS	6-spd man
T32 SWB / LWB	2.0TDI 102PS	5-spd man
T32 SWB / LWB	2.0TDI 140PS	6-spd man
T32 SWB	2.0TDI 140PS	7-spd auto DSG
T32 SWB / LWB	2.0TDI 140PS 4MOTION®	6-spd man
T32 SWB / LWB	2.0BiTDI 180PS	6-spd man
T32 SWB / LWB	2.0BiTDI 180PS	7-spd auto DSG
T32 SWB / LWB	2.0BiTDI 180PS 4MOTION®	6-spd man
T32 SWB / LWB	2.0BiTDI 180PS Sportline	6-spd man
T32 SWB / LWB	2.0BiTDI 180PS Sportline	7-spd auto DSG

## Transporter chassis and double cab

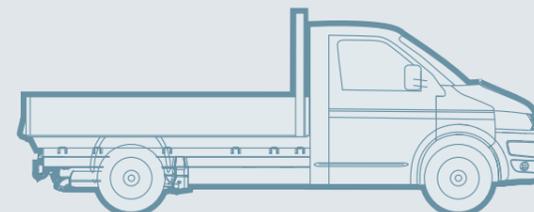


Model	Engine	Gearbox
T30 CC	2.0TDI 84PS	5-spd man
T30 CC / DC	2.0TDI 102PS	5-spd man
T30 CC / DC	2.0TDI 140PS	6-spd man
T30 CC / DC	2.0TDI 140PS	7-spd auto DSG
T30 CC / DC	2.0TDI 140PS 4MOTION®	7-spd auto DSG

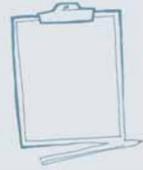
SWB: short wheelbase. LWB: long wheelbase  
CC: chassis cab. DC: double cab.

See factory options on chassis and double cab for further information or contact your local Van Centre.

## Transporter dropside



## The Transporter range



### Standard features

INCLUDED IN THE BASIC VAN PRICE



## Transporter van

Exterior	
80-litre lockable fuel tank	
Black wheel centre caps	
Door mirrors, electrically heated and adjustable	
Front and rear axle:	
– Anti-roll bars, front and rear (T26 front only)	
– Front MacPherson strut suspension	
– Independent suspension	
– Rear miniblock springs	
– Telescopic shock absorbers	
Front and rear towing eyes	
Galvanised full steel body	
Grey bumpers	
Heat reflective glass	
Steel wheels:	
16" x 6.5J (on 84PS, 102PS and 140PS engines)	
17" x 7J (on 180PS engines)	
Tyres:	
205/65 R16C (on 84PS, 102PS and 140PS engines)	
235/55 R17 (on 180PS engines)	
215/60 R17 all-weather (on T32 180PS models)	
Full-size spare wheel (tyre repair kit available as option)	
Unglazed rear wing doors	
Interior	
<b>Cab area:</b>	
2 folding and pivoted sun visors	
12V socket	
Electric front windows	
Dash mounted gear lever	
Digital clock	
Driver's seat with height, lumbar, reach and rake adjustment	
Dual passenger seat with storage box and folding seat backrest (fixed backrest with optional bulkheads)	
Interior light	
Manually controlled heating system with dust and pollen filter and air recirculation	
Place fabric seat covers	
Power steering	
RCD 210 radio/single CD player with 2 speakers	
Rev counter	
Rubber floor covering	
Storage:	
– 2 storage compartments in dash panel	
– 2 storage compartments in driver's door	
– 2 storage compartments in passenger's door	
– Drinks holder	
– Lockable glove compartment	

Interior (continued)	
Storage (continued):	
– Open storage compartment in dash panel including mobile phone holder	
– Overhead storage	
– Storage net on lower dash passenger side	
Up and downshift gear indicator	
<b>Rear:</b>	
2 door-activated interior lights (3 with optional high roof)	
Half-height load side lining in hardboard	
Interior entry step	
Interior roof trim in painted hardboard (low roof only)	
Load lashing rings (SWB: 6, LWB: 8)	
Rear door interior release lever	
Sheet steel flooring	
Side sliding door on left	

Safety and security	
3rd brake light	
ABS: Anti-lock Braking System	
Automatic hazard lights activation under emergency braking	
Breaksafe steering wheel lock	
Interior central locking control	
Driver and passenger (with deactivation) airbag	
Driver seatbelt warning signal	
EBC: Engine Braking Control (not 4MOTION®)	
EBD: Electronic Brakeforce Distribution	
Electronic immobiliser Transponder	
ESP: Electronic Stabilisation Programme	
Halogen main headlights with range control and daytime running function	
Height adjustable head restraints	
Height adjustable, tensioning seat belts for all outer cab seats	
Height and rake adjustable safety steering column	
Hill hold control	
Hydraulic brake system with ventilated disc brakes	
Rear differential lock (4MOTION® only)	
Rear fog light	
Remote central locking with deadlocks and internal locking control (1 fixed and 2 folding remote keys)	
TCS: Traction Control System (not 4MOTION®)	
Three-point inertia reel seat belts for all seats	
Warning buzzer for lights left on	
Windscreen wiper with variable intermittent delay and wash/wipe system	



### Standard features – Sportline

## Transporter Sportline van (All features in addition to standard Transporter)

Exterior	
18" x 8J Sportline five-spoke alloy wheels fitted with 255/45 R18 103 tyres, includes Tyre Mobility System. Available in Brilliant Silver or Black	
Body coloured bumpers and door handles	
Darkened rear light clusters	
Deep Black pearlescent or Reflex Silver metallic paint (Candy White with Gloss black roof available as optional extra)	
Front carpet floor mats with Sportline logo	
Front spoiler	
Gloss black door mirror covers with Sportline logo	
Gloss black upper and lower front grille with chrome detailing	
Headlights with interior chrome detailing	
Polished stainless steel side bars	
Rear parking sensors	
Rear roof spoiler	
Sportline sports suspension (30mm lower)	
Tailgate without window	
Sportline exterior badge	
Interior	
Two-tone leather upholstery with Sportline logo	
Armrests on drivers seat	
Climatic semi-automatic air-conditioning for cab	
Kenwood Multimedia System - 7" colour touch screen, full European Garmin Satellite Navigation with real time traffic information, built-in Bluetooth phone connectivity. Radio and single CD with DVD play back. Full iPod or iPhone connectivity with an optional lead (please ask your Van Centre for full details)	
Leather steering wheel, gearknob and gaiter	
Trip computer with multi-function display	
Safety and security	
Front fogs lights with cornering light function	
Interior central locking control	
Thatcham Category 1 alarm and immobiliser with tow away & interior cab protection	

### At a glance...



#### Rear wing doors

Smooth, open-wide action ensures fast and easy access to your load space



#### Dash-mounted gear lever

Perfectly placed within easy reach of the driver for effortlessly quick gear changes



#### Driver and passenger airbags

Nothing is more important than your safety, so these are fitted as standard



#### RCD 210 Radio/CD player

MP3 compatible audio system features an easy-to-read screen and two speakers

Turn to the back cover for the full range of available colours and upholstery



## The Transporter range



PAY A BIT EXTRA FOR THESE

## Factory options – model specific

### Transporter van

Model specific options	SWB				LWB	
	T26	T28	T30	T32	T30	T32
<b>Body and chassis</b>						
Rear doors – 250° hinges (not with rear door packs A or B)	-	-	-	-	o	o
Roof pack A – medium, white (not with alarm pack B, roof load rack preparation or sunroof)	-	o	o	-	o	o
Roof pack B – medium, body-coloured (not with alarm pack B, roof load rack preparation or sunroof) <sup>1</sup>	-	o	o	-	o	o
Roof pack C – high, white, includes high rear wing doors without windows (not with alarm pack B, roof load rack preparation, sunroof or side door pack B)	-	-	-	-	o	o
Roof pack D – high, body-coloured, includes high rear wing doors without windows (not with alarm pack B, roof load rack preparation, sunroof or side door pack B) <sup>1</sup>	-	-	-	-	o	o
Roof pack E – high, white, includes high rear wing doors with heated rear windows and wash/wipe (not with alarm pack B, roof load rack preparation, sunroof or side door pack B) <sup>2</sup>	-	-	-	-	o	o
Roof pack F – high, body-coloured, includes high rear wing doors with heated rear windows and wash/wipe (not with alarm pack B, roof load rack preparation, sunroof or side door pack B) <sup>1,2</sup>	-	-	-	-	o	o
<small><sup>1</sup> Roof packs: Please confirm colour availability with your Volkswagen Van Centre. <sup>2</sup> Bulkhead packs: Dual passenger seat has fixed backrest with optional bulkheads.</small>						
<b>Safety and security</b>						
Lane change assist – includes visibility pack B, cruise control and trip computer (SWB, only with appearance pack, electric pack B or rear door pack A or B)	o	o	o	o	-	-
<b>Wheels and tyres</b>						
Alloy wheels – 16" x 6.5J Cartagena with 215/65 R16 tyres, (not with 180PS)	o	o	o	-	o	-
Alloy wheels – 16" x 6.5J Miyato with 215/65 R16 tyres, (not with tyres – all-weather or 180PS)	o	o	o	-	o	-
Alloy wheels – 17" x 7J Thunder with 235/55 R17 tyres, (not with tyres – all-weather)	o	o	o	-	o	-
Alloy wheels – 18" x 8J Canberra with 255/45 R18 tyres with tyre repair kit in lieu of steel spare wheel (140PS and 180PS engines only, not with spare – wheels steel, tyres – all-weather)	-	o	o	-	o	-
Spare wheel – steel (not with alloy wheels – Canberra)	o	o	o	o	o	o
Tyres – all-weather, 215/65 R16 (84PS and 102PS engines only not with alloy wheels – Thunder)	o	o	o	o	o	o
Tyres – all-weather, 215/65 R16 (140PS engines only not with alloy wheels)	-	o	o	o	o	o
Tyres – all-weather, 215/65 R16 (180PS engines only, not with alloy wheels)	-	o	o	-	o	-

o Optional.  
- Not available.

**18" Canberra alloy wheels.** See the back cover for the full range



### Top Transporter accessories

As well as factory options, you can also order some great extras that are supplied by your Van Centre. For example:



- 1 18" Dakar alloys (above)
- 2 Kenwood Multimedia system
- 3 Waterproof seat covers
- 4 Polished stainless steel side rails (below)



For the full range, ask your Van Centre for an Accessories brochure



## Factory options – all models

### Optional on all models

#### Paint options

- Metallic and pearl**
- Black – 9000
- Danish blue – 9506
- Grey white – 9904
- Stone blue – 9544
- Tornado red – 9310

#### Audio and communications

- Radio upgrade** – RCD 310, single CD/radio, MP3 file compatible with AUX-IN and 4 speakers
- Radio upgrade with DAB** – RCD 310, single CD/radio, MP3 file compatible with AUX-IN and 4 speakers
- Satellite navigation A** – CD colour screen, includes trip computer (only with radio upgrade) and radio upgrade RCD 310, MP3 compatible with AUX-IN and 4 speakers (not with digital radio) <sup>1,2</sup>
- Satellite navigation B** – DVD colour touch screen, includes trip computer, AUX-IN and 4 speakers (not with digital radio) <sup>1,2</sup>

- <sup>1</sup> Battery updated to 80Ah on 84/102PS engines, 95Ah on 140/180PS engines.
- <sup>2</sup> Satellite navigation A and B: Replaces radio/in-dash CD player, includes RDS radio function with single CD and CD changer control, where fitted (audio CDs cannot be played when using navigation disc).

#### Body and chassis

- Appearance pack** – electrically adjustable, heated, folding and body-coloured mirrors and body-coloured bumpers <sup>1</sup>
- Mud flaps** – front and rear
- Rear door pack A** – tailgate with heated rear window and wash/wipe (not with high roof packs) <sup>2</sup>
- Rear door pack B** – tailgate without window (not with high roof packs)
- Rear door pack C** – wing doors with heated rear windows and wash/wipe (included with roof packs E and F) <sup>2</sup>
- Roof load rack preparation** (not with medium or high roof packs)
- Side door pack A** – right only (no left door), manual (not with sunroof)
- Side door pack B** – left and right, manual (not with high roof packs)
- Towbar** – fixed ball with 13-pin socket <sup>3</sup>
- Towbar** – removable ball with 13-pin socket <sup>3</sup>

- <sup>1</sup> Restricted colours, check with your Van Centre.
- <sup>2</sup> Vehicles with through vision have a rear-view mirror with anti-dazzle function.
- <sup>3</sup> An adaptor is available from Van Centres, to allow connection to twin 7-pin sockets. Only one front towing eye with towbars.

### At a glance...



**RCD 310 radio / CD player**  
DAB-enabled sound with four speakers (standard fit with satellite navigation)



**Satellite navigation A**  
Replacing the standard radio/CD unit, this will keep you headed in the right direction



**Appearance pack**  
Why not go for stylish body-coloured bumpers and electric wing mirrors?



## Transporter van

### Optional on all models

#### Cargo area

**Bulkhead pack A** – high, without window, includes 2 additional C-pillar load lashing rings (not with sunroof) <sup>1</sup>

**Bulkhead pack B** – high, with window, includes 2 additional C-pillar load lashing rings (not with sunroof) <sup>1,2</sup>

**Bulkhead pack C** – high, with sliding window, includes 2 additional C-pillar load lashing rings (not with sunroof) <sup>1,2</sup>

**Load floor cover** – rubber, with step light

**Load lashing rails**

**Load side lining** – full height hardboard (not with load lashing rails) <sup>3</sup>

<sup>1</sup> Dual passenger seat has fixed backrest with optional bulkheads.

<sup>2</sup> Vehicles with through vision have a rear-view mirror with anti-dazzle function.

<sup>3</sup> Side panels covered to roof, tailgate/rear doors only half-height.

#### Comfort and convenience

**Cab comfort pack** <sup>1</sup>

**Cruise control**

**Smoking pack** – ashtray, cigarette lighter and cup holder

**Sunroof** – glass, electric, front (not with roof ventilation/extraction – rear compartment, medium or high roof packs, bulkhead packs or side door pack A)

**Visibility pack A** – headlight washers, fluid level indicator and heated washer jets

**Visibility pack B** – rain sensor, automatic dimming rear-view mirror

<sup>1</sup> Tasamo fabric upholstery, carpet in cab, storage compartments in outer side of driver and passenger seats, vanity mirrors, sunglasses holder, interior light delay, 2 reading lights, instrument dimmer, grab handles on A-pillars, two-tone horn and additional noise suppression measures.

#### Electrical

**Alternator** – uprated, 180A

**Alternator/battery** – uprated, 180A / 450A (95Ah) (not with alarm packs)

**Battery** – uprated (not with alarm packs)

**Battery** – second <sup>1</sup>

**Electric pack B** – electrically heated, adjustable and folding mirrors (not with appearance pack)

**S pack** – alarm pack A, bulkhead pack A <sup>2</sup>

**SE pack** – air-conditioning pack A, alarm pack A, bulkhead pack A, seat pack A <sup>2</sup>

**Tachograph** – digital, includes console on dash

**Trip computer** – (included with satellite navigation and leather pack B)

<sup>1</sup> 72Ah with dual passenger seat, 80Ah with single passenger seat.

<sup>2</sup> It is not possible to select alternative equipment to that specified.

#### Heating and ventilation

**Air-conditioning pack A** – Climatic, cab only <sup>1</sup>

**Charcoal canister** – for ventilation system

**Roof ventilation/extraction** – rear compartment (not with alarm pack B, sunroof or tyre pressure warning light)

<sup>1</sup> Uprated alternator: 120A on 84/102PS engines, 150A on 140/180PS engines.

### At a glance...



#### Bulkhead – full height

Safeguards your goods and stops your load from shifting when you brake



#### Full height load side lining

Protect the cargo and your paintwork with these premium-grade plywood panels



#### Cruise control

Relieve motorway or towing strain by setting your speed with this clever switch



#### Climatic air-conditioning

Working hard? Stuck in traffic? Keep cool with this fast-acting, easy-to-use system

### Optional on all models

#### Safety and security

**Airbags** – side and front curtain airbags (only with seat pack B)

**Alarm pack A** – perimeter with back-up horn <sup>1</sup>

**Alarm pack B** – Thatcham Category 1 with interior (cab only) and tow away protection (not with medium or high roof packs or roof ventilation/extraction) <sup>2</sup>

**Fog lights** – front with cornering lights

**Parking sensors** – rear

**Parking sensors** – front and rear

**Tyre pressure warning light** – (not with roof ventilation/extraction)

<sup>1</sup> Battery uprated to 80Ah on 84/102PS engines, 95Ah on 140/180PS engines.

<sup>2</sup> Battery uprated to 95Ah.

#### Seating, trim and upholstery

**Leather pack A** – leather steering wheel, gearknob and gaiter

**Leather pack B** – multi-function leather steering wheel, gearknob and gaiter, and radio control, includes trip computer

**Seats** – leatherette upholstery

**Seats** – Robust upholstery

**Seat pack A** – driver's comfort seat <sup>1</sup>

**Seat pack B** – driver and single passenger comfort seats <sup>2</sup>

**Seat pack C** – heated driver and front passenger seats (only with air-conditioning), (not with seat pack E plus) <sup>3</sup>

**Seat pack E plus** – dual bench seat with fold down tray in backrest (not with seat pack C)

<sup>1</sup> Adds armrests (height adjustment and lumbar support standard for driver's seat).

<sup>2</sup> Adds armrests for both front seats, passenger height adjustment and lumbar support (height adjustment and lumbar support standard for driver's seat).

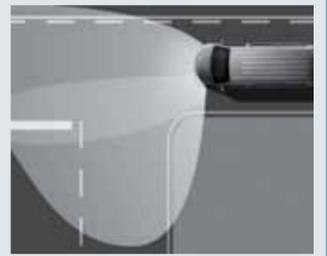
<sup>3</sup> Uprated alternator: 120A on 84/102PS engines, 150A on 140/180PS engines.

### At a glance...



#### Airbags

The head-on airbags come as standard while the side-impact ones are optional



#### Fog lights with cornering

Reduce the risk of accidents by lighting up the road in the direction you're turning



#### Parking sensors

Ultrasonic pulses become warning beeps as you manoeuvre into that tight space



#### Seat pack B

Armrests, height adjustment and lumbar support for both driver and passenger



## Factory options – Sportline

### Transporter Sportline van

**Optional on Sportline**

**Paint options**

Candy White with Gloss Black roof

Reflex Silver

Deep Black

**Body and chassis**

Mud flaps – front and rear

Side-door pack B – left and right, manual

Rear Door Pack A – tailgate with heated rear window and wash/wipe

Towbar – removable ball with 13-pin socket <sup>1</sup>

<sup>1</sup> An adaptor is available from Van Centres, to allow connection to twin 7-pin sockets. Only one front towing eye with towbars.

**Cargo area**

Bulkhead pack A – high, without window, includes 2 additional C-pillar load lashing rings <sup>1</sup>

Bulkhead pack B – high, with window, includes 2 additional C-pillar load lashing rings <sup>1</sup>

Load floor cover – rubber, with step light

<sup>1</sup> Dual passenger seat has fixed backrest with optional bulkheads.

**Comfort and convenience**

Cab comfort pack <sup>1</sup>

Cruise control

<sup>1</sup> Cab comfort pack carpet in cab, storage compartments in outer side of driver and passenger seats, vanity mirrors, sunglasses holder, interior light delay, 2 reading lights, instrument dimmer, grab handles on A-pillars, two-tone horn and additional noise suppression measures.

**Safety and security**

Parking sensors – front and rear

Seating, trim and upholstery

Seat Pack C – heated driver and front passenger seats <sup>1</sup>

<sup>1</sup> Up-rated alternator: 150A

#### At a glance...



**Towbar – swan neck**

This removable towbar increases your load capability. Comes with 13-pin socket



**Load floor cover**

Protect the cargo and your paintwork with this high-wearing rubber floor cover



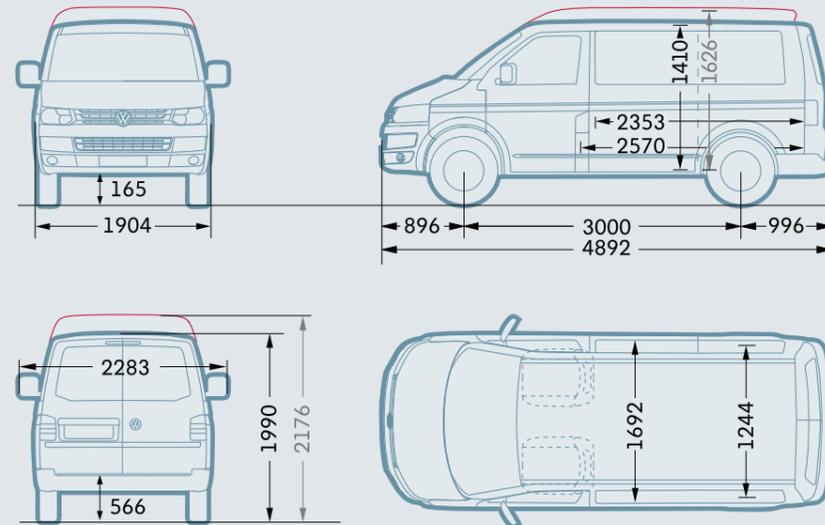
**Seat Pack C**

Add an extra sense of cabin comfort with heated driver and front passenger seats



## Dimensions and weights

### Transporter van – short wheelbase



Roof height	Low	Med
<b>Wheelbase</b>	3,000	3,000
<b>Load compartment</b>		
Length	2,570	2,570
Width	1,692	1,692
Height	1,410	1,626
Area	4.3m <sup>3</sup>	4.3m <sup>3</sup>
Volume	5.8m <sup>3</sup>	6.7m <sup>3</sup>
<b>Width (between wheel housings)</b>		
	1,244	1,244
<b>Side sliding door</b>		
Width	1,020	1,020
Height	1,284	1,284
<b>Rear doors</b>		
Width	1,486	1,486
Height	1,305	1,305
<b>Turning circle (wall to wall)</b>		
	11.9m	11.9m

□ Indicates optional roof height.  
Dimensions in mm unless otherwise indicated.

The height measurements listed here may vary by ± 50mm depending on equipment fitted. Please note vehicle drawings are not to scale

Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight <sup>†</sup> (kg)	Payload <sup>†</sup> (kg)	
<b>Van short wheelbase low and medium roof</b>							
<b>T26</b>	2,600	2.0TDI 84PS	1,450 / 1,400	2,200 / 750	4,800	1,851	<b>749</b>
<b>T28</b>	2,800	2.0TDI 84PS	1,500 / 1,550	2,200 / 750	4,800	1,851	<b>949</b>
	2,800	2.0TDI 102PS	1,500 / 1,550	2,200 / 750	4,900	1,851	<b>949</b>
	2,800	2.0TDI 140PS	1,550 / 1,550	2,500 / 750	5,200	1,892	<b>908</b>
	2,800	2.0BiTDI 180PS	1,550 / 1,550	2,500 / 750	5,200	1,939	<b>861</b>
<b>T30</b>	3,000	2.0TDI 84PS	1,500 / 1,625	2,200 / 750	4,800	1,851	<b>1,149</b>
	3,000	2.0TDI 102PS	1,500 / 1,625	2,200 / 750	4,900	1,851	<b>1,149</b>
	3,000	2.0TDI 140PS	1,550 / 1,625	2,500 / 750	5,200	1,892	<b>1,108</b>
	3,000	2.0TDI 140PS DSG	1,550 / 1,625	2,500 / 750	5,300	1,904	<b>1,096</b>
	3,000	2.0TDI 140PS 4MOTION®	1,600 / 1,625	2,500 / 750	5,300	2,014	<b>986</b>
	3,000	2.0BiTDI 180PS	1,550 / 1,625	2,500 / 750	5,200	1,939	<b>1,061</b>
	3,000	2.0BiTDI 180PS DSG 4MOTION®	TBA / TBA	TBA / TBA	TBA	2,081	<b>919</b>
<b>T32</b>	3,200	2.0TDI 102PS	1,600 / 1,720	2,200 / 750	4,900	1,867	<b>1,333</b>
	3,200	2.0TDI 140PS	1,650 / 1,720	2,500 / 750	5,200	1,908	<b>1,292</b>
	3,200	2.0TDI 140PS 4MOTION®	1,710 / 1,720	2,500 / 750	5,300	1,983	<b>1,217</b>
	3,200	2.0TDI 180PS Sportline	1,650 / 1,720	2,500 / 750	5,200	1,975	<b>1,255</b>
	3,200	2.0TDI 180PS Sportline DSG	1,650 / 1,720	2,500 / 750	5,300	1,995	<b>1,205</b>

Roof load limit (not medium or high roof): maximum 150kg (with 4 roof bars). Maximum 100kg (with 2 roof bars).

Trailer nose weight: 100kg. Tailgate load limit (where fitted) is maximum 75kg. Vehicles with medium or high roof have no provision for roof loads.

<sup>†</sup> Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight.

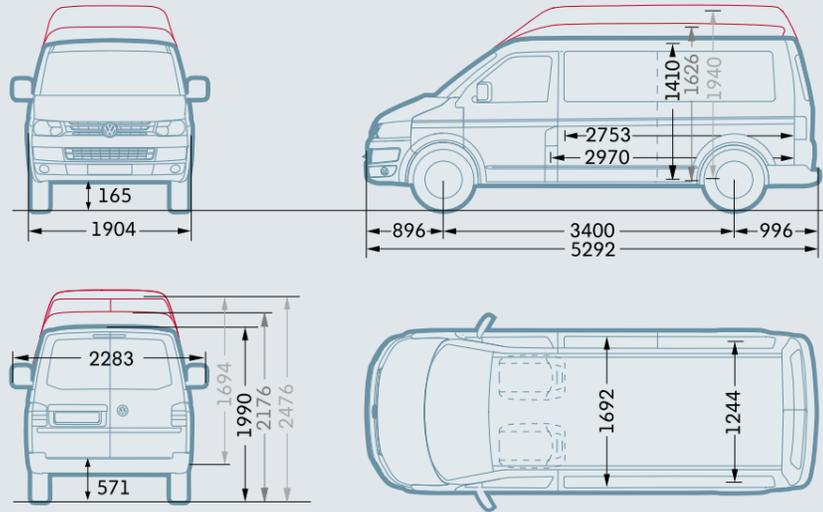
Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

## The Transporter range



### Dimensions and weights

## Transporter van – long wheelbase



Roof height	Low	Med	High
<b>Wheelbase</b>	3,400	3,400	3,400
<b>Load compartment</b>			
Length	2,970	2,970	2,970
Width	1,692	1,692	1,692
Height	1,410	1,626	1,940
Area	5.0m <sup>3</sup>	5.0m <sup>3</sup>	5.0m <sup>3</sup>
Volume	6.7m <sup>3</sup>	7.8m <sup>3</sup>	9.3m <sup>3</sup>
<b>Width (between wheel housings)</b>			
	1,244	1,244	1,244
<b>Side sliding door</b>			
Width	1,020	1,020	1,020
Height	1,284	1,284	1,284
<b>Rear doors</b>			
Width	1,486	1,486	1,486
Height	1,305	1,305	1,694
<b>Turning circle (wall to wall)</b>			
	13.2m	13.2m	13.2m

□ Indicates optional roof height.  
Dimensions in mm unless otherwise indicated.

The height measurements listed here may vary by ± 50mm depending on equipment fitted.  
Please note vehicle drawings are not to scale

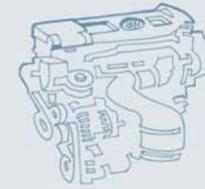
Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload † (kg)
<b>Van long wheelbase low, medium and high roof</b>						
<b>T30</b> 3,000	2.0TDI 84PS	1,525 / 1,625	2,200 / 750	4,800	1,912	<b>1,088</b>
3,000	2.0TDI 102PS	1,525 / 1,625	2,200 / 750	4,900	1,912	<b>1,088</b>
3,000	2.0TDI 140PS	1,575 / 1,625	2,500 / 750	5,200	1,954	<b>1,046</b>
3,000	2.0TDI 140PS DSG	1,575 / 1,625	2,500 / 750	5,300	1,966	<b>1,034</b>
3,000	2.0TDI 140PS 4MOTION®	1,600 / 1,625	2,500 / 750	5,300	2,075	<b>925</b>
3,000	2.0BiTDI 180PS	1,575 / 1,625	2,500 / 750	5,200	2,001	<b>999</b>
3,000	2.0BiTDI 180PS DSG 4MOTION®	TBA / TBA	TBA / TBA	TBA	2,143	<b>857</b>
<b>T32</b> 3,200	2.0TDI 102PS	1,600 / 1,720	2,200 / 750	4,900	1,928	<b>1,272</b>
3,200	2.0TDI 140PS	1,650 / 1,720	2,500 / 750	5,200	1,970	<b>1,230</b>
3,200	2.0TDI 140PS 4MOTION®	1,710 / 1,720	2,500 / 750	5,300	2,039	<b>1,161</b>
3,200	2.0TDI 180PS Sportline	1,650 / 1,720	2,500 / 750	5,200	2,032	<b>1,168</b>
3,200	2.0TDI 180PS Sportline DSG	1,650 / 1,720	2,500 / 750	5,300	2,052	<b>1,148</b>

Roof load limit (not medium or high roof): maximum 150kg (with 4 roof bars). Maximum 100kg (with 2 roof bars).

Trailer nose weight: 100kg. Tailgate load limit (where fitted) is maximum 75kg. Vehicles with medium or high roof have no provision for roof loads.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

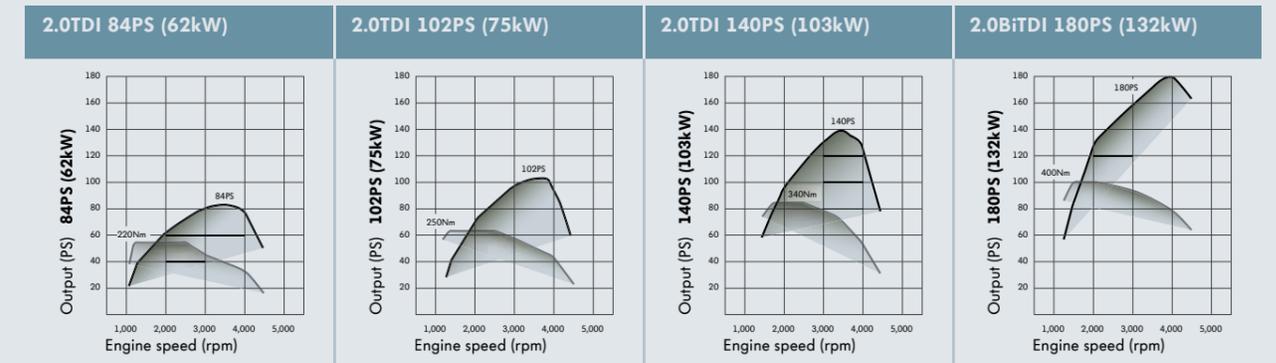


### Engine specification

## Transporter van

	2.0TDI 84PS	2.0TDI 102PS	2.0TDI 140PS	2.0BiTDI 180PS
Engine type	Diesel Transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler			Transverse, water-cooled in-line bi-turbo with intercooler
Mixture preparation/injection method	Common-rail direct injection			BiTurbo common-rail direct injection
EU exhaust emission standard	EURO 5			EURO 5
No. of cylinders	4			4
Cubic capacity	1,968cc			1,968cc
Output, PS at rpm	84 at 3,500	102 at 3,500	140 at 3,500	180 at 4,000
Torque, max. Nm/rpm	220/1,250-2,500	250/1,500-2,500	340/1,750-2,500	400/1,500-2,000
Diesel Particulate Filter (DPF)	●	●	●	●
5-speed manual gearbox	●	●	–	–
6-speed manual gearbox	–	–	●	●
7-speed auto DSG	–	–	–	●
Front-wheel drive	●	●	●	●
4MOTION® all-wheel drive	–	–	●	●
<b>Electrics</b>				
Alternator (all variants)	110A			
Battery	61Ah (330A)			

- Available.
- Not available.



output (PS)  
torque (Nm)

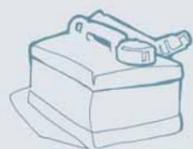
### What is 4MOTION®?

## 4MOTION

4MOTION® all-wheel drive reduces wheelspin in adverse conditions such as rain, snow, mud or gravel. It reacts to wheelspin in just milliseconds, sending power to the wheels with most grip, so ensuring

better roadholding and improved safety. It's available with the 140PS and 180PS engines. For even stronger traction, every vehicle with 4MOTION® also has a clever locking rear differential.

## The Transporter range



## Fuel consumption and performance

### Transporter van

Engine	Urban mpg (l/100km) <sup>1</sup>	Extra-urban mpg (l/100km) <sup>1</sup>	Combined mpg (l/100km) <sup>1</sup>	Acceleration 0-62 mph (seconds)	Top speed mph (where law permits)	CO <sub>2</sub> emissions (g/km)
<b>Van with low roof</b>						
2.0TDI 84PS	29.1 (9.7)	44.8 (6.3)	37.7 (7.5)	19.7	91	198
2.0TDI 102PS	29.1 (9.7)	44.8 (6.3)	37.7 (7.5)	15.3	98	198
2.0TDI 140PS	28.8 (9.8)	43.5 (6.5)	36.7 (7.7)	12.2	107	203
2.0TDI 140PS DSG	27.2 (10.4)	40.9 (6.9)	34.4 (8.2)	12.5	107	216
2.0TDI 140PS 4MOTION <sup>®†</sup>	27.2 (10.4)	39.8 (7.1)	34.0 (8.3)	13.5	106	219
2.0BiTDI 180PS	28.8 (9.8)	42.2 (6.7)	36.2 (7.8)	9.9	119	205
2.0BiTDI 180PS DSG 4MOTION <sup>®†</sup>	25.4 (11.1)	37.7 (7.5)	32.1 (8.8)	10.6	117	232
2.0TDI 180PS Sportline	28.8 (9.8)	42.2 (6.7)	36.2 (7.8)	9.9	119	205
2.0TDI 180PS Sportline DSG	27.7 (10.2)	40.9 (6.9)	34.9 (8.1)	10.0	119	214
<b>Van with medium roof</b>						
2.0TDI 84PS	29.1 (9.7)	44.8 (6.3)	37.7 (7.5)	19.8	88	198
2.0TDI 102PS	29.1 (9.7)	44.8 (6.3)	37.7 (7.5)	15.4	94	198
2.0TDI 140PS	28.8 (9.8)	43.5 (6.5)	36.7 (7.7)	12.3	104	203
2.0TDI 140PS DSG	27.2 (10.4)	40.9 (6.9)	34.4 (8.2)	12.6	103	216
2.0TDI 140PS 4MOTION <sup>®†</sup>	27.2 (10.4)	39.8 (7.1)	34.0 (8.3)	13.6	102	219
2.0BiTDI 180PS	28.8 (9.8)	42.2 (6.7)	36.2 (7.8)	10.0	114	205
2.0BiTDI 180PS DSG 4MOTION <sup>®†</sup>	25.4 (11.1)	37.7 (7.5)	32.1 (8.8)	TBA	TBA	232
<b>Van with high roof</b>						
2.0TDI 84PS	28.8 (9.8)	40.9 (6.9)	35.8 (7.9)	21.1	91	208
2.0TDI 102PS	28.8 (9.8)	40.9 (6.9)	35.8 (7.9)	16.4	98	208
2.0TDI 140PS	27.7 (10.2)	40.9 (6.9)	34.9 (8.1)	13.1	107	214
2.0TDI 140PS DSG	27.2 (10.4)	38.2 (7.4)	33.2 (8.5)	13.0	107	224
2.0TDI 140PS 4MOTION <sup>®†</sup>	27.2 (10.4)	37.7 (7.5)	32.8 (8.6)	14.0	98	226
2.0BiTDI 180PS	28.8 (9.8)	39.8 (7.1)	34.9 (8.1)	10.3	119	21-

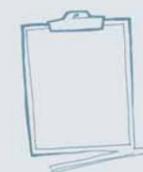
<sup>1</sup> With 50% payload and 80-litre fuel tank capacity.

\* 84PS not available on T32 models.

† 4MOTION<sup>®</sup> only available on T30 models.

### What is DSG?

Direct Shift Gearbox uses two automatic clutches – while one is engaged, the other is ready to accept the next gear. This ensures smoother gear changes and is ideal for stop-start city work, making life much easier for the driver.



## Standard features

INCLUDED IN THE BASIC VAN PRICE

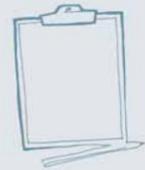


### Transporter kombi

Exterior	
80-litre lockable fuel tank	
Black wheel centre caps	
Door mirrors, electrically heated and adjustable	
Front and rear towing eyes	
Front and rear axle:	
– Anti-roll bars, front and rear	
– Front MacPherson strut suspension	
– Independent suspension	
– Rear miniblock springs	
– Telescopic shock absorbers	
Galvanised full steel body	
Grey bumpers	
Heat reflective glass	
Steel wheels:	16" x 6.5J (on 84PS, 102PS and 140PS engines) 17" x 7J (on 180PS engines)
Tyres:	205/65 R16C (on 84PS, 102PS and 140PS engines) 235/55 R17 (on 180PS engines) 215/60 R17 all-weather (on T32 180PS models)
Full-size spare wheel (tyre repair kit available as option)	
Tailgate with heated rear window and wash/wipe system	
Interior	
<b>Cab area:</b>	
2 folding and pivoted sun visors	
12V socket	
Electric front windows	
Dash mounted gear lever	
Digital clock	
Driver's seat with height, lumbar, reach and rake adjustment	
Manually controlled heating system with dust and pollen filter and air recirculation	
Place fabric seat covers	
Power steering	
Interior light	
Rear-view mirror with anti-dazzle function	
RCD 210 radio/single CD player with 2 speakers	
Rev counter	
Rubber floor covering	
Single passenger seat with reach and rake adjustment	
Storage:	
– 2 storage compartments in dash panel	
– 2 storage compartments in driver's door	
– 2 storage compartments in passenger's door	
– Drinks holder	
– Lockable glove compartment	
– Open storage compartment in dash panel including mobile phone holder	
– Overhead storage	
– Storage net on lower dash passenger side	
Up and downshift gear indicator	

Interior (continued)
<b>Rear:</b>
2 door-activated interior lights
3-seat bench in first row – dual seat right, single seat left
Ashtray
Childlocks (not on optional unglazed rear doors)
Interior entry step
Rear door interior release lever
Rubber floor covering
Side sliding door on left
Sliding windows in side door and opposite
Solid rear side panels
Safety and security
3rd brake light
ABS: Anti-lock Braking System
Automatic hazard lights activation under emergency braking
Breaksafe steering wheel lock
Interior central locking control
Driver and passenger (with deactivation) airbag
Driver seatbelt warning signal
EBD: Electronic Brakeforce Distribution
Electronic immobiliser Transponder
ESP: Electronic Stabilisation Programme
Halogen main headlights with range control and daytime running function
Height adjustable head restraints
Height adjustable, tensioning seatbelts for outer cab seats
Height and rake adjustable safety steering column
Hill hold control
Hydraulic brake system with ventilated disc brakes
Rear differential lock (4MOTION <sup>®</sup> only)
Rear fog light
Remote central locking with deadlocks and internal locking control (1 fixed and 2 folding remote keys)
TCS: Traction Control System (not 4MOTION <sup>®</sup> )
Three-point inertia reel seat belts for all seats

## The Transporter range



INCLUDED IN THE BASIC VAN PRICE

### Standard features – Sportline

## Transporter Sportline kombi

(All features in addition to standard Transporter kombi)

### Exterior

- 18" x 8J Sportline five-spoke alloy wheels fitted with 255/45 R18 103 tyres, includes Tyre Mobility System. Available in Brilliant Silver or Black
- Body-coloured bumpers and door handles
- Darkened rear light clusters
- Deep Black pearlescent or Reflex Silver metallic paint (Candy White with Gloss black roof available as optional extrat)
- Front carpet floor mats with Sportline logo
- Front spoiler
- Gloss black door mirror covers with Sportline logo
- Gloss black upper and lower front grille with chrome detailing
- Headlights with interior chrome detailing
- Polished stainless steel side bars
- Rear parking sensors
- Rear roof spoiler
- Sportline sports suspension (30mm lower)
- Sportline exterior badge
- Privacy glass
- Tailgate with heated window and wash/wipe

### Interior

- Two-tone leather upholstery with Sportline logo
- Armrests on drivers seat
- Single front passenger seat with height adjustment, lumbar and armrests
- Climatic<sup>1</sup> – semi-automatic air-conditioning for cab
- Kenwood Multimedia System – 7" colour touch screen, full European Garmin Satellite Navigation with real time traffic information, built-in Bluetooth phone connectivity. Radio and single CD with DVD play back. Full iPod or iPhone connectivity with an optional lead (please ask your Van Centre for full details)
- Leather steering wheel, gearknob and gaiter covers
- Trip computer with multi-function display

### Safety and security

- Front fogs lights with cornering light function
- Thatcham Category 1 alarm and immobiliser with tow away & interior cab protection

### At a glance...



#### Side sliding door

Kerbside loads are swallowed safely and with ease by this large, sliding door



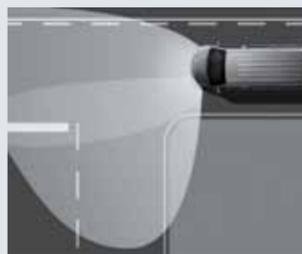
#### Leather upholstery

Carry crew in style, with two-tone leather upholstery on the Sportline kombi



#### Climatic air-conditioning

Working hard? Stuck in traffic? Keep cool with this fast-acting, easy-to-use system



#### Fog lights with cornering

Reduce the risk of accidents by lighting up the road in the direction you're turning



PAY A BIT EXTRA FOR THESE

### Factory options – model specific

## Transporter kombi

Model specific options	SWB		LWB
	T30	T32	T32
<b>Body and chassis</b>			
Rear doors – 250° hinges (only with rear door packs C or D or high roof packs)	–	–	○
Roof pack A – medium, white (not with alarm pack B, roof load rack preparation, sunroof or air-conditioning pack C)	○	–	○
Roof pack B – medium, body-coloured (not with alarm pack B, roof load rack preparation, sunroof or air-conditioning pack C) <sup>1</sup>	○	–	○
Roof pack C – high, white, includes high rear wing doors without windows (not with alarm pack B, roof load rack preparation, sunroof, air-conditioning pack C or side door packs B or C) <sup>2</sup>	–	–	○
Roof pack D – high, body-coloured, includes high rear wing doors without windows (not with alarm pack B, roof load rack preparation, sunroof, air-conditioning pack C or side door packs B or C) <sup>1,2</sup>	–	–	○
Roof pack E – high, white, includes high rear wing doors with heated rear windows and wash/wipe (not with alarm pack B, privacy glass, roof load rack preparation, sunroof, air-conditioning pack C or side door packs B or E)	–	–	○
Roof pack F – high, body-coloured, includes high rear wing doors with heated rear windows and wash/wipe (not with alarm pack B, privacy glass, roof load rack preparation, sunroof, air-conditioning pack C or side door packs B or C) <sup>1</sup>	–	–	○
<b>Safety and security</b>			
Lane change assist – includes visibility pack B, cruise control and trip computer (SWB, only with appearance pack or electric pack B, not with rear door pack C or D or roof packs C, D, E or F or visibility pack B)	○	○	–
<b>Wheels and tyres</b>			
Alloy wheels – 16" x 6.5J Cartagena with 215/65 R16 tyres	○	–	–
Alloy wheels – 16" x 6.5J Miyato with 215/65 R16 tyres	○	–	–
Alloy wheels – 17" x 7J Thunder with 235/55 R17 tyres (140PS engines only, not with tyres – all-weather)	○	–	–
Alloy wheels – 18" x 8J Canberra with 255/45 R18 tyres (140PS engines only, not with spare wheel steel or tyres – all-weather)	○	–	–

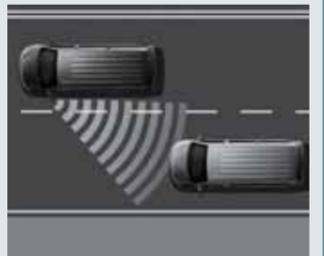
- Options.
- Not available.

### At a glance...



#### Appearance pack

Why not go for body-coloured bumpers and electric mirrors and electric windows?



#### Lane change assist

Flashing LED lights in the external mirrors warn of vehicles lurking in your blind spots



#### Satellite navigation A

Replacing the standard radio/CD unit, this will keep you headed in the right direction

18" Canberra alloy wheels. See the back cover for the full range





## Transporter kombi

### Optional on all models

#### Paint options

- Metallic and pearl**
- Black – 9000
- Danish blue – 9506
- Grey white – 9904
- Stone blue – 9544
- Tornado red – 9310

#### Audio and communications

- Radio upgrade** – RCD 310, MP3 compatible with AUX-IN and 4 speakers
- Radio upgrade with DAB** – RCD 310, MP3 compatible with AUX-IN and 4 speakers
- Satellite navigation A** – CD colour screen, includes trip computer (only with radio upgrade) and radio upgrade RCD 310, MP3 compatible with AUX-IN and 4 speakers (not with digital radio) <sup>1, 2</sup>
- Satellite navigation B** – DVD colour touch screen, includes trip computer and AUX-IN and 4 speakers (not with digital radio) <sup>1, 2</sup>

<sup>1</sup> Battery uprated to 80Ah on 84/102PS engines, 95Ah on 140/180PS engines.  
<sup>2</sup> Satellite navigation A and B: Replaces radio/in-dash CD player, includes RDS radio function with single CD and CD changer control, where fitted (audio CDs cannot be played when using navigation disc).

#### Body and chassis

- Appearance pack** – electrically adjustable, heated, folding and body-coloured mirrors and body-coloured bumpers (not with electric pack A or B)
- Mud flaps** – front and rear
- Rear door pack B** – tailgate without window (not with high roof packs) <sup>1</sup>
- Rear door pack C** – wing doors with heated rear windows and wash/wipe (included with roof packs E and F)
- Rear door pack D** – wing doors without windows (included with roof packs C and D) <sup>1</sup>
- Side door pack B** – left and right, manual (not with high roof packs)
- Side door pack C** – left and right, power latching (only with air-conditioning pack B or C, not with air-conditioning pack A, alarm packs, high roof packs or tyre pressure warning light)
- Roof load rack preparation** (not with medium or high roof packs)
- Towbar** – fixed ball with 13-pin socket <sup>2</sup>
- Towbar** – removable ball with 13-pin socket <sup>2</sup>

<sup>1</sup> Vehicles without through vision do not have a central rear-view mirror.  
<sup>2</sup> An adaptor is available from Van Centres, to allow connection to twin 7-pin sockets. Only one front towing eye with towbars.

#### Comfort and convenience

- Cab comfort pack** <sup>1</sup>
- Cruise control**
- Smoking pack** – ashtray, cigarette lighter and cup holder
- Sunroof** – glass, electric, front (not with air-conditioning pack C, roof ventilation/extraction-rear compartment, side door pack A, medium or high roof packs)
- Visibility pack A** – headlight washers, fluid level indicator and heated washer jets
- Visibility pack B** – rain sensor and automatic dimming rear-view mirror

<sup>1</sup> Tasamo fabric upholstery, carpet in cab, storage compartments in outer side of driver and passenger seats, vanity mirrors, sunglasses holder, interior light delay, 2 reading lights, instrument dimmer, grab handles on A-pillars, two-tone horn and vent on B-pillar.

### At a glance...



**RCD 310 radio / CD player**  
 DAB-enabled sound with four speakers (standard fit with satellite navigation)



**Satellite navigation B**  
 This touch screen system will get you from A to B quickly, saving you time and money



**Roof load rack preparation**  
 Built-in tracks provide strong, adaptable location for robust roof bars and racks



**Cruise control**  
 Relieve motorway or towing strain by setting your speed with this clever switch

### Optional on all models

#### Electrical

- Alternator** – uprated 180A (95Ah) (not with air-conditioning pack C)
- Alternator/battery** – uprated 180A/450A (95Ah) (not with alarm packs or side-door pack C)
- Battery** – second (included with parking heater A and B) <sup>1</sup>
- Battery** – uprated (not with alarm packs or side door pack C)
- Electric pack** – electrically heated, adjustable and folding mirrors (not with appearance pack)
- Tachograph** – digital, includes console on dash
- Trip computer** (included with leather pack B and satellite navigation)

<sup>1</sup> Battery – second: 72Ah with dual passenger seat, 80Ah with single passenger seat.

#### Heating and ventilation

- Air-conditioning pack A** – Climatic, dash (not with rear heater) <sup>1</sup>
- Air-conditioning pack B** – Climatic, dash and rear with rear heater <sup>2</sup>
- Air-conditioning pack C** – Climatic, dash and rear, with rear heater and rear roof vents (not with alternator – uprated, roof ventilation/extraction, sunroof or roof packs)
- Charcoal canister** – for ventilation system
- Heater** – rear (included with air-conditioning packs B and C, not with air-conditioning pack A)
- Parking heater A** – with timer, includes battery – second <sup>3</sup>
- Parking heater B** – with timer and remote control, includes battery – second <sup>3</sup>
- Roof ventilation/extraction** – rear compartment (not with alarm pack B, sunroof, air-conditioning pack C or tyre pressure warning light)

<sup>1</sup> Uprated alternator: 120A on 84/102PS engines, 150A on 140/180PS engines.  
<sup>2</sup> Uprated alternator: 140A on 84/102PS engines, 180A on 140/180PS engines.  
<sup>3</sup> Battery – second: 72Ah with dual passenger seat, 80Ah with single passenger seat.

#### Safety and security

- Airbags** – side and front curtain airbags (not with seat packs E or E plus)
- Alarm pack A** – perimeter with back-up horn <sup>1</sup>
- Alarm pack B** – Thatcham Category 1 with interior (cab only) and tow away protection (not with medium or high roof packs or roof ventilation/extraction) <sup>2</sup>
- Fog lights** – front with cornering lights
- Parking sensors** – rear
- Parking sensors** – front and rear
- Tyre pressure warning light** – (not with roof ventilation/extraction or side door pack C)

<sup>1</sup> Battery uprated to 80Ah on 84/102PS engines, 95Ah on 140/180PS engines.  
<sup>2</sup> Battery uprated to 95Ah.

### At a glance...



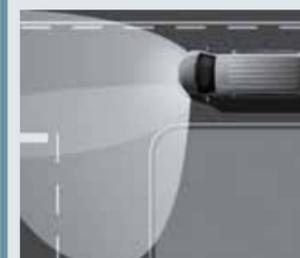
**Headlight washers**  
 Get these with Visibility pack A and put the sparkle back in those beams!



**Folding door mirrors**  
 Electric pack includes mirrors that tuck in out of harm's way when you park



**Climatic air-conditioning**  
 Working hard? Stuck in traffic? Keep cool with this fast-acting, easy-to-use system



**Fog lights with cornering**  
 Reduce the risk of accidents by lighting up the road in the direction you're turning

## The Transporter range



### Factory options – all models (continued)

## Transporter kombi

Optional on all models

### Seating, trim and upholstery

**Leather pack A** – leather steering wheel and gearknob

**Leather pack B** – multi-function leather steering wheel, gearknob and gaiter covers and radio control, includes trip computer

**Seats** – leatherette upholstery

**Seats** – Robust upholstery (driver and front passenger seats only – rear seats trimmed in leatherette)

**Seat pack A** – driver's comfort seat (not with seat pack D) <sup>1</sup>

**Seat pack B** – driver and single passenger comfort seats (not with seat pack D) <sup>2</sup>

**Seat pack C** – heated driver and front passenger seats (only with air-conditioning, not with seat pack E plus) <sup>3</sup>

**Seat pack D** – swivelling driver and single passenger seats (not with airbags – side and front curtain or seat packs A or B) <sup>4</sup>

**Seat pack E** – dual passenger seat (not with airbags – side and front curtain)

**Seat pack E plus** – dual passenger seat with fold down tray in backrest (not with airbags – front and side curtain or seat pack B, C or D)

- <sup>1</sup> Comfort seat: Adds armrests (height adjustment and lumbar support standard for driver's seat).  
<sup>2</sup> Comfort seats: Adds armrests for both front seats, passenger height adjustment and lumbar support (height adjustment and lumbar support standard for driver's seat).  
<sup>3</sup> Up-rated alternator: 120A on 84/102PS engines, 150A on 140/180PS engines.  
<sup>4</sup> Swivel seats include lumbar support and armrests but do not have height adjustment.

### Wheels and tyres

**Tyres** – all-weather, 215/65 R16 (84/102PS engines only, not with alloy wheels – Thunder)

**Tyres** – all-weather (140PS engines only, not with alloy wheels)

**Tyres** – all-weather (180PS engines only, not with alloy wheels) <sup>1</sup>

<sup>1</sup>All-weather tyres are standard on T32 180PS BitDI

### Windows

**Privacy glass** – rear (not with roof packs E or F) <sup>1</sup>

<sup>1</sup> All rear and side windows from 'B' pillar back, where fitted, are dark tinted.

## Top Transporter kombi accessories

As well as factory options, you can also order some great extras that are supplied by your Van Centre. For example:



- 1 18" Dakar alloys (above)
- 2 Bluetooth® Touch Phone kit
- 3 Monster mats
- 4 Polished stainless steel side rails (below)



For the full range, ask your Van Centre for an Accessories brochure

**Turn to the back cover** for the full range of available colours and upholstery



## The Transporter range



### Factory options – Sportline

## Transporter Sportline kombi

Optional on Sportline kombi

### Paint options

**Candy White** with Gloss Black roof

**Reflex Silver**

**Deep Black**

### Body and chassis

**Mud flaps** – front and rear

**Side door pack B** – left and right, manual

**Towbar** – removable ball with 13-pin socket <sup>1</sup>

<sup>1</sup> An adaptor is available from Van Centres to allow connection to twin 7-pin sockets. Only one front towing eye with towbars.

### Comfort and convenience

**Cab comfort pack** <sup>1</sup>

**Cruise control**

<sup>1</sup> Cab comfort pack carpet in cab, storage compartments in outer side of driver and passenger seats, vanity mirrors, sunglasses holder, interior light delay, 2 reading lights, instrument dimmer, grab handles on A-pillars, two-tone horn and additional noise suppression measures.

### Safety and security

**Parking sensors** – front and rear

**Seating, trim and upholstery**

**Seat Pack C** – heated driver and front passenger seats <sup>1</sup>

<sup>1</sup> Up-rated alternator: 150A

## At a glance...



### Towbar – swan neck

This removable towbar increases your load capability. Comes with 13-pin socket



### Cruise control

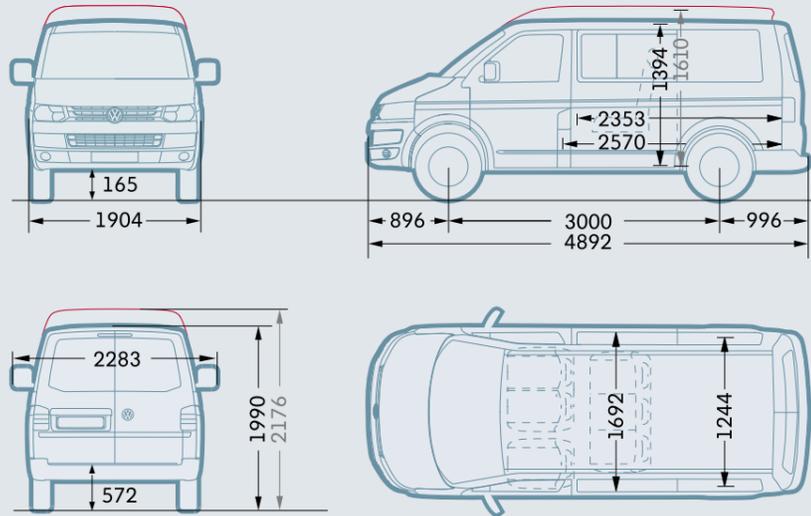
Relieve motorway or towing strain by setting your speed with this clever switch

## The Transporter range



## Dimensions and weights

### Transporter kombi – short wheelbase

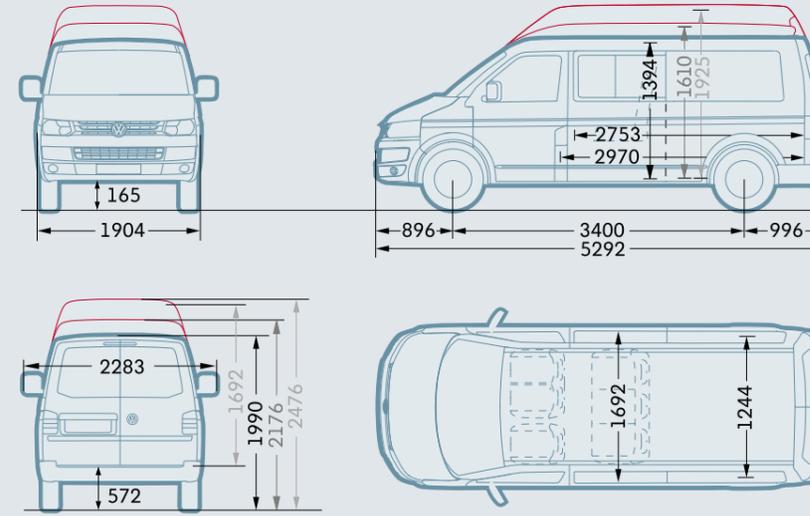


The height measurements listed here may vary by ± 50mm depending on equipment fitted.  
Please note vehicle drawings are not to scale

Roof height	Low	Med
<b>Wheelbase</b>	3,000	3,000
<b>Passenger compartment</b>		
Length	2,570	2,570
Width	1,692	1,692
Height	1,394	1,610
Area	4.3m <sup>3</sup>	4.3m <sup>3</sup>
Volume	5.8m <sup>3</sup>	6.7m <sup>3</sup>
<b>Width (between wheel housing)</b>		
	1,244	1,244
<b>Side sliding door</b>		
Width	1,020	1,020
Height	1,268	1,268
<b>Tailgate</b>		
Width	1,486	1,486
Height	1,295	1,295
<b>Turning circle (wall to wall)</b>		
	11.9m	11.9m
<b>Load space (seat-back to doors)</b>		
1st rear row	1,339	1,339

□ Indicates optional roof height.  
Dimensions in mm unless otherwise indicated.

### Transporter kombi – long wheelbase



The height measurements listed here may vary by ± 50mm depending on equipment fitted.  
Please note vehicle drawings are not to scale

Roof height	Low	Med	High
<b>Wheelbase</b>	3,400	3,400	3,400
<b>Passenger compartment</b>			
Length	2,970	2,970	2,970
Width	1,692	1,692	1,692
Height	1,394	1,610	1,925
Area	5.0m <sup>3</sup>	5.0m <sup>3</sup>	5.0m <sup>3</sup>
Volume	6.7m <sup>3</sup>	7.8m <sup>3</sup>	9.3m <sup>3</sup>
<b>Width (between wheel housings)</b>			
	1,244	1,244	1,244
<b>Side sliding door</b>			
Width	1,020	1,020	1,020
Height	1,268	1,268	1,268
<b>Tailgate</b>			
Width	1,486	1,486	-
Height	1,295	1,295	-
<b>Rear doors<sup>†</sup></b>			
Width	-	-	1,486
Height	-	-	1,692
<b>Turning circle (wall to wall)</b>			
	13.2m	13.2m	13.2m
<b>Load space (seat-back to doors)</b>			
1st rear row	1,739	1,739	1,739

† High roof only available with rear doors.  
□ Indicates optional roof height.  
Dimensions in mm unless otherwise indicated.

Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight <sup>†</sup> (kg)	Payload <sup>†</sup> (kg)	
<b>Kombi short wheelbase; low and medium roof</b>							
<b>T30</b>	3,000	2.0TDI 84PS	1,500 / 1,600	2,200 / 750	4,800	1,976	<b>1,024</b>
	3,000	2.0TDI 140PS	1,550 / 1,600	2,500 / 750	5,200	1,976	<b>1,024</b>
<b>T32</b>	3,200	2.0TDI 102PS	1,600 / 1,680	2,200 / 750	4,900	1,976	<b>1,224</b>
	3,200	2.0TDI 140PS	1,650 / 1,680	2,500 / 750	5,200	1,976	<b>1,224</b>
	3,200	2.0TDI 140PS DSG	1,650 / 1,680	2,500 / 750	5,300	1,984	<b>1,216</b>
	3,200	2.0TDI 140PS 4MOTION®	1,700 / 1,720	2,500 / 750	5,300	2,088	<b>1,112</b>
	3,200	2.0BiTDI 180PS	1,650 / 1,680	2,500 / 750	5,200	2,028	<b>1,172</b>
	3,200	2.0BiTDI 180PS DSG	1,650 / 1,680	2,500 / 750	5,300	2,047	<b>1,153</b>
	3,200	2.0TDI 180PS 4MOTION®	1,700 / 1,720	2,500 / 750	5,300	2,148	<b>1,052</b>
	3,200	2.0BiTDI 180PS Sportline	1,650 / 1,680	2,500 / 750	5,200	2,098	<b>1,102</b>
	3,200	2.0BiTDI 180PS Sportline DSG	1,650 / 1,680	2,500 / 750	5,300	2,112	<b>1,088</b>

Roof load limit (not medium or high roof): maximum 150kg (with 4 roof bars). Maximum 100kg (with 2 roof bars).

Trailer nose weight: 100kg. Tailgate load limit (where fitted) is maximum 75kg.

Vehicles with medium roof have no provision for roof loads.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver.

Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight <sup>†</sup> (kg)	Payload <sup>†</sup> (kg)	
<b>Kombi long wheelbase; low, medium and high roof</b>							
<b>T32</b>	3,200	2.0TDI 102PS	1,625 / 1,680	2,200 / 750	4,900	1,997	<b>1,203</b>
	3,200	2.0TDI 140PS	1,675 / 1,680	2,500 / 750	5,200	2,032	<b>1,168</b>
	3,200	2.0TDI 140PS DSG	1,675 / 1,680	2,500 / 750	5,300	2,047	<b>1,153</b>
	3,200	2.0TDI 140PS 4MOTION®	1,700 / 1,720	2,500 / 750	5,300	2,151	<b>1,049</b>
	3,200	2.0BiTDI 180PS	1,675 / 1,680	2,500 / 750	5,200	2,091	<b>1,109</b>
	3,200	2.0BiTDI 180PS DSG	1,675 / 1,680	2,500 / 750	5,300	2,109	<b>1,091</b>
	3,200	2.0BiTDI 180PS 4MOTION®	1,700 / 1,720	2,500 / 750	5,300	2,211	<b>989</b>
	3,200	2.0BiTDI 180PS Sportline	1,675 / 1,680	2,500 / 750	5,200	2,163	<b>1,037</b>
	3,200	2.0BiTDI 180PS Sportline DSG	1,675 / 1,680	2,500 / 750	5,300	2,176	<b>1,024</b>

Roof load limit (not medium or high roof): maximum 150kg (with 4 roof bars). Maximum 100kg (with 2 roof bars).

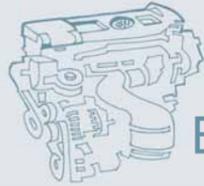
Trailer nose weight: 100kg. Tailgate load limit (where fitted) is maximum 75kg.

Vehicles with medium roof have no provision for roof loads.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver.

Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

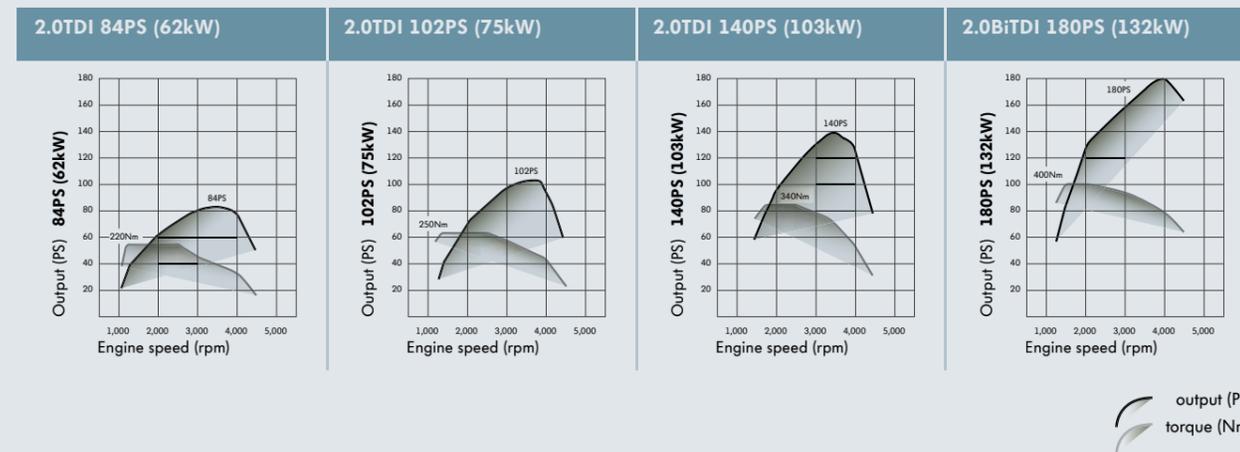


## Engine specification

### Transporter kombi

	2.0TDI 84PS	2.0TDI 102PS	2.0TDI 140PS	2.0BiTDI 180PS
Engine type	Diesel, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler			Transverse, water-cooled in-line bi-turbo with intercooler
Mixture preparation/injection method	Common-rail direct injection			BiTurbo common-rail direct injection
EU exhaust emission standard	EURO 5			EURO 5
No. of cylinders	4			4
Cubic capacity	1,968cc			1,968cc
Output, PS at rpm	84 at 3,500	102 at 3,500	140 at 3,500	180 at 4,000
Torque, max. Nm/rpm	220/1,250-2,500	250/1,500-2,500	340/1,750-2,500	400/1,500-2,000
Diesel Particulate Filter (DPF)	●	●	●	●
5-speed manual gearbox	●	●	–	–
6-speed manual gearbox	–	–	●	●
7-speed auto DSG	–	–	●	●
Front-wheel drive	●	●	●	●
<b>Electrics</b>				
Alternator (all variants)	110A			
Battery	61Ah (330A)			

- Available.
- Not available.

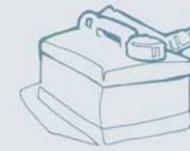


#### What is 4MOTION®?



4MOTION® all-wheel drive reduces wheelspin in adverse conditions such as rain, snow, mud or gravel. It reacts to wheelspin in just milliseconds, sending power to the wheels with most grip, so ensuring

better roadholding and improved safety. It's available with the 140PS and 180PS engines. For even stronger traction, every vehicle with 4MOTION® also has a clever locking rear differential.



## Fuel consumption and performance

### Transporter kombi

Engine	Urban mpg (l/100km) <sup>1</sup>	Extra-urban mpg (l/100km) <sup>1</sup>	Combined mpg (l/100km) <sup>1</sup>	Acceleration 0-62 mph (seconds)	Top speed mph (where law permits)	CO <sub>2</sub> emissions (g/km)
<b>Kombi with low roof</b>						
2.0TDI 84PS	29.1 (9.7)	44.8 (6.3)	37.7 (7.5)	21.2	88	198
2.0TDI 102PS	29.7 (9.5)	46.3 (6.1)	38.7 (7.3)	16.4	98	193
2.0TDI 140PS	28.8 (9.8)	43.5 (6.5)	36.7 (7.7)	13.2	104	203
2.0TDI 140PS DSG	27.7 (10.2)	42.2 (6.7)	35.3 (8.0)	13.0	107	211
2.0TDI 140PS 4MOTION®	27.2 (10.4)	39.8 (7.1)	34.0 (8.3)	13.6	106	219
2.0BiTDI 180PS	28.8 (9.8)	42.2 (6.7)	36.2 (7.8)	10.4	114	205
2.0BiTDI 180PS DSG	27.7 (10.2)	40.9 (6.9)	34.9 (8.1)	10.2	119	214
2.0BiTDI 180PS 4MOTION®	26.9 (10.5)	39.2 (7.2)	33.6 (8.4)	10.6	117	221
2.0BiTDI 180PS Sportline	28.8 (9.8)	42.2 (6.7)	36.2 (7.8)	10.3	119	205
2.0BiTDI 180PS Sportline DSG	27.7 (10.2)	40.9 (6.9)	34.9 (8.1)	10.2	119	214
<b>Kombi with medium roof</b>						
2.0TDI 84PS	29.1 (9.7)	44.8 (6.3)	37.7 (7.5)	21.2	88	198
2.0TDI 102PS	29.7 (9.5)	46.3 (6.1)	38.7 (7.3)	16.5	94	193
2.0TDI 140PS	28.8 (9.8)	43.5 (6.5)	36.7 (7.7)	13.2	104	203
2.0TDI 140PS DSG	27.7 (10.2)	42.2 (6.7)	35.3 (8.0)	13.1	103	211
2.0TDI 140PS 4MOTION®	27.2 (10.4)	39.8 (7.1)	34.0 (8.3)	13.7	102	219
2.0BiTDI 180PS	28.8 (9.8)	42.2 (6.7)	36.2 (7.8)	10.4	114	205
2.0BiTDI 180PS DSG	27.7 (10.2)	40.9 (6.9)	34.9 (8.1)	10.3	114	214
2.0BiTDI 180PS 4MOTION®	26.9 (10.5)	39.2 (7.2)	33.6 (8.4)	10.7	113	221
<b>Kombi with high roof</b>						
2.0TDI 102PS	29.4 (9.6)	42.2 (6.7)	36.7 (7.7)	16.6	90	203
2.0TDI 140PS	27.7 (10.2)	40.9 (6.9)	34.9 (8.1)	13.4	100	214
2.0TDI 140PS DSG	27.7 (10.2)	39.2 (7.2)	34.0 (8.3)	13.3	99	219
2.0TDI 140PS 4MOTION®	27.2 (10.4)	37.7 (7.5)	32.8 (8.6)	14.1	98	226
2.0BiTDI 180PS	28.8 (9.8)	39.8 (7.1)	34.9 (8.1)	10.7	109	214
2.0BiTDI 180PS DSG	27.7 (10.2)	38.7 (7.3)	33.6 (8.4)	10.6	109	214
2.0BiTDI 180PS 4MOTION®	26.9 (10.5)	37.2 (7.6)	32.5 (8.7)	11.0	108	229

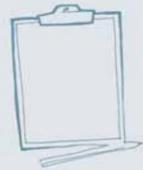
<sup>1</sup> With 50% payload and 80 litre fuel tank capacity.  
 \* 84PS not available on T32 models.

#### What is DSG?

Direct Shift Gearbox uses two automatic clutches – while one is engaged, the other is ready to accept the next gear. This ensures smoother gear changes and is ideal for stop-start city work, making life much easier for the driver.



## The Transporter range



Standard features

INCLUDED IN THE BASIC VAN PRICE



## Transporter chassis and double cab

### Exterior

80-litre lockable fuel tank
Black wheel centre caps
Door mirrors, electrically heated and adjustable
Front and rear axle:
– Anti-roll bars, front and rear
– Front MacPherson strut suspension
– Independent suspension
– Rear miniblock springs
– Telescopic shock absorbers
Front towing eye
Galvanised full steel body
Grey bumpers
Heat-reflective glass
Ladder frame at rear
Steel wheels: 16" x 6.5J
Tyres: 205/65 R16C (on 84PS, 102PS and 140PS manual engines)
205/65 R16 (on 140PS 4MOTION® double cab only)
215/65 R16C (on 140PS 4MOTION® chassis cab only)
215/65 R16C (on 140PS DSG engines)
Full-size spare wheel (tyre repair kit available as option)

### Interior

<b>Cab area:</b>
2 folding and pivoted sun visors
12V socket
Electric front windows
Dash mounted gear lever
Digital clock
Driver's seat with height, lumbar, reach and rake adjustment
Dual passenger seat with storage box
Interior light
Manually controlled heating system with dust and pollen filter and air recirculation
Place fabric seat covers
Power steering
RCD 210 radio/single CD player with 2 speakers
Rear-view mirror with anti-dazzle function
Remote central locking with deadlocks (1 fixed and 3 folding remote keys)
Rev counter
Rubber floor covering

### Interior (continued)

Storage:
– 2 storage compartments in dash panel
– 2 storage compartments in driver's door
– 2 storage compartments in passenger door
– Drinks holder
– Lockable glove compartment
– Open storage compartment in dash panel including mobile phone holder
– Overhead storage
– Storage net on lower dash passenger side
Up and downshift gear indicator
<b>Double cab passenger area:</b>
2 side doors with fixed windows
3-seat bench with storage underneath
Childlocks
Interior entry steps
Interior roof and side trim in grey painted hardboard
Rubber floor covering

### Safety and security

ABS: Anti-lock Braking System
Automatic hazard lights activation under emergency braking
Breaksafe steering wheel lock
Driver and passenger (with deactivation) airbag
Driver seatbelt warning signal
EBC: Engine Braking Control
EBD: Electronic Brakeforce Distribution
Electronic immobiliser Transponder
ESP: Electronic Stabilisation Programme
Halogen main headlights with range control
Height adjustable head restraints
Height adjustable, tensioning seat belts for all outer cab seats
Height and rake adjustable safety steering column
Hill hold control
Hydraulic brake system with ventilated disc brakes
Rear fog light
TCS: Traction Control System (not 4MOTION®)
Three-point inertia reel seat belts for all seats
Warning buzzer for lights left on
Windscreen wiper with variable intermittent delay and wash/wipe system

Turn to the back cover for the full range of colours and upholstery



Factory options – all models

PAY A BIT EXTRA FOR THESE



## Transporter chassis and double cab

### Optional on all models

#### Paint options

<b>Metallic and pearl</b>
Black – 9000
Danish blue – 9506
Grey white – 9904
Stone blue – 9544
Tornado red – 9310

#### Audio and communications

**Radio upgrade** – RCD 310, single CD/radio, MP3 file compatible with AUX-IN and 4 speakers

**Radio upgrade with DAB** – RCD 310, single CD/radio, MP3 file compatible with AUX-IN and 4 speakers

**Satellite navigation A** – CD colour screen, includes trip computer (only with radio upgrade) and radio upgrade RCD 310, MP3 compatible with AUX-IN and 4 speakers (not with digital radio) <sup>1,2</sup>

**Satellite navigation B** – DVD colour touch screen, includes trip computer, AUX-IN and 4 speakers (not with digital radio) <sup>1,2</sup>

<sup>1</sup> Battery upgraded to 80Ah on 84/102PS engines, 95Ah on 140/180PS engines.  
<sup>2</sup> Satellite navigation A and B: Replaces radio/in-dash CD player, includes RDS radio function with single CD and CD changer control, where fitted (audio CDs cannot be played when using navigation disc).

#### Body and chassis

**Dropside body** – alloy

**Mud flaps** – front and rear

(only with factory fitted dropside body)

**Towbar** – fixed ball with 13-pin socket <sup>1</sup>

<sup>1</sup> An adaptor is available from Van Centres, to allow connection to twin 7-pin sockets.

#### Comfort and convenience

**Cab comfort pack** <sup>1</sup>

**Cruise control**

**Smoking pack** – ashtray, cigarette lighter and cup holder

**Visibility pack A** – headlight washers, fluid level indicator and heated washer jets

**Visibility pack B** – rain sensor and automatic dimming rear-view mirror

<sup>1</sup> Tasamo fabric seat trim, storage compartments in outer side of driver and passenger seats, vanity mirrors, sunglasses holder, interior light delay, 2 reading lights, instrument dimmer, grab handles on A-pillars, two-tone horn and additional noise suppression measures. Additionally Double cab has vent on B-pillar.

#### Electrical

**Battery** – second 72Ah

**Tachograph** – digital, includes console on dash

**Trip computer** (included with leather pack B and satellite navigation)

## At a glance...



### Satellite navigation A

Replacing the standard radio/CD unit, this will keep you headed in the right direction



### Dropside body – alloy

This factory option is made with double-skinned panels with forged steel hinges



### Towbar – fixed swan neck

This fixed towbar increases your load capability. Comes with 13-pin socket



### Cruise control

Relieve motorway or towing strain by setting your speed with this clever switch



## Factory options – all models (continued)

### Transporter chassis and double cab

**Optional on all models**

**Heating and ventilation**

**Air-conditioning pack A** – Climatic, cab only <sup>1</sup>

**Charcoal canister** – for ventilation system

<sup>1</sup> Uprated alternator: 120A on 84/102PS engines, 150A on 140/180PS engines.

**Safety and security**

**Airbags** – side and front curtain airbags (only with seat pack B)

**Alarm pack A** – perimeter with back-up horn <sup>1</sup>

**Alarm pack B** – Thatcham Category 1 with interior (cab only)

and tow away protection <sup>2</sup>

**Fog lights** – front and cornering lights

<sup>1</sup> Battery uprated to 80Ah on 84/102PS engines, 95Ah on 140PS engines.

<sup>2</sup> Battery uprated to 95Ah.

**Seating, trim and upholstery**

**Leather pack A** – leather steering wheel, gearknob and gaiter

**Leather pack B** – multi-function leather steering wheel, gearknob and gaiter, includes trip computer

**Seats** – leatherette upholstery

**Seats** – Robust upholstery (driver and front passenger seats only – rear seats trimmed in leatherette)

**Seat pack A** – driver's comfort seat <sup>1</sup>

**Seat pack B** – driver's and single passenger comfort seats <sup>2</sup>

**Seat pack C** – heated driver and front passenger seats

(only with air-conditioning, not with seat pack E plus) <sup>3</sup>

**Seat pack E plus** – dual bench seat with fold down tray in backrest (not with seat pack B or C)

<sup>1</sup> Comfort seat: Adds armrests (height adjustment and lumbar support standard for driver's seat).

<sup>2</sup> Comfort seat: Adds armrests for both front seats, passenger height adjustment and lumbar support (height adjustment and lumbar support standard for driver's seat).

<sup>3</sup> Uprated alternator: 120A on 84/102PS engines, 150A on 140PS engines.

**Wheels and tyres**

**Alloy wheels** – 16" x 6.5J Cartagena with 215/65 R16 tyres

**Alloy wheels** – 16" x 6.5J Miyato with 215/65 R16 tyres

**Alloy wheels** – 17" x 7J Thunder with 235/55 R17 tyres

(not with tyres – all-weather)

**Tyre pressure warning light**

**Tyres** – all-weather, 215/65 R16

(140PS engine only, not with alloy wheels)

**Tyres** – all-weather, 215/65 R16

(84PS and 102PS engines only)

**Windows**

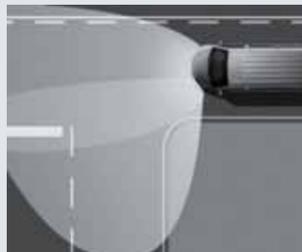
**Heated rear cab window**

### At a glance...



**Airbags**

The head-on airbags come as standard while the side-impact ones are optional



**Fog lights with cornering**

Reduce the risk of accidents by lighting up the road in the direction you're turning

### Top Transporter accessories

As well as factory options, you can also order some great extras that are supplied by your Van Centre. For example:

- 1 Bluetooth® Touch Phone kit
- 2 Monster mats (below)
- 3 Mudflaps – front and rear
- 4 iPod adaptor

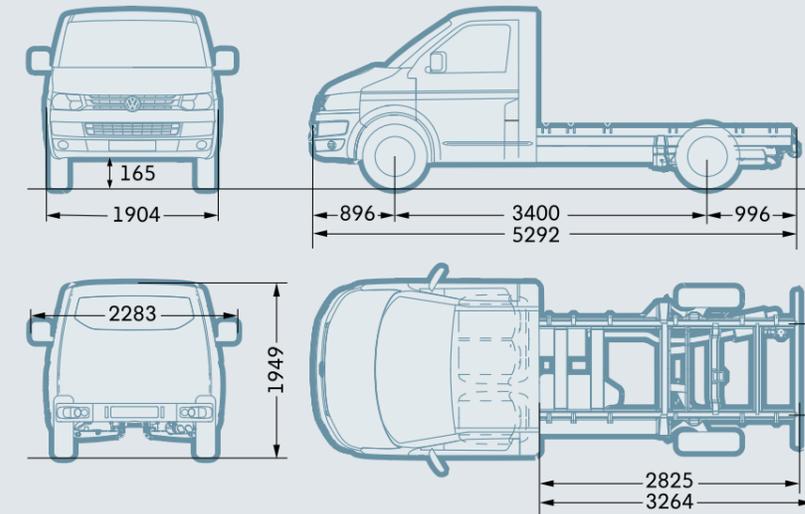


For the full range, ask your Van Centre for an Accessories brochure



## Dimensions and weights

### Transporter chassis cab – long wheelbase



<b>Wheelbase</b>	3,400
<b>Turning circle (wall to wall)</b>	13.2m

Dimensions in mm unless otherwise indicated.

Unbodied. The height measurements listed here may vary by ± 50mm depending on equipment fitted. Please note vehicle drawings are not to scale

Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload † (kg)
<b>Chassis cab / long wheelbase</b>						
<b>T30</b> 3,000	2.0TDI 84PS	1,525 / 1,680	2,200 / 750	4,800	1,575 (1,760)	1,425 (1,240)
3,000	2.0TDI 102PS	1,525 / 1,680	2,200 / 750	4,900	1,575 (1,760)	1,425 (1,240)
3,000	2.0TDI 140PS	1,575 / 1,680	2,500 / 750	5,200	1,610 (1,795)	1,390 (1,205)
3,000	2.0TDI 140PS DSG	1,575 / 1,680	2,500 / 750	5,300	1,623 (1,808)	1,377 (1,192)
3,000	2.0TDI 140PS 4MOTION®	1,600 / 1,680	2,500 / 750	5,300	1,733 (1,918)	1,267 (1,082)

Roof load limit: maximum 50kg (chassis cab). Maximum 75kg (double cab).

Trailer nose weight: 100kg.

Figures in brackets on weight tables indicate optional dropside weights where different.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver.

Payload = gross vehicle weight – unladen weight.

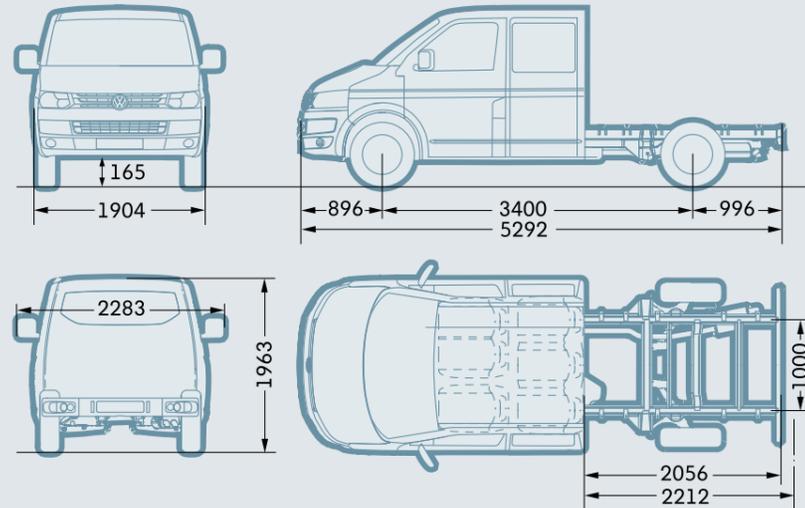
Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

## The Transporter range



### Dimensions and weights

#### Transporter double cab – long wheelbase



Wheelbase	3,400
Turning circle (wall to wall)	13.2m

Dimensions in mm unless otherwise indicated.

Unbodied. The height measurements listed here may vary by  $\pm 50$ mm depending on equipment fitted.

Please note vehicle drawings are not to scale

Model	gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload † (kg)
<b>Double cab long wheelbase</b>							
T30	3,000	2.0TDI 102PS	1,600 / 1,680	2,200 / 750	4,900	1,708 (1,858)	1,292 (1,142)
	3,000	2.0TDI 140PS	1,600 / 1,680	2,500 / 750	5,200	1,743 (1,893)	1,257 (1,107)
	3,000	2.0TDI 140PS DSG	1,600 / 1,680	2,500 / 750	5,300	1,756 (1,906)	1,244 (1,094)
	3,000	2.0TDI 140PS 4MOTION®	1,600 / 1,680	2,500 / 750	5,300	1,865 (2,013)	1,135 (987)

Roof load limit: maximum 50kg (chassis cab). Maximum 75kg (double cab).

Trailer nose weight: 100kg.

Figures in brackets on weight tables indicate optional dropside weights where different.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver.

Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.



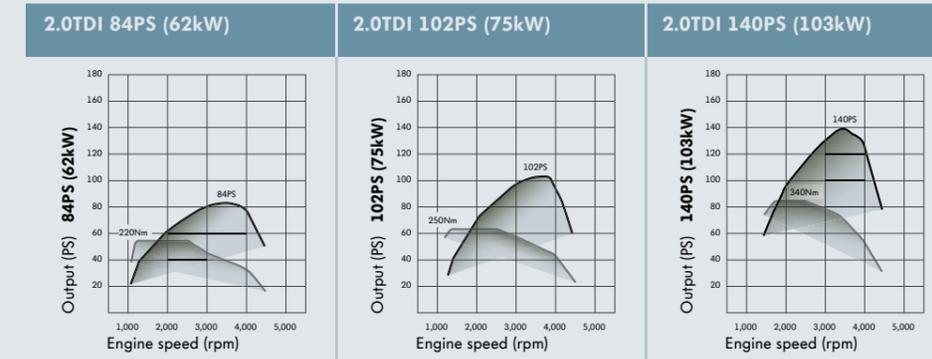
### Engine specification

#### Transporter chassis and double cab

	2.0TDI 84PS	2.0TDI 102PS	2.0TDI 140PS
Engine type	Diesel, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler		
No. of cylinders	4		
Cubic capacity	1,968cc		
Mixture preparation/injection method	Common-rail direct injection method		
Diesel Particulate Filter (DPF)	●	●	●
Output, PS at rpm	84 at 3,500	102 at 3,500	140 at 3,500
Torque, max. Nm/rpm	220/1,250-2,500	250/1,500-2,500	340/1,750-2,500
EU exhaust emission standard	EURO 5		
5-speed manual gearbox	●	●	–
6-speed manual gearbox	–	–	●
7-speed auto DSG	–	–	●
Front-wheel drive	●	●	●
4MOTION® all-wheel drive	–	–	●
<b>Electrics</b>			
Alternator (all variants)	110A		
Battery	61Ah (330A)		

● Available.

– Not available.

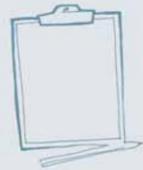


### Fuel consumption and performance

Engine	Urban mpg (l/100km) <sup>1</sup>	Extra-urban mpg (l/100km) <sup>1</sup>	Combined mpg (l/100km) <sup>1</sup>	Acceleration 0-62 mph (seconds)	Top speed mph (where law permits)	CO <sub>2</sub> emissions (g/km)
<b>Chassis and double cab (fuel consumption and performance dependent on body fitted)</b>						
LWB 2.0TDI 84PS	29.4 (9.6)	42.2 (6.7)	36.7 (7.7)	19.5	83	203
2.0TDI 102PS (chassis cab only)	29.4 (9.6)	42.2 (6.7)	36.7 (7.7)	15.2	88	203
2.0TDI 102PS (double cab only)	28.8 (9.8)	40.9 (6.9)	35.8 (7.9)	15.9	89	208
2.0TDI 140PS	27.7 (10.2)	40.9 (6.9)	34.9 (8.1)	12.4 [12.7]	97 [98]	214
2.0TDI 140PS DSG	27.2 (10.4)	38.2 (7.4)	33.2 (8.5)	12.3 [12.6]	96 [98]	224
2.0TDI 140PS 4MOTION®	27.2 (10.4)	37.7 (7.5)	32.8 (8.6)	13.0 [13.5]	95 [96]	226

<sup>1</sup> With 50% payload and 80 litre fuel tank capacity.

Figures in square brackets are for double cab models, where different.



## Checklist

KEEP A TRACK OF YOUR VAN AS YOU BUILD IT



Vehicle (eg: Transporter van...)

Model (eg: T26 SWB, T30 LWB...)

Engine spec (eg: 2.0TDI 84PS...)

Wheelbase (eg: short, long...)

Roof height (eg: low, medium, high...)

Colour (eg: Candy White, Indian Blue...)

Upholstery (eg: Classic Grey...)

Options (eg: Lane change assist...)

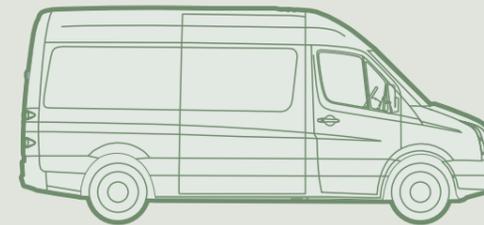
Accessories (eg: iPod adapter, roof bar set...)

Notes

# The Crafter range

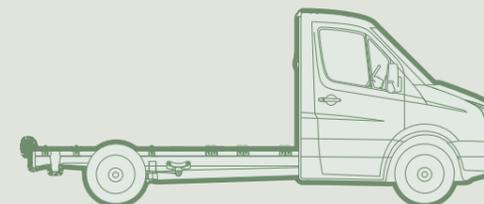
Here's where you find out all the details you need to choose your van

## Crafter van



Model	Engine	Gearbox
CR30 SWB	2.0TDI 109PS	6-spd man
CR35 SWB / MWB / LWB / Maxi	2.0TDI 109PS	6-spd man
CR35 MWB / LWB	2.0TDI 109PS	6-spd man
	BlueMotion Technology	
CR35 MWB / LWB / Maxi	2.0TDI 136PS	6-spd man
CR35 MWB / LWB / Maxi	2.0TDI 143PS	6-spd man
CR35 MWB / LWB	2.0TDI 143PS	6-spd man
	BlueMotion Technology	
CR35 MWB / LWB / Maxi	2.0TDI 163PS	6-spd man
CR35 MWB / LWB	2.0TDI 163PS	6-spd man
	BlueMotion Technology	
CR50 MWB / LWB / Maxi	2.0TDI 109PS	6-spd man
CR50 MWB / LWB / Maxi	2.0TDI 143PS	6-spd man
CR50 MWB / LWB / Maxi	2.0TDI 163PS	6-spd man

## Crafter chassis and double cab



Model	Engine	Gearbox
CR35 MWB CC / LWB CC	2.0TDI 109PS	6-spd man
CR35 MWB CC / LWB CC	2.0TDI 136PS	6-spd man
CR35 MWB CC / LWB CC	2.0TDI 143PS	6-spd man
CR35 MWB CC / LWB CC	2.0TDI 163PS	6-spd man
CR50 MWB CC / LWB CC	2.0TDI 109PS	6-spd man
CR50 MWB CC / LWB CC	2.0TDI 143PS	6-spd man
CR50 MWB CC / LWB CC	2.0TDI 163PS	6-spd man
CR35 LWB DC	2.0TDI 109PS	6-spd man
CR35 LWB DC	2.0TDI 136PS	6-spd man
CR50 LWB DC	2.0TDI 109PS	6-spd man

## Crafter dropside, tipper & Luton



Model	Engine	Gearbox
<b>Dropside</b>		
CR35 MWB / LWB CC & DC	2.0TDI 109PS	6-spd man
CR35 MWB / LWB CC & DC	2.0TDI 136PS	6-spd man
CR35 MWB / LWB CC	2.0TDI 143PS	6-spd man
CR35 MWB / LWB CC	2.0TDI 163PS	6-spd man
<b>Tipper</b>		
CR35 MWB CC / LWB DC	2.0TDI 109PS	6-spd man
CR35 MWB CC / LWB DC	2.0TDI 136PS	6-spd man
CR35 MWB CC	2.0TDI 143PS	6-spd man
CR35 MWB CC	2.0TDI 163PS	6-spd man
<b>Luton</b>		
CR35 MWB CC / LWB CC	2.0TDI 109PS	6-spd man
CR35 MWB CC / LWB CC	2.0TDI 136PS	6-spd man
CR35 MWB CC / LWB CC	2.0TDI 143PS	6-spd man
CR35 MWB CC / LWB CC	2.0TDI 163PS	6-spd man

SWB: short wheelbase. MWB: medium wheelbase. LWB: long wheelbase  
Maxi: extended rear overhang. CC: chassis cab. DC: double cab.

## The Crafter range



## Standard features

INCLUDED IN THE BASIC VAN PRICE



## Crafter van

### Exterior

- 75-litre fuel tank with lockable cap
- Black bumpers with integrated front step
- Externally adjustable external convex mirrors with indicators
- Front and rear towing eyes (front only on CR50)
- Lateral side marker lights (LWB and LWB maxi)
- Sheet steel flooring
- Side sliding door on left
- Unglazed rear wing doors
- Front and rear axle:
  - Anti-roll bar, front
- (front and rear on all CR50 and CR35 LWB vans)
- Front transverse leaf spring independent suspension
- Rear rigid axle with leaf springs
- (CR30 and CR35 van only - single leaf, CR50 - triple leaf)
- Telescopic shock absorbers
- Wheels and tyres:
  - Black wheel centre caps
  - Steel wheels: 16" x 5.5J (CR30 and CR50 only)
  - 16" x 6.5J (CR35 only)
  - Rear wheels: Single: CR30 and CR35
  - Twin: CR50
  - Tyres: 205/75 R16C (CR30 only)
  - 235/65 R16C (CR35 only)
  - 195/75 R16C (CR50 only)
  - Tyre repair kit and compressor

### Interior

- Cab area:**
- 12V socket
- 2 folding and pivoted sun visors
- Digital clock
- Digital tachograph (CR50 only)
- Dimmable dashboard illumination
- Driver's seat with height, reach and rake adjustment
- Dual passenger seat with storage box and folding tray in backrest
- Electric windows
- Full height steel bulkhead without window
- Grab handles
- Interior light (including 2 reading lights)
- Interior side door entry step
- Manually controlled heating system with charcoal filter and air recirculation
- Power steering
- Radio/single CD player, MP3 compatible, with 5 speakers
- Rev counter
- Rubber floor covering
- Tasamo fabric seat covers - Anthracite

### Interior (continued)

- Storage:
  - 5 drinks holders
  - Document holder on centre console
  - Glove compartment
  - Overhead storage (max load 5kg)
  - Storage compartment in right step
  - Storage compartments (open and closed) in doors
  - Storage tray in centre console
  - Storage tray on dashboard
- Rear area:**
- Door-activated interior lighting
- Full height steel bulkhead without window
- Interior side door entry step
- Load lashing rings - 2 on B-pillar
- Load lashing rings - floor mounted (SWB: 6, MWB: 8, LWB: 10, LWB maxi: 12)
- Rear-door interior release lever

### Safety and security

- ABS: Anti-lock Braking System
- Automatic hazard lights activation under emergency braking
- Brake pad wear, failure and fluid level indicators
- Driver's airbag
- EBA: Electronic Brake Assist
- EBD: Electronic Brakeforce Distribution
- EDL: Electronic Differential Lock
- Electronic steering wheel lock
- Engine immobiliser 'Transponder'
- ESP: Electronic Stabilisation Programme - load adjusting
- Halogen main headlights with headlight range control
- Height-adjustable head restraints
- Height-adjustable seat belts for all outer cab seats
- Hydraulic brake system with front ventilated and rear solid disc brakes (front and rear ventilated on CR50)
- Parking lights (SWB and MWB)
- Rear fog light
- Remote central locking with 2 remote keys
- Seat-belt warning light for driver
- Speed limiter: 56mph (90km/h) on CR50 models only
- TCS: Traction Control System
- Thatcham Category 1 alarm with interior (front and rear) and tow-away protection and back-up horn
- Third brake light
- Three-point inertia-reel seat belts for all seats
- Warning buzzer for lights left on
- Windscreen wiper with variable intermittent delay and wash/wipe system

## At a glance...



### Document holder

Keep any important papers safe and to hand in this convenient holder



### Load lashing rings

Sturdy fixings in the floor and on the door pillars let you tie down your load securely



### Full height steel bulkhead

Stack it high while keeping it safe thanks to this strong piece of cab protection



### Overhead storage

Useful stowage space that can take up to 5kg of your stuff, vital or otherwise



### Driver's airbag

Nothing is more important than your safety, so this item is fitted as standard



### Electric windows

Allows the driver one-touch fingertip control of both side windows in the cab



### Electronic Stability Programme

This safety feature senses wheel slip and helps prevent skids before they happen



### Radio/CD player

MP3 compatible, its five speakers will keep you informed and entertained

Turn to the back cover for the full range of available colours and upholstery





Factory options – model specific

Crafter van

Model specific options	SWB		MWB		LWB		LWB maxi	
	CR30	CR35	CR35	CR50	CR35	CR50	CR35	CR50
<b>Body and chassis</b>								
Roof pack A – low roof	●	●	○	○	–	–	–	–
Roof pack B – extra high roof, white	–	–	○	○	○	○	○	○
Roof pack C – extra high roof, body-coloured (exterior only)	–	–	○	○	○	○	○	○
Side marker lights	–	–	○	○	●	●	●	●
Step – rear, in bumper (not with towbars)	○	○	–	–	○	○	○	○
Step – rear, in bumper, includes side marker lights (not with towbars)	–	–	○	○	–	–	–	–
Step – rear, full width (not with parking sensors – front and rear, spare wheel – steel or towbars, or medium wheelbase)	○	○	–	–	○	○	○	○
Step – rear, full width (parking sensors – front and rear, spare wheel – steel or towbars)	–	–	–	○	–	–	–	–
Step – rear, full width includes side marker lights (not with parking sensors – front and rear, spare wheel – steel or towbars) <sup>1</sup>	–	–	○	–	–	–	–	–
<small>1 Standard with metallic or pearl effect paint</small>								
<b>Cargo area</b>								
Bulkhead pack F – sliding door in bulkhead, includes folding single passenger seat on bulkhead (not with roof packs)	–	–	○	○	○	○	○	○
Bulkhead pack G – sliding door in bulkhead, includes folding single passenger seat on bulkhead (only with roof pack B or C)	–	–	○	○	○	○	○	○
<b>Electrical</b>								
Alternator/Battery – uprated (not with heated windscreen, tachograph – digital)	○	○	○	–	○	–	○	–
Battery – uprated 110Ah (not with alternator – uprated, heated windscreen or tachograph – digital)	○	○	○	–	○	–	○	–
Tachograph – digital (standard on CR50, not with alternator/battery – uprated or battery – uprated)	○	○	○	●	○	●	○	●
<b>Engine and transmission</b>								
Speed limiter 90km/h	○	○	○	●	○	●	○	●
Speed limiter 100km/h	○	○	○	–	○	–	○	–
Speed limiter 120km/h	○	○	○	–	○	–	○	–
<b>Safety and security</b>								
Tyre pressure warning light	–	○	○	–	○	–	○	–
<b>Wheels and tyres</b>								
Alloy wheels – 16" Altamont 235/65 R16C	○	–	–	–	–	–	–	–
Alloy wheels – 16" Altamont 235/65 R16C	–	○	○	–	○	–	○	–
Alloy wheels – 17" Hedemora 235/60 R17C	○	○	○	–	○	–	○	–
Tyres – all-weather	–	○	○	–	○	–	○	–

● Standard.  
○ Optional.  
– Not available.

Top Crafter accessories

As well as factory options, you can also order some great extras that are supplied by your Van Centre. For example:

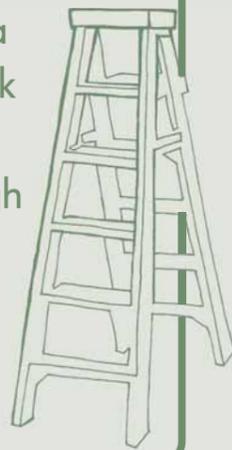
- 1 Plylining kit
- 2 Rubber mats
- 3 Mudflaps – front and rear
- 4 Waterproof seat covers
- 5 Roof bar set (below)



For the full range, ask your Van Centre for an Accessories brochure

Did you know?

If you need more capacity in your Crafter you can choose a roof pack with an extra high roof



Factory options – all models

Optional on all models

Paint options

- Metallic – (includes wooden load floor cover)
- Pearl effect – (includes wooden load floor cover)
- Grey White – T7T7
- Deep Black – 3092
- Danish Blue – 9506
- Night Black Pearl – G6G6
- Mistral Blue Pearl – 2E2E
- Tibet Red Pearl – 9506
- Oxide Silver Metallic – Q5Q5

Audio and communications

- Satellite navigation A – colour screen with arrow navigation (CD) and Bluetooth functionality
- Satellite navigation B – colour screen with map navigation (DVD) and Bluetooth functionality
- Bluetooth connectivity – standard with satellite navigation

Body and chassis

- Mud flaps – front
- Mud flaps – front and rear
- Indicators – wing-mounted
- Indicators – wing-mounted (includes side marker lights)
- Roof load rack preparation
- Side door pack A – right only (no left door)
- Side door pack B – left and right
- Side door pack C – deleted, left
- Spare wheel – steel (not with step – rear, full width)
- Towbar pack A – preparation, with socket<sup>1</sup>
- Towbar pack B – preparation with bracket, socket and cable<sup>1,2</sup>
- Towbar pack C – fixed ball with 13-pin socket (not with rear steps)<sup>1,2,3,4</sup>
- Towbar pack D – removable ball with 13-pin socket (not with rear steps)<sup>1,2,3,4</sup>
- Towbar pack E – jaw type with 13-pin socket (not with rear steps)<sup>1,2,3,4</sup>

1 In most circumstances, for commercial use, a tachograph will be required when towing equipment is fitted.  
2 Only 1 front towing eye on CR30 and CR35 models.  
3 An adaptor is available from Volkswagen Van Centres, to allow connection to twin 7-pin sockets.  
4 Towing weight 2 tonnes

At a glance...



**Bulkhead packs**  
Fixed high window, sliding window, sliding door, fold-down seat – the choice is yours



**Full-width rear step**  
This strong step with an anti-slip surface, makes loading and unloading easier



**Towbars**  
Fit a fixed (or removable) ball or jaw-type and you can haul an extra two tonnes



**Skylights**  
Can be fitted to the cab and/or load compartment to let light flood in



## Crafter van

### Optional on all models

#### Cargo area

**Bulkhead pack A** – high with window

**Bulkhead pack B** – high with sliding window

**Bulkhead pack E** – deleted (not with load floor cover wooden/rubber or metallic/pearl effect paint)

**Load floor cover** – wooden

(not with load lashing rings – deleted)<sup>1</sup>

**Load floor cover** – rubber

(not with load lashing rings – deleted)

**Load lashing rails** – on load floor (only with load floor cover – wooden)

**Load lashing rails** – on side panel

**Load lashing rails** – on side panel and load floor

(only with load floor cover – wooden)

**Load lashing rails** – on side panel and roof frame

**Load lashing rails** – on side panel, load floor and roof

frame (only with load floor cover – wooden)

**Load side lining** – hardboard

**Load side lining** – plywood

**Rear doors** – wing doors with heated windows and wash/wipe, dipping rear-view mirror and storage nets on rear doors

**Rear doors** – 270° hinges

**Roof ventilator** – in passenger/load compartment

**Skylight** – in passenger/load compartment, fixed

<sup>1</sup> Standard with metallic/pearl effect paint.

#### Comfort and convenience

##### Cruise control

**Headlight washers** (included with visibility pack)

**Parking brake** – hill hold control (not with start/stop function)

**Steering wheel** – height and reach adjustable

**Steering wheel** – multi-function, includes trip computer (included with satellite navigation packs)

**Temperature display** – external (included with air-conditioning, satellite navigation packs and steering wheel – multi-function)

**Visibility pack** – rain sensor, headlight washers and automatic light sensor

##### Electrical

**Alternator** – uprated 180A (not with battery – uprated or heated windscreen, included with air-conditioning)

**Electric mirrors** – heated and adjustable

### At a glance...



#### Load floor cover

Made of high-quality rubber so that you and your cargo don't slip and slide



#### Multi-function steering wheel

With a range of controls at your fingertips there's no need to let go of the wheel



#### Cruise control

Relieve motorway or towing strain by setting your speed with this clever switch

### Optional on all models

#### Heating and ventilation

**Air-conditioning** – Climatic, includes temperature display, external

#### Safety and security

**Airbag pack A** – passenger

**Airbag pack B** – passenger, side and front curtain airbags (only with seat packs B or D)

**Fog lights** – front, integrated in bumper

**Keys** – 2 additional keys

**Hill Hold Assist**<sup>1</sup>

**Parking sensors** – front and rear (only with electric mirrors, not with step – rear, full width)

**Reversing system** – acoustic warning

**Reversing system** – acoustic warning with deactivation

**Reversing camera** – includes 7" monitor on dashboard (not with parking sensors)

**Reversing camera with front and rear parking sensors**

– includes 7" monitor on dashboard

(only with electric mirrors, not with step – rear, full width)

<sup>1</sup> Not in conjunction with Stop/Start system.

#### Seating, trim and upholstery

**Seats** – Timo fabric upholstery

**Seats** – Anthracite leatherette upholstery

**Seats** – Robust upholstery

**Seat pack A** – driver's seat with lumbar support

**Seat pack B** – driver and single passenger seat with lumbar support and inner armrest

**Seat pack C** – driver only with suspension and lumbar support

**Seat pack D** – driver and single passenger seat with suspension, lumbar support and inner armrest

**Seat pack G** – heated driver's seat

**Seat pack H** – heated driver and single front passenger seats

**Windows**

**Heated windscreen** (only with visibility pack, not with alternator – uprated, alternator/battery uprated or battery – uprated)

### At a glance...



#### Climatic air-conditioning

Working hard? Stuck in traffic? Keep cool with this fast-acting, easy-to-use system



#### Reversing camera

The bird's-eye rear view, this gives you, takes the strain and worry out of parking



#### Heated windscreen

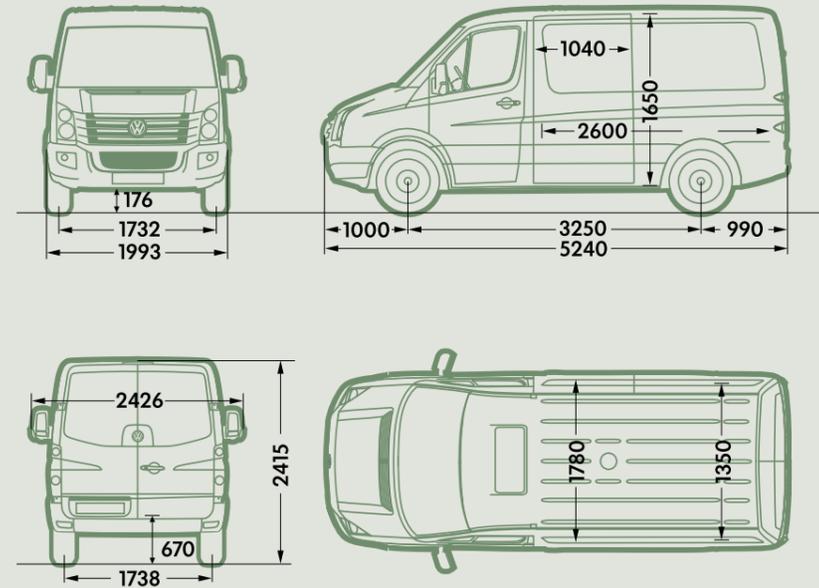
Beat the weather and get off to a quick start on a frosty or misty morning

## The Crafter range



# Dimensions and weights

## Crafter van – short wheelbase



<b>Wheelbase</b>	3,250
<b>Load compartment</b>	
Volume	7.5m <sup>3</sup>
<b>Side sliding door</b>	
Width	1,040
Height	1,520
<b>Rear doors</b>	
Width	1,565
Height	1,540
<b>Turning circle (wall to wall)</b>	12.3m

Dimensions in mm unless otherwise indicated.

The height measurements listed for dimensions are based on vehicles of standard specification, and may differ by approx ± 40mm depending on equipment fitted. Please note, vehicle drawings are not to scale.

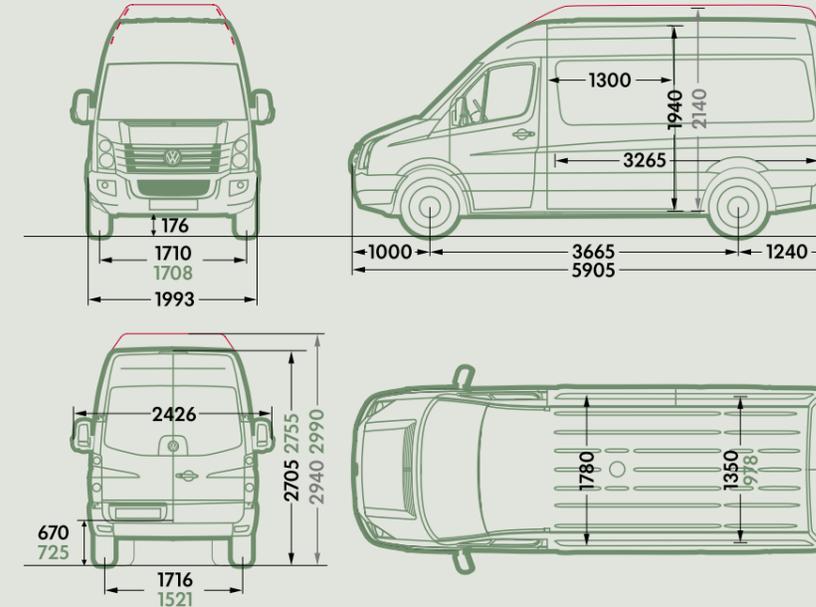
Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload † (kg)
<b>CR30 / CR35 van short wheelbase low roof</b>						
CR30 3,000	2.0TDI 109PS	1,650 / 1,800	2,000 / 750	5,000	1,956	1,044

Roof load limit: 300kg (low roof). 150kg (high roof). Trailer nose weight: 100kg. All data is provisional.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

## Crafter van – medium wheelbase



Roof height	High	Ex High
<b>Wheelbase</b>	3,665	3,665
<b>Load compartment</b>		
Volume	11.0m <sup>3</sup>	11.5m <sup>3</sup>
<b>Side sliding door</b>		
Width	1,300	1,300
Height	1,820	1,820
<b>Rear doors</b>		
Width	1,565	1,565
Height	1,840	1,840
<b>Turning circle (wall to wall)</b>		
	13.6m	13.6m

Figures in different colour indicate CR50 dimensions, where different.

□ Indicates optional roof height.

Dimensions in mm unless otherwise indicated.

The height measurements listed for dimensions are based on vehicles with standard specification, and may differ by approx ± 40mm depending on equipment fitted. Please note vehicle drawings are not to scale.

Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload † (kg)
<b>CR35 / CR50 van medium wheelbase high and extra high roof</b>						
CR35 3,500	2.0TDI 109PS	1,650 / 2,250	2,000 / 750	5,500	2,088	1,412
3,500	2.0TDI 109PS	1,650 / 2,250	2,000 / 750	5,500	2,095	1,405
	BlueMotion Technology					
3,500	2.0TDI 136PS	1,650 / 2,250	2,000 / 750	5,500	2,088	1,412
3,500	2.0TDI 143PS	1,650 / 2,250	2,000 / 750	5,500	2,098	1,402
3,500	2.0TDI 143PS	1,650 / 2,250	2,000 / 750	5,500	2,105	1,395
	BlueMotion Technology					
3,500	2.0TDI 163PS	1,650 / 2,250	2,000 / 750	5,500	2,116	1,384
3,500	2.0TDI 163PS	1,650 / 2,250	2,000 / 750	5,500	2,105	1,395
	BlueMotion Technology					
CR50 5,000	2.0TDI 109PS	1,850 / 3,500	2,000 / 750	7,000	2,307	2,693
5,000	2.0TDI 143PS	1,850 / 3,500	2,000 / 750	7,000	2,317	2,683
5,000	2.0TDI 163PS	1,850 / 3,500	2,000 / 750	7,000	2,335	2,665

Roof load limit: 300kg (low roof). 150kg (high roof). Trailer nose weight: 100kg. All data is provisional.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

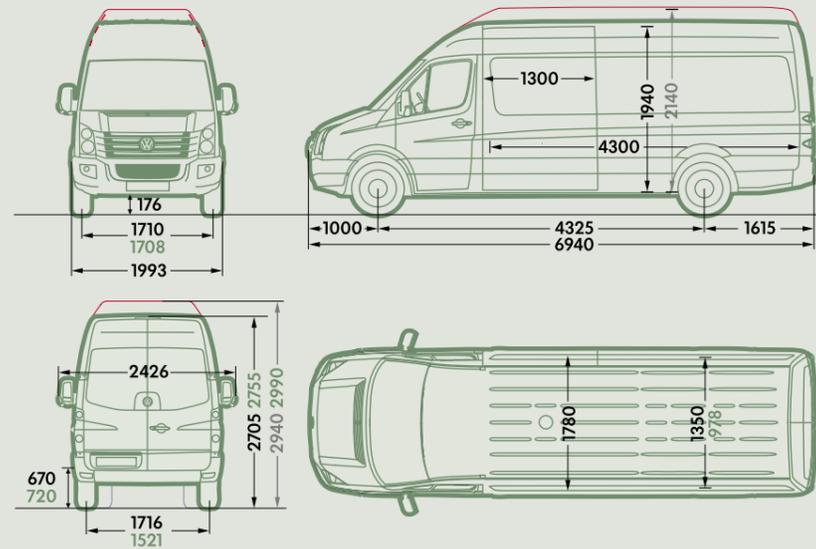
Please note: The CR35 model has a designed 'Trailer weight braked' limit of 2,800kg, so it is possible for an aftermarket braked towbar of up to 2,800kg to be fitted providing that the vehicle plating is also retro-uprated to a maximum of 2,800kg (and 'Gross train weight' of 6,300kg). Please contact your nearest Van Centre for details, including available axle ratio options to suit vehicle requirements.

## The Crafter range



## Dimensions and weights (continued)

### Crafter van – long wheelbase



Roof height	High	Ex High
<b>Wheelbase</b>	4,325	4,325
<b>Load compartment</b>		
Volume	14.0m <sup>3</sup>	15.0m <sup>3</sup>
<b>Side sliding door</b>		
Width	1,300	1,300
Height	1,820	1,820
<b>Rear doors</b>		
Width	1,565	1,565
Height	1,840	1,840
<b>Turning circle (wall to wall)</b>	15.6m	15.6m

Figures in different colour indicate CR50 dimensions, where different.

□ Indicates optional roof height.

Dimensions in mm unless otherwise indicated.

The height measurements listed for dimensions are based on vehicles with standard specification, and may differ by approx ± 40mm depending on equipment fitted.

Please note vehicle drawings are not to scale.

Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload † (kg)
<b>CR35 / CR50 van long wheelbase high and extra high roof</b>						
CR35 3,500	2.0TDI 109PS	1,650 / 2,250	2,000 / 750	5,500	2,237	1,436
3,500	2.0TDI 109PS BlueMotion Technology	1,650 / 2,250	2,000 / 750	5,500	2,244	1,256
3,500	2.0TDI 136PS	1,650 / 2,250	2,000 / 750	5,500	2,237	1,263
3,500	2.0TDI 143PS	1,650 / 2,250	2,000 / 750	5,500	2,244	1,253
3,500	2.0TDI 143PS BlueMotion Technology	1,650 / 2,250	2,000 / 750	5,500	2,254	1,246
3,500	2.0TDI 163PS BlueMotion Technology	1,650 / 2,250	2,000 / 750	5,500	2,254	1,246
3,500	2.0TDI 163PS	1,650 / 2,250	2,000 / 750	5,500	2,265	1,235
CR50 5,000	2.0 109PS	1,850 / 3,500	2,000 / 750	7,000	2,467	2,533
5,000	2.0TDI 143PS	1,850 / 3,500	2,000 / 750	7,000	2,477	2,523
5,000	2.0TDI 163PS	1,850 / 3,500	2,000 / 750	7,000	2,495	2,505

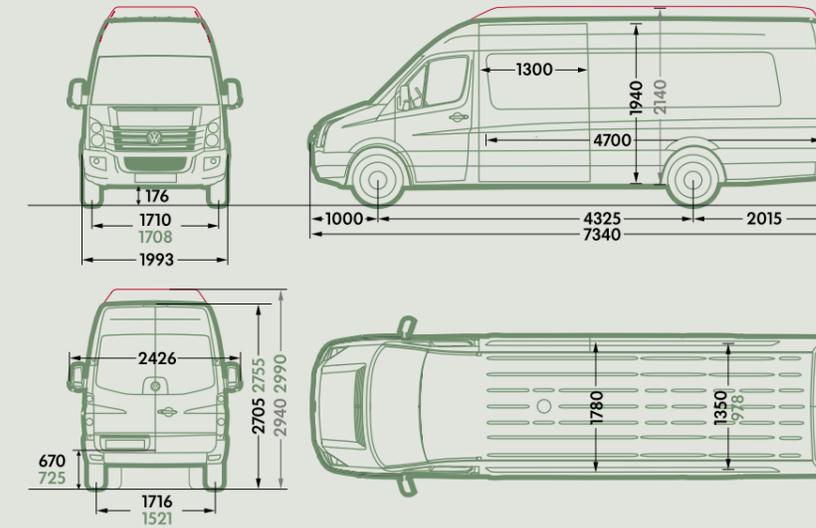
Roof load limit: 300kg (low roof). 150kg (high roof). Trailer nose weight: 100kg. All data is provisional.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

Please note: The CR35 model has a designed 'Trailer weight braked' limit of 2,800kg, so it is possible for an aftermarket braked towbar of up to 2,800kg to be fitted providing that the vehicle plating is also retro-uprated to a maximum of 2,800kg (and 'Gross train weight' of 6,300kg). Please contact your nearest Van Centre for details, including available axle ratio options to suit vehicle requirements.

### Crafter van – long wheelbase maxi



Roof height	High	Ex High
<b>Wheelbase</b>	4,325	4,325
<b>Load compartment</b>		
Volume	15.5m <sup>3</sup>	17.0m <sup>3</sup>
<b>Side sliding door</b>		
Width	1,300	1,300
Height	1,820	1,820
<b>Rear doors</b>		
Width	1,565	1,565
Height	1,840	1,840
<b>Turning circle (wall to wall)</b>	15.6m	15.6m

Figures in different colour indicate CR50 dimensions, where different.

□ Indicates optional roof height.

Dimensions in mm unless otherwise indicated.

The height measurements listed for dimensions are based on vehicles with standard specification, and may differ by approx ± 40mm depending on equipment fitted.

Please note vehicle drawings are not to scale.

Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload † (kg)
<b>CR35 / CR50 van long wheelbase maxi<sup>‡</sup> high and extra high roof</b>						
CR35 3,500	2.0TDI 109PS	1,650 / 2,250	2,000 / 750	5,500	2,290	1,210
3,500	2.0TDI 136PS	1,650 / 2,250	2,000 / 750	5,500	2,280	1,220
3,500	2.0TDI 143PS	1,650 / 2,250	2,000 / 750	5,500	2,290	1,210
3,500	2.0TDI 163PS	1,650 / 2,250	2,000 / 750	5,500	2,308	1,192
CR50 5,000	2.0TDI 109PS	1,850 / 3,500	2,000 / 750	7,000	2,520	2,480
5,000	2.0TDI 143PS	1,850 / 3,500	2,000 / 750	7,000	2,520	2,480
5,000	2.0TDI 163PS	1,850 / 3,500	2,000 / 750	7,000	2,538	2,462

Roof load limit: 300kg (low roof). 150kg (high roof). Trailer nose weight: 100kg. All data is provisional.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver.

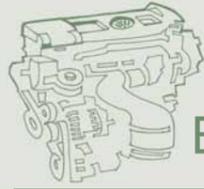
‡ Maxi = extended rear overhang.

Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

Please note: The CR35 model has a designed 'Trailer weight braked' limit of 3,500kg, so it is possible for an aftermarket braked towbar of up to 3,500kg to be fitted providing that the vehicle plating is also retro-uprated to a maximum of 3,500kg (and 'Gross train weight' of 6,300kg). Please contact your nearest Van Centre for details, including available axle ratio options to suit vehicle requirements.

## The Crafter range



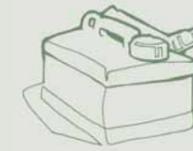
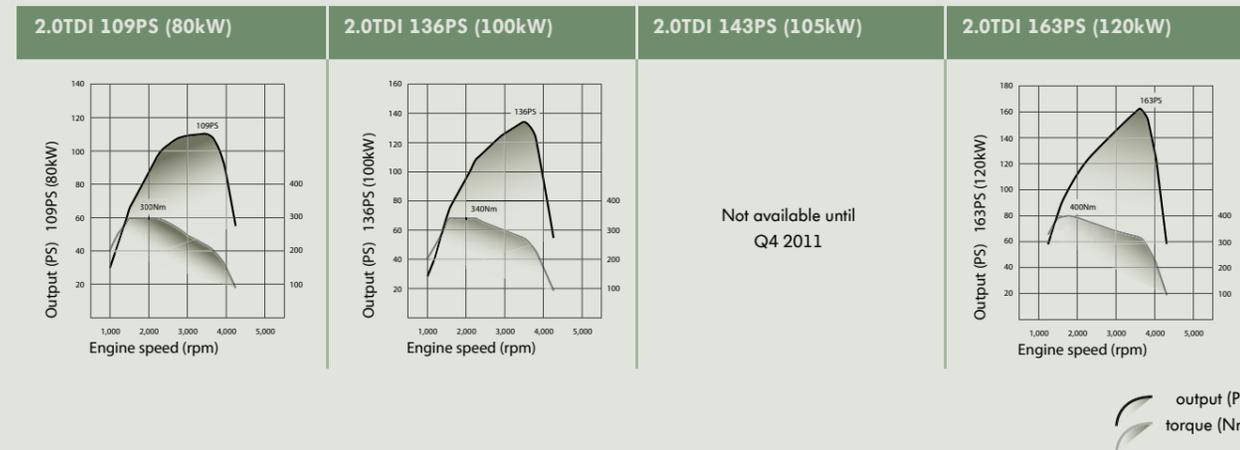
## Engine specification

### Crafter van

	2.0TDI 109PS	2.0TDI 136PS	2.0TDI 143PS	2.0TDI 163PS
No. of cylinders	4			
Cubic capacity	1,968cc			
Mixture preparation/injection method	Diesel, common-rail, direct injection			
EU exhaust emission standard	EURO V and EEV <sup>†</sup>			
Output, PS at rpm	109 at 3,500	136 at 3,500	143 at TBC	163 at 3,600
Torque, max. Nm/rpm	300 at 1,500-2,250	340 at 1,575-2,250	TBC	400 at 1,800
Diesel Particulate Filter (DPF)	●	●	●	●
6-speed manual gearbox	●	●	●	●
Rear-wheel drive	●	●	●	●
<b>Electrics</b>				
Alternator (all variants)	110A, 140A or 180A depending on optional equipment			
Battery (all variants)	72Ah, 95Ah or 100Ah depending on optional equipment			

● Standard.

<sup>†</sup> Enhanced Environmentally friendly Vehicle - the emission measure below the maximum limit for EURO V standards.



## Fuel consumption and performance

### Crafter van

Engine	Urban mpg (l/100km) <sup>1</sup>	Extra-urban mpg (l/100km) <sup>1</sup>	Combined mpg (l/100km) <sup>1</sup>	Top speed mph (where law permits)	CO <sub>2</sub> emissions (g/km)
<b>Van with low roof (short wheelbase)</b>					
CR30 2.0TDI 109PS	28.0 (10.1)	36.2 (7.8)	32.8 (8.6)	91	226
CR35 2.0TDI 109PS	28.0 (10.1)	36.2 (7.8)	32.8 (8.6)	91	226
<b>Van with high roof (medium wheelbase and long wheelbase)</b>					
CR35 2.0TDI 109PS	28.0 (10.1)	36.2 (7.8)	32.8 (8.6)	91	226
2.0TDI 109PS	29.4 (9.6)	37.2 (7.6)	34.0 (8.3)	91	218
BlueMotion Technology					
2.0TDI 136PS	28.0 (10.1)	36.2 (7.8)	32.8 (8.6)	96	226
2.0TDI 143PS	TBC	TBC	TBC	TBC	TBC
2.0TDI 143PS	TBC	TBC	TBC	TBC	TBC
BlueMotion Technology					
2.0TDI 163PS	32.5 (8.7)	37.7 (7.5)	35.8 (7.9)	98	208
2.0TDI 163PS	34.4 (8.2)	38.7 (7.3)	37.2 (7.6)	98	199
BlueMotion Technology					
CR50 2.0TDI 109PS	24.3 (11.5)	32.5 (8.7)	29.1 (9.7)	56 (83)	247
2.0TDI 143PS	TBC	TBC	TBC	TBC	TBC
2.0TDI 163PS	30.7 (9.2)	37.7 (7.5)	34.9 (8.1)	56 (90)	213
<b>Van with optional extra high roof (long wheelbase)</b>					
CR35 2.0TDI 109PS	28.0 (10.1)	36.2 (7.8)	32.8 (8.6)	91	226
2.0TDI 136PS	28.0 (10.1)	36.2 (7.8)	32.8 (8.6)	96	226
2.0TDI 143PS	TBC	TBC	TBC	TBC	TBC
2.0TDI 163PS	32.5 (8.7)	37.7 (7.5)	35.8 (7.9)	98	209

<sup>1</sup> With 50% payload.

The figures listed apply to vehicles with manual gearbox, without optional extras.

Figures in square brackets show top speed for vehicles without speed limiter.

Figures above show vehicles fitted with standard axle ratio.



### What is BlueMotion Technology?

With BlueMotion Technology not only will you be saving money, but you'll also be doing your bit for the environment. BlueMotion Technology uses a combination of modified gear ratios, regenerative braking, Start/Stop system and cruise control. CO<sub>2</sub> output is reduced to as little as 199g/km, and fuel consumption can reach an impressive 37.2mpg (combined figure).

## The Crafter range



### Standard features

INCLUDED IN THE BASIC VAN PRICE



## Crafter chassis and double cab

### Exterior

- 75-litre fuel tank with lockable cap
- Black bumpers with integrated front step
- Externally adjustable external convex mirrors with indicators, (fitted to brace on driver and passenger sides for CR50 only)
- Front and rear towing eyes
- Heat reflective glass
- Preparation for side marker lights (MWB and LWB only)
- Roof marker lights

### Front and rear axle:

- Anti-roll bar, front (front and rear on all CR50 vans)
- Front transverse leaf spring independent suspension
- Rear rigid axle with leaf springs (CR35 chassis and double cabs – double leaf; CR50 – triple leaf)
- Telescopic shock absorbers

### Wheels and tyres:

- Black wheel centre caps
- Steel wheels: 16" x 5.5J (CR50 only)  
16" x 6.5J (CR35 only)
- Rear wheels: Single: CR35  
Twin: CR50
- Tyres: 235/65 R16C (CR35 only)  
195/75 R16C (CR50 only)
- Tyre repair kit and compressor

### Interior

#### Cab area:

- 12V socket
- 2 folding and pivoted sun visors
- Digital clock
- Digital tachograph (CR50 only)
- Dimmable dashboard illumination
- Driver's seat with height, reach and rake adjustment
- Dual passenger seat with storage box and folding tray in backrest
- Electric windows
- Grab handles
- Interior light (including 2 reading lights)
- Manually controlled heating system with charcoal filter and air recirculation
- Power steering
- Radio/single CD player, MP3 compatible with 5 speakers
- Remote central locking with 2 remote keys
- Rev counter
- Rubber floor covering
- Tasamo fabric seat covers

### Interior (continued)

#### Storage:

- 5 drinks holders
- Document holder on centre console
- Glove compartment
- Overhead storage (max load 5kg)
- Storage compartment in right step
- Storage compartments (open and closed) in doors
- Storage tray in centre console
- Storage tray on dashboard

#### Double cab passenger area only:

- 2 passenger doors on each side
- 4-seat bench with storage box

#### Childlocks

#### Hinged side windows

#### Interior entry steps

### Safety and security

- ABS: Anti-lock Braking System
- Automatic hazard lights activation under emergency braking
- Brake pad wear, failure and fluid level indicators
- Bulb failure monitor deactivation
- Driver's airbag
- EBA: Electronic Brake Assist
- EBD: Electronic Brakeforce Distribution
- EDL: Electronic Differential Lock
- ESP: Electronic Stabilisation Programme – load adjusting
- Electronic steering wheel lock
- Engine immobiliser 'Transponder'
- Halogen main headlights with range control and daytime running function
- Height adjustable head restraints
- Height adjustable seat belts for all outer cab seats
- Hill Hold Assist – hill hold control
- Hydraulic brake system with front ventilated and rear solid disc brakes (front and rear ventilated on CR50)
- Rear fog light
- Seat belt warning light for driver
- Speed limiter: 56mph (90km/h) on CR50 models
- TCS: Traction Control System (not 4MOTION)
- Thatcham Category 1 alarm with interior and tow-away protection and back-up horn
- Three-point inertia-reel seat belts for all seats
- Warning buzzer for lights left on
- Windscreen wiper with variable intermittent delay and wash/wipe system

## At a glance...



### Overhead storage

Handy storage compartment that can take 5kg of your stuff, vital or otherwise



### Folding tray in backrest

Part of the dual passenger seat, it features cup-holders and storage box



### Electronic Stability Programme

This safety feature senses wheel slip and helps prevent skids before they happen



### Radio/CD player

MP3-compatible, its five speakers will keep you informed and entertained



## Factory options – model specific

## Crafter chassis and double cab

Model specific options	MWB		LWB			
	Chassis cab		Double cab			
	CR35	CR50	CR35	CR50	CR35	CR50
<b>Electrical</b>						
Alternator/Battery – uprated (not with heated windscreen, tachograph – digital)	○	–	○	–	○	–
Battery – uprated 110Ah (not with alternator – uprated, heated windscreen or tachograph – digital)	○	–	○	–	○	–
Tachograph – digital	○	●	○	●	○	●*
<b>Engine and transmission</b>						
Speed limiter: 90km/h	○	●	○	●	○	●*
Speed limiter: 100km/h	○	–	○	–	○	–
Speed limiter: 120km/h	○	–	○	–	○	–
<b>Safety and security</b>						
Tyre pressure warning light	○	–	○	–	○	–
<b>Wheels and tyres</b>						
Alloy wheels – 16" Altamont 235/65 R16C	○	–	○	–	○	–
Tyres – all-weather	○	–	○	–	○	–

- Standard.
- Optional.
- Not available.
- \* Not available on double cab

Turn to the back cover for the full range of available colours and upholstery





## Factory options – all models

### Crafter chassis and double cab

#### Optional on all models

##### Paint options

Grey White – T7T7  
 Deep Black – 3092  
 Danish Blue – 9506  
 Night Black Pearl – G6G6  
 Mistral Blue Pearl – 2E2E  
 Tibet Red Pearl – 9E9E  
 Oxide Silver Metallic – Q5Q5

##### Audio and communications

Satellite navigation A – colour screen with arrow navigation (CD) and Bluetooth functionality  
 Satellite navigation B – colour screen with map navigation (DVD) and Bluetooth functionality  
 Bluetooth connectivity – standard with satellite navigation

##### Body and chassis

Factory dropside body – alloy, includes side marker lights  
 Mud flaps – front  
 Mud flaps – front and rear (only with factory dropside body – alloy fitted)  
 Towbar pack A – preparation, with socket<sup>1</sup>  
 Towbar pack B – preparation with bracket, socket and cable<sup>1, 2</sup>  
 Towbar pack C – fixed ball with 13-pin socket<sup>1, 2, 3, 4, 5</sup>  
 Towbar pack D – removable ball<sup>1, 2, 3, 4, 5</sup>  
 Towbar pack E – jaw type with 13-pin socket<sup>1, 2, 3, 4, 5</sup>

<sup>1</sup> In most circumstances, for commercial use, a tachograph will be required when towing equipment is fitted.  
<sup>2</sup> Only 1 front towing eye on CR30 and CR35 models.  
<sup>3</sup> An adaptor is available from Volkswagen Van Centres, to allow connection to twin 7-pin sockets.  
<sup>4</sup> Not with rear steps  
<sup>5</sup> Towing weight 2 tonnes

##### Cargo area

Ladder carrier – on front panel (only with factory dropside body – alloy fitted)  
 Ladder carrier – rear (only with factory dropside body – alloy fitted)  
 Ladder carrier – front and rear (only with factory dropside – alloy fitted)

##### Comfort and convenience

Cruise control  
 Headlight washers  
 Steering wheel – height and reach adjustable  
 Steering wheel – multi-function, includes trip computer (included with satellite navigation packs)  
 Temperature display – external (included with air-conditioning, satellite navigation packs and steering wheel – multi-function)  
 Visibility pack – rain sensor, headlight washers and automatic light sensor  
 Parking brake – hill hold control

### At a glance...



#### Dropside body

With its high-impact, lightweight materials, this will cope with the toughest of jobs



#### Towbars

Fit a fixed (or removable) ball or jaw-type and you can haul an extra two tonnes



#### Cruise control

Relieve motorway or towing strain by setting your speed with this clever switch



#### Multi-function steering wheel

With a range of controls at your fingertips there's no need to let go of the wheel

#### Optional on all models

##### Electrical

Alternator – uprated 180A (not with battery – uprated or heated windscreen, included with air-conditioning)  
 Bulb failure monitor – warning light  
 Electric mirrors – heated and adjustable

##### Heating and ventilation

Air-conditioning – Climatic, includes temperature display, external

##### Safety and security

Airbag pack A – passenger  
 Airbag pack B – passenger, side and front curtain airbags (only with seat packs B or D)  
 Fog lights – front, integrated into bumper  
 Keys – 2 additional keys  
 Reversing system – acoustic warning  
 Reversing system – acoustic warning with deactivation

##### Seating, trim and upholstery

Seats – Timo fabric upholstery  
 Seats – Anthracite leatherette upholstery  
 Seats – Robust upholstery  
 Seat pack A – driver's seat with lumbar support  
 Seat pack B – driver and single passenger seat with lumbar support and inner armrest  
 Seat pack C – driver only with suspension and lumbar support  
 Seat pack D – driver and single passenger seat with suspension, lumbar support and inner armrest  
 Seat pack G – heated driver's seat  
 Seat pack H – heated driver and front passenger seats

##### Wheels and tyres

Spare wheel – steel

##### Windows

Heated windscreen (only with visibility pack, not with alternator – uprated, alternator/battery uprated or battery – uprated)  
 Rear window in cab – with dipping rear-view mirror

### Top Crafter accessories

As well as factory options, you can also order some great extras that are supplied by your Van Centre. For example:



- 1 Rubber floor mats (above)
- 2 Headlight protectors
- 3 Rear parking aid

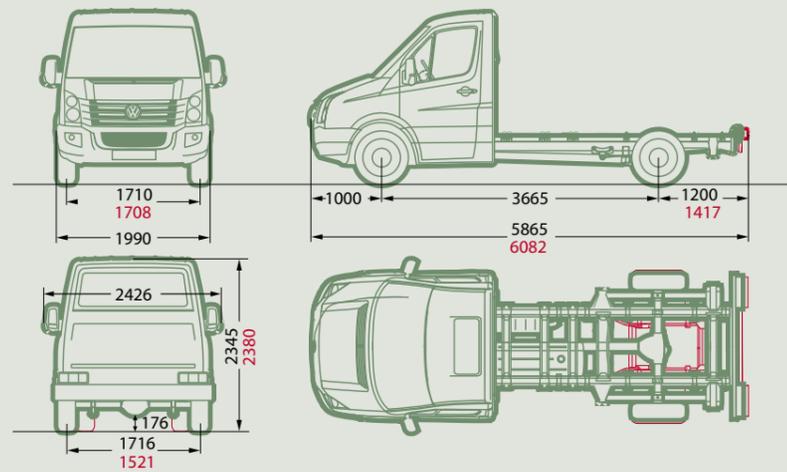
For the full range, ask your Van Centre for an accessories brochure

## The Crafter range



## Dimensions and weights

### Crafter chassis cab – medium wheelbase



<b>Wheelbase</b>	3,665
<b>Recommended constructional external length</b>	
CR35	3,670
CR50	3,845
<b>Turning circle (wall to wall)</b>	13.5m

Figures in different colour indicate CR50 dimensions, where different.  
Dimensions in mm unless otherwise indicated.

The height measurements listed for dimensions are based on vehicles with standard specification, and may differ by approx ± 40mm depending on equipment fitted.  
Please note vehicle drawings are not to scale.

Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload † (kg)
<b>Chassis cab medium wheelbase</b>						
<b>CR35 3,500</b>	2.0TDI 109PS	1,650 / 2,250	2,000 / 750	5,500	1,761	<b>1,739</b>
3,500	2.0TDI 136PS	1,650 / 2,250	2,000 / 750	5,500	1,761	<b>1,739</b>
3,500	2.0TDI 143PS	1,650 / 2,250	2,000 / 750	5,500	1,789	<b>1,711</b>
3,500	2.0TDI 163PS	1,650 / 2,250	2,000 / 750	5,500	1,789	<b>1,711</b>
<b>CR50 5,000</b>	2.0TDI 109PS	1,850 / 3,500	2,000 / 750	7,000	1,978	<b>3,022</b>
5,000	2.0TDI 143PS	1,850 / 3,500	2,000 / 750	7,000	1,984	<b>3,016</b>
5,000	2.0TDI 163PS	1,850 / 3,500	2,000 / 750	7,000	2,002	<b>2,998</b>

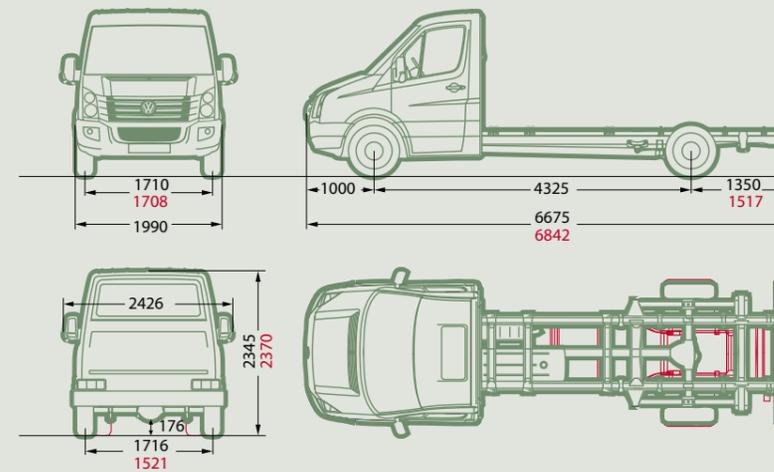
Roof load limit: 100kg. Trailer nose weight: 100kg. All data is provisional.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

Please note: CR35 models have a 'design trailer weight (braked)' limit of TBCKg; to increase the 'Gross Train Weight' to 6,300kg it is necessary to fit a towbar that is rated at TBCKg and amend the vehicle's plating details accordingly. A range of rear axle ratios are available to enable the driveline to be matched to the operational requirements; please contact your nearest Van Centre for full details.

### Crafter chassis cab – long wheelbase



<b>Wheelbase</b>	4,325
<b>Recommended constructional external length</b>	
CR35	4,425
CR50	4,610
<b>Turning circle (wall to wall)</b>	15.6m

Figures in different colour indicate CR50 dimensions, where different.  
Dimensions in mm unless otherwise indicated.

The height measurements listed for dimensions are based on vehicles with standard specification, and may differ by approx ± 40mm depending on equipment fitted.  
Please note vehicle drawings are not to scale.

Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload † (kg)
<b>Chassis cab long wheelbase</b>						
<b>CR35 3,500</b>	2.0TDI 109PS	1,650 / 2,250	2,000 / 750	5,500	1,782	<b>1,718</b>
3,500	2.0TDI 136PS	1,650 / 2,250	2,000 / 750	5,500	1,782	<b>1,718</b>
3,500	2.0TDI 143PS	1,650 / 2,250	2,000 / 750	5,500	1,804	<b>1,696</b>
3,500	2.0TDI 163PS	1,650 / 2,250	2,000 / 750	5,500	1,804	<b>1,696</b>
<b>CR50 5,000</b>	2.0TDI 109PS	1,850 / 3,500	2,000 / 750	7,000	2,021	<b>2,979</b>
5,000	2.0TDI 143PS	1,850 / 3,500	2,000 / 750	7,000	2,031	<b>2,969</b>
5,000	2.0TDI 163PS	1,850 / 3,500	2,000 / 750	7,000	2,049	<b>2,951</b>

Roof load limit: 100kg. Trailer nose weight: 100kg. All data is provisional.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

Please note: CR35 models have a 'design trailer weight (braked)' limit of TBCKg; to increase the 'Gross Train Weight' to 6,300kg it is necessary to fit a towbar that is rated at TBCKg and amend the vehicle's plating details accordingly. A range of rear axle ratios are available to enable the driveline to be matched to the operational requirements; please contact your nearest Van Centre for full details.

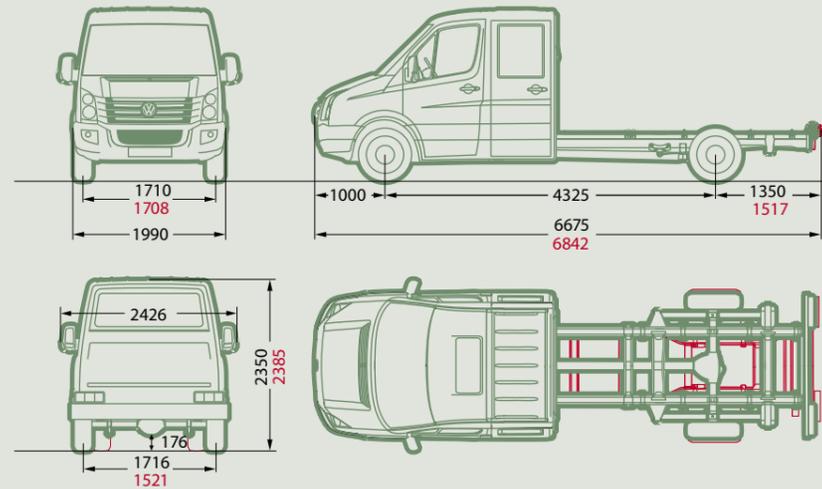
“Knowing that approved converters have to meet Volkswagen’s exacting standards was reassuring”  
Terry Millard, On-Site

## The Crafter range



### Dimensions and weights

## Crafter double cab – long wheelbase



<b>Wheelbase</b>	4,325
<b>Recommended constructional external length</b>	
CR35	3,440
CR50	3,610
<b>Turning circle (wall to wall)</b>	15.6m

Figures in different colour indicate CR50 dimensions, where different.  
Dimensions in mm unless otherwise indicated.

The height measurements listed for dimensions are based on vehicles with standard specification, and may differ by approx ± 40mm depending on equipment fitted.  
Please note vehicle drawings are not to scale.

Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload † (kg)
<b>Double cab long wheelbase</b>						
CR35 3,500	2.0TDI 109PS	1,800 / 2,250	2,000 / 750	5,500	1,986	1,514
3,500	2.0TDI 136PS	1,800 / 2,250	2,000 / 750	5,500	1,986	1,514
CR50 5,000	2.TDI 109PS	2,000 / 3,500	2,000 / 750	7,000	2,211	2,789

Roof load limit: 100kg. Trailer nose weight: 100kg. All data is provisional.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

Please note: CR35 models have a 'design trailer weight (braked)' limit of TBCkg; to increase the 'Gross Train Weight' to 6,300kg it is necessary to fit a towbar that is rated at TBCkg and amend the vehicle's plating details accordingly. A range of rear axle ratios are available to enable the driveline to be matched to the operational requirements; please contact your nearest Van Centre for full details.



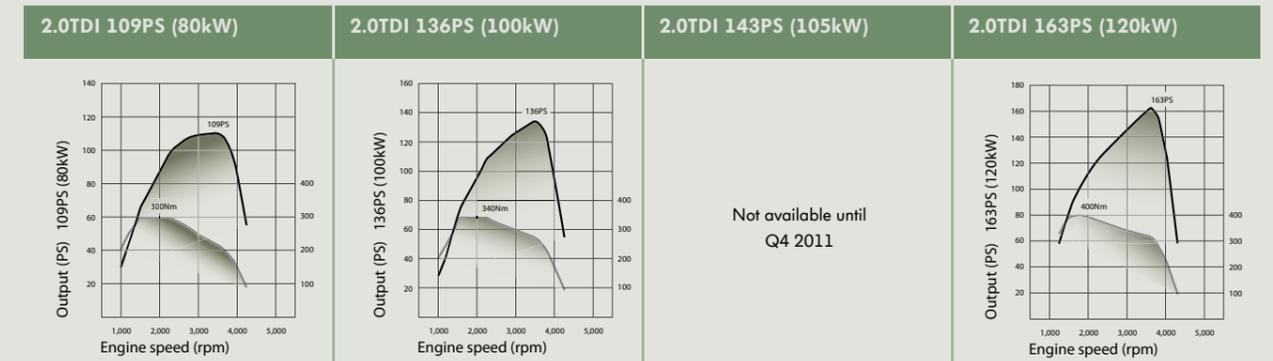
### Engine specification

## Crafter chassis and double cab

	2.0TDI 109PS	2.0TDI 136PS	2.0TDI 143PS	2.0TDI 163PS
No. of cylinders	4			
Cubic capacity	1968cc			
Mixture preparation/injection method	Diesel, common-rail, direct injection			
EU exhaust emission standard	EURO V and EEV †			
Output, PS at rpm	109 at 3,500	136 at 3,500	143 at TBC	163 at 3,600
Torque, max. Nm/rpm	300 at 1,500-2,250	340 at 1,575-2,250	TBC	400 at 1,800
Diesel Particulate Filter (DPF)	●	●	●	●
6-speed manual gearbox	●	●	●	●
Rear-wheel drive	●	●	●	●
<b>Electrics</b>				
Alternator (all variants)	110A, 140A or 180A depending on optional equipment			
Battery (all variants)	72Ah, 95Ah or 100Ah depending on optional equipment			

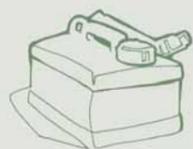
● Standard.

† Enhanced Environmentally friendly Vehicle – the emission measure below the maximum limit for EURO 5 standards.



output (PS)  
torque (Nm)

## The Crafter range



## Fuel consumption and performance

### Crafter chassis and double cab

Engine	Urban mpg (l/100km) <sup>1</sup>	Extra-urban mpg (l/100km) <sup>1</sup>	Combined mpg (l/100km) <sup>1</sup>	Top speed mph (where law permits)	CO <sub>2</sub> emissions (g/km)
<b>Chassis cab with optional dropside (medium wheelbase and long wheelbase)</b>					
<b>CR35</b> 2.0TDI 109PS	26.9 (10.1)	33.6 (8.4)	31.0 (9.1)	84	<b>239</b>
2.0TDI 136PS	26.9 (10.1)	33.6 (8.4)	31.0 (9.1)	87	<b>239</b>
2.0TDI 143PS	TBC	TBC	TBC	TBC	<b>TBC</b>
2.0TDI 163PS	TBC	TBC	TBC	TBC	<b>TBC</b>
<b>CR50</b> 2.0TDI 109PS	24.6 (11.5)	32.5 (8.7)	29.1 (9.7)	78	<b>255</b>
2.0TDI 143PS	TBC	TBC	TBC	TBC	<b>TBC</b>
2.0TDI 163PS	TBC	TBC	TBC	82	<b>TBC</b>
<b>Double cab with optional dropside (long wheelbase)</b>					
<b>CR35</b> 2.0TDI 109PS	26.9 (10.1)	33.6 (8.4)	31.0 (9.1)	84	<b>239</b>
2.0TDI 136PS	26.9 (10.1)	33.6 (8.4)	31.0 (9.1)	87	<b>239</b>
<b>CR50</b> 2.0TDI 109PS	24.6 (11.5)	32.5 (8.7)	29.1 (9.7)	78	<b>255</b>

<sup>1</sup> With 50% payload.

Some figures are provisional.

The figures listed apply to vehicles with manual gearbox, without optional extras.

Figures in square brackets show top speed for vehicles without speed limiter.



## Standard features

INCLUDED IN THE BASIC VAN PRICE



### Crafter dropside and tipper

Exterior	Interior (continued)
75-litre fuel tank with lockable cap	Storage:
Black bumpers with integrated front step	– 5 drinks holders
Externally adjustable external convex mirrors with indicators (on brace on both driver and passenger sides)	– Document holder on centre console
Front and rear towing eyes	– Glove compartment
Front and rear axle:	– Overhead storage (max load 5kg)
– Anti-roll bar, front	– Storage compartment in right step
– Front transverse leaf spring independent suspension	– Storage compartments (open and closed) in doors
– Rear rigid axle with leaf springs	– Storage tray in centre console
– Telescopic shock absorbers	– Storage tray on dashboard
Heat reflective glass	<b>Double cab passenger area:</b>
Wheels and tyres:	2 side passenger doors on each side
– Black wheel centre caps	4-seat bench with storage box
– Steel wheels: 16" x 6.5J	Childlocks
– Rear wheels: Single	Hinged side windows
– Tyres: 235/65 R16C	Interior entry steps
Tyre repair kit and compressor	<b>Safety and security</b>
Preparation for side marker lights (MWB and LWB only)	ABS: Anti-lock Braking System
Roof marker lights	Automatic hazard lights activation under emergency braking
<b>Interior</b>	Brake pad wear, failure and fluid level indicators
<b>Cab area:</b>	Bulb failure monitor deactivation
2 folding and pivoted sun visors	Driver's airbag
12V socket	Driver's seat with height, reach and rake adjustment
Digital clock	EBA: Electronic Brake Assist
Dimmable dashboard illumination	EBD: Electronic Brakeforce Distribution
Driver's seat with height, reach and rake adjustment	EDL: Electronic Differential Lock
Dual passenger seat with storage box and folding tray in backrest	Electronic steering wheel lock
Electric windows	Engine immobiliser 'Transponder'
Grab handles	ESP: Electronic Stabilisation Programme – load adjusting
Interior light (including 2 reading lights)	Halogen main headlights with headlight range control
Manually controlled heating system with charcoal filter and air recirculation	Height adjustable head restraints
Power steering	Height adjustable seat belts for all outer cab seats
Radio/single CD player, MP3 compatible with 5 speakers	Hydraulic brake system with front ventilated and rear solid disc brakes (front and rear ventilated on CR50)
Rev counter	Rear fog light
Rubber floor covering	Remote central locking with 2 remote keys
Tasamo fabric seat covers – Anthracite	Seat belt warning light for driver
	TCS: Traction Control System
	Thatcham Category 1 alarm with interior and tow-away protection and back-up horn
	Three-point inertia reel seat belts for all seats
	Warning buzzer for lights left on
	Windscreen wiper with variable intermittent delay and wash/wipe system

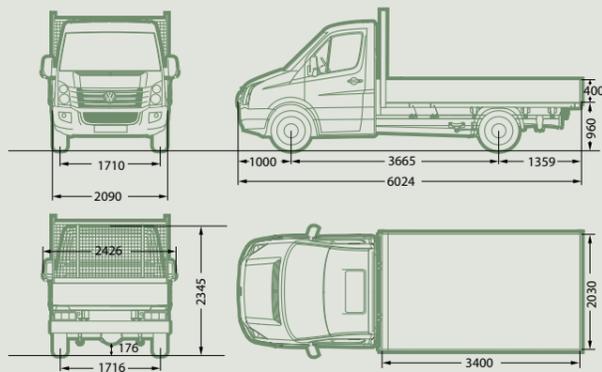
## The Crafter range



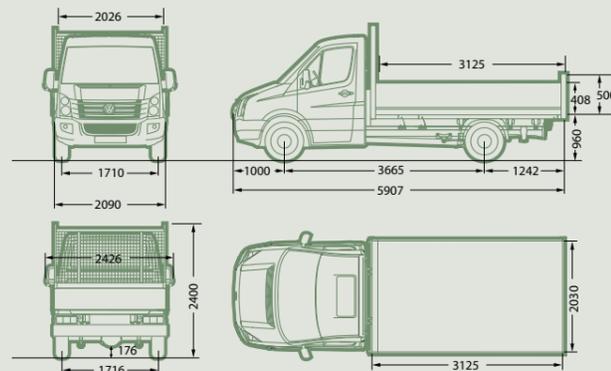
## Dimensions and weights

### Crafter dropside and tipper – chassis cab medium wheelbase

#### Dropside



#### Tipper



<b>Wheelbase</b>	3,365
<b>Load area</b>	
CR35 volume	6.9m <sup>3</sup>
<b>Turning circle (wall to wall)</b>	13.5m

Dimensions in mm unless otherwise indicated.

The height measurements listed for dimensions are based on vehicles with standard specification, and may differ by approx ± 40mm depending on equipment fitted.

Please note vehicle drawings are not to scale.

Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload † (kg)
<b>Dropside medium wheelbase</b>						
CR35 3,500	2.0TDI 109PS	1,650 / 2,250	2,000 / 750	5,500	2,131	<b>1,369</b>
3,500	2.0TDI 136PS	1,650 / 2,250	2,000 / 750	5,500	2,131	<b>1,369</b>
3,500	2.0TDI 143PS	1,650 / 2,250	2,000 / 750	5,500	TBC	<b>TBC</b>
3,500	2.0TDI 163PS	1,650 / 2,250	2,000 / 750	5,500	2,159	<b>1,341</b>
<b>Tipper medium wheelbase</b>						
CR35 3,500	2.0TDI 109PS	1,650 / 2,250	2,000 / 750	5,500	2,261	<b>1,239</b>
3,500	2.0TDI 136PS	1,650 / 2,250	2,000 / 750	5,500	2,261	<b>1,239</b>
3,500	2.0TDI 143PS	1,650 / 2,250	2,000 / 750	5,500	TBC	<b>TBC</b>
3,500	2.0TDI 163PS	1,650 / 2,250	2,000 / 750	5,500	2,289	<b>1,211</b>

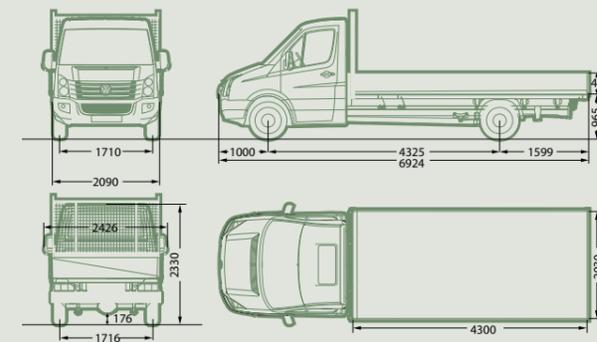
Roof load limit: 100kg. Trailer nose weight: 100kg. All data is provisional.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

Please note: CR35 models (excluding 88PS engine) have a 'design trailer weight (braked)' limit of 2,800kg; to increase the 'Gross Train Weight' to 6,300kg it is necessary to fit a towbar that is rated at 2,800kg and amend the vehicle's plating details accordingly. A range of rear axle ratios are available to enable the driveline to be matched to the operational requirements; please contact your nearest Van Centre for full details.

### Crafter dropside – chassis cab long wheelbase



<b>Wheelbase</b>	4,325
<b>Load area</b>	
CR35 volume	8.7m <sup>3</sup>
<b>Turning circle (wall to wall)</b>	15.6m

Dimensions in mm unless otherwise indicated.

The height measurements listed for dimensions are based on vehicles with standard specification, and may differ by approx ± 40mm depending on equipment fitted.

Please note vehicle drawings are not to scale.

Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload † (kg)
<b>Dropside long wheelbase</b>						
CR35 3,500	2.0TDI 109PS	1,650 / 2,250	2,000 / 750	5,500	2,202	<b>1,298</b>
3,500	2.0TDI 136PS	1,650 / 2,250	2,000 / 750	5,500	2,202	<b>1,298</b>
3,500	2.0TDI 143PS	1,650 / 2,250	2,000 / 750	5,500	TBC	<b>TBC</b>
3,500	2.0TDI 163PS	1,650 / 2,250	2,000 / 750	5,500	2,224	<b>1,276</b>

Roof load limit: 100kg. Trailer nose weight: 100kg. All data is provisional.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

Please note: CR35 models (excluding 88PS engine) have a 'design trailer weight (braked)' limit of 2,800kg; to increase the 'Gross Train Weight' to 6,300kg it is necessary to fit a towbar that is rated at 2,800kg and amend the vehicle's plating details accordingly. A range of rear axle ratios are available to enable the driveline to be matched to the operational requirements; please contact your nearest Van Centre for full details.

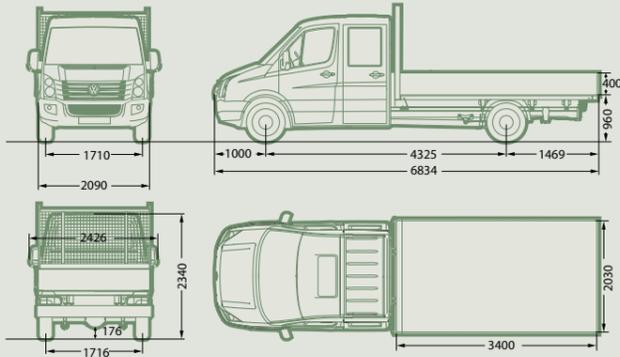
## The Crafter range



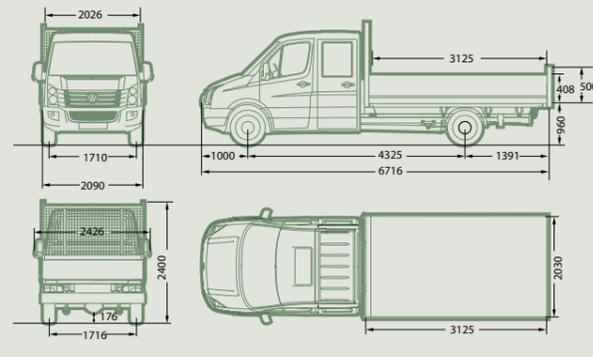
### Dimensions and weights

## Crafter dropside and tipper – double cab long wheelbase

### Dropside



### Tipper



<b>Wheelbase</b>	4,325
<b>Load area</b>	
<b>CR35 volume</b>	6.9m <sup>3</sup>
<b>Turning circle (wall to wall)</b>	15.6m

Dimensions in mm unless otherwise indicated.

The height measurements listed for dimensions are based on vehicles with standard specification, and may differ by approx ± 40mm depending on equipment fitted.

Please note vehicle drawings are not to scale.

Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload † (kg)
<b>Dropside double cab long wheelbase</b>						
CR35 3,500	2.0TDI 109PS	1,800 / 2,250	2,000 / 750	5,500	2,356	<b>1,144</b>
3,500	2.0TDI 136PS	1,800 / 2,250	2,000 / 750	5,500	2,356	<b>1,144</b>
<b>Tipper double cab long wheelbase</b>						
CR35 3,500	2.0TDI 109PS	1,800 / 2,250	2,000 / 750	5,500	2,486	<b>1,014</b>
3,500	2.0TDI 136PS	1,800 / 2,250	2,000 / 750	5,500	2,486	<b>1,014</b>

Roof load limit: 100kg. Trailer nose weight: 100kg. All data is provisional.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

Please note: CR35 models have a 'design trailer weight (braked)' limit of 2,800kg; to increase the 'Gross Train Weight' to 6,300kg it is necessary to fit a towbar that is rated at 2,800kg and amend the vehicle's plating details accordingly. A range of rear axle ratios are available to enable the driveline to be matched to the operational requirements; please contact your nearest Van Centre for full details.



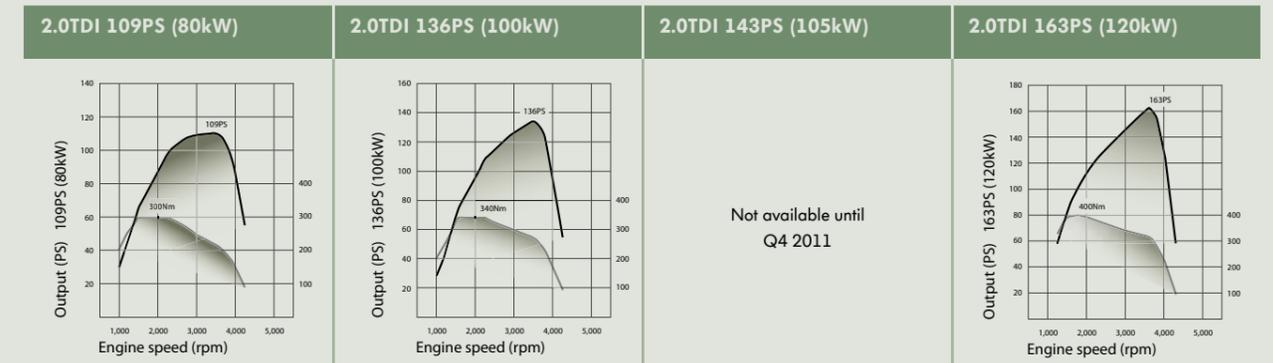
### Engine specification

## Crafter dropside and tipper

	2.0TDI 109PS	2.0TDI 136PS	2.0TDI 143PS	2.0TDI 163PS
No. of cylinders	4			
Cubic capacity	1968cc			
Mixture preparation/injection method	Diesel, common-rail, direct injection			
EU exhaust emission standard	EURO V and EEV †			
Output, PS at rpm	109 at 3,500	136 at 3,500	143 at TBC	163 at 3,600
Torque, max. Nm/rpm	300 at 1,500-2,250	340 at 1,575-2,250	TBC	400 at 1,800
Diesel Particulate Filter (DPF)	●	●	●	●
6-speed manual gearbox	●	●	●	●
Rear-wheel drive	●	●	●	●
<b>Electrics</b>				
Alternator (all variants)	110A, 140A or 180A depending on optional equipment			
Battery (all variants)	72Ah, 95Ah or 100Ah depending on optional equipment			

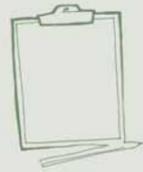
● Standard.

† Enhanced Environmentally friendly Vehicle – the emissions measure below the maximum limit for EURO V standards.



output (PS)  
torque (Nm)

## The Crafter range



### Standard features

## Crafter Luton

### Exterior

- 75-litre fuel tank with lockable cap
- Black bumpers with integrated front step
- Externally adjustable external convex mirrors with indicators, fitted on brace on driver and passenger sides (CR50 only)
- Front and rear towing eyes
- Preparation for side marker lights (both MWB and LWB)
- Roof marker lights
- Front and rear axle:
  - Anti-roll bar, front
  - Front transverse leaf spring independent suspension
  - Rear rigid axle with leaf springs
  - Telescopic shock absorbers
- Heat reflective glass
- Wheels and tyres:
  - Black wheel centre caps
  - Steel wheels: 16" x 6.5J
  - Rear wheels: Single
  - Tyres: 235/65 R16C
  - Tyre repair kit and compressor

### Interior

- Cab area:**
- 2 folding and pivoted sun visors
- 12V socket
- Digital clock
- Digital tachograph (CR50 only)
- Dimmable dashboard illumination
- Driver's seat with height, reach and rake adjustment
- Dual passenger seat with storage box and folding tray in backrest
- Electric windows
- Grab handles
- Interior light (including 2 reading lights)
- Manually controlled heating system with charcoal filter and air recirculation
- Power steering
- Radio/single CD player, MP3 compatible with 5 speakers
- Remote central locking with 2 remote keys
- Rev counter
- Rubber floor covering
- Tasamo fabric seat covers – Anthracite

### Interior (continued)

- Storage:
- 5 drinks holders
  - Document holder on centre console
  - Glove compartment
  - Overhead storage (max load 5kg)
  - Storage compartment in right step
  - Storage compartments (open and closed) in doors
  - Storage tray in centre console
  - Storage tray on dashboard

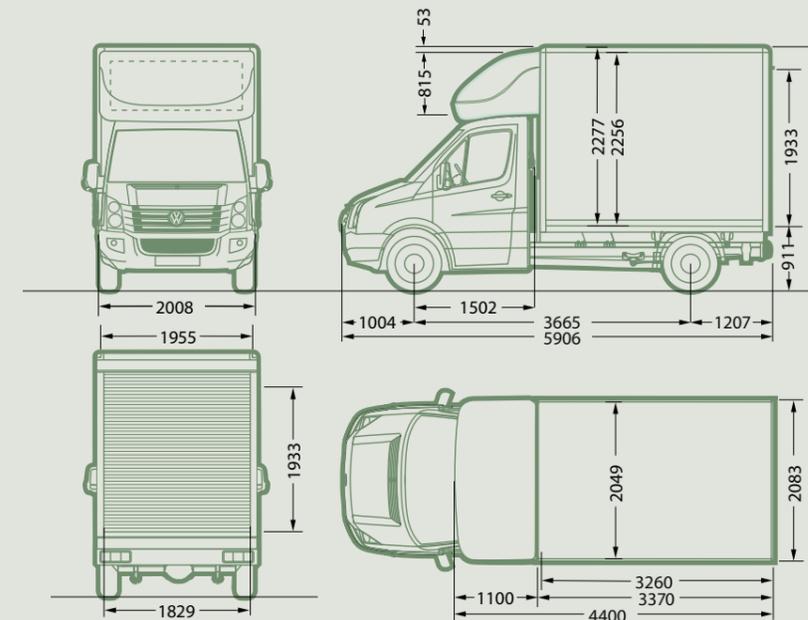
### Safety and security

- ABS: Anti-lock Braking System
- Automatic hazard lights activation under emergency braking
- Brake pad wear, failure and fluid level indicators
- Bulb failure monitor deactivation
- Driver's airbag
- EBA: Electronic Brake Assist
- EBD: Electronic Brakeforce Distribution
- EDL: Electronic Differential Lock
- ESP: Electronic Stabilisation Programme – load adjusting
- Electronic steering wheel lock
- Engine immobiliser Transponder
- Halogen main headlights with headlight range control
- Height adjustable head restraints
- Height adjustable tensioning seat belts for all outer cab seats
- Hydraulic brake system with front ventilated solid disc brakes
- Rear fog light
- Seat belt warning light for driver
- TCS: Traction Control System
- Thatcham Category 1 alarm with interior and tow-away protection and back-up horn
- Three-point inertia reel seat belts for all seats
- Warning buzzer for lights left on
- Windscreen wiper with variable intermittent delay and wash/wipe system



## Dimensions and weights

## Crafter Luton – medium wheelbase



Wheelbase	3,665
Load area	15.0m <sup>3</sup>
Turning circle (wall to wall)	13.5m
Volume	16.25m <sup>3</sup>

Dimensions in mm unless otherwise indicated.

The height measurements listed for dimensions are based on vehicles with standard specification, and may differ by approx ± 40mm depending on equipment fitted. Please note vehicle drawings are not to scale.

Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload † (kg)
<b>Luton bodied Crafter chassis cab medium wheelbase</b>						
CR35 3,500	2.0TDI 109PS	1,650 / 2,250	2,000 / 750	5,500	2,438	1,062
3,500	2.0TDI 136PS	1,650 / 2,250	2,000 / 750	5,500	2,438	1,062
3,500	2.0TDI 143PS	1,650 / 2,250	2,000 / 750	5,500	2,466	1,034
3,500	2.0TDI 163PS	1,650 / 2,250	2,000 / 750	5,500	2,466	1,034

Roof load limit: 100kg. Trailer nose weight: 100kg. All data is provisional.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

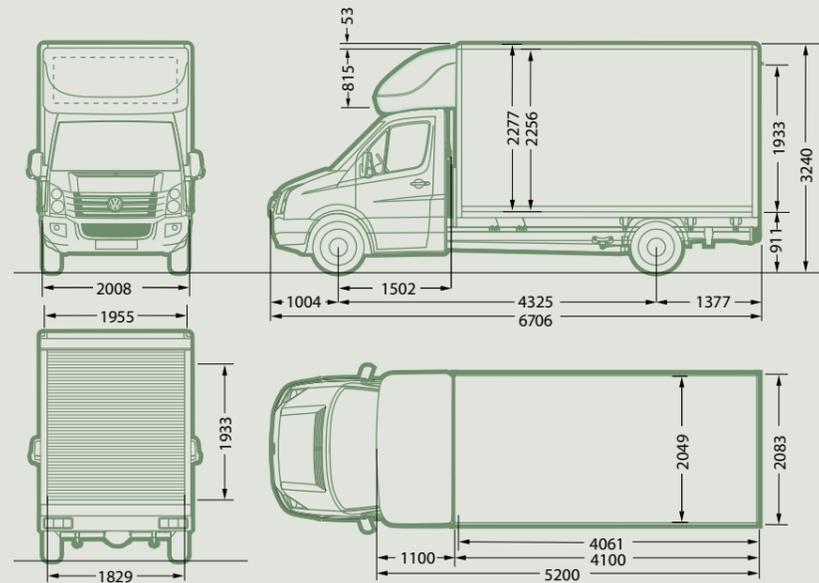
Please note: CR35 models (excluding 88PS engine) have a 'design trailer weight (braked)' limit of 2,800kg; to increase the 'Gross Train Weight' to 6,300kg it is necessary to fit a towbar that is rated at 2,800kg and amend the vehicle's plating details accordingly. A range of rear axle ratios are available to enable the driveline to be matched to the operational requirements; please contact your nearest Van Centre for full details.

## The Crafter range



## Dimensions and weights

### Crafter Luton – long wheelbase



<b>Wheelbase</b>	4,325
<b>Load area</b>	18.8m <sup>3</sup>
<b>Turning circle (wall to wall)</b>	15.6m
<b>Volume</b>	19.5m <sup>3</sup>

Dimensions in mm unless otherwise indicated.

The height measurements listed for dimensions are based on vehicles with standard specification, and may differ by approx ± 40mm depending on equipment fitted. Please note vehicle drawings are not to scale.

Model, gross vehicle weight (kg)	Engine	Axle load limit front/rear (kg)	Trailer weight braked 12%/unbraked (kg)	Gross train weight (kg)	Unladen weight † (kg)	Payload † (kg)
<b>Luton bodied Crafter chassis cab long wheelbase</b>						
CR35 3,500	2.0TDI 109PS	1,650 / 2,250	2,000 / 750	5,500	2,509	991
3,500	2.0TDI 136PS	1,650 / 2,250	2,000 / 750	5,500	2,509	991
3,500	2.0TDI 143PS	1,650 / 2,250	2,000 / 750	5,500	2,531	969
3,500	2.0TDI 163PS	1,650 / 2,250	2,000 / 750	5,500	2,531	969

Roof load limit: 100kg. Trailer nose weight: 100kg. All data is provisional.

† Unladen weight and payload includes approximately 90% fuel load and 75kg for driver. Payload = gross vehicle weight – unladen weight.

Weights are for vehicles with standard specification. The addition of factory options or Volkswagen Van Centre fitted accessories may affect unladen weight and payload.

Please note: CR35 models (excluding 88PS engine) have a 'design trailer weight (braked)' limit of 2,800kg; to increase the 'Gross Train Weight' to 6,300kg it is necessary to fit a towbar that is rated at 2,800kg and amend the vehicle's plating details accordingly. A range of rear axle ratios are available to enable the driveline to be matched to the operational requirements; please contact your nearest Van Centre for full details.



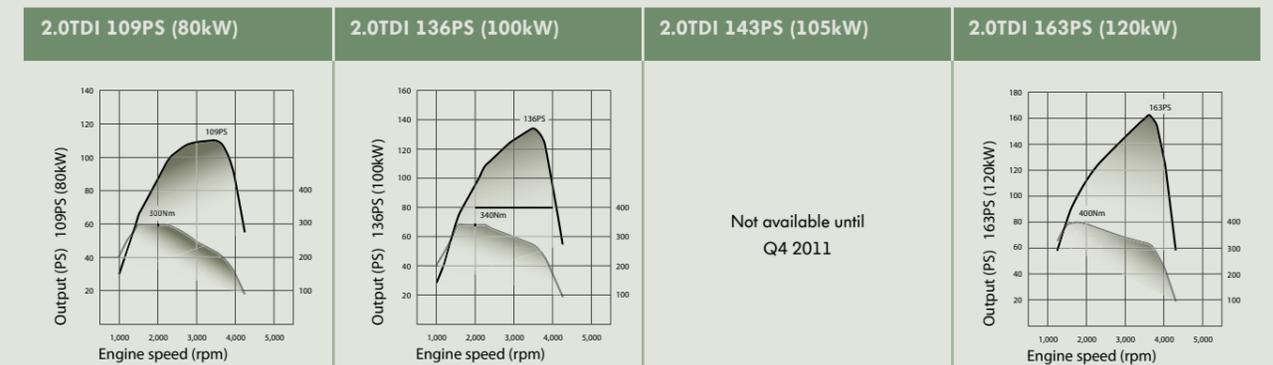
## Engine specification

### Crafter Luton

	2.0TDI 109PS	2.0TDI 136PS	2.0TDI 143PS	2.0TDI 163PS
No. of cylinders	4			
Cubic capacity	1968cc			
Mixture preparation/injection method	Diesel, common-rail, direct injection			
EU exhaust emission standard	EURO V and EEV †			
Output, PS at rpm	109 at 3,500	136 at 3,500	143 at TBC	163 at 3,600
Torque, max. Nm/rpm	300 at 1,500-2,250	340 at 1,575-2,250	TBC	400 at 1,800
Diesel Particulate Filter (DPF)	●	●	●	●
6-speed manual gearbox	●	●	●	●
Rear-wheel drive	●	●	●	●
<b>Electrics</b>				
Alternator (all variants)	110A, 140A or 180A depending on optional equipment			
Battery (all variants)	72Ah, 95Ah or 100Ah depending on optional equipment			

● Standard.

† Enhanced Environmentally friendly Vehicle – the emissions measure below the maximum limit for EURO V standards.



output (PS)  
torque (Nm)



# Checklist

KEEP A TRACK OF YOUR VAN AS YOU BUILD IT



Vehicle (eg: Crafter van...)

Model (eg: CR35 MWB...)

Engine spec (eg: 2.0TDI 109PS BlueMotion Technology...)

Wheelbase (eg: short, medium...)

Roof height (eg: high, extra high...)

Colour (eg: Spanish Red, Grey White...)

Upholstery (eg: Robust cloth/Classic Grey...)

Options (eg: Bulkhead pack B...)

Accessories (eg: plying kit, roof bar set...)

Notes

# Notes



# 3.

## Volkswagen servicing

The LongLife Service regime is so-called because there are no set intervals between services.

### Service intervals for Diesel Engines

The intervals between services will vary depending on how you drive your vehicle and the conditions of use. Maximum time/distance parameters are set, however, so if the service light hasn't already come on, it will do so when either the maximum mileage or time limit has been met.<sup>1</sup>

These maximum parameters vary from model to model. For more detailed information on LongLife Service regimes and their suitability for your requirements please contact your local Van Centre.

If you'd like a more traditional service regime, though, the vehicle can be adapted by your authorised Volkswagen Van Centre or Van Service Centre to the Time/Distance regime. This can be done at the point of vehicle sale or when an inspection service is carried out. On this regime an oil change is required at every 10,000 miles for Caddys and Transporters, and 12,500 for Crafters.

### High quality parts

When you fit replacement parts to your vehicle, you need to know that they'll stand the test of time. Volkswagen Original Parts® are constructed to the highest standards, are cheaper than you may think and are widely available from Volkswagen Group's massive national distribution centre.

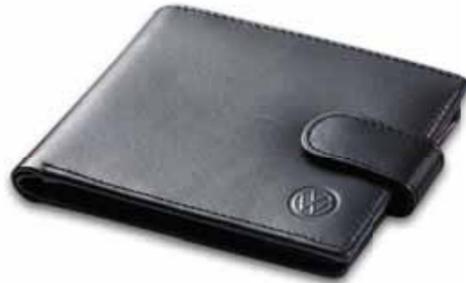


# 4.

## We can help with vehicle finance

Volkswagen Commercial Vehicle Finance offers a dedicated service to meet the needs of both the business user and private motorist.

Your local Van Centre can help you choose the right type of finance package for your specific requirements. Please ask for details.<sup>2</sup>



# 5.

## Vehicle insurance gets you covered

We want you to start enjoying your new van from day one and, thanks to the complimentary seven-day cover from Volkswagen Commercial Vehicle Insurance, you can.

Call free on 0800 316 7896 (lines are open Monday to Friday 8am – 9pm and Saturday 9am – 5pm), provide a few details and a cover note will be sent to your Van Centre. They will then tax your vehicle and you can drive it away.

Visit [insurewithwcv.co.uk](http://insurewithwcv.co.uk) for details to see all our insurance products, get a quote or buy online. All of our insurance products are designed to ease the pain of making a claim.

Volkswagen Commercial Vehicle Insurance is a trading name of Volkswagen Insurance Service (Great Britain) Limited, an appointed representative of Volkswagen Financial Services (UK) Limited. Registered office: Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR. Registered in England number 2835230. Volkswagen Commercial Vehicle Insurance van insurance is sold, underwritten and administered by Allianz Insurance plc registered in England number 84638. Registered office: 57 Ladymead, Guildford, Surrey GU1 1DB. Volkswagen Financial Services (UK) Limited and Allianz Insurance plc are authorised and regulated by the Financial Services Authority. Details of authorisation can be checked on the FSA's register by visiting the FSA's website: [www.fsa.gov.uk/register](http://www.fsa.gov.uk/register) or by contacting the FSA on 0845 606 1234. Volkswagen Financial Services (UK) Limited and Allianz Insurance plc are not part of the same corporate group.

# 6.

TAKES A LOAD OFF

## Warranties for peace of mind

It's great to know that if the worst should happen (and that's pretty rare), it'll get sorted without a fuss.

### Three-year warranty

All Volkswagen Crafter vans come with a three-year unlimited mileage warranty, which protects your vehicle against the failure of most mechanical and electrical components due to manufacturing defects. This period consists of a two-year manufacturer's warranty with unlimited mileage plus a further one-year unlimited mileage Van Centre warranty.

All other Volkswagen Commercial Vehicles come with a three-year/100,000 miles warranty. This consists of a two-year manufacturer's warranty with unlimited mileage plus a further one-year/100,000 miles (whichever is soonest) Van Centre warranty. Should your mileage exceed 100,000 within the first two years, the manufacturer's two-year warranty will still be valid. If an additional warranty for subsequent years or a higher mileage is required, it may be purchased from an authorised Volkswagen Van Centre or Van Service Centre; however, this additional warranty must be bought before the mileage reaches 100,000.



Should your mileage exceed 100,000 within the first two years, the manufacturer's two-year warranty will still be valid. If an additional warranty for subsequent years or a higher mileage is required, it may be purchased from an authorised Volkswagen Van Centre or Van Service Centre; however, this additional warranty must be bought before the mileage reaches 100,000.

### Three-year Paint warranty

The paintwork of all vehicles is covered against manufacturing defects for a period of three years. Naturally, the vehicle must be cared for in compliance with the operating instructions you'll find in your owner's handbook.<sup>3</sup>

### 12-year Body Protection warranty

The internal body sections and panels of all vehicles are covered against rusting through from the inside for 12 years. Again, the vehicle must be cared for in compliance with the operating instructions.<sup>3</sup>

# ...and 2 more ways you can drive one

## 1. Volkswagen Assured Used Commercial Vehicles

An increasing number of Volkswagen Van Centres are able to offer total peace of mind when you purchase a used van. You can be confident that every Volkswagen Assured Used Commercial Vehicle has been subjected to a comprehensive range of specialist checks that ensure they're just as safe a choice as a new Volkswagen van.

## 2. Volkswagen Van Rental

Many Volkswagen Van Centres offer a cost-effective van rental service. It comes with the assurance that every van is late model, low mileage and presented in a high-quality condition that compliments your business operation. Long-term business rental is also available. For more information on Volkswagen Van Rental, call 0844 558 1588.

<sup>1</sup> All mileages are approximate as the system uses kilometres as the distance measure. Please consult your authorised Volkswagen Van Centre or Van Service Centre for full details.

<sup>2</sup> Volkswagen Commercial Vehicle Finance is a trading name of Volkswagen Financial Services (UK) Limited. Subject to status. Finance available to over 18s only. Indemnities may be required.

<sup>3</sup> Full details of Volkswagen warranties are available from your authorised Volkswagen Van Centre or Van Service Centre.

## The small print for this brochure

Some of the vehicles shown are fitted with optional equipment at extra charge. All data given and specifications are in accordance with information available at the time of going to print and are subject to change without notice. Vehicles not in current UK stock and customer order vehicles may take a number of weeks for delivery. Certain combinations of vehicle specifications and factory fitted extras are not compatible and therefore all orders received are subject to confirmation. Models, factory fitted options and paint and upholstery options subject to availability. Please check details and availability with an appropriate authorised Volkswagen Van Centre at the time of ordering.



# Colours and

# upholstery

Whichever van you've chosen, now it's time to give it that personal touch



## Standard

### Regular paint



INCLUDED IN THE BASIC PRICE

Make sure the colour you choose works well with your company's logo

## Standard upholstery



Caddy

## Optional

### Regular



### Pearl



### Metallic



PAY A BIT EXTRA AND GET ONE OF THESE

## Optional upholstery



Leatherette seats are easy to clean



Caddy

Transporter

## Standard

### Regular paint



Metallic paint could make your van more desirable and sell more quickly when it's time for a change

## Standard upholstery

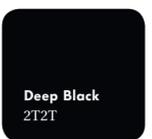


## Optional

### Regular paint



### Pearl



### Metallic



## Optional upholstery



Transporter



## Standard

### Regular paint



## Standard upholstery



You'll see a lot of your upholstery!

Crafter

## Optional

### Regular paint



### Pearl



### Metallic



Paler colours can let you go longer between washes

Please note: Print processes do not allow exact reproduction of the paint and upholstery colours

## Optional upholstery



Crafter

# Alloys

UNDERSTAND THE TECH WITH OUR JARGON BUSTER

## What does that mean?

### Caddy



15" Kemora

16" Siracusa

17" Zolder  
Not available on  
Caddy Maxi kombi

### Transporter



16" Cartagena

16" Miyato

17" Thunder



18" Canberra  
Not available on Transporter  
chassis/double cab

18" 5-Spoke Sportline  
Brilliant Silver  
Only available on  
Transporter Sportline

18" 5-Spoke Sportline  
Black  
Only available on  
Transporter Sportline

### Crafter



16" Altamont



17" Hedemora

Other alloy wheels are available. Ask your local Van Centre for an Accessories brochure, or call 0800 717131



#### ABS – Anti-lock Braking System

It can be very challenging to stop a van quickly on a slippery road. ABS helps take much of the effort and stress out of a situation. In fact, even an average driver can stop more effectively with ABS than a professional driver without. The theory is simple – a wheel that is locked and skidding has less grip than a wheel that is not. For example, if you try to pull away too quickly on ice your wheels spin because there's no traction. So ABS stops the wheels skidding while you slow down, which means you actually slow faster and can still steer as you come to a stop.

#### EDL – Electronic Differential Lock

This uses the ABS sensors on the driven wheels to determine if one wheel is spinning faster than the others. It uses the ABS system to momentarily apply braking to balance out the traction needs of the driven wheels. Front-wheel drive vehicles usually have the most recognisable 'feel', as they produce the typical ABS-type pulsating sound and feel when they're activated during a wheel spin.

#### ESP – Electronic Stabilisation Programme

When a vehicle is driven in situations close to its limit, ESP makes it easier to control by providing greater directional stability. By applying the brakes on individual wheels it generates forces that help to keep the vehicle moving in the right direction. The system is permanently active and utilises the ABS, EBD, EDL and TCS safety systems. However, it cannot override the physical limits of the vehicle. If a driver pushes the vehicle beyond such limits, ESP cannot prevent an accident. On Crafter models, the ESP sensor takes any load into account and adjusts its response accordingly.

#### ARP – Active Rollover Protection

As part of the ESP system, ARP recognises an impending rollover and rapidly applies braking to selective wheels to reduce the likelihood of it happening. Especially useful on a vehicle with a high centre of gravity such as a van. ARP detects excessive lateral force if, for example, a van is driven too fast into a corner, which could cause a rollover.

#### TCS – Traction Control System

Traction control helps to limit tyre slip under acceleration on slippery surfaces, thus helping the driver to

retain proper control. Using sensors at each wheel, the system recognises when traction has been lost and momentarily applies braking to that wheel to help it regain grip. Traction control does not increase traction, though, it simply attempts to stop a vehicle's wheels spinning. In some vehicles, TCS is also known as ASR.

#### EBA – Electronic Brake Assist

Helps to shorten stopping distances, especially when a van is fully laden. In an emergency, when maximum brake pressure is required, a sensor recognises this need and uses a hydraulic booster to aid the driver.

#### EBD – Electronic Brakeforce Distribution

Helps prevent the rear-end from breaking away under heavy braking by ensuring maximum braking performance at both the front and rear wheels. Brake 'fading', as a result of overheating, is also counteracted.

#### DPF – Diesel Particulate Filter

This system removes particulates from diesel exhausts, making a major contribution to the reduction of particulate contaminants in the environment.

#### EBC – Engine Braking Control

Prevents the driven wheels from locking owing to the braking effect of the engine when the accelerator pedal is suddenly released, or the vehicle is braked with a gear engaged.

#### BlueMotion Technology

Reduces the impact of Volkswagen vehicles on the environment by adding refinements to reduce fuel consumption and cut CO<sub>2</sub> emissions.

#### Passive safety

Refers to measures that help protect the occupants against injury or help reduce injury severity in the event of an accident. Passive safety measures include the safety belt system, the airbags\*, the rigid occupant cell and the crumple zones at the front of the vehicle. Safety features built into the body, front and rear, help to dissipate most of the impact energy. All these elements help to provide excellent all-round protection.

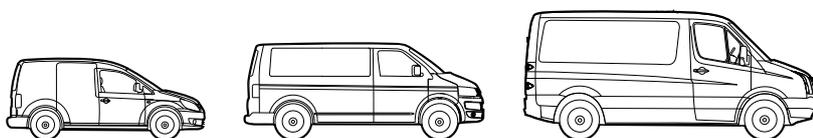
#### SCR Catalyst

A means of converting nitrogen oxides (also referred to as NO<sub>x</sub>) into nitrogen (N<sub>2</sub>) and water (H<sub>2</sub>O). AdBlue® is injected into the stream of exhaust gas and the chemical reaction takes place within the SCR Catalyst.

\*Airbags are supplemental restraint systems only and will not deploy under all accident circumstances. Always use seat belts and child seating appropriate for their size and age. All child seating must satisfy the current legislation standards.



Sign up for all the latest news,  
offers and great competitions at  
**[www.volkswagen-vans.co.uk/vanmail](http://www.volkswagen-vans.co.uk/vanmail)**



**Issue: July 2011**

Printed in UK. CVW100GVBR

This Vans brochure supersedes all previous publications

**[www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk)**