



Commercial Vehicles

# Crafter vans

**Panel vans**

Great for tools and cargo

**Chassis cabs**

Dropsides and tippers, too

**Window vans**

Carry up to eight passengers

## More efficient than ever

How the Crafter can bring big benefits to your business



### INSIDE



#### Build your Crafter

Options that make your van even easier to use



**7** ways your Van Centre can help you

**PLUS** Tips for picking your ideal van • How our warranty works for you • BlueMotion Technology explained

# Whatever you're after, we've got a Crafter for you



WHEN YOU NEED to move huge loads or lots of people, one vehicle springs to mind above all others: the Crafter. There's one for every task – panel vans with a choice of four wheelbases and two roof heights, highly adaptable chassis cabs, tough dropside and tippers, and window vans that can seat up to eight passengers.

With a choice of punchy engines that will pull heavy cargo, innovative safety systems to help keep you and your load safe, and comfortable cabs that suit any driver over any distance, the Crafter is definitely the right choice. Don't forget, every one comes with Volkswagen's renowned support services, too.



Contact us now: To find the location of your nearest Van Centre, get a brochure or book a test drive: 0800 717 131 [www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk)



Crafter window van

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Crafter panel van

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Crafter chassis cab, dropside and tipper

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## INTRODUCING THE CRAFTER

- ✓ Advanced, economical TDI engines
- ✓ BlueMotion Technology and BlueMotion models for low emissions
- ✓ Fuel economy of up to 39.8mpg (combined)
- ✓ Panel vans and chassis cabs
- ✓ Dropside and tippers, too
- ✓ Window vans with up to eight passenger seats
- ✓ Choice of wheelbase and roof heights
- ✓ Panel vans with load volumes of up to 17m<sup>3</sup>
- ✓ Chassis cab payloads up to 3,022kg

Make your next move

Find out why Volkswagen is a brand you can trust

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Go straight to the Crafter to learn more

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# Delivering the goods. It's what we've always done...

Today's much-loved, award-winning Volkswagen vans are only the latest step in a 60-year journey that started with one clever idea

In 1947, Dutch importer Ben Pon spotted workers at Volkswagen's Wolfsburg factory using a stripped-down Beetle to move parts around. Inspired, he sketched the platform for a versatile commercial vehicle that could be adapted to a multitude of uses. From this sketch, the Transporter was born, and the van world has never looked back.

## Brilliant then, even better now

Since 1950, millions of Transporters have been built and have proved to be reliable workhorses for delivery drivers and tradesmen all over the world. There's more to owning a Volkswagen than just work, though – Volkswagen vans have always stood out from the pack, which has helped them build a loyal following, from the original 'Splittie' to today's sleek, modern models.

## Reliability that endures

Today, Volkswagen's commercial vehicles are more popular than ever, with a diverse range of panel vans, kombis, chassis cabs, passenger carriers, camper vans and even pick-ups. Each is as versatile, spacious and reliable as Volkswagens have always been, but now they're more comfortable, easier to drive and more fuel-efficient than ever before. They're all backed up by a Van Centre network that's ready to solve any problem you may have, too.

Getting the job done efficiently and reliably has been at Volkswagen's heart for the last 60 years, and that's why you can trust us to deliver a van that works for you.



### Transporter

The Transporter has been the mainstay of our van range since 1950. It still embodies the original's attributes of space, versatility and reliability, but is now more efficient than ever.



### California

The definitive Volkswagen camper van is a true home from home, with four sleeping berths, a fully fitted kitchen and an electric pop-up roof.



### Caddy

The compact Caddy has city-friendly dimensions and a car-like feel, but it can still carry big loads or plenty of passengers. Wide rear doors make loading simple, too.



### Crafter

The Crafter is the van to have for seriously big tasks. It's available as a van, a chassis cab that you can customise in lots of ways or a window van, and has a payload of up to three tonnes.



### Caravelle

For the ultimate level of executive comfort, only a Caravelle will fit the bill. It's an outstanding, flexible passenger carrier that can carry people and their luggage efficiently and easily.



### Amarok

The Amarok joined the range in 2011. Its off-road and load-shifting credentials earned it the 'International Pick-up of the Year' award, and press praised its comfort and ease of driving.



## Trust your Van Centre network

OWNING A VAN is about more than just the vehicle – it's about support, too. That means helpful advice, affordable finance, and maintenance and servicing to keep your van running more efficiently for longer.

That's where our network of over 100 Van Centres and Authorised Repairers comes in. All our staff are fully trained to solve any problem you may have.

• Find out how your local Van Centre can help right now – see pages 28-29.



To find your nearest Van Centre or order a brochure, visit [www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk) or call 0800 717131

# Volkswagen round-up

Accolades and awards • BlueMotion Technology across the range • New trims for Caddy and Transporter

## Volkswagen vans shine under awards spotlight



Volkswagen Commercial Vehicles has won a host of awards in recent months, including the title of 'Manufacturer of the Year' for 2012 from *Van Fleet World*.

The magazine also awarded the Transporter its 'Best Medium Van' prize, while the Caddy was 'Best Small Van'.

The Transporter was named 'Medium Panel Van' and 'Fleet Van of the Year' for 2012 by *Fleet Van*, while the top-of-the-range Transporter Sportline was *What Van?* magazine's 'Editor's Choice'.

The Caddy 4MOTION® was *What Van?*'s '4x4 of the Year', while the Amarok won 'Pick-up of the Year' from *What Van?* and 'Best Pick-up' at the British Insurance Vehicle Security Awards. The Amarok is also *4x4 Magazine's* 'Pick-up of the Year'.

To cap it all, Volkswagen Commercial Vehicles topped the *Fleet News* FN50 Reliability Survey as the 'Most Reliable Van Manufacturer', with the Caddy, Transporter and Crafter all in the top six.

These awards recognise and prove that our promise to you is truly alive and well. That promise is to bring you products that are more versatile, reliable, efficient and better value for money than ever.



### Caddy Match sells out fast

The limited-edition Caddy Match – packed with a wealth of the most popular options – was a huge hit before orders closed on April 30. Make sure you don't miss the next special edition – follow our Twitter feed at [Volkswagen\\_CV](#)



### BlueMotion Technology is here

BlueMotion Technology offers increased fuel efficiency and reduced carbon emissions, and it's available on most models in our range. To find out how BlueMotion Technology can help cut your fuel bills, turn to pages 22-25 or ask your Van Centre for details.



## Finance that makes buying your vehicle easy

Getting your hands on a new van or passenger carrier from Volkswagen Commercial Vehicles could be even more affordable – and easier – than you think.

We've got a great range of finance deals that allow us to tailor a solution to the needs of your business and your pocket. That might be a lower initial deposit, or regular, fixed monthly payments that include pre-planned costs

for servicing and maintenance. It all helps you know exactly how much your vehicle will cost now and over the long term.

We have special finance offers, too, which offer you even more value for money, and they're regularly updated. You can find all the latest deals at [www.volkswagen-vans.co.uk](#), or pop into your local Van Centre to find out how we can help you.



### Get connected with us online

We've got lots of ways to stay up to date with all that's going on in the world of Volkswagen Commercial Vehicles.

Sign up to Van Mail for the latest news and finance offers, or follow us on Twitter and like us on Facebook for a great mix of news, tips and exclusive competitions.

Our YouTube channel is packed with useful and fun videos, too. To stay connected, just add the links below to your browser's favourites.



## New trims offer outstanding value

Now there's even more choice for Caddy and Transporter buyers, thanks to the introduction of new trims that offer a great pack of features at one easy price.

That makes buying a van with a high level of specification really simple and delivers you great value for money.

On Transporter panel vans and kombis, and Caddy panel vans,

Trendline and Highline trims bring extra features to the already well-appointed standard model. On the Transporter, you can also go for the ultra-high-level Sportline trim to really mark out your van and your business from the pack.

If you need to add even more features, there's an extensive list of factory-fit options and Add On accessories.



### Get even more with Add Ons

Add Ons is Volkswagen Commercial Vehicles' range of accessories, with lots of work, technology and leisure products that can be fitted by your Van Centre at any time. See page 57 for more details.

Contact us now: To find your local Van Centre, get a brochure for a different model, or book a test drive: 0800 717131 [www.volkswagen-vans.co.uk](#)

Get connected: [Volkswagen\\_CV](#) [VolkswagenCommercialVehiclesUK](#) [vwcommercialvehicles](#) [www.volkswagen-vans.co.uk/vanmail](#)

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All your van-buying questions answered

What is it like to drive? > p10

Which model is right for me? > p14

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How much does it cost? > p30

What options can I add? > p36

What are the facts and figures? > p58

Vehicles shown on the following pages may contain factory-fitted options that are available at an additional price



**Work out how much it costs**  
Use our handy checklist to track all the options of the vehicle and get on top of the costs. Then take this page into your Volkswagen Crafter.

Keep track of your costs	
Item	Cost
Vehicle	
Engine	
Options	
Delivery	
Registration	
Insurance	
Other	
<b>Total</b>	

**Add it all up...** Keep track of your vehicle, engine and option choices using our handy checklist – you'll find it inside the back cover



"Our Crafter is so easy to drive, and it's equally suited to long-haul trips or city driving"  
Paul Reynolds and Damian Wright, Ad Hoc Event Bars



"I use my Crafter for long and short journeys. The seats are great for both, including my hour-and-a-half journey home"  
Dave Vyse, Pimlico Plumbers

# Driving

Get from A to B easily and in comfort



"It's like driving a much smaller vehicle. The gearbox is easy and the steering makes manoeuvring at low speeds a piece of cake"  
Fred James, Minibus Options

Want to book a test drive? Contact your nearest Van Centre, visit [www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk) or call us on 0800 717131

## Size that's easy to handle

Moving large loads has never been so easy. The Crafter blends huge cargo space with advanced engines and fine driving manners

**B**ig loads need a big van – and that used to mean a big effort to drive it. Not any more – the Crafter's easy-shift gearbox, advanced TDI engines and clever suspension make driving easier than ever.

### Easy to drive anywhere

Whether it's fast, inter-city deliveries or round-town drop-offs, the Crafter helps you to arrive stress-free every time. Its suspension is ultra-robust for heavy loads, yet forgiving enough to keep you comfortable.

As well as this, each of the efficient turbo-diesel engines produces lots of torque, so they need fewer gear changes, which keeps clutch-foot fatigue at bay. When you do have to change gear, the dash-mounted gear stick is slick to use, and power steering means the Crafter is easy to drive on the motorway or in the city.

### Safety comes built in

Nothing is more important than keeping you and your load safe, so every Crafter comes with a range of safety aids – and most are fitted as standard.

Volkswagen's advanced ESP (Electronic Stabilisation Programme) works with features such as ABS (Anti-lock

Braking System), Electronic Brakeforce Distribution (EBD) and TCS (Traction Control System) to improve your van's stability. It even takes its load into account.

### Start/stop saves fuel

Start/stop can cut your fuel bills (and emissions) even further. This stops the engine when you're waiting at a queue or at traffic lights and restarts it when you're ready to move off. It's standard on BlueMotion and BlueMotion Technology models (see page 22 for more information) and is an option on other models.

Whatever kind of driving you do, the Crafter makes it simple, thanks to great engines and fantastic driver aids

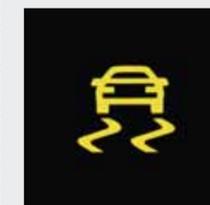


### Driving tech explained



#### Cruise control

Optional cruise control reduces the work the driver has to do to maintain the vehicle's speed. It can also help to reduce fuel consumption, because the van's speed doesn't fluctuate.



#### What is ESP?

Electronic Stabilisation Programme (ESP) uses many of the Crafter's safety systems to help keep your van stable if you have to make any emergency manoeuvres.

# A comfortable, convenient cabin

Whatever job you do, the Crafter's cab is built to suit you. That means loads of space, superb levels of comfort and clever features that fall easily to hand

**W**e know that your van has to be a jack-of-all-trades – delivery vehicle and mobile office. That's why the Crafter's cab is designed to fit around you, with equipment that makes your daily work that little bit easier.

### Tailor-made to suit you

No matter whether you're doing round-town drop-offs or putting in serious motorway miles, the Crafter helps you stay comfortable. With seats that adjust for rake, reach and height, you'll always find a position that's right for you, while power steering makes it easy to manoeuvre your van in town. The dash-mounted, easy-to-shift gear lever falls perfectly to hand, too.

### In touch on the move

Your clients need to be able to reach you and you need to be able to reach them. That's why we offer optional Bluetooth connectivity, allowing you to connect your phone and speak when on the move. With a selection of high-quality audio and satellite-navigation systems to choose from, you can also keep yourself entertained and on the right road wherever you are going.



Electric windows are standard, while you can opt for electric mirrors

An optional reversing camera with its dash-mounted 7" monitor lets you see how precisely you're positioning your Crafter. It's great for avoiding bumps.



"Our drivers have been very happy with the Crafter and impressed with its performance, driver comfort and features"  
Jac Rider,  
Rayotec Solar Energy Systems

### Ultra-clear dashboard

All the controls are designed to be easy to use, so you stay focused on the road. **Want more?** Pick a multi-function steering wheel – it lets you operate a range of systems, such as the radio, without taking your hands off the wheel. See page 50.



### Great sound

As standard, every Crafter comes with an RCD 2001 radio with a single CD player. **Want more?** Go for a radio upgrade – we've got a great choice of audio and sat-nav systems. See page 40.

### Electric windows

Crafters have electric windows as standard for your convenience. **Want more?** Choose electric mirrors. You'll never have to stretch over to the passenger side to adjust the mirror again. Turn to page 56 to learn more.

### Seating for three

Crafters come with a driver's seat and a dual seat for passengers. **Want more?** Pick a different seating option. We've got lots, including heated seats and more. See page 52.



## Plenty of places to store your stuff

WORKING VEHICLES DON'T just carry the load in the rear – the cab carries the clutter that fills your working day, too. That means invoices, drinks, laptops and more. You'll find lots of clever storage areas in every Crafter – five drinks holders, a big glove compartment, an overhead storage area and storage places in the doors, passenger seat, offside step, centre console and dash.



**Your local Van Centre can help you choose the right options for you. Find your nearest one on [www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk), or call 0800 717131**

# Loading

Roomy cargo bays and useful features that make life easy



## Great access, lots of options

Thanks to its low floor height (670mm) and the widest sliding side door in its class\* (1.3m), cargo couldn't be easier to load and unload in the Crafter. There's also a wide choice of roof, side- and rear-door configurations, and lots of other options to help you customise your cargo bay. See pages 42-49 for more.

\* Correct at time of going to press

## Crafter panel van

# Loads of space

How tall? How long? How heavy? Whatever it is, the Crafter can handle it, thanks to a wide choice of load lengths and heights

**W**ith three wheelbases, two roof heights, four body lengths and a payload of up to 2.7 tonnes, there's a Crafter for almost any load. That means you can deliver the goods, whatever they are, wherever they're needed.

### Huge loads, plenty of choice

It's the versatility of the Crafter that makes it so appealing – even the smallest model has a huge load bay that will take cargo up to 2.6m long, a generous payload (1,544kg) and a 7.5m<sup>3</sup> load volume. If you need more, payloads go up to 2,693kg (medium-wheelbase model) and load lengths and volumes extend to the long-

wheelbase Maxi model, which has the longest cargo space in its class\* (4.7m) and a 17m<sup>3</sup> load volume.

Whichever you pick, all have a 1.3m-wide sliding side door – the widest in its class, and more than wide enough for a standard Euro pallet. You also get two load-lashing rings on the B-pillar and between six and 12 on the floor (depending on the wheelbase).

### Configure it to suit your needs

Tailoring your Crafter to suit your precise needs is easy. We've got roof bars or towing accessories to increase your load-carrying capacity, plying to protect the load area, and load-lashing and storage options.



"We can get a ridiculous amount of stuff in the back – four modular bars, a marquee, a chiller, draft beer pumps and all the drinks and glasses we need"

Paul Reynolds and Damian Wright, Ad Hoc Event Bars



### Sizing your load

A Euro pallet measures 0.8m x 1.2m – that means you could fit up to five stacks of them in a Crafter

### Next Steps...

- £ For vehicle prices, see page 30 >
- +
- For a full range of factory-fit options, see page 36 >
- ⊕
- For full dimensions and weights, see page 58 >

## The range: Crafter panel van



\* Correct at time of going to press

# Loading

Crafter window van

# Great for eight

With versatile seating for up to eight passengers and room for all their luggage, the Crafter window van is a practical, economical people-carrier

From crew duties to private hire, the Crafter window van takes it all in its stride. It's quiet and comfortable for drivers and passengers alike, there's plenty of room for all types of luggage, and you can configure the seating in a variety of ways.

### Versatile interior

With a range of seating possibilities, you can build your Crafter to suit your own requirements. Whichever model you pick, there's plenty of luggage space, so even if you're doing busy runs to the airport, you'll have lots of room for suitcases, rucksacks and sports equipment. The supportive seats bring all the comfort you'd expect from a Volkswagen, and all have adjustable, three-point, inertia reel seatbelts.

You can also build wheelchair access into your Crafter window van through one of our accredited converters – just ask your Van Centre for more details.



### Keeping cool

You can keep all your passengers cool with air-conditioning – see page 51 for details

### Space for all needs

The Crafter window van comes in two wheelbases (medium and long) and with two roof options. A high roof comes as standard to give your passengers lots of headroom and to accommodate tall items of luggage. However, if where you drive involves lots of height restrictions – car parks or building canopies, for example – a low roof is available as an option.

### Customised to suit you

If you need a window van with specific facilities, we can make that happen. We've sourced a selection of coachbuilders across the country as our accredited converters, so whether you need a mobile cocktail bar, passenger-bus conversion or specialist catering vehicle, they'll carry out whatever you need through our Engineered For You™ scheme. Turn the page to learn more or ask your nearest Van Centre for details.



### Plenty of seating options

You can specify your Crafter window van to have the combination of seating and luggage space that suits your needs. Three rear-seat packs are available that allow you to seat up to eight passengers. You can also specify cab seats that are heated, can swivel or have lumbar support.



"Our Crafter has a secure cargo area for guitars, amps, drums and other kit, yet the passenger area can seat six people in comfort – and there's still room for two roadies in the front"

Jason Sinclair, tour manager, Good 2 Go Tours

### The range: Crafter window van

#### Medium wheelbase

High roof  
Load volume: 10.5m<sup>3</sup>  
Payload: 1,321kg  
Seats: up to 8



Load length: 3,265mm

#### Long wheelbase

High roof  
Load volume: 14m<sup>3</sup>  
Payload: 1,138kg  
Seats: up to 8



Load length: 4,300mm

### Next Steps...

£ For vehicle prices, see page 30

+ For a full range of factory-fit options, see page 36

For full dimensions and weights, see page 58

Want to find out more?  
Ask your nearest Van Centre, call 0800 717131 or visit [www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk) to get a brochure



You can have up to three rows of seats in the rear of your Crafter window van and still have plenty of space for luggage

## Loading

Chassis cab, dropside and tipper

# Versatile and tough

Thanks to huge payloads and a cargo area that can be customised to suit your needs, the Crafter chassis cab works as hard as you do

Sometimes, a panel van just won't do – you might need a highly specialised load area, or perhaps what you carry won't fit in the back of a panel van. If that sounds like you, the Crafter chassis cab models provide the heavy-duty practicality you need.

### Take passengers, too

The Crafter chassis cab is available with either a single cab that seats up to three people or a double cab that seats up to seven, and you have an extensive range of options, such as towing accessories for pulling heavy plant and trailers. Your local Van Centre can also help you equip your van with the kit that's right for you.



### Take it all on board

The Crafter's factory-fit dropside and tipper bodies feature a galvanised steel sub-frame, resin-coated birch plywood deck and anodised aluminium side and tail panels. All three sides can be opened, making it easy for you to load or unload cargo. There are also lashing points outside the loading area for securing your cargo.



## CHASSIS CAB, DROPSIDE AND TIPPER

### Engineered To Go™

#### Off-the-shelf solutions to suit you

Volkswagen's Engineered To Go™ scheme includes a variety of ready-to-go dropside bodies manufactured specifically for Volkswagen by leading bodybuilders Aire and Ingimex. Their products are recognised for their quality and durability – benefits that enhance your van's resale value. With payloads of up to 3,022kg, they're ready for any tough job.

#### Dropside and tipper

The Crafter range includes a choice of hard-wearing, corrosion-resistant dropside or tipper bodies which gives you the ability to move large amounts of tools and plant. The practicality of dropside and tipper vehicles is enhanced with the choice of single-cab or double-cab models. With the double cab, you can carry up to six passengers.



### Engineered For You™

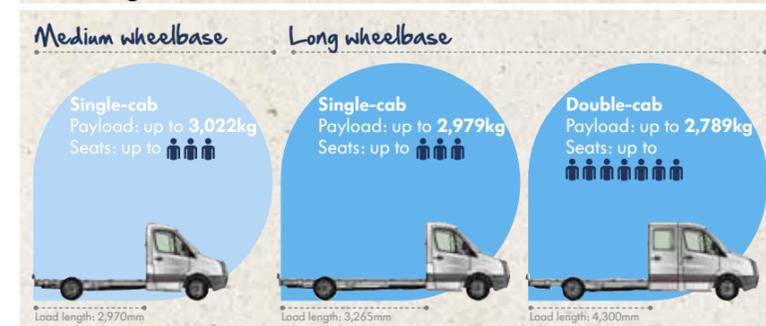
#### Need something more specific?

If none of our off-the-shelf conversions is quite right, try our Engineered For You™ scheme. All conversions under this scheme meet Volkswagen's exacting standards,

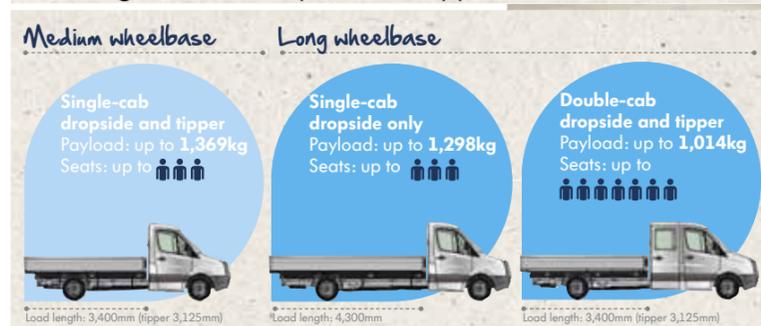
and each one comes with a warranty and aftersales support that's identical to the rest of the vehicle. This means you get the van you want with the quality and back-up you expect from Volkswagen.



### The range: Crafter chassis cab and double cab



### The range: Crafter dropside and tipper



### Next steps...

- £ For vehicle prices, see page 30 >
- +
- For a full range of factory-fit options, see page 36 >
- +
- For full dimensions and weights, see page 58 >

# Engines

Technology that helps to cut fuel bills and lower emissions



"We're impressed by how fuel-efficient the Crafter is. Driving right across the country from Bristol to Twickenham uses only half a tank"

Paul Reynolds and Damian Wright, Ad Hoc Events Bars

## Intelligent power to drive you on

The Crafter's advanced 2.0-litre TDI engines are strong enough to get the job done, while keeping fuel bills to a minimum

Fuel is only ever likely to get more expensive, so our engines are designed to bring you more power while using less fuel than ever before.

At the heart of the Crafter's impressive performance is a choice of flexible, economical turbo-diesel (TDI) engines. Each delivers outstanding power yet keeps fuel consumption and emissions to a minimum.

Take the Crafter's 109PS engine, for example. With 300Nm of torque, it has plenty of pulling power to move heavy loads even at low revs, yet it returns up to

32.8mpg (combined) and keeps CO<sub>2</sub> emissions as low as 226g/km. Need more? The 163PS has up to 400Nm, yet still manages 35.8mpg and produces just 208g/km.

### BlueMotion know-how

If you want to improve fuel efficiency and cut emissions even further, you can always add BlueMotion Technology to your engine package. Alternatively, you can go for the hugely efficient BlueMotion model. To find out more, simply turn the page.

### Engine specifications

See page 58 for full engine data



### Why torque matters

Torque is often more important than power when it comes to an engine's performance. If you carry heavy cargo often, pick an engine with lots of torque. It will move a heavy load from a standing start better than one with less torque, and keep it moving more easily. A torquey engine may even use less fuel, because you won't need to rev it as much to get the best out of it.



#### Add a sat-nav

A sat-nav system can plot shorter routes and prevent you making wrong turns – some can even navigate around traffic jams. It all helps cut fuel consumption.



#### Driver training

Driver training can teach you to drive more safely and more economically. Ask the Freight Transport Association ([www.fta.co.uk](http://www.fta.co.uk)) for details on a course to suit you.

### Top tips to help you save fuel

Cutting fuel use isn't just about engine technology – it's also about being clever. Follow our four tips to make your van as economical as possible.

#### Use your van's gearshift indicator

A gearshift indicator is fitted to all Transporters. It helps you change gear at the most efficient times, which cuts fuel use and lowers emissions.



#### Check your tyres

Up to 20% of a vehicle's fuel consumption is used in overcoming the tyres' rolling resistance. It's even more if your tyres are underinflated, so check them regularly.



# More miles, less impact

BlueMotion Technology lowers your running costs and your van's CO<sub>2</sub> emissions, and it's available on the Crafter range

At Volkswagen, we're just as keen as you are to reduce how much carbon dioxide our vehicles emit. We're also just as aware that fuel costs are a significant burden on van drivers and their businesses, so improving our vehicles' efficiency only helps to deliver even better value to you. That's why we've introduced BlueMotion Technology to the Crafter range.

## The power of technology

All Crafters that carry the BlueMotion Technology badge include our energy-saving solutions – start/stop, low-rolling-resistance tyres, energy recuperation and

cruise control – as standard. Together, they create instant fuel savings and lower CO<sub>2</sub> emissions. The benefit to you is money – and time – saved at the pumps.

## Three engines, all the options

BlueMotion Technology can be added to three Crafter engines – the 109PS, 143PS and 163PS versions. The 163PS engine delivers combined fuel consumption of up to 37.2mpg with emissions of just 199g/km.

Another benefit of BlueMotion Technology is that the savings come without compromise, because you can add almost any factory-fit options you like – your Van Centre can help you choose the best ones for you.



## BlueMotion Technology specifications

See page 58 for full engine data



## How BlueMotion Technology works to lower your fuel bills and CO<sub>2</sub> emissions

BlueMotion Technology is available as an engine option on most Crafter vans, and is made up of four elements. Together, they make significant reductions in fuel consumption and CO<sub>2</sub> emissions, which keeps money in your pocket and reduces our impact on the world around us. Here you can learn more about these elements and what they do.

### Cruise control

By keeping your van at a constant speed, cruise control saves fuel that would normally be wasted when your speed fluctuates. It's especially useful for driving over long stretches, because it stops your speed creeping up unintentionally and reduces driver stress.



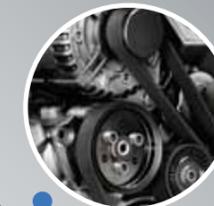
### Low-rolling-resistance tyres

Fitting tyres with low rolling resistance means that the engine doesn't have to work as hard to get your van moving – or keep it moving. It all helps to save fuel and reduce carbon emissions.



### Start/stop

Start/stop allows you to save fuel at traffic lights. When you stop, put your van in neutral, release the clutch and the engine automatically switches off, saving fuel and reducing emissions. When you're ready to go, depress the clutch and the engine starts up again.



### Energy recuperation

When braking, energy during deceleration is wasted. Our energy recuperation system uses some of that momentum to turn the alternator and charge the battery. If the battery is well-charged, the engine has to do less work turning the alternator to keep it topped up. This cuts fuel use and emissions.



# The ultimate in efficiency

The Crafter BlueMotion is the most economical Crafter we've ever built

The Crafter BlueMotion brings a new level of efficiency to the Crafter range. As well as using all of the BlueMotion Technologies, every aspect of its specification has been optimised to reduce weight and improve aerodynamics. That means you benefit from impressive fuel-efficiency figures of up to 39.8mpg (combined) – that's 7mpg better than a standard Crafter – and incredibly low emissions of just 187g/km.

It's all been achieved without any compromise whatsoever on the Crafter's load-carrying capabilities – you still get the same payloads and dimensions as the equivalent standard Crafter.

Up to **21%** more efficient

The Crafter BlueMotion offers up to 21% improved fuel economy over the standard 2.0TDI 109PS – that's 7mpg (depending on your driving style)

## BlueMotion takes you further

One tank of fuel can take a short-wheelbase Crafter CR30 2.0TDI 109PS from Land's End to Dumfries in southern Scotland – impressive. A BlueMotion Technology model can go on even further to Kilmarnock, while a BlueMotion model will power you on past Perth.

109PS Standard = 541 miles.  
 109PS BlueMotion Technology = 560 miles.  
 109PS BlueMotion = 657 miles.  
 (Comparison based on combined fuel economy figures)



### 1 SAME GREAT LOAD SPACE

The Crafter BlueMotion is just as user-friendly as any other Crafter – with its short wheelbase, it's pretty compact, yet it can still carry up to 1,019kg and loads as long as 2.6m.

### 2 CRAFTER BLUEMOTION

The Crafter BlueMotion contains all our BlueMotion technologies: start/stop, energy recuperation, low-rolling-resistance tyres and cruise control.

### 3 ECONOMICAL ENGINES

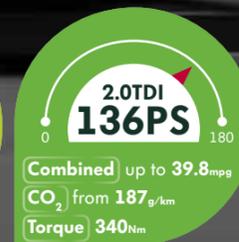
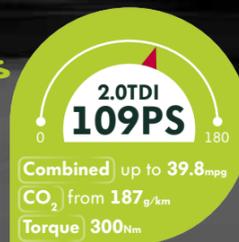
The 2.0-litre TDI engine brings fuel economy of 39.8mpg (combined) and CO<sub>2</sub> emissions of 187g/km, yet with 136PS, it still has plenty of power.

### 4 PLENTY OF OPTIONS

The Crafter BlueMotion has almost the same extensive range of options as the rest of the Crafter range, letting you customise your van. A few are limited due to the BlueMotion model's ultra-efficient design, but your Van Centre can help you choose the right ones for you.

## BlueMotion specifications

See page 58 for full engine data



# Full support right from the start



"For me, my van is like any other tool I use: the less I have to think about it, the better. Using a Volkswagen has been so hassle-free"

Gary McKee, Miele

We want to make sure that using your van is as hassle-free and cost-efficient as possible, so every vehicle comes with a three-year warranty and a choice of finance, servicing and insurance options. It all helps to keep the big issues covered



## A three-year warranty that lasts up to 100,000 miles

All Crafters get a three-year, unlimited-mileage warranty – and so do any factory-fit options that you buy. The vehicle warranty is made up of:

- A two-year manufacturer's warranty with unlimited mileage
- A third-year Van Centre warranty, with unlimited mileage

## Want cover for longer?

You can extend your vehicle warranty online or by phone. You can choose Comprehensive or Major Component cover and either one-off or monthly payments. Call **0845 641 9712** or visit [www.volkswagencvwarranty.co.uk](http://www.volkswagencvwarranty.co.uk) for details.



## Service options designed to fit your business perfectly

It's only natural that you want to keep your vehicle running at its best. Getting it serviced at a Volkswagen Van Centre is a great way to ensure that's exactly what happens. However, when it comes to servicing, we know every business has different needs. That's why we've developed three different service options for you to choose from:

- Pay Monthly
- Pay Upfront
- Pay On-Demand

Whichever suits your business best, you can rest assured that when you book in your vehicle, it'll be looked at by Volkswagen-trained technicians and they'll use only Volkswagen quality parts. What's more, there's a two-year warranty on the parts and one on labour.

## For more details

visit [www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk), or call **0800 717131** to learn more.



## Volkswagen Insurance keeps you covered\*

Volkswagen Commercial Vehicle Insurance can provide you with cost-effective, comprehensive motor insurance. Look at some of the benefits:

- Seven-day free cover to allow you to drive your vehicle away knowing it's insured
- All repairs performed by approved repairers
- Volkswagen quality parts on all repairs
- Courtesy vehicle provided during repair following an accident
- Cover for breakage and damage to glass
- Tools-in-transit cover (up to £1,000)
- In-vehicle personal belongings cover (up to £500)
- Vehicle recovery
- 60-day European Union cover
- Legal expenses cover up to £100,000

We also offer a range of gap insurance products. These help you replace your vehicle or protect you from any financial shortfall if it is written off.

## For more details

visit [www.insurewithvwcv.co.uk](http://www.insurewithvwcv.co.uk), call **0800 316 7896** or pop into your Van Centre and ask for a Flexible Finance brochure.

\* Terms and conditions apply

"If your van's not working, you're not working. That's why we're here to help"



## Flexible Finance that makes things affordable

We can also make buying a new van more affordable in the first place. Speak to us about our selection of finance options, which include:

- Contract hire
- Finance lease
- Lease purchase
- Hire purchase

## For more details

visit [www.volkswagen-vans.co.uk/finance](http://www.volkswagen-vans.co.uk/finance) or pick up our Flexible Finance brochure at your nearest Van Centre.



## Three years' Roadside Assistance

Sometimes, the unexpected happens. If it does, your new Crafter comes with an unlimited-mileage recovery and assistance package. It lasts the same three years as your warranty and operates 24 hours a day, 365 days a year.

Cover is available across the UK and most of Europe. Our fully trained technicians can diagnose most problems at the roadside and they use Volkswagen quality parts.

## Learn more

Visit your Van Centre to get a Volkswagen Roadside Assistance handbook, visit [www.volkswagen-vans.co.uk/aftersales/roadside-assistance](http://www.volkswagen-vans.co.uk/aftersales/roadside-assistance) or call **0800 77 71 72**



## Van Centres – always there for you

Our dedicated Van Centre network is the backbone of everything we do, with more than 100 Van Centres and Authorised Repairers throughout the UK

Our Van Centre network offers a wide range of services, from MOTs to accessories, servicing to fully fitted parts. Not only that, but we use Volkswagen quality parts and you get dedicated staff who understand your vans intimately. So pop in for a coffee and a chat, and find out what your Van Centre can do for you.

Turn the page to learn more about our Van Centre network

# 7 ways your Van Centre can help you right now

Make full use of your nearest Van Centre – it's full of Volkswagen experts who know your vehicle better than anyone and who can help you to get the best out of it



## Quality servicing you'd expect at a price you wouldn't

Unpredictability and moving goalposts are part of life for a modern business, making it difficult to predict how many miles your vehicle will do in a year, or how long you'll need to keep it. Our National Service Pricing is designed for customers who need the flexibility of being able to book their vehicle in for a service whenever it needs it. When you do, our technicians will do everything necessary to ensure that your vehicle is back on the road, working hard for your business, as soon as possible.



Always on hand to help

## Picking a van that's perfect for your needs

We know that choosing your next van or passenger carrier is a big decision. You want a vehicle that works as hard as you do, both now and for the long-term – one that's versatile, cost-effective and reliable. We're here to help make your choice easier.

Our Van Centre experts can offer advice on every model in the range and help you pick the right vehicle and factory-fit options for your business. They can also advise you on the best finance packages to ensure that your payments make financial sense.



## Express Visual Checks – peace of mind for free

Your Van Centre or Authorised Repairer can give your vehicle a free, 29-point Express Visual Check for complete peace of mind. You'll be given a comprehensive report, with the results clearly explained, and your technician will talk you through what work may need to be done in the future, so you can plan ahead and budget for it. If something needs urgent attention, you can get a precise quote before any work is done – and all the Volkswagen parts are covered by a two-year warranty.

## Accessories designed to help you get more from your van

Perhaps you've bought a van and your needs have changed – maybe you need a towbar or a roof rack, or perhaps you want to give your van some extra style. That's where Add Ons comes in. Add Ons is an extensive range of Volkswagen-approved accessories, available to buy and be fitted at your local Van Centre. We've got everything from towbars to tailgate spoilers, load nets to leather seats and sat-nav systems to stunning alloy wheels.



## Fast, hassle-free van rental for one-off jobs

Need another van for just a short while? We can hire you any vehicle from our fleet – Caddy, Transporter or Crafter – or passenger-carrier versions of the Transporter and Crafter if you need to move people.

For more information, call the Van Rental team on 01908 467450



## Fully fitted parts for a fixed price – and not a penny more

The pricing of all our Volkswagen quality parts is straightforward and clear, so you know exactly how much you're paying. Even better, when they're fitted by trained technicians at a Van Centre or Authorised Repairer they come with two years' warranty and 12 months warranty on labour. If your van is over five years old, ask us about our Economy Parts range. This is a great-value way to help keep your vehicle 100% Volkswagen – it uses high-quality parts that come with a two-year warranty.

## Taking the worry out of tyres

Why run around looking for a fitter who has your tyres in stock? Let us fit new tyres when your van is in for its service and it'll keep your van off the road for less time. We have a huge range of tyres for all Volkswagen vans, from economy to premium brands, including winter tyres.



## What else can we do?

Loads! Just pop into any Van Centre and ask us. For example, we may be able to point you to a local signwriter, recharge your air-conditioning, or answer any queries about your vehicle. Whatever it may be, we're here for you.



To find your nearest Van Centre, visit [www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk) or call 0800 717131

# Prices

Every Crafter van listed. All the prices you need

Want to work out how much your van costs? Use our tracker on the back cover



Every Crafter has an On The Road package that covers all your basic costs

On The Road (OTR) package	CR35	CR50
First registration fee	£55.00	£55.00
Delivery to Van Centre	£565.00	£565.00
VAT	£117.00	£117.00
Vehicle Excise Duty (12 months)	£215.00	£165.00
Number plates	£20.00	£20.00
Basic OTR (ex VAT)	£855.00	£805.00
<b>Total OTR price</b>	<b>£972.00</b>	<b>£922.00</b>

## Crafter panel van

Model	Engine/transmission	Basic (ex VAT)	Total (inc VAT)	Total RRP including OTR*		Insurance group†
				(ex VAT)	(inc VAT)	
<b>Panel van - short wheelbase</b>						
CR30	2.0TDI 109PS	£21,050.00	£25,260.00	£21,905.00	£26,232.00	8E
	2.0TDI 136PS	£22,050.00	£26,460.00	£22,905.00	£27,432.00	TBC
CR35	2.0TDI 109PS	£24,150.00	£28,980.00	£25,005.00	£29,952.00	10E
<b>Panel van - medium wheelbase (high roof)</b>						
CR35	2.0TDI 109PS	£25,750.00	£30,900.00	£26,605.00	£31,872.00	10E
	2.0TDI 136PS	£26,750.00	£32,100.00	£27,605.00	£33,072.00	10E
	2.0TDI 143PS	£27,150.00	£32,580.00	£28,005.00	£33,552.00	10E
	2.0TDI 163PS	£27,650.00	£33,180.00	£28,505.00	£34,152.00	10E
CR50	2.0TDI 109PS	£29,750.00	£35,700.00	£30,555.00	£36,622.00	N/A
	2.0TDI 143PS	£31,150.00	£37,380.00	£31,955.00	£38,302.00	N/A
	2.0TDI 163PS	£31,650.00	£37,980.00	£32,455.00	£38,902.00	N/A
<b>Panel van - long wheelbase (high roof)</b>						
CR35	2.0TDI 109PS	£26,400.00	£31,680.00	£27,255.00	£32,652.00	10E
	2.0TDI 136PS	£27,400.00	£32,880.00	£28,255.00	£33,852.00	10E
	2.0TDI 143PS	£27,800.00	£33,360.00	£28,655.00	£34,332.00	10E
	2.0TDI 163PS	£28,300.00	£33,960.00	£29,155.00	£34,932.00	10E
CR50	2.0TDI 109PS	£30,400.00	£36,480.00	£31,205.00	£37,402.00	N/A
	2.0TDI 143PS	£31,800.00	£38,160.00	£32,605.00	£39,082.00	N/A
	2.0TDI 163PS	£32,300.00	£38,760.00	£33,105.00	£39,682.00	N/A
<b>Panel van - long wheelbase maxi (high roof)</b>						
CR35	2.0TDI 109PS	£27,000.00	£32,400.00	£27,855.00	£33,372.00	10E
	2.0TDI 136PS	£28,000.00	£33,600.00	£28,855.00	£34,572.00	10E
	2.0TDI 143PS	£28,400.00	£34,080.00	£29,255.00	£35,052.00	10E
	2.0TDI 163PS	£28,900.00	£34,680.00	£29,755.00	£35,652.00	10E
CR50	2.0TDI 109PS	£31,000.00	£37,200.00	£31,805.00	£38,122.00	N/A
	2.0TDI 143PS	£32,400.00	£38,880.00	£33,205.00	£39,802.00	N/A
	2.0TDI 163PS	£32,900.00	£39,480.00	£33,705.00	£40,402.00	N/A

\* For full details of VED (Vehicle Excise Duty) bands and other costs included in the On The Road package, please ask your Van Centre.  
† As advised by the Association of British Insurers (ABI). Please see [www.thatcham.org/abigrouprating](http://www.thatcham.org/abigrouprating) for more information.

## Crafter BlueMotion Technology panel van

Model	Engine/transmission	Basic (ex VAT)	Total (inc VAT)	Total RRP including OTR*		Insurance group†
				(ex VAT)	(inc VAT)	
<b>BlueMotion panel van - short wheelbase</b>						
CR30	2.0TDI 109PS	£21,525.00	£25,830.00	£22,380.00	£26,802.00	TBC
	2.0TDI 136PS	£22,525.00	£27,030.00	£23,380.00	£28,002.00	TBC
<b>BlueMotion Technology panel van - medium wheelbase (high roof)</b>						
CR35	2.0TDI 109PS	£26,100.00	£31,320.00	£26,955.00	£32,292.00	10E
	2.0TDI 143PS	£27,500.00	£33,000.00	£28,355.00	£33,972.00	10E
	2.0TDI 163PS	£28,000.00	£33,600.00	£28,855.00	£34,572.00	10E
<b>BlueMotion panel van - long wheelbase (high roof)</b>						
CR35	2.0TDI 109PS	£26,750.00	£32,100.00	£27,605.00	£33,072.00	10E
	2.0TDI 143PS	£28,150.00	£33,780.00	£29,005.00	£34,752.00	10E
	2.0TDI 163PS	£28,650.00	£34,380.00	£29,505.00	£35,352.00	10E



Finance that makes buying a Volkswagen even more affordable

Our extensive range of finance packages can make driving a Volkswagen van a reality. Speak to us today – you may be surprised at how much you can afford.

Find the nearest Van Centre to you, call us on 0800 717 131 or visit [www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk)

## Crafter window van



Model	Engine/transmission	Basic (ex VAT)	Total (inc VAT)	Total RRP including OTR*		Insurance group†
				(ex VAT)	(inc VAT)	
<b>Window van - medium wheelbase</b>						
CR35	2.0TDI 109PS	£26,350.00	£31,620.00	£27,805.00	£33,192.00	TBC
	2.0TDI 136PS	£27,350.00	£32,820.00	£28,805.00	£34,392.00	TBC
<b>Window van - long wheelbase</b>						
CR35	2.0TDI 109PS	£27,000.00	£32,400.00	£28,455.00	£33,972.00	TBC
	2.0TDI 136PS	£28,000.00	£33,600.00	£29,455.00	£35,172.00	TBC



*Lots of finance options to suit your needs*

Now you've chosen a Volkswagen to be part of your team, let's create a finance package that's tailored to the needs of your business. Have a look at the Flexible Finance brochure to find out more.



*Deposits that may help you own a van sooner than you think*

Don't worry if you can't afford to put down a significant deposit. All our plans have the flexibility to fit with what you can afford - and when you can afford it.

## Crafter chassis and double cab



Model	Engine/transmission	Basic (ex VAT)	Total (inc VAT)	Total RRP including OTR*		Insurance group†
				(ex VAT)	(inc VAT)	
<b>Chassis cab - medium wheelbase</b>						
CR35	2.0TDI 109PS	£24,200.00	£29,040.00	£25,055.00	£30,012.00	10E
	2.0TDI 136PS	£25,200.00	£30,240.00	£26,055.00	£32,212.00	10E
	2.0TDI 143PS	£25,600.00	£30,720.00	£26,455.00	£31,692.00	10E
	2.0TDI 163PS	£26,100.00	£31,320.00	£26,955.00	£32,292.00	10E
C50	2.0TDI 109PS	£27,200.00	£32,640.00	£28,005.00	£33,562.00	N/A
	2.0TDI 143PS	£28,600.00	£34,320.00	£29,405.00	£35,242.00	N/A
	2.0TDI 163PS	£29,100.00	£34,920.00	£29,905.00	£35,842.00	N/A
<b>Chassis cab - long wheelbase</b>						
CR35	2.0TDI 109PS	£24,800.00	£29,760.00	£25,655.00	£30,732.00	10E
	2.0TDI 136PS	£25,800.00	£30,960.00	£26,655.00	£31,932.00	10E
	2.0TDI 143PS	£26,200.00	£31,440.00	£27,055.00	£32,412.00	10E
	2.0TDI 163PS	£26,700.00	£32,040.00	£27,555.00	£33,012.00	10E
CR50	2.0TDI 109PS	£27,800.00	£33,360.00	£28,605.00	£34,282.00	N/A
	2.0TDI 143PS	£29,200.00	£35,040.00	£30,005.00	£35,962.00	N/A
	2.0TDI 163PS	£29,700.00	£35,640.00	£30,505.00	£36,562.00	N/A
<b>Double cab</b>						
CR35	2.0TDI 109PS	£26,250.00	£31,500.00	£27,105.00	£32,472.00	10E
	2.0TDI 136PS	£27,250.00	£32,700.00	£28,105.00	£33,672.00	10E
CR50	2.0TDI 109PS	£29,250.00	£35,100.00	£30,055.00	£36,022.00	N/A



*Finance plans with fixed costs help you budget for the life of your vehicle*

With fixed monthly rental costs, Contract Hire is perfect if you want to budget for the future. You can also include a service and maintenance plan with your agreement to ensure there's no unforeseen expenditure.

*Find the nearest Van Centre to you, call us on 0800 717 131 or visit [www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk)*

## Crafter dropside and tipper



Model	Engine/transmission	Basic (ex VAT)	Total (inc VAT)	Total RRP including OTR*		Insurance group†
				(ex VAT)	(inc VAT)	
<b>Crafter dropside</b>						
<b>Medium wheelbase</b>						
CR35	2.0TDI 109PS	£26,325.00	£31,590.00	£27,180.00	£32,562.00	TBC
<b>Long wheelbase</b>						
CR35	2.0TDI 109PS	£27,135.00	£32,562.00	£27,990.00	£33,534.00	TBC
<b>Crafter tipper</b>						
<b>Medium wheelbase</b>						
CR35	2.0TDI 109PS	£27,550.00	£33,060.00	£28,405.00	£34,032.00	TBC
<b>Long wheelbase</b>						
CR35	2.0TDI 109PS	£29,600.00	£35,520.00	£30,455.00	£36,492.00	TBC



# Options

Get the best from your van with our quality options

## ways to get even more from your Crafter

Want your van to stand out from the crowd or add items to make it do its job better? We've got plenty of options for you



### Paints and alloys

Alloy wheels and metallic or pearlescent paints are great for adding an even more stylish look to your van, and can help it to retain more of its value when you come to sell it in a few years. Our 17" Hedemora wheels come in a set of four with a tyre repair kit and 235/60 R17C tyres, and are available for most Crafters. You could pick our 16" Altamont design, too.

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### Cargo bay

We have lots of options for upgrading your cargo bay, including a choice of bulkheads to separate the load area from the cab. There are also rubber or timber floor coverings, plylining kits to protect your van's interior and your load, and load-lashing rails to secure your cargo.

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### Body and chassis

If you want to get more into your Crafter, there's a choice of roof options to increase load height for tall items, while side- and rear-door options can make loading and unloading easy. If you're likely to use a trailer, there is a good range of towbar options, too.



### Audio, phone and sat-nav

We've got stereo systems to keep you entertained, Bluetooth phone connectivity so you can stay in touch and sat-nav to keep you on the right road. Some of our stereos combine audio, Bluetooth and sat-nav – the four-speaker RNS 5010, for example, with its high-resolution touch-screen display. It has an FM/AM radio with RDS (radio data system) for traffic updates, Bluetooth functionality and navigation that uses a DVD for mapping.



### Comfort and convenience

You're often in your Crafter's cab for large chunks of the day, so it has to suit your needs. Customise it with a multi-function steering wheel or a choice of seat options – these include seats with heating, suspension or lumbar support, and single or dual front passenger seats. You can also add cruise control, which can help to save fuel by keeping your speed constant.

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### Heating and ventilation

In summer, you want to keep you and your workmates cool, so we offer an air-conditioning option for the cab. You could also choose an auxiliary air-conditioning system for the rear passenger area (Crafter window van). Both systems have easy-to-read temperature displays.



### Electrical

Whether you need the convenience of electric windows and door mirrors or important items such as a tachograph or electric sliding side door, there's lots of kit for you. We can also provide you with uprated alternators and batteries to cope with any heavy-duty electrical options or accessories you might need.

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### Safety and security

The Crafter has lots of safety features as standard, but you can add more, including extra airbags, fog lights, a tyre-pressure warning light and parking sensors. We also offer a reversing camera, which links to a 7" monitor on the dash, to help you park more accurately.

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## Options: Paint

You want your van – and your business – to make an impression. The quickest way to do that is to opt for an alternative paint finish

	Panel van		Chassis/double cab		Window van		
	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	
<b>Standard</b> A great range of colours, available at no extra cost							
<b>Optional</b> If you're after something a bit more particular...			<b>Deep Black</b> <b>Danish Blue</b> <b>Grey White</b>	£405.00 £110.00 £110.00	£486.00 £132.00 £132.00	£405.00 £95.00 £405.00	£486.00 £114.00 £486.00
<b>Metallic paints</b> Mark out your van and your business from the competition with a smart metallic paint finish			<b>Short wheelbase</b> <b>Medium wheelbase</b> <b>Long wheelbase</b> <b>Long wheelbase maxi</b>	£1,085.00 £1,150.00 £1,225.00 £1,270.00	£1,302.00 £1,380.00 £1,470.00 £1,524.00	– £810.00 – –	– £972.00 – –
<b>Pearlescent paints</b> Tiny flecks of material in the paint reflect light, giving your vehicle a unique look			<b>Short wheelbase</b> <b>Medium wheelbase</b> <b>Long wheelbase</b> <b>Long wheelbase maxi</b>	£1,130.00 £1,195.00 £1,270.00 £1,325.00	£1,356.00 £1,434.00 £1,524.00 £1,590.00	– £855.00 – –	– £1,026.00 – –

## Options: Alloy wheels and tyres

Complete your van's sleek, sharp look with a set of stylish alloy wheels

	Panel van		Chassis/double cab		Window van	
	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)
<b>16" Altamont</b> Set of four 6.5J x 16 alloys with tyre repair kit and 235/65 R16C tyres						
<b>16" Altamont</b> Set of four 6.5J x 16 alloys with tyre repair kit and 235/65 R16C tyres (not available on CR50 models)						
<b>17" Hedemora</b> Set of four 6.5J x 17 alloys with tyre repair kit and 235/60 R17C tyres (not available on CR50 models)						
<b>All-weather tyres</b> Set of four (235/65 R16C or 235/60 R17C)						
	£95.00	£114.00	£95.00	£114.00	£95.00	£114.00



Keep your alloys in perfect condition

Brake dust is full of abrasive and corrosive metal and carbon particles, so clean your alloys every couple of weeks with a specialist brush and cleaning fluid, then coat them with a wax protector. You can buy these at your Van Centre.

**Add Ons**  
 Accessories to help keep your vehicle 100% Volkswagen

If you want even more choice for alloy wheels, check out our Add Ons accessories range. Ask your Van Centre for a brochure, call 0800 717131 or download a copy at [www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk)

## Options: Audio, phone and satellite-navigation

Choose from a range of entertainment systems for great music on the go, or opt for one of our touch-screen satellite-navigation systems

			Panel van		Chassis/double cab		Window van	
			Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)
<b>Audio</b>								
<b>RCD 2001</b>	 <p>A great basic system for music on the go. Listen to the radio or play your own music on the CD player</p> <p>Standard on all Crafters</p>	<ul style="list-style-type: none"> <li>Two speakers</li> <li>FM/AM radio</li> <li>Single CD player</li> </ul>	S	S	S	S	S	S
<b>RCD 3002</b>	 <p>This radio upgrade includes a colour display, RDS (Radio Data System) for traffic updates, an aux-in for external devices and Bluetooth functionality</p>	<ul style="list-style-type: none"> <li>Two speakers</li> <li>Colour display</li> <li>FM/AM radio with RDS</li> <li>Single CD player</li> <li>Aux-in for external devices</li> <li>Integrated Bluetooth for hands-free function with compatible phones</li> </ul>	£235.00	£282.00	£235.00	£282.00	£235.00	£282.00
<b>RCD 4002</b>	 <p>This radio upgrade includes all the features of the RCD 3002, as well as a six-disc CD changer</p>	<ul style="list-style-type: none"> <li>Two speakers</li> <li>Colour display</li> <li>FM/AM radio with RDS</li> <li>Six-disc CD changer</li> <li>Aux-in for external devices</li> <li>Integrated Bluetooth for hands-free function with compatible phones</li> </ul>	£315.00	£378.00	£315.00	£378.00	£315.00	£378.00

			Panel van		Chassis/double cab		Window van	
			Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)
<b>Satellite-navigation</b>								
<b>RNS 4010</b>	 <p>A great sat-nav to help you get where you're going more efficiently</p>	<ul style="list-style-type: none"> <li>Four speakers</li> <li>FM/AM radio</li> <li>Six-disc CD changer</li> <li>Arrow navigation</li> <li>Integrated Bluetooth for hands-free function with compatible phones</li> </ul>	£1,640.00	£1,968.00	£1,640.00	£1,968.00	£1,640.00	£1,968.00
<b>RNS 510</b>	 <p>This sat-nav system has all the features of the RNS 4010, as well as hard-drive-based satellite-navigation with dynamic map navigation and a high-resolution display</p>	<ul style="list-style-type: none"> <li>Four speakers</li> <li>FM/AM radio</li> <li>Six-disc CD changer</li> <li>Dynamic map navigation</li> <li>Integrated Bluetooth for hands-free function with compatible phones</li> </ul>	£2,290.00	£2,748.00	£2,290.00	£2,748.00	£2,290.00	£2,748.00

## Options: Body, chassis and windows

Tailor your van to the specific demands of your job with our body and chassis options, including door and roof packs, towbars and dropside bodies

		Panel van		Chassis/double cab		Window van	
		Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)
<b>Roof options</b>							
<b>Low roof</b> Not compatible with air-conditioning option with roof-mounted, passenger-area evaporator on window vans	Short wheelbase	S	S	-	-	-	-
	Medium wheelbase	-£800.00	-£960.00	-	-	-£800.00	-£960.00
	Long wheelbase	-	-	-	-	-	-
	Long wheelbase maxi	-	-	-	-	-	-
<b>Extra-high roof (white)</b>	Short wheelbase	-	-	-	-	-	-
	Medium wheelbase	£1,290.00	£1,548.00	-	-	-	-
	Long wheelbase	£1,290.00	£1,548.00	-	-	-	-
	Long wheelbase maxi	£1,290.00	£1,548.00	-	-	-	-
<b>Extra-high roof (body-coloured)</b> Body-coloured on exterior only	Short wheelbase	-	-	-	-	-	-
	Medium wheelbase	£1,590.00	£1,908.00	-	-	-	-
	Long wheelbase	£1,590.00	£1,908.00	-	-	-	-
	Long wheelbase maxi	£1,590.00	£1,908.00	-	-	-	-
<b>Side doors</b>							
<b>Driver's side sliding door</b> Replaces the standard-fit sliding door on the passenger's side		O	O	-	-	-	-
		£415.00	£498.00	-	-	-	-
<b>Driver's side and passenger's side sliding doors</b>		£415.00	£498.00	-	-	-	-
		£415.00	£498.00	-	-	-	-
<b>Passenger's side sliding door (removed)</b> No sliding door on either side of the vehicle		O	O	-	-	-	-
		£415.00	£498.00	-	-	-	-
<b>Electric sliding door on right side</b> Only compatible with side sliding door, right	Short wheelbase	£655.00	£786.00	-	-	£640.00	£768.00
	Medium wheelbase	£655.00	£786.00	-	-	£640.00	£768.00
	Long wheelbase	-	-	-	-	-	-
	Long wheelbase maxi	-	-	-	-	-	-
<b>Electric sliding door on right side</b> Only compatible with side sliding door, right	Short wheelbase	-	-	-	-	-	-
	Medium wheelbase	-	-	-	-	-	-
	Long wheelbase	£725.00	£870.00	-	-	£728.00	£873.60
	Long wheelbase maxi	£725.00	£870.00	-	-	£728.00	£873.60



### Check your roof height

Roof packs are great for adding load height and volume, but make sure they suit where you work. Height restrictions in city-centre car parks could be as low as 1.8m. To check the height of your van, see the data section on pages 58-73.



### Fit an extra side door

The Crafter panel van comes with a nearside sliding door as standard. Fitting a side door on the offside lets you access your load from the pavement, no matter what side of the road you have to park on.

- not available S standard O available as a no-cost option

		Panel van		Chassis/double cab		Window van	
		Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)
<b>Side doors (cont.)</b>							
<b>Electric sliding door on left side</b>	Short wheelbase	£655.00	£786.00	-	-	-	-
	Medium wheelbase	£655.00	£786.00	-	-	£655.00	£786.00
	Long wheelbase	£725.00	£870.00	-	-	£725.00	£870.00
	Long wheelbase maxi	-	-	-	-	-	-
<b>Electric power latch for sliding door on left</b> Helps close sliding door and operates shortly before the door is fully closed		£205.00	£246.00	-	-	£205.00	£246.00
		£205.00	£246.00	-	-	£203.00	£243.60
<b>Electric power latch for sliding door on right</b> Helps close sliding door and operates shortly before the door is fully closed		£205.00	£246.00	-	-	£203.00	£243.60
		£205.00	£246.00	-	-	£203.00	£243.60
<b>Rear doors</b>							
<b>Rear wing doors with heated rear windows and wash/wipe</b> Includes dipping rear-view mirror and storage nets on rear doors		£305.00	£366.00	-	-	-	-
		£290.00	£348.00	-	-	£290.00	£348.00
<b>Rear wing doors with 270° hinges</b>		£290.00	£348.00	-	-	£290.00	£348.00
		£290.00	£348.00	-	-	£290.00	£348.00
<b>Windows</b>							
<b>Heated windscreen</b> Requires visibility pack to be fitted. Not compatible with uprated alternator, battery or alternator/battery combination		£160.00	£192.00	£165.00	£198.00	£160.00	£192.00
		£160.00	£192.00	£165.00	£198.00	£160.00	£192.00
<b>Heated rear cab window for chassis cab/double cab</b> Includes dipping rear-view mirror		-	-	£65.00	£78.00	-	-
		-	-	£65.00	£78.00	-	-
<b>Privacy glass for window van passenger compartment</b>	Medium wheelbase	-	-	-	-	£295.00	£354.00
	Long wheelbase	-	-	-	-	£360.00	£432.00



### Choose your rear doors

The Crafter panel van has unglazed rear wing doors as standard, while the Crafter window van has glazed rear wing doors. Optional rear wing doors with 270° hinges offer terrific access to the load bay.

## Options: Body, chassis and windows (cont.)

	Panel van		Chassis/double cab		Window van	
	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)
<b>Towing</b>						
<b>Towbar preparation with socket</b>	£145.00	£174.00	£145.00	£174.00	£145.00	£174.00
<b>Towbar - ball coupling</b> 3.5 tonne permissible towing capacity. Excludes CR30 and CR35 models	£985.00	£1,182.00	£1000.00	£1,200.00	£985.00	£1,182.00
<b>Towbar preparation with bracket, socket and cable</b> Not compatible with rear steps	£225.00	£270.00	£225.00	£270.00	£225.00	£270.00
<b>Fixed ball with 13-pin socket</b> Maximum towing weight 2.0 tonnes. Not compatible with rear steps	£360.00	£432.00	£360.00	£432.00	£360.00	£432.00
<b>Removable ball with 13-pin socket</b> Maximum towing weight 2.0 tonnes. Not compatible with rear steps	£485.00	£582.00	£485.00	£582.00	£485.00	£582.00
<b>Jaw-type with 13-pin socket</b> Maximum towing weight 2.0 tonnes. Not compatible with rear steps	£370.00	£444.00	£370.00	£444.00	£370.00	£444.00
<b>Trailer hitch preparation</b> CR35 models only. Includes hitch ball (lockable and removable) and increased towing capacity						
	<b>Short wheelbase</b>	–	–	–	–	–
	<b>Medium wheelbase</b>	£175.00	£210.00	£185.00	£222.00	£175.00
	<b>Long wheelbase</b>	£175.00	£210.00	£185.00	£222.00	£175.00
	<b>Long wheelbase maxi</b>	–	–	–	–	–



### Useful towing tips

#### 1. Watch your weight

Make sure your trailer doesn't exceed your vehicle's maximum towing limit or its gross train weight. You'll find these in your handbook.

#### 2. Load well, stay stable

For stability, put heavy items low down over the trailer axle. Ensure the trailer has a slightly nose-down attitude, but that it doesn't exceed the van's or trailer's nose weight limit.

#### 3. Check your tyres

Your van's tyres may need to be inflated to a greater pressure to cope with the extra load. Check your vehicle's handbook.

	Panel van		Chassis/double cab		Window van	
	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)
<b>Rear steps</b>						
<b>Rear bumper step</b> Not compatible with towbars						
	<b>Short wheelbase</b>	£95.00	£114.00	–	–	–
	<b>Medium wheelbase</b>	–	–	–	–	–
	<b>Long wheelbase</b>	£95.00	£114.00	–	–	£100.00
	<b>Long wheelbase maxi</b>	£95.00	£114.00	–	–	£144.00
<b>Rear bumper step with side marker lights</b> Not compatible with towbars						
	<b>Short wheelbase</b>	–	–	–	–	–
	<b>Medium wheelbase</b>	£140.00	£168.00	–	–	£140.00
	<b>Long wheelbase</b>	–	–	–	–	–
	<b>Long wheelbase maxi</b>	–	–	–	–	–
<b>Rear step (full-width)</b> Not compatible with towbars, steel spare wheel or front and rear parking sensors						
	<b>Short wheelbase</b>	£205.00	£246.00	–	–	–
	<b>Medium wheelbase</b>	–	–	–	–	–
	<b>Long wheelbase</b>	£205.00	£246.00	–	–	–
	<b>Long wheelbase maxi</b>	£250.00	£246.00	–	–	–
<b>Rear step (full-width) with side marker lights</b> Not compatible with towbars, steel spare wheel or front and rear parking sensors						
	<b>Short wheelbase</b>	–	–	–	–	–
	<b>Medium wheelbase</b>	£245.00	£294.00	–	–	–
	<b>Long wheelbase</b>	–	–	–	–	–
	<b>Long wheelbase maxi</b>	–	–	–	–	–



### Check your mirrors...

Always remember to readjust all of your rear-view mirrors when you load or unload your vehicle, because the angle they face will have changed.

## Options: Body, chassis and windows (cont.)

		Panel van		Chassis/double cab		Window van	
		Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)
<b>Dropside bodies – chassis cab</b>							
<b>Alloy dropside body for CR35 chassis cab</b> Includes side marker lights	Medium wheelbase	-	-	£1,105.00	£1,326.00	-	-
	Long wheelbase	-	-	£1,600.00	£1,920.00	-	-
<b>Alloy dropside body for CR50 chassis cab</b> Includes side marker lights	Medium wheelbase	-	-	£1,510.00	£1,812.00	-	-
	Long wheelbase	-	-	£1,920.00	£2,304.00	-	-
<b>Dropside bodies – double cab</b>							
<b>Alloy dropside body for CR35 double cab</b> Includes side marker lights	Medium wheelbase	-	-	-	-	-	-
	Long wheelbase	-	-	£1,265.00	£1,518.00	-	-
<b>Alloy dropside body for CR50 double cab</b> Includes side marker lights	Medium wheelbase	-	-	-	-	-	-
	Long wheelbase	-	-	£1,735.00	£2,082.00	-	-



### Go for a dropside

If you're going to be carrying large or heavy loads, a chassis or double cab with a dropside could be for you. Our rugged factory-fit dropside is made from double-skinned alloy panels with forged steel hinges.

		Panel van		Chassis/double cab		Window van	
		Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)
<b>Other body and chassis options</b>							
<b>Roof load rack preparation</b> Various roof-rack storage solutions are available in our Add Ons accessories range. Ask your Van Centre for details		£95.00	£114.00	-	-	£95.00	£114.00
<b>Mud flaps – front only</b>		£30.00	£36.00	£30.00	£36.00	£30.00	£36.00
<b>Mud flaps – front and rear</b> Only available on chassis cab/double cab when fitted with an alloy dropside body		£60.00	£72.00	£60.00	£72.00	£60.00	£72.00
<b>Wing-mounted indicators</b>	With side marker lights	£140.00	£168.00	£135.00	£162.00	£140.00	£168.00
	Without side marker lights	£90.00	£108.00	-	-	-	-
<b>Steel spare wheel</b> Not compatible with rear step (full-width) on panel vans		○	○	○	○	○	○
<b>Up-rated rear suspension</b> CR50 models only		£140.00	£168.00	-	-	-	-
<b>Side marker lights</b>	Short wheelbase	-	-	-	-	-	-
	Medium wheelbase	£40.00	£48.00	£40.00	£48.00	-	-
	Long wheelbase	S	S	S	S	-	-
	Long wheelbase Maxi	S	S	-	-	-	-



If you want even more choice for body and chassis upgrades, see our Add Ons accessories range, which includes lots of towing and roof-rack solutions. Ask your Van Centre for a brochure, call 0800 717131 or download a copy at [www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk)

## Options: Cargo and rear passenger area

A range of floor coverings, bulkheads and load-lashing rails make light work of your most challenging cargo requirements

		Panel van		Chassis/double cab		Window van	
		Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)
<b>Bulkheads</b>							
<b>High bulkhead with window</b>		£55.00	£66.00	-	-	-	-
<b>High bulkhead with sliding window</b>		£190.00	£228.00	-	-	-	-
<b>Bulkhead with sliding door</b> <small>For low-roof models only. Includes folding single passenger seat. Not compatible with roof options</small>	Short wheelbase Medium wheelbase Long wheelbase Long wheelbase maxi	- £785.00 £785.00 £785.00	- £942.00 £942.00 £942.00	- - - -	- - - -	- - - -	- - - -
<b>Bulkhead with sliding door</b> <small>For high-roof models only. Includes folding single passenger seat. Only compatible with certain roof options</small>	Short wheelbase Medium wheelbase Long wheelbase Long wheelbase maxi	- £730.00 £730.00 £730.00	- £876.00 £876.00 £876.00	- - - -	- - - -	- - - -	- - - -
<b>Bulkhead removed</b> <small>Bulkhead deleted. Not compatible with wooden or rubber floor cover, or with metallic and pearlescent paints</small>		○	○	-	-	-	-
<b>Load-floor coverings</b>							
<b>Wooden load-floor covering</b> <small>Not available with load-lashing rings (deleted)</small>	Short wheelbase Medium wheelbase Long wheelbase Long wheelbase maxi	£275.00 £340.00 £415.00 £470.00	£330.00 £408.00 £498.00 £564.00	- - - -	- - - -	- - - -	- - - -
<b>Rubber load-floor covering</b> <small>Not available with load-lashing rings (deleted)</small>	Short wheelbase Medium wheelbase Long wheelbase Long wheelbase maxi	£370.00 £455.00 £580.00 £645.00	£444.00 £546.00 £696.00 £774.00	- - - -	- - - -	- - - -	- - - -



### Choose a bulkhead

Bulkheads separate the load space from the cab, giving you greater protection from shifting loads, less noise from the cargo bay and a warmer cab in winter.



### Get the right cover

A wooden load-floor covering helps protect the interior of your van from damage. A rubber load-floor covering helps items to bed in, preventing them from shifting.

		Panel van		Chassis/double cab		Window van	
		Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)
<b>Load sidelining</b>							
<b>Hardboard sidelining</b>	Short wheelbase Medium wheelbase Long wheelbase Long wheelbase maxi	£95.00 £115.00 £135.00 £150.00	£114.00 £138.00 £162.00 £180.00	- - - -	- - - -	- - - -	- - - -
<b>Plywood sidelining</b>	Short wheelbase Medium wheelbase Long wheelbase Long wheelbase maxi	£280.00 £335.00 £390.00 £440.00	£336.00 £402.00 £468.00 £528.00	- - - -	- - - -	- - - -	- - - -
<b>Load-lashing rails</b>							
<b>Load-lashing rails</b>	Load floor only Side panel only Side and load floor Side and roof frame Side, load floor and roof	£130.00 £130.00 £250.00 £230.00 £350.00	£156.00 £156.00 £300.00 £276.00 £420.00	- - - - -	- - - - -	- - - - -	- - - - -
<b>Skylights</b>							
<b>Fixed skylight in passenger/cargo area</b>	Short wheelbase Medium wheelbase Long wheelbase Long wheelbase maxi	£70.00 £135.00 £180.00 £180.00	£84.00 £162.00 £216.00 £216.00	- - - -	- - - -	- £135.00 £180.00 -	- £162.00 £216.00 -
<b>Ladder carrier</b>							
<b>Ladder carrier</b>	On front panel On rear panel On front and rear panels	- - -	- - -	£295.00 £145.00 £440.00	£354.00 £174.00 £528.00	- - -	- - -

**Add Ons**  
Accessories to help keep your vehicle 100% Volkswagen

If you want even more choice for cargo bay storage and protection, check out our Add Ons accessories range, which includes plying, boot-liners and load nets. Ask your Van Centre for a brochure, call 0800 717131 or download a copy at [www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk)

## Options: Comfort and convenience

From cruise control to a multi-function steering wheel, there's a range of features to make driving more comfortable

	Panel van		Chassis/double cab		Window van	
	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)
<b>Driver's seat armrest</b> Includes armrest in door panel	£60.00	£72.00	£60.00	£72.00	£60.00	£72.00
<b>Cruise control</b> NB: this is standard on all BlueMotion Technology and BlueMotion models	£215.00	£258.00	£215.00	£258.00	£215.00	£258.00
<b>Hill Hold Control</b> Not compatible with start/stop function.	£65.00	£78.00	£65.00	£78.00	£65.00	£78.00
<b>Steering wheel upgrade</b> Height- and reach-adjustable	£65.00	£78.00	£65.00	£78.00	£65.00	£78.00
<b>Multi-function steering wheel</b> Includes trip computer. Included with satellite-navigation packs	£240.00	£288.00	£240.00	£288.00	£240.00	£288.00
<b>Headlight washer system</b> Included with visibility pack	£200.00	£240.00	£200.00	£240.00	£200.00	£240.00
<b>Visibility pack</b> Includes rain sensors, headlamp washers and automatic light sensor	£370.00	£444.00	£370.00	£444.00	£370.00	£444.00
<b>External temperature display</b> Included with air-conditioning and satellite-navigation packs, and multi-function steering wheel	£95.00	£114.00	£95.00	£114.00	£95.00	£114.00



### Choose cruise control

Cruise control can help reduce the fatigue and stress of sticking to speed limits on long journeys. It also helps reduce the amount of fuel you use by cutting out the acceleration and braking used to maintain a steady road speed.

### Add Ons

Accessories to help keep your vehicle 100% Volkswagen

If you want even more choice for comfort and convenience in your Crafter's cab, ask your Van Centre for an Add Ons brochure, call 0800 717131 or download a copy at [www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk)

– not available S standard O available as a no-cost option

## Options: Heating and ventilation

Keep you and your passengers cool and refreshed with one of our air-conditioning options

	Panel van		Chassis/double cab		Window van	
	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)
<b>Air-conditioning</b>						
<b>'Climatic' air-conditioning</b> Includes external temperature display	£1,050.00	£1,260.00	£1,060.00	£1,272.00	£1,050.00	£1,260.00
<b>'Climatic' air-conditioning</b> Includes external temperature display and second evaporator on the roof for the passenger compartment. Not compatible with low roof	–	–	–	–	£2,450.00	£2,940.00



### Get an air-con recharge

You may be able to get your air-conditioning system recharged and pollen filter replaced at your nearest Van Centre to keep them working as they should. Ask your Van Centre for details.

## Options: Seating, trim and upholstery

Improve the comfort and practicality of your Crafter with alternative seat options and a selection of upholstery finishes

	Panel van		Chassis/double cab		Window van	
	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)
<b>Seat options</b>						
<b>Driver's seat with lumbar support</b>	£65.00	£78.00	£65.00	£78.00	£65.00	£78.00
<b>Driver's and single front passenger's seat with lumbar support and inner armrest</b>	£165.00	£198.00	£165.00	£198.00	£230.00	£276.00
<b>Driver's seat only, with suspension and lumbar support</b>	£210.00	£252.00	£210.00	£252.00	£210.00	£252.00
<b>Driver's and single front passenger's seat with suspension, lumbar support and inner armrest</b>	£475.00	£570.00	£475.00	£570.00	£505.00	£606.00
<b>Heated driver's seat</b>	£105.00	£126.00	£105.00	£126.00	£105.00	£126.00
<b>Heated driver's and single front passenger's seat</b>	£210.00	£252.00	£210.00	£252.00	£210.00	£252.00
<b>Heated driver's and dual front passengers' seats</b>	£260.00	£312.00	-	-	-	-
<b>Swivelling driver's and front passengers' seats, including folding handbrake</b> <small>Not compatible with certain seat options above - ask your Van Centre</small>	-	-	-	-	£450.00	£540.00



### Pick the right upholstery

Fabric upholstery is terrifically hard-wearing, while leatherette upholstery is great for cleaning quickly and easily.

	Panel van		Chassis/double cab		Window van	
	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)
<b>Upholstery</b>						
<b>'Timo' fabric upholstery</b>		£75.00	£90.00	£75.00	£90.00	-
<b>Leatherette fabric upholstery</b>		£40.00	£48.00	£40.00	£48.00	-
<b>Robust upholstery</b> <small>Not available for Double Cab model</small>		£105.00	£126.00	£105.00	£126.00	-
<b>Passenger-carrier seat packs</b>						
<b>Two-seat bench in first rear row</b>	-	-	-	-	£405.00	£486.00
<b>Two-seat bench in second rear row</b>	-	-	-	-	£380.00	£456.00
<b>Three-seat bench in third row</b>	-	-	-	-	£575.00	£690.00

### Add Ons

Accessories to help keep your vehicle 100% Volkswagen

If you want even more seating, trim and upholstery choices, check out our Add Ons accessories range, which includes leather seats and waterproof seat covers. Ask your Van Centre for a brochure, call 0800 717131 or download a copy at [www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk)

## Options: Safety and security

Parking sensors, reversing cameras and additional airbags can help enhance the safety of you, your van and its contents

	Panel van		Chassis/double cab		Window van	
	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)
<b>Airbags</b>						
<b>Front passenger airbag</b>	£225.00	£270.00	£225.00	£270.00	£225.00	£270.00
<b>Front passenger airbag with side and front curtain airbags</b> <small>Only available with certain seat options – ask your Van Centre for details</small>	£815.00	£978.00	£815.00	£978.00	£815.00	£978.00
<b>Side airbag, driver's side only</b> <small>Not compatible with front passenger airbags or front passenger airbag with side and front curtain airbags</small>	–	–	–	–	£110.00	£132.00
<b>Lights</b>						
<b>Front fog lights</b> <small>Integrated into the front bumper</small>	£115.00	£138.00	£115.00	£138.00	£115.00	£138.00
<b>Daytime running lights</b>	£50.00	£60.00	£50.00	£60.00	£50.00	£60.00
<b>Engine and transmission</b>						
<b>Speed limiter</b> <small>Available for 90km/h (standard for CR50), 100km/h or 120km/h (not compatible with CR50)</small>	£40.00	£48.00	£40.00	£48.00	£40.00	£48.00
<b>Start/stop</b> <small>Fitted as standard with BlueMotion Technology and BlueMotion vans. Not compatible with Hill Hold Control parking brake</small>	£315.00	£378.00	£315.00	£378.00	£315.00	£378.00



### Start/stop

Start/stop is a great way to save fuel. This clever system stops your engine when you come to a halt and starts it again when you're ready to move off. To operate it, all you do is put your van in neutral and release the clutch when you stop. When you're ready to go, just depress the clutch and the engine starts again.

	Panel van		Chassis/double cab		Window van	
	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)
<b>Parking aids</b>						
<b>Parking sensors (front and rear)</b> <small>Requires electric mirrors. Not compatible with full-width rear step</small>	£315.00	£378.00	–	–	£315.00	£378.00
<b>Reversing camera</b> <small>Includes 7" monitor on dashboard</small>	£845.00	£1,014.00	–	–	£835.00	£1,002.00
<b>Reversing camera and parking sensors (front and rear)</b> <small>Includes 7" monitor on dashboard. Requires electric mirrors. Not compatible with full-width rear step</small>	£1,160.00	£1,392.00	–	–	£1,160.00	£1,392.00
<b>Two wheel chocks</b> <small>Prevents the vehicle from rolling away on inclines or when changing a wheel (one chock is stored at the back of the load compartment, the other is supplied separately)</small>	£30.00	£36.00	£30.00	£36.00	–	–
<b>Spare keys</b>						
<b>Two additional keys</b>	£55.00	£66.00	£55.00	£66.00	£55.00	£66.00
<b>Tyre-pressure warning light</b>						
<b>Tyre-pressure warning light</b> <small>CR35 models only</small>	£295.00	£354.00	£295.00	£354.00	£295.00	£354.00



### Useful security tips

- 1. Get an alarm**  
Alarm noise may be enough to scare a thief and prevent a costly break-in.
- 2. Lock your doors**  
Even if you're only away from your van for a minute, locked doors deter thieves looking for an easy target.
- 3. Keep it tidy**  
Seemingly trivial items can still be bait to thieves. Stow gadgets out of sight or take them with you. Thieves know to look in the glove box, too.
- 4. Load out of sight**  
Try and load your van in a secure location. Thieves can linger in public areas for an easy swipe-and-run.
- 5. Park for visibility**  
Use well-lit areas. Avoid parking near vehicles or foliage that a thief could use for cover. Parking right up against walls can stop a thief getting in through your van's doors, too.

## Options: Electrical

Choose these electrical features to give your Crafter a functional and practical edge

	Panel van		Chassis/double cab		Window van	
	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)	Basic (ex VAT)	Total RRP (inc VAT)
<b>Up-rated alternator</b> 180A alternator. Included with air-conditioning packs. Not compatible with up-rated battery or heated windscreen	£130.00	£156.00	£130.00	£156.00	-	-
<b>Up-rated battery</b> 110Ah battery. Not compatible with CR50 models, up-rated alternator, heated windscreen or digital tachograph	£35.00	£42.00	£35.00	£42.00	£35.00	£42.00
<b>Up-rated battery/alternator</b> 180Ah battery and 110A alternator. Not compatible with CR50 models, up-rated alternator, heated windscreen or digital tachograph	£155.00	£186.00	£155.00	£186.00	-	-
<b>Battery</b> Main battery switch	£15.00	£18.00	£15.00	£18.00	£15.00	£18.00
<b>Electric mirrors</b> Electrically heated and adjustable mirrors	£190.00	£228.00	£190.00	£228.00	£190.00	£228.00
<b>Digital tachograph</b> Standard on CR50 models. Not compatible with up-rated battery or up-rated alternator/battery	£445.00	£534.00	£445.00	£534.00	£445.00	£534.00
<b>Bulb-failure monitor</b> Includes dashboard warning light	-	-	£30.00	£36.00	-	-
<b>Working lights in load compartment</b> Standard interior lighting is supplemented by the two working lights, which gives better illumination of the load/passenger compartment	£170.00	£204.00	-	-	-	-



### Choose your electrics

Some factory-fit options, such as heaters or air-conditioning, require an up-rated battery or alternator to work. Your Van Centre can advise you on the best solution for you.

# Want more? Pick an Add On...

The Crafter comes with a wide range of factory-fit options, but you may want something extra. That's where Add Ons come in

**A**dd Ons is the new name for our extensive range of Volkswagen-approved accessories, available to buy and be fitted at your Van Centre. Whether you want to add extra style to your van, get more out of your cargo bay, convert a work van into a weekend leisure vehicle or add extra audio, phone and sat-nav to your cab, we've got lots of accessories for you.

### Help keep it 100% Volkswagen

There are big advantages to purchasing your accessories from Volkswagen. Add Ons have all been designed with Volkswagen in mind, so they're a perfect match for fit and style, and they've been designed and developed to be just as rugged, reliable and long-lasting as your vehicle.

### Keep your Add Ons covered

Most Add Ons include a two-year warranty. However, if you order and fit them at the time of purchasing a new van, we may be able to extend that to three years to match your vehicle's warranty. Pop into your Van Centre and ask our staff about how much Add Ons can add to your life.



To get a brochure, pop into a Van Centre. To find your nearest one, call 0800 717131 or visit [www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk)

## Top five Crafter Add Ons



### 1 Rear step

This provides convenient access to the rear of your van, allowing you to step in and out of the load area easily.



### 2 Reversing camera

This system helps you to park accurately. The lens is fitted above the rear doors and images are shown on a screen mounted on the dashboard.



### 3 Waterproof seat covers

Protects your driver and front-passenger seats from wet and dirt. Not for vehicles with side airbags.



### 4 Kenwood CD/DAB radio

This digital radio/CD player eliminates distortion in reception. You can link your iPod to it, too.



### 5 Tow step

This step has an integrated towbar and comes in a high-visibility yellow finish. The towball is sold separately. Maximum towball load 150kg.

# Notes

*Scribble any queries  
you have here so you  
don't forget them*

# Keep track of your costs

The van (see pages 14-25)	Basic price (ex VAT)	Total RRP (inc VAT)
Model (eg: Crafter panel van CR35 2.0TDI 109PS short wheelbase)		
<b>Base model total</b>	£	£

Options (see pages 34-54)		
Factory-fit options (eg: alloy wheels, roof rack, sat-nav etc.)		
<b>Options total</b>	£	£

Add Ons (see page 55)		
You can add any item from our Add Ons accessories range when you buy your vehicle. Pick up an Accessories brochure to see the full selection		
<b>Add Ons total</b>	£	£

<b>Grand total</b>	£	£
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## The small print and the footnotes

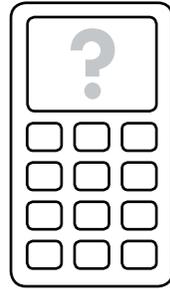
Print processes do not allow exact reproduction of the paint and upholstery colours. Some of the vehicles shown are fitted with optional equipment at extra charge.

All data given and specifications are in accordance with information available at the time of going to print and are subject to change without notice. Vehicles not in current UK stock and customer order vehicles may take a number of weeks for delivery. Certain combinations of vehicle specifications and factory-fitted extras are not compatible and therefore all orders received are subject to confirmation. Models, factory-fitted options and paint and upholstery options subject to availability. Please check details and availability with an appropriate authorised Volkswagen Van Centre at the time of ordering.

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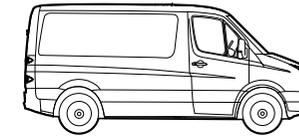
Full details of Volkswagen warranties are available from your authorised Volkswagen Van Centre or Van Service Centre.

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# Work out how much it costs

*Turn over to keep track of the prices of the vehicle and options you're choosing. Then take this page into your Van Centre.*



## Get in touch with the experts

To find your nearest Van Centre call

**0800 717131**

or visit [www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk)



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