

# The new Citan

Traveliner



Mercedes-Benz  
Vans. Born to run.

# The city has a new hero

## The Citan

The new Citan is the latest addition to Mercedes-Benz's expanding van family. The Citan Traveliner is the brand's first city van for tradespeople developed specifically to meet the multiple challenges of everyday urban traffic. Robust, flexible and cost-effective.

The Citan is an everyday city hero. This vehicle's characteristics include a spacious passenger compartment housed within compact vehicle dimensions, good driving dynamics, high agility and outstanding manoeuvrability. The Citan also makes sound economic sense – thanks to its low running costs, attractive pricing and flexible finance options. With the Citan, you also get our lifetime<sup>1</sup> Mercedes-Benz MobiloVan UK<sup>2</sup> mobility guarantee. Thanks to their excellent responsiveness, the advanced Citan engines deliver outstanding performance, and with BlueEFFICIENCY technologies standard on all traveliners, fuel consumption levels are as low as 65.7 mpg<sup>3</sup> and can make a significant contribution to the economy of your company. A finely tuned suspension helps ensure safe and precise handling, while the high-quality interior includes an ergonomic control concept along with a wealth of comfort and convenience features – so the Citan is not only easy to live with, it's also a joy to work with.

In short, the Citan has everything you would expect from a Mercedes-Benz van. You can find out for yourself by taking a test drive. After all, every hero needs a partner.

<sup>1</sup> Up to max. 30 years

<sup>2</sup> Valid from 01.10.2012 for vehicles registered for the first time on or after 01.10.2012

<sup>3</sup> Measured for the Citan Traveliner, GVW 1950 kg, 108 and 109 CDI engines with BlueEFFICIENCY









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## It knows what matters inside

The Citan combines comfort with practicality

The Citan's interior provides comfortable surroundings and ideal working conditions. Comfort and practicality come together as one, impressing on every level from the moment you get in to the moment you get out. The adjustable driver's seat and the height-adjustable steering wheel allow you to adopt just the right position for optimum ride comfort, while all the controls are arranged ergonomically and can be used intuitively. An easy-to-read instrument cluster with a shift point indicator promotes economical driving.

The practical stowage concept provides plenty of functional stowage space, which is easily accessible even whilst driving, while the heating and ventilation system creates a pleasant working environment.



**Air conditioning.** Optional air conditioning<sup>1</sup> for a constant interior climate



**Armrest with stowage compartment.** The optional large stowage compartment with a soft armrest on the centre console offers additional stowage space

<sup>1</sup> Standard on 111 models.

# Can you imagine anything stopping it from getting the job done? Neither can we

The Citan shows its strengths when it matters most in your job

When high-level dynamics, low fuel consumption and impressive performance come together, driving becomes a sheer pleasure. Be it in dense city traffic, where you benefit from the Citan's compact size and manoeuvrability, or when travelling on country roads or the motorway, where you can enjoy its pulling power to the full.

There are several engines to choose from to make sure the Citan's power output matches your requirement profile: economical, high-torque diesel versions – with **75 hp** (55 kW), **90 hp** (66 kW) or **110 hp** (81 kW) – or a sophisticated petrol model developing **114 hp** (84 kW). The advanced Citan engines can make a significant contribution to the profitability of your business thanks to the innovative BlueEFFICIENCY technologies standard on all Traveliners. The Citan is equipped with a 5 or 6-speed manual transmission, depending on engine variant.

All the chassis components – from the standard-fit power steering and the springs/dampers to the rear-axle location – are precisely tuned to each other to maximise your comfort. And to give you complete control of the Citan's performance at all times. So there are no compromises in terms of handling and driving enjoyment – even when manoeuvring, cornering or when fully occupied.









## Sure to pay off. Sooner *and* later

Up to 65.7 mpg – when it comes to fuel efficiency<sup>1</sup>, the Citan takes the lead setting a good example

Mercedes-Benz is committed to shaping the future of mobility responsibly and sustainably. And the Mercedes-Benz Citan is part of this commitment. In city traffic especially, the Citan more than lives up to this billing – by reducing CO<sub>2</sub> emissions and fuel consumption thanks to innovative BlueEFFICIENCY technologies. In terms of cost-effectiveness too, the Citan makes perfect sense on account of its attractive pricing and low running costs (thanks to low fuel consumption and maintenance intervals of up to 24,000 miles, for example). Maximum vehicle availability is as important to Mercedes-Benz Vans as it is to you – as underlined by our lifetime<sup>2</sup> MobiloVan UK mobility guarantee<sup>3</sup>. So the Citan is a major factor behind long-term and sustainable profitability. Every time it goes out to work.

A new engine generation, electric power steering and a shift point indicator all help promote economical driving. Additionally all Traveliners are equipped with BlueEFFICIENCY technology including:

- Battery and alternator management
- ECO start/stop function
- Rolling-resistance optimised tyres<sup>4</sup>

<sup>1</sup> Measured for the Citan Traveliner, GVW 1950 kg, 108 and 109 CDI engines with BlueEFFICIENCY

<sup>2</sup> Up to a maximum of 30 years

<sup>3</sup> Valid from 01.10.2012 for vehicles registered for the first time on or after 01.10.2012

<sup>4</sup> Not available for vehicles with uprated payload







## How many amenities may a van provide? All

The Citan, with impressively comfortable seating all-round

With five invitingly comfortable seats and plenty of space for luggage, the Citan creates optimum conditions for a good, safe, journey – whether you wish to transport contented passengers or help to increase the motivation of your co-workers on the way to their next job.

The seat comfort is just what one would expect from a Mercedes-Benz: great. And the ambience, too, makes you rapidly forget that you are actually sitting in a van. The high-value, functional interior with its many practical details guarantees that even the longest journeys take place in a relaxed atmosphere.

Apart from the high level of its ride comfort, every seat of the Citan is certainly convincing – for example with its 3-point safety belts with belt force limiters.



**Radio/CD Player.** The standard LCD radio/CD player features an Aux and USB interface. It also allows Bluetooth® telephony and audio streaming



**Two sliding doors with power windows.** Right and left side sliding doors with convenient door opening, power windows and wide entrance step for easy access.





## For all the crew. And all their gear

The Citan knows what matters inside: spaciousness and comfort

The Citan can carry up to five passengers and their luggage comfortably. It impresses with many practical solutions for improved safety, comfort and efficiency.

For everything that needs to be within easy reach during the journey, the Citan offers diverse stowage facilities and stowage compartments, for example an easily accessible stowage shelf above the windscreen. If necessary, the capacity can be expanded – for example with an overhead stowage facility in the rear or with two floor stowage compartments that also allow your passengers more legroom.



Stowage compartments in passenger compartment floor. Two optional stowage compartments can be integrated in the floor at rear of passenger compartment, each with c. 6.6 litres stowage volume



Luggage compartment cover. The optional luggage cover protects your possessions from sunlight and improves safety in the passenger compartment

# As if made for you. Whatever you need it for

The Citan offers a surprising amount of space for occupants and load

Apart from all the comfort and convenience it offers, the Citan also provides the room to take plenty along with you. With its high level of functionality and its flexible use of space, the Citan is game for everything. The combination of folding rear bench seat and folding front-passenger seat allows the loading length to be expanded up to 2.8 m.

For even better access to the passenger area, a second sliding door is standard on the vehicle. In order for loading and unloading to be just as comfortable, the Citan is fitted with a 90° tailgate – including heated window and wipe-washer system for improved visibility when manoeuvring<sup>1</sup>.

<sup>1</sup> The Traveliner is also optionally available with twin rear doors



Flexible space utilisation – the load space concept of the new Citan combines a great transport capacity of 3000 litres (with the rear seat backrest folded down) with a high level of functionality, offering extremely versatile application possibilities







### 01

**Electronic Stability Program (ADAPTIVE ESP®).** This electronic dynamic handling control system assists the driver in critical driving situations by improving the vehicle's directional stability.

### 02

**Windowbags.** The windowbags in the roof lining above the doors deploy in a matter of milliseconds, covering the side windows like curtains.

### 03

**Thoraxbags.** The thoraxbags in the backrests provide the driver and co-driver with greater torso protection in the event of serious accidents involving a side impact.

### 04

**Reversing aid.** The optionally available acoustic reversing aid with distance ranging makes it easier to park and helps to prevent vehicle damage.

### 05

**Light and rain sensor.** The optional light and rain sensor automatically adjusts the lights and wipe interval to suit the light and weather conditions.



## 06

**Daytime running lamps.** The standard-fit daytime running lamps are switched on automatically when the engine is started to make it easier for other road users to see the vehicle.

# A level of safety that's hard to beat

The Citan with sophisticated safety equipment

The Citan also leads the way when it comes to safety: equipped with ADAPTIVE ESP® (Electronic Stability Program), Brake Assist and ABS as standard, it impresses with its short stopping distances and good response in the wet.

When it matters most, there can be no such thing as too much safety. That's why the Citan has height-adjustable 3-point seat belts with belt tensioners and belt force limiters – to provide effective restraint should the worst come to the worst – while the seat belt warner emits both audible and visible warnings.

Standard equipment for the Citan includes daytime running lamps, Start-off Assist and a driver airbag. The standard passenger airbag and thoraxbags can further reduce the risk of injury in the event of an accident. Additional safety-relevant equipment, such as a light and rain sensor or a reversing aid, is also available.

The illustration shows various deployed airbags

# Paintwork and seat covers

Non-metallic finishes



arctic white



dolphin grey<sup>2</sup>



amarena red<sup>1</sup>



ink blue



pepper green<sup>1</sup>



pebble grey<sup>1</sup>

Metallic finishes (optional at extra cost)



dravite black metallic<sup>1</sup>



bornite red metallic<sup>2</sup>



limonite brown metallic<sup>1</sup>



brilliant silver metallic



kornelite blue metallic<sup>2</sup>



tenorite grey metallic

“Lima” fabric upholstery, black



The seat covers are dirt-resistant and tastefully matched to the interior

<sup>1</sup> Expected to be available from 1<sup>st</sup> quarter of 2013

<sup>2</sup> Expected to be available from 2<sup>nd</sup> quarter of 2013

# Standard and optional equipment

## Comfort



● **Front passenger seat, manually-adjustable.** The resting position, fore-and-aft position, backrest angle and cushion position can all be individually adjusted



○ **Driver's seat heating<sup>1</sup>.** The seat heating for the driver's seat is automatically reduced after 5 or 15 minutes



● **Front power windows, with one-touch operation feature on the driver's side.** The windows can be opened and closed electrically – at the flick of a switch on the driver's side



● **Power window in sliding door.** The rear windows, i.e. the windows between the B- and C-pillars can be blocked by the driver (childproof lock)



● **Trip computer.** The trip computer shows fuel consumption, distance, range or average speed at a glance



○ **Leather steering wheel.** Height-adjustable leather steering wheel with variable power assistance for enhanced safety and comfort when parking



● **Heated and electrically adjustable exterior mirrors (with temperature sensor).** These reliably prevent icing and misting up



○ **Light and rain sensor.** The light and rain sensor automatically adjusts the lights and wipe interval to suit the light and weather conditions

● Standard equipment    ○ Optional equipment

<sup>1</sup> Currently unavailable for UK

# Standard and optional equipment

## Functionality



● **Stowage compartments in front doors.** The generous stowage space in the front doors keeps the driver's area free of bottles and other objects



○ **12-V socket in passenger compartment.** On the rear side of the centre console there is a 12 V, 10 A power socket



○ **Armrest with stowage compartment.** The soft armrest on the centre console houses a generously sized stowage compartment that can hold a 1.5-litre bottle



● **Stowage shelf above windscreen.** This open stowage facility for driver and passenger above the windscreen provides a total volume of 12.6 litres



○ **Roof storage facility in passenger compartment.** Three stowage compartments of equal size and a total volume of 24.4 litres offer a secure, practical stowage space



● **Stowage facility in sliding door trim.** The interior trim of the sliding doors offers stowage space for personal objects, freeing up space in the passenger area



○ **Stowage compartments in the floor of the passenger compartment.** Optionally, two stowage compartments can be integrated in the floor at the rear of the passenger compartment. Each offers a stowage volume of around 6.6 litres



● **Radio/CD Player.** The LCD radio/CD player features an Aux and USB interface. This allows Bluetooth® telephony and audio streaming

● Standard equipment    ○ Optional equipment

# Standard and optional equipment

## Functionality



● **Speed limiter.** The Speedtronic variable speed limiter function maintains a predetermined speed for you. This results in more ride comfort, lower fuel consumption



○ **Folding table on driver and front-passenger seat backrests.** The scratch-resistant folding trays with cupholders can be used to place refreshments or other items on



● **Rear seat bench for 1<sup>st</sup> row, 1/3 to 2/3 folding, with head restraints.** The folding 3-seater bench with a 1/3 to 2/3 split allows large items to be transported



● **Ruffled pocket on driver and passenger seat backrests.** The ruffled pockets serve as an additional stowage possibility for small items



○ **Passenger compartment carpeting.** The carpeting in the passenger compartment significantly enhances the value of the vehicle interior with its pleasant feel and exclusive look



○ **Carpeting in luggage compartment.** The carpeted floor in the luggage compartment protects luggage and provides an all-round attractive general impression



○ **Luggage and occupant protection net.** The luggage net keeps everything safely in place and thus helps ensure safety in the passenger compartment

● Standard equipment    ○ Optional equipment

# Standard and optional equipment

## Functionality



- Two sliding doors with power windows. Right and left side sliding doors with convenient door opening, power windows and wide entrance step for easy access.



- Glazed tailgate. The glazed tailgate with rear window heating/wiper system ensures good visibility towards the rear and makes reversing and manoeuvring easier



- Rear window heating/wipe-wash system. The heated rear window/wipe wash system guarantees good vision towards the rear in cold weather and thus makes it easier to manoeuvre



- Dark tinted windows in rear. Privacy tint windows rear of the B-pillar reduce heating up of the vehicle interior



- Sliding doors on right- and left-hand with power windows with convenient door opening and wide entrance step for easy access



- Roof rails with integrated basic carrier bars. The roof rails can be used as a roof rack by placing the roof bars in a transversal position. A larger stowage capacity can be achieved using a roof box



- 15-inch light-alloy wheels. The light-alloy rims enhance the looks of the vehicle



- 16-inch light-alloy wheels. The light-alloy rims enhance the looks of the vehicle

● Standard equipment    ○ Optional equipment

# Standard and optional equipment

## Safety



● **Electronic Stability Program (ADAPTIVE ESP®).** ADAPTIVE ESP® assists the driver in critical handling situations, ensuring greater safety



● **Airbags.** The driver and front-passenger airbags<sup>1</sup> are standard. In addition each Traveliner with passenger car registration (M1) is equipped as standard<sup>1,2</sup> with two thorax-<sup>1</sup> and windowbags<sup>2</sup>



● **Seat belt warning.** The seat belt warning provides driver and front passenger with an acoustic and a visual reminder of the importance of belting up when driving



● **ISOFIX child seat attachment system on outer seats of rear bench seat.** ISOFIX child seats can be rapidly and easily affixed to the outer rear seats by means of this anchoring system



● **Daytime running lamps** and ○ **halogen fog lamp.** The automatic daytime running lamps, fitted as standard, enhance visibility, while the optional halogen fog lamp improves the driver's visibility in fog



● **Automatically activated hazard warning lights during emergency braking.** These lights enhance active safety in dangerous situations



○ **Reversing aid.** The audible reversing aid allows precise manoeuvring and helps prevent vehicle damage

● Standard equipment    ○ Optional equipment

<sup>1</sup> Optional extra for Traveliner with commercial vehicle registration (N1)    <sup>2</sup> Standard equipment for Traveliner with passenger car registration (M1), not available for vehicles with commercial vehicle registration (N1)

# Further standard and optional equipment (selection)

## Lights

Interior lamp on D-pillar with switch, 3 settings	●
Third brake light	●

## BlueEFFICIENCY models

Battery and alternator management	●
ECO start/stop function	●
Rolling-resistance optimised tyres <sup>1</sup>	●

## Electronics and radio

Power steering	●
Radio with Bluetooth mobile phone connectivity	●
Start-off assist system	●

## Tailgate/rear door

Rear doors with wipe/washer system	●
Tailgate with window w/wash/wipe system	●

## Heating and blowers

Air conditioning <sup>3</sup>	● ○
Heated driver and front-passenger seats <sup>2</sup>	○
Pollen filter	●

## Option packages

- Appearance package (adding extra style to make you stand out from the crowd)
- Drivers package (improving driver comfort for long days at the wheel)

## Safety

Belt force limiter for rear bench seat	●
Central locking system	●
Lashing eyelets in floor of load/passenger compartment	●
Seat belts with height adjustment, belt tensioners and belt force limiters for front seats	●

## Mirrors

Additional interior mirror	○
Aspherical glass (exterior mirror)	●
Interior mirror	●

## Miscellaneous

Light-alloy wheels, 15-inch or 16-inch	○
Outside temperature display	●
Stowage compartment between front seats	●
Sun protector in windscreen behind rear-view mirror	●
Sun visor with pocket on driver/front-passenger side	●
Tinted glass all round	○

● Standard equipment    ○ Optional equipment

<sup>1</sup> Not available for vehicles with uprated payload

<sup>2</sup> Currently not available in the UK

<sup>3</sup> Air conditioning standard on 111 models

# Mercedes-Benz Genuine accessories



**Cargo basket for vehicle length “Long” without ladder flap, with loading roller<sup>1</sup>.** Roof rack and basket in one. The integrated load and luggage carrier features a robust design and is ideal for everyday use



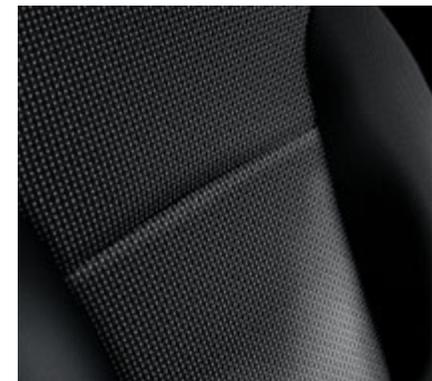
**Top carrier<sup>1</sup>.** The robust square profile forms the basis for various mountings. For fastening at existing retaining points on the roof gutter



**Mud flaps.** These flaps protect against dirt and scratching in the side-wall, rear and underbody areas



**Ladder rack<sup>1</sup>.** For safe transport of various ladders on the vehicle roof. Only in conjunction with top carrier



**Seat covers.** Optimum fit in original design: the seat covers have a colour and pattern based on the original seats, and they are available for almost all seat variants

<sup>1</sup> Citan panel van depicted





# At your service. Anytime and anywhere

## Your partners

Wherever you're currently giving your best, you can rely on us just as you rely on the Citan. We're always there for you – with services tailored to your every need. There are around 3000 service outlets Europe-wide, many of which are open until 10 p.m., midnight or in some cases around the clock.

Mercedes-Benz MobiloVan UK<sup>1</sup>, the new lifetime<sup>2</sup> mobility guarantee from Mercedes-Benz, is our way of getting you quickly on the move again. In the unlikely event of a breakdown, if we are unable to repair your vehicle roadside, we can offer a range of services to help keep you mobile including a replacement vehicle<sup>3</sup>.

We also offer a range of other services that can help boost your cost-effectiveness and competitiveness – such as attractive leasing, finance and insurance solutions from Mercedes-Benz Financial Services or the mobility services from Mercedes-Benz – for precisely calculable costs over the vehicle's entire useful life.

Everything else you need to know about our services can be found on the following pages. Or simply contact your Mercedes-Benz dealer who would be glad to advise you in full based on your specific needs.

<sup>1</sup> Valid from 01.10.2012 for vehicles registered for the first time on or after 01.10.2012

<sup>2</sup> Up to a maximum of 30 years if serviced by a Mercedes-Benz Authorised Repairer

<sup>3</sup> Replacement vehicle subject to availability

## Mercedes-Benz Finance

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Working in partnership with Mercedes-Benz Finance, you can tailor funding to all of your needs. Established in the UK more than 22 years ago, Mercedes-Benz Finance is an international commercial vehicle finance provider with a full range of innovative finance and leasing packages suitable for all fleet sizes and business sectors. Our most popular finance products are Mercedes-Benz Agility and Mercedes-Benz Contract Hire.

### Mercedes-Benz Agility

At the start of the agreement your Business Manager will advise you of the Guaranteed Future Value (GFV) based on the mileage that you expect to cover during the course of their agreement. This GFV is equal to the final Optional Purchase Payment – but you do not have to decide whether to make this payment and keep the van until the end of the agreement. In the meantime, you choose how long you want to keep the van, how much you would like to pay as an initial deposit and the monthly payments that suit you best. When the agreement comes to an end you can either purchase, return or part-exchange the vehicle.

### Benefits of Agility

- ▶ Lower Payments – better budget control and improved cashflow for your business
- ▶ Option to own the Van – you can decide to own the vehicle by paying the GFV at the end of the contract and still benefit from lower monthly payments during the contract
- ▶ Guaranteed Future Value – avoids the risk of unplanned or unaccounted for depreciation
- ▶ Regular Change Cycle – ensures your business benefits from the latest technology including, safety, economy, fuel and environmental efficiency
  - ▶ Residual Risk – the GFV ensures you can change the vehicle at the end of the contract to meet changing business needs
- ▶ Revenue Allowances – any interest paid on finance and maintenance costs are fully allowable

### Mercedes-Benz Contract Hire

Instead of owning the vehicle or vehicles, you hire them for a fixed period for a fixed monthly fee. Because this fee is based on the difference between the initial value of the vehicles and their projected value at the end of the agreement, you repay only a proportion of the vehicle's costs, which can benefit your cashflow. With Contract Hire you avoid any concerns about the future value of the vehicle or selling it on – at the end of their agreement you simply hand it back.

### Benefits of Contract Hire

- ▶ Fixed costs – budget planning and cost control – inflation proof against payment and maintenance
- ▶ No disposal worries – vehicle simply returned at the end of the contract
- ▶ Complete Budgeting – along with the hiring of the vehicle you can include a repair and maintenance package for complete peace of mind
- ▶ Administration – Road Fund License administration is included
- ▶ Cashflow – low initial outlay, flexible rental terms, VAT recovery and no residual risk
- ▶ Off Balance sheet – can improve key ratios and can acquire use without appearing on balance sheet
- ▶ Revenue Tax Allowance – the whole use of the vehicle is deemed for business use, therefore 100% of the rentals paid can be reclaimed as a Revenue Tax Allowance

We also offer a range of other finance products including Finance Lease, Hire Purchase and Operating Lease.

## Mercedes-Benz Van Insurance

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### Mercedes-Benz Van Insurance

Your Mercedes-Benz is no ordinary van. It's an investment you need to protect, and Mercedes-Benz Van Insurance is designed to do just that. Defaqto, a leading UK independent financial research company, compared our Van Insurance with other van policies. The result? Our Van Insurance received the highest rating available, 5 stars; have a look for yourself at [www.mbvans.co.uk/defaqto](http://www.mbvans.co.uk/defaqto)

#### Your benefits at a glance:

- ▶ Repairs will only be carried out by a Mercedes-Benz approved repair centre, using Mercedes-Benz GenuineParts
- ▶ Unlimited cover for manufacturer-fitted Satellite Navigation and Audio Equipment
- ▶ Tool cover up to a maximum of £500 (whilst tools are inside the van)

Call us for a quote on 0845 606 0638<sup>1</sup>.

### Mercedes-Benz GAP Insurance

If your vehicle is written off and the motor insurer does not replace it under the terms of your policy, the insurer would usually offer you the vehicle's market value. Our GAP Insurance products can provide cover to put you back in the position you were in when you bought the vehicle – by paying either any outstanding finance commitment or the difference back to the original vehicle price.

Ask your Business Manager for information about GAP Insurance to discuss and recommend which of our GAP Insurance products is most suitable for you.

Available at participating retailers only.

## Service and parts

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**Mercedes-Benz MobiloVan UK<sup>2</sup>.** With Mercedes-Benz MobiloVan UK we give a lifelong<sup>3</sup> mobility guarantee for your vehicle. With Mercedes-Benz MobiloVan UK you can receive free on-the-spot breakdown or starting assistance should your vehicle break down or fail to start; the free Mercedes-Benz MobiloVan UK service package also includes payment of taxi fares and the provision of a replacement vehicle<sup>4</sup>. We will also keep you mobile and pay your costs if your vehicle has to go into the workshop under warranty and the repairs will take more than two hours<sup>5,6</sup>. Your Mercedes-Benz Dealer would be happy to provide you with further details about Mercedes-Benz MobiloVan UK conditions and coverage.

**Long opening hours.** Mercedes-Benz service outlets are open from Monday to Friday until 10 p.m., some till midnight and others around the clock.

**Mercedes-Benz Service24h.** If your Mercedes should ever have starting problems or break down en route, our free<sup>5</sup> Service24h hotline (00800 3 777 7777)<sup>7</sup> will arrange expert assistance for you as quickly as possible. This hotline is available throughout Europe. Our service teams will ensure that you are back on your way again without delay – around the clock, 365 days a year.

**Mercedes-Benz GenuineParts.** Mercedes-Benz GenuineParts undergo rigorous material and functional testing, are engineered to fit your vehicle perfectly and remain available for 15 years after the end of series production.

**Mercedes-Benz Genuine Remanufactured Parts.** If your van has been on the road for some time, Mercedes-Benz Genuine Remanufactured Parts are an ideal choice. Reconditioned in accordance with the current state of the art, they are subjected to the same function checks as new parts and come with the same high quality as Mercedes-Benz GenuineParts. There's one key difference: they cost up to 50% less!

<sup>1</sup> Our UK-based call centre is open Mon. to Fri. 8.30 a.m.–6.00 p.m. and Sat. 9.00 a.m.–2.00 p.m.

Calls are charged at local rates, and may be recorded and/or monitored. Cover not available in Northern Ireland. We may decline to cover in some circumstances

<sup>2</sup> Valid from 01.10.2012 for vehicles registered for the first time on or after 01.10.2012

<sup>3</sup> Up to a maximum of 30 years

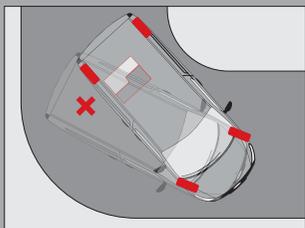
<sup>4</sup> Replacement vehicle subject to availability

<sup>5</sup> Up to a maximum of £55 (65 Euros)

<sup>6</sup> Limits apply

<sup>7</sup> This hotline number can be called toll-free from landline phones and mobile phones. In some European countries, calls from mobile phones are subject to a charge set by the network operator. If your network operator does not permit international/free calls, we recommend that you use the relevant supplementary number for the country concerned as an alternative. This can be found on the Service24h sticker in your vehicle

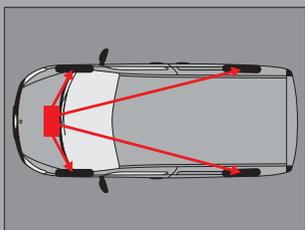
# Glossary



## ADAPTIVE ESP® Electronic Stability Program

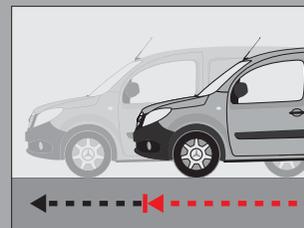
The Electronic Stability Program (ADAPTIVE ESP®) is an innovative dynamic handling control system which also takes the vehicle load into account. It actively intervenes in certain hazardous driving situations, e.g. if there is an imminent risk of skidding, by applying a braking force to one or more wheels and adjusting the engine output as required so as to help the driver deal with the hazardous situation. As well as aiding directional stability, the Electronic Stability Program (ADAPTIVE ESP®) combines the functions of the anti-lock braking system (ABS), acceleration skid control (ASR), electronic brake force distribution (EBD), Brake Assist (BAS) and the optional Start-off Assist system.

**Note:** The Electronic Stability Program (ADAPTIVE ESP®) can only act within the limits imposed by the laws of physics. As a result, it cannot, for example, prevent skidding caused by aquaplaning. If the driver exceeds the limits imposed by the laws of physics limits, even the Electronic Stability Program (ADAPTIVE ESP®) will not be able to prevent an accident!



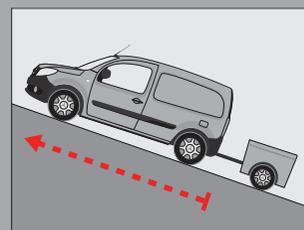
## Electronic brake force distribution (EBV)

Electronic brake force distribution (EBD) proportions the braking force between the front and rear wheels of the van as required, in order to optimise braking efficiency in all driving situations. In this way the system prevents “overbraking” of the rear wheels, which could cause the tail to start sliding. At the same time EBD puts less stress on the front brakes, which reduces the risk of fading due to overheating.



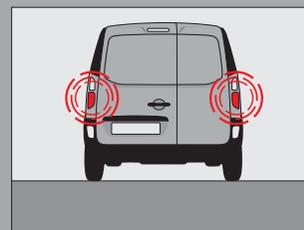
## Brake Assist System (BAS)

Our research engineers established that drivers do not apply the brakes vigorously enough during emergency braking. This finding led them to develop Brake Assist. From the speed at which the brake pedal is depressed, Brake Assist is able to detect a situation where emergency braking is required. In such a situation the system automatically increases braking power, aided by the anti-lock braking system (ABS) which prevents the wheels from locking up.



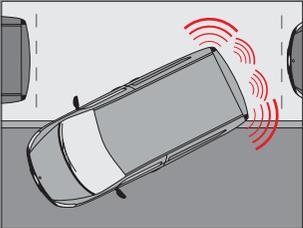
## Start-off Assist

Start-off Assist, an integral part of the ESP®, makes it easier to start off on uphill slopes: after the brake pedal is released, the brake pressure is maintained briefly, allowing the driver to move their foot from the brake pedal to the accelerator without having to worry about the vehicle starting to roll. Start-off Assist is activated on uphill slopes of about 4 % or steeper. It is not activated when starting off on the flat or on a downhill slope.



## Automatic hazard warning lamps in the event of emergency braking

The automatic hazard warning lights, activated during emergency braking, enhance active safety in dangerous situations. If the driver stops in an emergency, the vehicle’s hazard warning lights are switched on automatically.



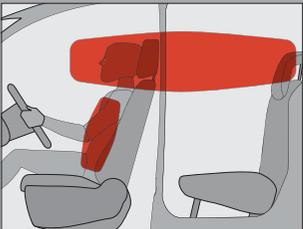
#### Reversing aid

The reversing aid assists the driver when parking and manoeuvring with little room to spare. The system, which operates on the echo sounder principle, automatically warns the driver if it detects that the vehicle is close to an obstacle behind it. The warning is provided in the form of an audible signal, which increases in intensity as the gap decreases.



#### ECO start/stop function

The ECO start/stop function, a BlueEFFICIENCY feature, switches off the engine automatically if the vehicle has been stationary for more than three seconds without a gear being engaged or the clutch pedal being depressed. If the clutch is pressed or the vehicle starts moving, the engine is started again automatically.



#### Windowbags<sup>1</sup> and thoraxbags<sup>2</sup>.

In a severe side impact, the windowbag and thoraxbag deploy on the impact side in serious side collisions. The windowbag serves to increase the degree of protection available for the head of the occupant on the impact side. It deploys in the area of the side windows. Housed in the outside bolsters of the seat backrests, thorax bags are designed to provide increased protection for the thorax of the seat occupant.

**Note: airbags in no way exempt occupants from the need to fasten their seat belts correctly before every journey as an airbag can only develop its full protection potential if the occupant is wearing the seat belt correctly.**

<sup>1</sup> Standard equipment for Traveliner with passenger car registration (M1), not available for vehicles with commercial vehicle registration (N1)

<sup>2</sup> Optional extra for Traveliner with commercial vehicle registration (N1)

# Every hero needs a partner

See for yourself by test-driving the new Citan

Take matters into your own hands – for nowhere is the new Citan so impressive as on the road. In the city centre or on the motorway: high-level ride and ease of operation, paired with powerful, economical engines and outstanding van functionality.

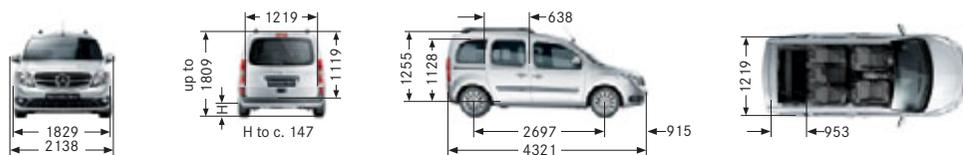
Take a test drive to find out what makes the Citan so special. We'd like to invite you to take a test drive. Your Mercedes-Benz dealer will be happy to make all the necessary arrangements for you.

Simply visit [www.mbvans.co.uk](http://www.mbvans.co.uk) to locate your nearest Mercedes-Benz dealer. We would like to wish you in advance a pleasant test drive with the new Citan.



# Technical data

## Traveliner - Long

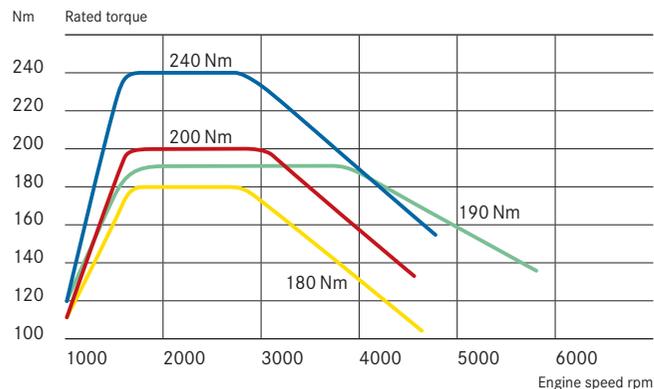


GVW [kg]	1920	1950	1980	2100
4x2 drive (front-wheel drive)				
75 hp (55 kW) at 4000 rpm   4 cylinders   Diesel Euro 5 Gr. I   1461 cc   180 Nm at 1750–2500 rpm	–	108 CDI	–	108 CDI
90 hp (66 kW) at 4000 [rpm]   4 cylinders   Diesel Euro 5 Gr. I   1461 cc   200 Nm at 1750–3000 rpm	–	109 CDI	–	109 CDI
110 hp <sup>4</sup> (81 kW) at 4000 [rpm]   4 cylinders   Diesel Euro 5 Gr. I   1461 cc   240 Nm at 1750–2750 rpm	–	–	111 CDI	111 CDI
114 hp <sup>4</sup> (84 kW) at 4500 [rpm]   4 cylinders   Petrol Euro 5 Gr. I   1192 cc   190 Nm at 2000–4000 [rpm]	112	–	–	–
Kerb weight [kg]	1365	1380	1395	1390–1405
Payload [kg]	555	570	585	695–710
GCW [kg]	2970	3000	3030	3150
Max. roof load [kg]   Towing capacity braked/unbraked [kg]	100   1050/670–690			
Cargo volume [l]   Max. loading length [mm]	685–3000   953–1753			
Turning circle Ø [m]   Track circle Ø [m]	11.2   10.7			

## Fuel consumption<sup>1</sup> and emissions with BlueEFFICIENCY

Engine	Trans- mission	Final-drive ratio	CO <sub>2</sub> emissions, [g/km] <sup>3</sup>	Efficiency class	Fuel consumption [mpg] <sup>3</sup>		
					Urban	Extra-urban	Combined
108 CDI <sup>1</sup>	M5	3.733/4.214 <sup>6</sup>	119	A/B <sup>6</sup>	60.1	67.3	65.7
109 CDI <sup>1</sup>	M5	3.733/4.214 <sup>6</sup>	119	A/B <sup>6</sup>	60.1	67.3	65.7
111 CDI <sup>1,4</sup>	M6	3.933	Expected availability from Q2 2013. Fuel consumption, CO <sub>2</sub> levels/efficiency class were not available at time of going to press.				
112 <sup>3,4</sup>	M6	4.125					

## Torque curves<sup>5</sup>:



CDI engine OM 607 DE15LA	75 hp (55 kW)
CDI engine OM 607 DELA	90 hp (66 kW)
CDI engine OM 607 DELA	110 hp (81 kW) <sup>5</sup>
Petrol engine M 200.71 12LA	114 hp (84 kW) <sup>5</sup>

<sup>1</sup> Tank capacity approx. 60 l

<sup>2</sup> BlueEFFICIENCY standard on all Traveliners

<sup>3</sup> The figures shown were obtained in accordance with the prescribed measuring process [Directive (EC) 715/2007 in the currently applicable version].

<sup>4</sup> The figures are not based on an individual vehicle and do not constitute part of the product offer; they are provided solely for purposes of comparison between different vehicle models

<sup>5</sup> Expected availability from Q2 2013. Fuel consumption, CO<sub>2</sub> levels/efficiency class were not available at time of going to press.

<sup>6</sup> CDI engines certified according to Euro V, NGT engines according to Euro 5 Gr. I

<sup>7</sup> With load uprating



The Social Media TV platform uses films and photo galleries to present the latest news and highlights from the world of vans and commercial vehicles. For more, visit [www.MYVAN.com](http://www.MYVAN.com)

**Take-back of end-of-life vehicles.** You can return your Citan to us for environment-friendly disposal in accordance with the European Union (EU) End-Of-Life Vehicle Directive. But that day lies a long way off. A network of vehicle take-back depots and dismantlers has been established to make it as easy as possible for you to return your vehicle. You can leave it at any of these points free of charge and, by doing so, make an important contribution to completing the recycling process and conserving resources. For further information about the recycling and disposal of end-of-life vehicles, and the take-back conditions, please visit your national Mercedes-Benz homepage.

**Mercedes-Benz Van Insurance** is arranged by Daimler Insurance Services UK Limited.

A Daimler Company, Tongwell, Milton Keynes MK15 8BA. Underwritten by Aviva Insurance Limited, Registered in Scotland No. 2116, Registered Office: Pitheavlis, Perth PH2 0NH. Both companies are authorised and regulated by the Financial Services Authority. For joint protection calls may be recorded and/or monitored. We may decline to quote in some circumstances.

**Mercedes-Benz GAP Insurance** is underwritten by MAPFRE Asistencia Compañía Internacional de Seguros y Reaseguros, Sociedad Anónima Registered Address: 5<sup>th</sup> Floor, Alpha House, 24A Lime Street, London EC3M 7HJ. Company No. FC021974. Branch number: BR008042. Authorised by the Financial Services Authority. Mercedes-Benz GAP Insurance are administered by Abraxas Insurance Administration Services Limited, Unit 1+2, Blenheim Court, Beaufort Park, Almondsbury, Bristol BS32 4NF. Authorised and Regulated by the Financial Services Authority.

**Please note:** changes may have been made to the product since this brochure went to press (19.04.2012) at which time there was not yet any information concerning fuel consumption figures and CO<sub>2</sub> emissions for the 111 CDI diesel engine, nor fuel consumption, CO<sub>2</sub> values/efficiency class data for the 112 petrol engine. The manufacturer reserves the right to make changes to the design, form, colour and specification during the delivery period, provided these changes, while taking into account the interests of the vendor, can be deemed reasonable with respect to the purchaser. Where the vendor or the manufacturer uses symbols or numbers to describe an order or the subject of an order, no rights may be derived solely from these. The illustrations and descriptions may include accessories and items of special equipment which are not part of standard specification. Colours may differ slightly from those shown in the brochure, owing to the limitations of the printing process. This brochure may contain models and services which are not available in certain countries.

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